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UNITED STATES BANKRUPTCY COURT  
CENTRAL DISTRICT OF CALIFORNIA - SANTA ANA DIVISION

In re:

**THE LITIGATION PRACTICE  
GROUP, P.C.,**

Debtor.

Case Number 8:23-bk-10571-SC

Chapter 11

**UNITED STATES TRUSTEE'S  
RESPONSE TO THE ORDER  
REQUESTING ADDITIONAL  
BRIEFING RE: SALE MOTION**

DATE: July 21, 2023  
TIME: 10 a.m.  
CTRM: 5C  
411 W. 4th Street  
Santa Ana, CA 92701

**TO THE HONORABLE SCOTT CLARKSON, UNITED STATES  
BANKRUPTCY JUDGE, DEBTOR, DEBTOR'S COUNSEL, CHAPTER 11  
TRUSTEE, AND ALL PARTIES IN INTEREST:**

The United States Trustee (hereinafter "U.S. Trustee") files this Response (the  
"Response") to the Order (the "Order") Requesting Additional Briefing Re: Sale Motion  
[Bankr. Dkt. # 206], as set forth below.

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1           **I. INTRODUCTION**

2           In its Order, the Court acknowledged the allegations and clear evidence questioning  
3 the legality and propriety of the operation of the Debtor's business. Given the legal  
4 infirmities with the Debtor's business model, the Bankruptcy Code neither contemplates  
5 nor authorizes the sale of the Debtor's business. Nevertheless, even if the Court determines  
6 to the contrary, it retains discretion to deny the sale and should exercise that discretion to  
7 prevent any further harm to consumers. The Trustee asserts that stopping the Debtor's  
8 activities evades responsibility to the consumers. To the contrary, it ensures that the  
9 consumers suffer no further harm and places the choice of provider, the services to be  
10 purchased, and the information to be shared firmly back into the consumer's hands, where  
11 it belongs. The monies that they have paid, and which are being held separately, should be  
12 returned to consumers, and their accounts should not be sold, which would potentially  
13 expose them to further harm.<sup>1</sup>

14           As stated in the U.S. Trustee's Motion (the "Conversion Motion") to Convert Case to  
15 Chapter 7 Pursuant to 11 U.S.C. § 1112(b) [filed July 12, 2023, Bankr. Dkt. # 218], the  
16 continued operation of the Debtor's business constitutes gross mismanagement of this  
17 bankruptcy case. The Sale Motion should be denied to protect the integrity of the  
18 bankruptcy system, all interested parties, and this Court.

19           The U.S. Trustee has analyzed and briefed most of the issues raised by this Court in  
20 the Order in his: (1) Opposition (the "Rule 9019 Opposition") to Phoenix and CLG Rule  
21 9019 Motions [filed July 11, 2023, Bankr. Dkt. # 209]; and (2) Conversion Motion. The  
22 Rule 9019 Opposition and the Conversion Motion are incorporated by reference as if fully  
23 set forth herein. The U.S. Trustee will file a detailed opposition (the "Sale Opposition") to  
24 the Trustee's Sale Motion [Bankr. Dkt. # 191]. In addition to the issues briefed in the Rule  
25 9019 Opposition and Conversion Motion, the U.S. Trustee asserts that: (1) the notice of the  
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27           <sup>1</sup>Further compounding these concerns are overarching privacy considerations regarding the  
28 maintenance and transfer of consumers' sensitive financial and personal information.

1 sale to consumers is deficient; (2) the Court should not reform illegal and unconscionable  
2 contracts; (3) the ACH Funds being held by the Trustee and any funds obtained by CLG  
3 from LPG consumer clients belong to the clients and should be immediately returned; and  
4 (4) even if the Legal Service Agreements are reformed, any funds obtained from the  
5 consumers pursuant to an illegal contract must be returned to the consumers.

6 The U.S. Trustee has received letters from the Consumer Financial Protection  
7 Bureau (“CFPB”), the California Department of Financial Protection and Innovation  
8 (“DFPI”), the Office of Attorney General for the Commonwealth of Pennsylvania (“PA-  
9 AG”), and the Office of Attorney General for New York (“NY-AG”) raising concerns  
10 about LPG’s operation and the sale. True and accurate copies of the letters from CFPB  
11 (dated July 13, 2023), DFPI (dated July 17, 2023), PA-AG (dated July 17, 2023), and NY-  
12 AG (dated July 17, 2023) are attached to this Response as Exhibits “A” to “D,”  
13 respectively, and are incorporated herein by this reference as if set forth in full.<sup>2</sup>

14 **II. CASE BACKGROUND REGARDING LPG’S LEGAL SERVICES**  
15 **AGREEMENT AND PROOF OF CLAIMS FILED AND NOTICE OF**  
16 **APPOINTMENT OF CONSUMER PRIVACY OMBUDSMAN**

17 **A. LPG’s Legal Services**

- 18 1. LPG used “marketing affiliates” to locate and onboard new customers for LPG.<sup>3</sup>  
19 2. LPG’s marketing affiliates would generate and send the Legal Services  
20 Agreement to consumers for e-signature.<sup>4</sup> The marketing affiliates were not  
21 attorneys, yet they would explain the provisions of the Legal Services Agreement  
22 to the consumers.<sup>5</sup>

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24 <sup>2</sup> The U.S. Trustee attaches these letters to ensure transparency and in the interests of full  
25 disclosure.

26 <sup>3</sup> See Conversion Motion (filed July 12, 2023), at p. 14:9-10 (¶ 30) [Bankr. Dkt. # 218].

27 <sup>4</sup> *Id.* at p. 16:19-21 (¶ 40).

28 <sup>5</sup> *Id.* at p. 16:21-23 (¶ 40).

- 1 3. LPG's Legal Services Agreement contains provisions that violate the law and the  
2 professional obligations of attorneys. For example, the Legal Services  
3 Agreement contains an earned upon receipt provision stating that the cost of legal  
4 services is a monthly fee paid to LPG which "is earned the moment it is  
5 transmitted to LPG."<sup>6</sup> These monthly fees were illegal and unconscionable,  
6 consisting of anywhere from 39-62% of the debt enrolled by the consumer.<sup>7</sup>
- 7 4. The Legal Services Agreement also requires the consumers to authorize LPG to  
8 act under power of attorney, being able to "affix [the consumers] signature to  
9 documents sent on [their] behalf in relation to the matters addressed herein."<sup>8</sup>
- 10 5. Even though the monthly fee is described as the cost for legal services, the Legal  
11 Services Agreement included a term that "if legal fees are recovered from an  
12 adverse party, LPG will retain such fees for its services." The consumers were  
13 also responsible for any damages resulting from lawsuits or any settlements  
14 reached in course of such lawsuits.<sup>9</sup>
- 15 6. The Legal Services Agreement also required the consumer to acknowledge that  
16 "LPG has not instructed [them] to breach any contract, fail to make any required  
17 payment, or fail to perform any obligation you have lawfully incurred." Yet,  
18 when onboarding consumers, the marketing affiliates encouraged consumers to  
19 stop making payments on their debt and described this term as an

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23 <sup>6</sup> *Id.* at p. 17:1-4 (¶ 41).

25 <sup>7</sup> *Id.* at p. 17:3-8 (¶ 41); *see e.g.* POC #31 – 62%; POC #40 – 39%; POC #50 – 43%; POC #51 –  
26 51%; POC #53 – 46%; POC #82 – 52% (attached as Exhibits "3" to "8" of the Conversion Motion).

27 <sup>8</sup> *Id.* at p. 17:9-12 (¶ 42); *see e.g.* POC # 31 (Exhibit "3" to Conversion Motion").

28 <sup>9</sup> *Id.* at p. 17:13-16 (¶ 43); *see e.g.* POC # 31 (Exhibit "3" to Conversion Motion").

acknowledgment that they “are making the decision to stop payments to creditors voluntarily.”<sup>10</sup>

**B. Proof of Claims Filed in Debtor’s Case**

7. The vast majority of proofs of claim (“POC”) filed in this case are by consumers who contracted for LPG’s services. *See generally* Debtor’s Claims Register. The claims range from around \$2,000 up to \$50,000, the median being about \$7,000. Several of these consumers attach the LPG Legal Services Agreement to their POC. To highlight a few:

a. POC # 31 was filed by Debra Price in the amount of \$50,000 for “actual and statutory damages including legal fees and costs.” It attaches the legal services agreement with LPG indicating that Ms. Price enrolled \$15,185 of debt and was to pay \$260.10 per month for 36 months, totaling \$9,363.68. These monthly payments were to be made from February 26, 2021, to January 26, 2024, and equaled 62% of the total debt enrolled. Also attached to POC #31, Ms. Price includes the complaint she filed in the United States District Court, Middle District of Pennsylvania against LPG, et al., alleging various violations of the Credit Repair Reorganization Act, 15 U.S.C. § 1679 et seq.

b. POC # 40 was filed by Arven Allen Knight in the amount of \$5,500 stating that “LPG was to help settle debt and did not satisfy the agreement.” It attaches the legal services agreement with LPG indicating that Mr. Knight enrolled \$14,628 of debt and was to pay \$257.61 per month for 22 months, totaling \$5,667.36. These monthly payments were to be made from August 24, 2021, to May 30, 2023, and equaled 39% of the total debt enrolled. Also attached to POC # 40 is documentation showing the unauthorized

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<sup>10</sup> *Id.* at p. 17:18-24 (¶ 44); *see e.g.* POC # 31 (Exhibit “3”) and LPG Sales Script (Exhibit “10”) attached to Conversion Motion.

1 transfer of Mr. Knight's client file to Consumer Legal Group, as well as his  
2 request to cancel his contract and obtain a full refund of fees paid.

3 c. POC # 50 was filed by Abigail Beaudin in the amount of \$19,017.60 for  
4 "fraudulent legal services by a disbarred, misrepresenting attorney and debt  
5 settlement scam program." It attaches the legal services agreement with  
6 LPG indicating that Ms. Beaudin enrolled \$33,113 of debt and was to pay  
7 \$197.46 per month for 72 months, totaling \$14,216.97. These monthly  
8 payments were to be made from November 16, 2020, to November 1, 2023,  
9 and equaled 43% of the total debt enrolled.

10 d. POC # 51 was filed by Hunter Hastings in the amount of \$10,021.56 for  
11 "services rendered for debt validation; services were incomplete." It  
12 attaches the legal services agreement with LPG indicating that Mr.  
13 Hastings enrolled \$20,660 of debt and was to pay \$217.86 per month for 48  
14 months, totaling \$10,457.12. These monthly payments were to be made  
15 from March 12, 2021, to December 30, 2022, and equaled 51% of the total  
16 debt enrolled. Also attached to POC #51 are the various notifications that  
17 Mr. Hastings received about his client file being transferred to Phoenix.

18 e. POC # 53 was filed by Debra M. Archambault in the amount of \$10,295  
19 for "debt solutions, never rendered according to contract with LPG/theft of  
20 personal funds." It attaches the legal services agreement with LPG  
21 indicating that Ms. Archambault enrolled \$53,658 of debt and was to pay  
22 \$857.92 per month for 28 months, totaling \$24,879.72. The monthly  
23 payments were to be made from September 27, 2021, to December 26,  
24 2023, and equaled 46% of the total debt enrolled. Also attached to POC  
25 #53, Ms. Archambault provides documentation regarding the complaint she  
26 submitted to the Better Business Bureau "due to their fraudulent activities  
27  
28

and misrepresenting the purpose of the debt resolution program” and states that \$10,295.04 was withdrawn from her checking account.

f. POC # 82 was filed by Carolyn Beech as a class proof of claim for an unliquidated amount based on “money illegally obtained.” It attaches the legal services agreement Ms. Beech signed with LPG indicating that \$12,650.44 of debt was enrolled and that she was to pay \$296.95 per month for 24 months, totaling \$7,126.19. The monthly payments were made from December 20, 2022, to November 20, 2023, and equaled 56% of the total debt enrolled. POC # 82 also attaches the various allegations and supporting documentation that are substantially the same as those filed in a class action lawsuit in the Southern District of Mississippi (Case No. 1:22cv57-HSO-BWR) against LPG and related entities and individuals.<sup>11</sup>

**C. Notice of Appointment of Consumer Privacy Ombudsman**

8. On July 17, 2023, the U.S. Trustee filed a Notice of Appointment of Consumer Privacy Ombudsman (“CPO”) [Bankr. Dkt. # 251].

9. On July 17, 2023, the U.S. Trustee filed a Notice of Compliance of the Court’s Order Directing the Appointment of a Consumer Privacy Ombudsman and Requiring Notice [Bankr. Dkt. # 256].

10. On July 17, 2023, this Court entered an Order (the “CPO Order”) approving the Appointment of a Consumer Privacy Ombudsman [Bankr. Dkt. # 253]. Pursuant to the CPO Order, Lucy L. Thomson is appointed as the CPO.

**III. THE NOTICE OF THE SALE TO CONSUMER CLIENTS IS DEFICIENT.**

On July 13, 2023, the Trustee filed a Declaration (the “Sale Declaration”) of Christopher Celentino Regarding Notice of Sale to Consumer Clients [Bankr. Dkt. # 233].

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<sup>11</sup> *Id.* at p. 17-20 (¶ 45(a)-(f)); *see e.g.* POC # 31, POC # 40, POC #50, POC #51, POC #53 and POC #82 attached as Exhibits “3” to “8” of the Conversion Motion.



1 The email (the “Sale Email”) (attached as Exhibit “A” to the Sale Declaration) informs the  
2 consumers that they have “ninety (90) days from the date of the sale to either (1) “opt out”  
3 of further representation by the new law firm, recognizing that doing so will cancel your  
4 contract for services; or (2) you will be offered a new ‘cured’ contract with the new lawyers  
5 to be signed by you, and to allow for services to be performed on your behalf.” Sale  
6 Declaration, at p. 7. But the Sale Email failed to alert the consumers that they must  
7 affirmatively “opt out” or they will be bound by the terms of the Modified Legal Services  
8 Agreement (attached as Exhibit “4” to the Declaration of Richard Marshack (the  
9 “Marshack Declaration”) in support of the Sale Motion). Further, the Sale Email informs  
10 consumers that they should “retain counsel” if they have an objection to the proposed sale.  
11 This is misleading because the consumers could file an objection to the Sale Motion even  
12 without an attorney. Further, the Trustee should include all pleadings relating to the Sale  
13 Motion, including this Response and the U.S. Trustee’s Opposition, to the DropBox  
14 available for all consumers to review to ensure that consumers can make an informed  
15 decision.

16 **IV. THE COURT SHOULD NOT REFORM ILLEGAL AND**  
17 **UNCONSCIONABLE CONTRACTS.**

18 Bankruptcy proceedings are “inherently proceedings in equity.” *Pepper v. Litton*,  
19 308 U.S. 295, 304-05 (1939). A court in equity ordinarily should not “lend its judicial  
20 power to a plaintiff who seeks to invoke that power for the purpose of consummating a  
21 transaction in clear violation of law.” *See Johnson v. Yellow Cab Transit Co.*, 321 U.S.  
22 383, 387 (1944); 7 *Collier on Bankruptcy* ¶ 1112.07 (16th ed. 2018) (“[A]s a general rule,  
23 equitable remedies are not available to any party who fails to act in an equitable fashion.”).  
24 “The Court’s power to adjust the debtor-creditor relationship . . . goes to the essence of the  
25 Court’s equitable jurisdiction and requires the Court to look to equitable factors to  
26 determine the propriety of the Debtor’s filing.” *In re Rent-Rite Super Kegs W. Ltd.*, 484  
27  
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1 B.R. 799, 806 (Bankr. D. Colo. 2012) (dismissing chapter 11 case of debtor who leased  
2 commercial space to a marijuana grow operation).

3 Courts cannot aid in enforcing an agreement that was fraudulently procured in the  
4 furtherance of illegal purposes. *See Sender v. Simon*, 84 F.3d 1299, 1307 (10th Cir. 1996).  
5 Courts generally will not enforce an illegal contract based upon “the elementary principle  
6 that one who has himself participated in a violation of law cannot be permitted to assert in a  
7 court of justice any right founded upon or growing out of the illegal transaction.” *Sender v.*  
8 *Simon*, 84 F.3d at 1307 (quoting *Merrill v. Abbott (In re Independent Clearing House Co.)*,  
9 77 B.R. 843, 857 (D. Utah 1987)); *see also Tri-Q v. Sta-Hi Corp.*, 63 Cal. 2d 199, 218-19  
10 (1965).<sup>12</sup>

11 Courts have opined that “one of the principles courts apply in deciding whether an  
12 illegal contract can be enforced is whether a party calls on a court to order another party to  
13 carry out an illegal object.” *Mann v. Gullickson*, 2016 WL 6473215 at \*6 (N.D. Cal. Nov.  
14 2, 2016 (citing *Kashani v. Tsann Kuen China Enter. Co.*, 118 Cal. App. 4th 531, 543  
15 (2004)); *see also Wong v. Tenneco, Inc.*, 39 Cal. 3d 126, 135 (1985); *Lewis & Queen v.*  
16 *N.M. Ball Sons*, 48 Cal. 2d 141, 150 (1957) (“[T]he courts generally will not enforce an  
17 illegal bargain or lend their assistance to a party who seeks compensation for an illegal  
18 act.”).

19 Federal courts’ refusal to intervene on behalf of a litigant engaged in illegal conduct  
20 is not limited to bankruptcy cases. Federal courts have repeatedly refused to entertain cases  
21 arising from illegal conduct such as gambling, drug trafficking, and accepting kickbacks.

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22  
23 <sup>12</sup> The Ninth Circuit’s decision of *Garvin v. Cook Invs., NW, SPNWX, LLC*, 922 F.3d 1031, 1033  
24 (9<sup>th</sup> Cir. 2019), in which the court affirmed confirmation of a plan by a chapter 11 debtor involved in a  
25 violation of the Controlled Substances Act, is not to the contrary. *Cook* is both procedurally and factually  
26 distinguishable for several reasons, including that the lower court decision in *Cook* was based in part on a  
27 finding that the debtor’s illegal income (derived from its lease of real property to a marijuana business)  
28 was only a small part of its overall business and that the plan could be confirmed without including or  
relying on income from illegal source. *See In re Cook Invs. NW, SPNWX, LLC* (No. 17-5516 BHS, 2017  
WL 10716993, at \*4 (W.D. Wash. Dec. 18, 2017), *aff’d sub nom. Garvin v. Cook Invs. NW, SPNWX, LLC*,  
922 F.3d 1031 (9<sup>th</sup> Cir. 2019). By contrast, in this case, the Debtor’s entire business model is based on  
alleged illegal conduct.

1 *See e.g., United States v. Acme Process Equipment Co.*, 385 U.S. 138 (1966); *Epic Systems*  
2 *Corp. v. Lewis*, 584 U.S. \_\_\_, 138 S. Ct. 1612, 1633 (2018) (Thomas, J., concurring). *See*  
3 *generally McNichols, The New Highwayman: Enforcement of U.S. Patents on Cannabis*  
4 *Products*, 101 J. Pat. & Trademark Off. Soc’y 24, 46 (2019). *See, e.g., Polk v.*  
5 *Gontmakher*, 2019 WL 4058970 \*2 (W.D. Wa. 2019) (dismissing action seeking to enforce  
6 a purported ownership interest in a marijuana business).

7 Further, as explained by the California Supreme Court, a  
8 void contract is without legal effect. (Rest.2d Contracts, § 7, com. a.) It binds  
9 no one and is a mere nullity. Such a contract has no existence whatever. It has  
10 no legal entity for any purpose and neither action nor inaction of a party to it  
can validate it . . . .

11 *Yvanova v. New Century Mortg. Corp.*, 62 Cal. 4th 919, 929, 365 P.3d 845, 852 (2016)  
12 (citation omitted).

13 Here, LPG’s existing Legal Service Agreements are illegal, void, and unenforceable  
14 because:

- 15 • The Legal Service Agreements provide for LPG to charge and receive money  
16 for removing debts from consumer’s credit reports before such services were  
17 fully performed in violation of 15 U.S.C. § 1679b(b) of the Credit Repair  
18 Organizations Act (“CROA”);
- 19 • The Legal Service Agreements do not contain the written disclosures  
20 informing consumers of their rights under the Fair Credit Reporting Act and  
21 the CROA in violation of 15 U.S.C. § 1679c(a)-(b) of the CROA;
- 22 • The statement in the Legal Service Agreements regarding cancellation rights is  
23 deficient from that required by the CROA, and it is not bold and conspicuous  
24 in violation of 15 U.S.C. § 1679e;
- 25 • The Legal Service Agreements provide for monthly fees paid to and collected  
26 by LPG prior to any services being provided to the consumer in violation of  
27 16 C.F.R. § 310.4(a)(2) of the Telemarketing Sales Rule (“TSR”); and  
28

- The fees paid pursuant to the Legal Service Agreements are unconscionable under California law and the California Rules of Professional Conduct;
- The Legal Service Agreements were entered into with a disbarred attorney who was leading LPG.

See Rule 9019 Opposition (filed 7/11/2023), at p. 27:10-18 [Bankr. Dkt. # 209] and Conversion Motion, at p. 23-24, 27-28, 31 [Bankr. Dkt. # 218].<sup>13</sup>

Because LPG's existing Legal Service Agreements are illegal, void, and unenforceable, they cannot be sold.<sup>14</sup> An illegal contract cannot be reformed.<sup>15</sup>

#### **A. Reformation of Contracts**

Although the Consumer Financial Protection Act of 2020 ("CFPA") empowers a court to grant any appropriate legal or equitable relief, including reformation of contracts,<sup>16</sup> this Court should not reform LPG's Legal Service Agreements because they are illegal and unconscionable.

A contract can be reformed in only limited circumstances. California Civil Code §3399 provides for reformation of contracts:

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<sup>13</sup> Similarly, the Office of Enforcement ran a search on Consumer Sentinel for complaints concerning LPG on June 13, 2023. The search yielded 811 results, and the Office of Enforcement has anonymized a sample of 500 of the complaints (attached as Exhibit "1" to the CFPB Letter). See CFPB Letter at p. 4. According to the CFBP, the "consumers describe LPG charging advance fees for debt 'invalidation' and settlement of debts but failing to provide promised services." *Id.* at p. 3. Further, "[n]umerous other consumers have alleged that LPG took upfront fees for debt relief without providing any services. Some consumers asserted that LPG failed to provide promised legal representation and allowed creditors to take judgments against them. Other claims that LPG took unauthorized ACH draws and has been non-responsive to requests to cancel those draws. Notably consumers reported that LPG sold its services through telemarketing calls; the complaints do not suggest that LPG completed these sales after bona fide face-to-face sale meetings." *Id.* at p. 5.

<sup>14</sup> Without any legal effect or existence, the Trustee cannot enforce or sell the consumer contracts. See also *Sender v. Simon*, 84 F.3d 1299, 1307 (10th Cir. 1996) (Courts cannot aid in enforcement of an agreement that was fraudulently procured in the furtherance of illegal purposes).

<sup>15</sup> See *Kolani v. Fluska*, 64 Cal. App. 4<sup>th</sup> 402, 407 (1998).

<sup>16</sup> See e.g. 12 U.S.C. §§ 5564(a), 5565.

When, through fraud or a mutual mistake of the parties, or a mistake of one party, which the other at the time knew or suspected, a written contract does not truly express the intention of the parties, it may be revised on the application of a party aggrieved, so as to express that intention, so far as it can be done without prejudice to rights acquired by third persons, in good faith and for value.<sup>17</sup>

“The power to reform contracts (as contrasted with the power to enforce contracts as written) is a traditional power of an equity court, not a court of law, and was used to prevent fraud.” *CIGNA Corp. v. Amara*, 563 U.S. 421 (2011) (citations omitted); *see also Komorsky v. Farmers Ins. Exchange*, 33 Cal. App. 5<sup>th</sup> 960, 974 (2019) (citations omitted) (“Reformation is an equitable remedy the essential purpose of which is to ensure the contract, as reformed, reflects the parties’ mutual intention”). “In reforming the written agreement, a court may “transpose[ ], reject[ ], or suppl[y] words,”<sup>18</sup> but has “no power to make new contracts for the parties.”<sup>19</sup> “Rather, the court may only reform the writing to conform with the mutual understanding of the parties at the time they entered into it, if such an understanding exists.”<sup>20</sup>

In general, “courts reform contracts only where the parties have made a mistake and not for the purpose of saving an illegal contract. Illegal contracts are void.” *Kolani*, 64 Cal. App. 4<sup>th</sup> at 407. In *Kolani*, the court found that an employer's non-compete agreement was void as an “outright prohibition on competition” because it was not narrowly tailored to protect confidential information and trade secrets. *Id.* The employer urged the *Kolani* court to apply a narrowing construction to the agreement “by construing it as merely barring misappropriation of customer lists and trade secrets.” *Id.* The *Kolani* court

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<sup>17</sup> Cal. Civ. Code § 3399.

<sup>18</sup> *Hess v. Ford Motor Co.*, 27 Cal 4<sup>th</sup> 516, 524 (2002) (citing *Heidlebaugh v. Miller*, 126 Cal. App. 2d 35, 38 1954)).

<sup>19</sup> *Id.* (citing *Bailard v. Marden*, 36 Cal. 2d 703, 708 (1951)).

<sup>20</sup> *Id.*

declined to apply the employer's proposed narrowing construction, on the ground that “the policy of Business and Professions Code section 16600 would be undermined by doing so.”

*Id.* at 408. According to the *Kolani* court, the result would be that:

[e]mployers could insert broad, facially illegal covenants not to compete in their employment contracts. Many, perhaps most, employees would honor these clauses without consulting counsel or challenging the clause in court, thus directly undermining the statutory policy favoring competition. Employers would have no disincentive to use the broad, illegal clauses if permitted to retreat to a narrow, lawful construction in the event of litigation.

*Id.*

Here, as set forth above, the remedy of reformation is to rewrite contracts to ensure that the parties’ true intentions are reflected to avoid any mistake. *Id.* at 407. Like *Kolani*, there was no mistake between the parties at the time the Legal Service Agreements were entered – LPG and Tony Diab (the party with superior bargaining power) intended to offer the illegal and unconscionable Legal Service Agreements to the consumers. If the Court reforms the Legal Services Agreement to comply with the TSR, the CROA, and California Rules of Professional Conduct, the Court would be sending a signal to attorneys and debt relief agencies that it is acceptable to include illegal fee structures in agreements with clients and consumers because the agreements would not be void, but instead would be subject to reformation. Moreover, the Trustee cannot unilaterally change the terms of the contract. Reformation is a remedy and must be ordered by the Court.

**B. This Court should not reform an illegal contract for public policy reasons.**

LPG held itself out as a law firm, therefore LPG is subject to the California Rules of Professional Conduct. Since LPG operated in 48 states, LPG is also subject to the applicable rules of professional conduct in those 48 states. The Rules of Professional Conduct “are not only ethical standards to guide the conduct of members of the bar; but they also serve as an expression of public policy to protect the public.” *Bird, Marella, Boxer & Wolpert v. Superior Ct.*, 106 Cal App.4<sup>th</sup> 419, 431 (2003) (holding that there are

important public policy reasons for not applying the actual innocence rule to cases involving fee disputes between criminal defendant clients and their attorneys because the fiduciary duty to charge fair, reasonable, and conscionable fees applies to all members of the bar; criminal defense attorneys are not exempted. If only “actually innocent” clients can challenge their defense counsel's excessive or unlawful fees, then “actually guilty” clients could never seek redress against even the most unscrupulous attorneys, and even clients acquitted of the charges against them could not seek redress unless they could prove they were actually innocent of the charges); *see also Cruse v. O’Quinn*, 273 S.W.3d 766, 775 (Tex. App. 2008) (explaining that the ethical rules are an expression of public policy and a contract that violates the ethical rules is unenforceable as against public policy).

As a purported law firm, LPG violated several California Rules of Professional Responsibility, including, but not limited to, Rule 1.5 (illegal or unconscionable fees), Rule 5.4 (illegal fee sharing), Rule 5.3.1 (unauthorized practice of law), Cal. Bus. & Prof. § 6125 (unauthorized practice of law).

Rule 1.5 restricts a lawyer from making an agreement for, charging, or collecting “an unconscionable or illegal fee.” The fee received by LPG by way of an ACH withdrawal from the consumer is illegal because it violates the TSR and CROA. Additionally, the monthly fee paid by consumers to LPG is unconscionable because it generally equates to more than 50% of the total debt enrolled with LPG.<sup>21</sup> Moreover, the agreement is illegal because Mr. Diab was not authorized to practice law in California.

Rule 5.4 also prohibits a law firm from sharing legal fees with an organization that is not authorized to practice law. LPG characterizes the ACH withdrawals from consumers as legal fees. The fees were never intended to service any of the consumer’s debt, but rather pay LPG for its services. To locate and onboard new consumers, LPG used marketing affiliates. These marketing affiliates are not authorized to practice law. Yet, in violation of

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<sup>21</sup> *See* Conversion Motion, at p. 30:13-19.

1 Rule 5.4, LPG collected legal fees in the form of ACH withdrawals from consumers and  
2 use this revenue to compensate the various marketing affiliates for their services.<sup>22</sup>

3 Cal. Bus. & Prof. § 6126(b) provides that: “Any person who . . . has been disbarred  
4 . . . and thereafter practices or attempts to practice law, advertises or holds himself or  
5 herself out as practicing or otherwise entitled to practice law, is guilty of a crime  
6 punishable by imprisonment pursuant to subdivision (h) of Section 1170 of the Penal Code  
7 or in a county jail for a period not to exceed six months.” California Business &  
8 Professional Code § 6126(b) provides that the unauthorized practice of law is a crime  
9 punishable by imprisonment. *See also* Rule 1.15(b) (“A lawyer who is not admitted to  
10 practice law in California shall not: (1) except as authorized by these rules or other law,  
11 establish or maintain a resident office or other systematic or continuous presence in  
12 California for the practice of law.”).

13 Rule 5.3.1 governs the employment disbarred attorneys, stating that a lawyer shall  
14 not employ, associate in practice with, or assist a person the lawyer knows or reasonably  
15 should know is an ineligible person (including a disbarred attorney) to perform the  
16 following on behalf of the lawyer’s client: (1) render legal consultation or advice to the  
17 client; (2) negotiate or transact any matter for or on behalf of the client with third parties;  
18 (3) receive, disburse or otherwise handle the client’s funds; or (4) engage in activities that  
19 constitute the practice of law.<sup>23</sup> Prior to or at the time of employing, associating in practice  
20 with, or assisting a person the lawyer knows or reasonably should know is a disbarred  
21 attorney, the lawyer shall serve upon the State Bar written notice of the employment,  
22 including a full description of such person’s current bar status. The written notice shall  
23 also list the activities prohibited in paragraph (b) of State Bar Rule 5.3.1 and state that the  
24 disbarred attorney will not perform such activities. The lawyer shall serve a similar written  
25

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26  
27 <sup>22</sup> *Id.* at p. 30:20-17.

28 <sup>23</sup> *See* California State Bar Rule 5.3.1(b).



1 notice upon each client on whose specific matter such person will work, prior to or at the  
2 time of employing or associating with or assisting such person to work on the client's  
3 specific matter.<sup>24</sup>

4 Here, there is no evidence that LPG provided notice of its association with Diab (the  
5 disbarred attorney) to the State Bar, or its clients, as required by Rule 5.3.1(d). It is even  
6 more egregious because Diab was the head of LPG. For instance, in the Complaint filed by  
7 May 25, 2023, the Trustee alleges that: (1) "Despite being disbarred, Diab has controlled  
8 and operated LPG since its inception. However, Diab has endeavored to conceal his  
9 control of LPG . . . ."<sup>25</sup> Further, the Trustee alleges that: "To pull this off, Diab rents  
10 [Daniel] March's law license. March masquerades, at times, as the managing partner of  
11 LPG but exercises no actual management or control. In fact, Diab sometimes impersonates  
12 March and regularly sign March's signature on contracts. LPG's primary DocuSign  
13 account goes to Diab's email address, admin@lpglaw.com, where Diab signs contracts as  
14 Daniel March . . . ."<sup>26</sup>

15 Until the appointment of the Trustee in this case, LPG (the party who offered the  
16 illegal and unconscionable Legal Service Agreement) was controlled and operated by Diab,  
17 a disbarred attorney not authorized to practice law.<sup>27</sup> As a matter of public policy, the  
18 Legal Service Agreement is unenforceable as any enforcement would require the victims of  
19 Diab's fraud and illegality to continue performing their obligations while cleansing the  
20 fraudulent and illegal acts of a disbarred attorney. Further, if an illegal contract is  
21 reformed, it would allow the wrongdoer to retain the benefit of the bargain, while forcing  
22 the victims (consumers) to continue to perform their obligations.

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24 See California State Bar Rule 5.3.1(d).

25 Complaint, at ¶ 45 [Adv. Dkt. #1].

26 Complaint, at ¶ 46.

27 See Conversion Motion, at p. 11-13.

**C. The Proposed Modified Legal Services Agreement Does Not Comply with Applicable Law.**

As part of the proposed consumer protections, the Trustee is requiring that any potential purchaser “shall obtain consent from consumer clients to the Modified Legal Services Agreement compliant with TSR, TCPA, and CROA, among other laws, statutes, rules and regulations.”<sup>28</sup> But, as currently drafted, the proposed Modified Legal Services Agreement does not comply with all applicable law.

CLG, like LPG, is a provider of “debt relief services” as that term is defined in the TSR.<sup>29</sup> See Exhibit A, CFBP Letter, at p. 9 (emphasis added).<sup>30</sup>

The Trustee fails to acknowledge that LPG’s client agreements are subject to the protection of the TSR. One of the central TSR protections is the ban on taking an advance fees for debt relief services. The Modified Legal Services Agreement recites that the fees paid by the consumer “is not escrowed but rather earned [when] received by CLG.”<sup>31</sup> Further, it states that the fee “shall be deemed earned at the time it is paid and is not refundable.”<sup>32</sup> It also states that any fees “are for the service of CLG’s attorneys.”<sup>33</sup>

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<sup>28</sup> See Sale Motion, at p. 12:20-22 [Bankr. Dkt. # 191]. A true and accurate copy of the Trustee’s proposed Modified Legal Services Agreement is attached as Exhibit “4” to Marshack Declaration.

<sup>29</sup> The proposed Modified Legal Services Agreement recites that CLG “is not a settlement company and the fees you are paying are for the services of CLG’s attorneys”, but separately states that CLG will negotiate debt settlements on behalf of its clients and engage in communications with creditors to “invalidate” debts.

<sup>30</sup> In fact, the Office of Enforcement is “concerned that the proposed sale may further ongoing consumer harm resulting from potentially illegal advance fees.” Exhibit “A,” CFPB Letter, at p. 2.

<sup>31</sup> Exhibit “4” to Marshack Declaration, at p. 236

<sup>32</sup> *Id.*

<sup>33</sup> *Id.*

1 Finally, it provides for a schedule of payments for ACH withdrawals.<sup>34</sup> As a provider  
2 of debt relief services, the TSR prohibits CLG from requesting or receiving advance  
3 payments. The TSR also allows the consumers to “withdraw from the debt relief service at  
4 any time without penalty” and receive a full refund of fees that have not been earned. *See*  
5 16 C.F.R. § 310.4(a)(5)(ii)(A)-(E). Contrary to this protection, the proposed Modified  
6 Legal Services Agreement allows a consumer to cancel at any time but states that “any fee  
7 . . . shall be deemed earned at the time it is paid and is not refundable.”<sup>35</sup> Thus, as currently  
8 drafted, the Modified Legal Service Agreement with CLG does not comply with the TSR  
9 and should not be approved by this Court.

10 **V. ANY FUNDS OBTAINED FROM THE CONSUMERS IN VIOLATION**  
11 **OF THE TSR, CROA AND APPLICABLE LAWS BELONG TO THE**  
12 **CONSUMERS AND SHOULD BE RETURNED.**

13 Under the TSR, any advanced funds obtained through ACH belong to the consumers  
14 pursuant to 16 C.F.R § 310.4(a)(5)(ii)(B) pending resolution of their debts.<sup>36</sup> Attorneys and  
15 law firms are subject to this advance fee prohibition under the TSR. *State of Tenn v.*  
16 *Lexington L. Firms*, 1997 WL 367409, at \*5 (M.D. Tenn. May 14, 1997)).<sup>37</sup>

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20 <sup>34</sup> *Id.* at p. 241.

21 <sup>35</sup> *Id.* at p. 236.

22  
23 <sup>36</sup> *See* Rule 9019 Opposition [Bankr. Dkt. # 209], at pages 28 to 30 and CFPB Letter, at p. 7 (Exhibit  
24 “A” to this Response).

25 <sup>37</sup> Similarly, if a credit repair agency is also a telemarketer, it may not collect fees until it services are  
26 completed *and* it has provided documentation to the consumer at least six months after the services are  
27 completed evidencing the agency’s efficacy. *See CFPB v. Prime Mktg. Holdings, LLC*, 2006 WL  
28 10516097, at \*9 (C.D. Cal. Nov. 15, 2016) (citing 16 C.F.R. § 310.4(a)(2)); see also Exhibit “B,” DFPI  
Letter

1 It is an abusive telemarketing act or practice and a violation of the TSR for any debt  
2 relief service such as LPG<sup>38</sup> to charge an advanced fee. *See* 16 C.F.R. § 310.4(a)(5)(i).  
3 Under this prohibition, LPG may not request or receive payment of any fees unless and  
4 until LPG: (1) has settled, reduced, or otherwise altered the terms of at least one debt  
5 pursuant to a settlement agreement; and (2) the consumer has made at least one payment  
6 pursuant to that settlement agreement to the creditor. *See* 16 C.F.R. § 310.4(a)(5)(i)(A)-  
7 (B).

8 Further, to the extent the debts enrolled in a service are renegotiated, settled,  
9 reduced, or otherwise altered, the fee must bear the same proportional relationship to the  
10 total fee renegotiated, settled, reduced, or altered. Alternatively, the fee must be a  
11 percentage of the amount saved because of the renegotiation, settlement, reduction, or  
12 alteration. *See* 16 C.F.R. § 310.4(a)(5)(i)(C)(1)-(2). For example, under scenario #1, if the  
13 consumer has \$10,000.00 in debt and the seller charged 40% of the outstanding debt, the  
14 total fee would be \$4,000.00. If the seller settled 10% of the consumer's debt, then the  
15 seller would be entitled to 10% of the fees, or \$400.00 under 16 C.F.R. §  
16 310.4(a)(5)(i)(C)(1).

17 The TSR has a limited exception to the advance fee prohibition that allows advanced  
18 payments for debt relief so long as those funds are placed in a dedicated account to be used  
19 to for fees and payments to creditors when settling debts. This exception requires that:

- 20 1. The funds are held in a separate account at an insured financial institution.
- 21 2. **The customer owns the funds held in the account** and is paid accrued interest  
22 on the account if any.

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23  
24  
25 <sup>38</sup> The TSR defines “debt relief service” as “any program or service represented, directly or by  
26 implication, to renegotiation, settle, or in any way alter the terms of payment or other terms of the debt  
27 between a person and one of more unsecured creditors or debt collectors, including, but not limited to, a  
28 reduction in the balance, interest rate, or fees owed by a person to an unsecured creditor or debt  
collection.” 16 C.F.R. § 310.2(o). LPG's services appear to fall within the TSR's broad definition of a  
“debt relief service.” CFPB Letter, at p. 6.

- 1       3. The entity administering the account is not owned or controlled by, or in any way,  
2       affiliated with, the debt relief service.
- 3       4. The entity administering the account does not give or accept any money or other  
4       compensation in exchange for referrals of business involving the debt relief  
5       service; and
- 6       **5. The customer may withdraw the funds at any time without penalty, and**  
7       **must receive all funds in the account, other than funds earned by the debt**  
8       **relief service (such as LPG) in compliance with 16 C.F.R. § 310.4(a)(5)(i)(A),**  
9       **within 7 business days of the customer's request.**

10   *See 16 C.F.R 310.4(a)(5)(ii)(A)-(E) (emphasis added).*

11       In the Sale Motion, the Trustee provided no evidence that LPG complied with the  
12   advance fee exemptions under 16 C.F.R 310.4(a)(5)(ii)(A)-(E). For instance, there is no  
13   evidence that LPG paid accrued interest on the funds received from the consumers as  
14   required under 16 C.F.R. § 310.4(a)(5)(ii)(B). In fact, consumers have claimed that LPG  
15   has been “non-responsive to request to cancel [ACH] draws.” Exhibit “A,” CFPB Letter, at  
16   p. 5. As such, it appears that LPG did not comply with the advance fee exemptions under  
17   16 C.F.R. 310.4(a)(5)(ii)(E) (requiring refunds to customers within 7 business days of the  
18   customer's request).

19       Based on the foregoing, any funds obtained from the consumers (including the funds  
20   held by the Trustee in a segregated blocked account) in violation of the TSR, CROA and  
21   any applicable laws belong to the consumers and are not property of the Estate under 11  
22   U.S.C. § 541. The funds are not property of the Estate because under Section 541,  
23   property of the estate includes “all legal or equitable interests of the debtor in property as of  
24   the commencement of the case.” 11 U.S.C. § 541(a)(1). As demonstrated above, the funds  
25   obtained from the consumers belong to the consumers and were never property of LPG.  
26   Accordingly, the funds should be returned to the consumers.

27   //

1 VI. **EVEN IF THE CONTRACT IS REFORMED, ANY FUNDS OBTAINED**  
2 **FROM THE CONSUMERS PURSUANT TO AN ILLEGAL**  
3 **CONTRACT MUST BE RETURNED TO THE CONSUMERS.**

4 As of June 30, 2023, the Trustee received funds in the total amount of  
5 \$4,702,941.62, most of which appears to derive from consumer ACH payments. *See*  
6 Declaration of Trustee in Lieu of Monthly Operating Report for June 2023 (filed July 7,  
7 2023) [Bankr. Dkt. # 184].

8 The Ninth Circuit has held that violations of the TSR may entitle affected consumers  
9 to full refunds and that the consumer's entitlement to such a refund cannot be offset by the  
10 alleged value provided by the wrongdoer. This is because it is the "fraud in the selling, not  
11 in the value of the thing sold [that] entitles consumers to full refunds." *FTC v. Publishers*  
12 *Bus. Servs., Inc.*, 540 F. Appx 555, 558 (9th Cir. 2013) (citation omitted); *see also* Exhibit  
13 "B," DFPI Letter, at p. 2. As such, LPG's consumers are entitled to full restitution of any  
14 monies paid under LPG's Legal Service Agreements, regardless of any subsequent  
15 modification to the agreement.

16 Accordingly, even if the LPG's Legal Service Agreement is reformed, any funds  
17 obtained from the consumers pursuant to an illegal contract must be returned to the  
18 consumers and cannot be include as part of the proposed sale.

19 VII. **OUTSTANDING ISSUES.**

20 The U.S. Trustee has the following concerns relating the Sale Motion and is in the  
21 process of gathering information:

- 22 1. Whether the proposed buyer, CLG, is a good faith purchaser under Section  
23 363(m) of the Code;
  - 24 2. Whether the consumers should be required to affirmatively opt-in, instead of opt-  
25 out, to the sale of their client file to the proposed purchaser;
- 26  
27  
28

3. The terms of the Asset Purchase Agreement (“APA”), including the inclusion of provisions providing fees to the court-approved CPO and/or limiting fees to the Court Appointed Monitor;
4. The proposed purchaser’s capability and intention of protecting the privacy records and data of consumers, and whether it will abide by all applicable privacy laws.
5. Whether or not the Chapter 11 Trustee has provided sufficient notice of the sale in compliance with the State Bar Rules in all 48 jurisdictions.

The U.S. Trustee will brief the foregoing issues in connection with the opposition to the Sale Motion.

### **VIII. CONCLUSION**

This Court should use its discretion to deny the Trustee’s sale of the debtor’s business, including the Legal Service Agreements, and the customer list. This bankruptcy case should be converted to Chapter 7, so that a Chapter 7 Trustee can properly liquidate property of the estate, without additional harm to consumers. The U.S. Trustee asserts that: (1) the notice of the sale to consumers is deficient; (2) this Court should not reform illegal and unconscionable contracts; (3) the ACH Funds being held by the Trustee and any funds obtained by CLG from LPG consumer clients belong to the clients and should be immediately returned; and (4) even if the Legal Service Agreements are reformed, any funds obtained from the consumers pursuant to an illegal contract must be returned to the consumers. Therefore, the U. S. Trustee requests that the sale motion be denied and the case converted to Chapter 7.

Respectfully submitted,  
PETER C. ANDERSON  
UNITED STATES TRUSTEE

Dated: July 17, 2023

By: /s/ Kenneth Miskin  
Kenneth M. Miskin  
Assistant United States Trustee

**Exhibit "A"**





1700 G Street NW, Washington, D.C. 20552

July 13, 2023

Via Email

Peter C. Anderson  
U. S. Trustee for Region 16  
915 Wilshire Boulevard, Suite 1850  
Los Angeles, CA 90017  
Email: [Peter.C.Anderson@usdoj.gov](mailto:Peter.C.Anderson@usdoj.gov)

Re: In re: The Litigation Practice Group P.C., Case No.: 8:23-bk-10571-SC

Dear U.S. Trustee for Region 16:

I am writing to express the concern of the Enforcement Office of the Consumer Financial Protection Bureau (Office of Enforcement) about the ongoing operation and proposed sale of accounts of The Litigation Practice Group P.C. (LPG), debtor in the above referenced Chapter 11 case pending in your Region.

The Consumer Financial Protection Bureau (Bureau) is an independent agency of the United States.<sup>1</sup> The Bureau is charged with enforcing "Federal consumer financial laws."<sup>2</sup> The Bureau has independent litigating authority,<sup>3</sup> which includes the authority to enforce the Telemarketing Sales Rule (TSR),<sup>4</sup> with respect to the offering or provision of debt relief services, a consumer-financial product or service under the Consumer Financial Protection Act (CFPA).<sup>5</sup>

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<sup>1</sup> 12 U.S.C. § 5491.

<sup>2</sup> 12 U.S.C. §§ 5563 and 5564.

<sup>3</sup> 12 U.S.C. §§ 5564(a)-(b).

<sup>4</sup> 16 CFR 310.1 et seq.

<sup>5</sup> 15 U.S.C. § 6105(d).

The debt relief provisions of the TSR govern any program or service represented to renegotiate, settle, or in any way alter the terms of unsecured debt that is sold through telemarketing.<sup>6</sup> The requirements and prohibitions of the TSR apply to all persons and entities – attorneys and non-attorneys alike – who offer debt relief services.<sup>7</sup> Arguably the most important protection of the TSR is its prohibition against requesting or receiving payment prior to actually settling or offering the terms of a debt.<sup>8</sup> The TSR's advance fee ban contains a limited exception that allows for debt relief service providers (DRSPs) to request advance payment of funds earmarked to settle debts and pay fees.<sup>9</sup> Pursuant to this exemption, consumers – not the DRSP – own the funds and consumers may withdraw from the debt relief service at any time, without penalty, and have their funds returned within seven business days.<sup>10</sup>

Advance fees for debt relief services are abusive and harm consumers.<sup>11</sup> The CFPB and FTC routinely bring claims for violations of the TSR advance fee provisions, which have resulted in industry bans and significant penalties against companies and individuals engaged in taking advance fees for debt relief services.<sup>12</sup> The Office of Enforcement's preliminary review of proofs of claim and consumer complaints suggests, however, that LPG may have taken and may be continuing to take advance fees for debt relief services. Given this, the Office of Enforcement is concerned that the proposed sale may further ongoing consumer harm resulting from potentially illegal advance fees.

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<sup>6</sup> 16 CFR 310.2-310.9.

<sup>7</sup> Telemarketing Sales Rule, Final rule amendments, Federal Trade Commission, 75 FR 48458, 48468-48470, August 10, 2010.

<sup>8</sup> 16 CFR 310.4(a)(5)(i).

<sup>9</sup> 16 CFR 310.4(a)(5)(ii).

<sup>10</sup> 16 CFR 310.4(a)(5)(ii)(B)&(E).

<sup>11</sup> Based on the complaints described below, LPG may have taken advance fees for credit repair services, which is also prohibited under the TSR.

<sup>12</sup> See, e.g., <https://www.consumerfinance.gov/about-us/newsroom/cfpb-wins-final-judgment-against-morgan-drexen-for-illegal-debt-relief-scheme/>; <https://www.consumerfinance.gov/enforcement/actions/orion-processing-world-law/>; <https://www.consumerfinance.gov/enforcement/actions/federal-debt-assistance-association-llc-financial-document-assistance-administration-inc-clear-solutions-inc-robert-pantoulis-david-piccone-and-vincent-piccone/>; <https://www.consumerfinance.gov/enforcement/payments-harmed-consumers/payments-by-case/premier-student-loan-center/>; <https://www.consumerfinance.gov/enforcement/actions/burlington-financial-group-llc-richard-burnham-katherine-burnham-sang-yi/>.

The Office of Enforcement is also concerned about the ownership of frozen funds held in Optimum Bank. As noted above, the TSR's prohibition against advance payments is subject to an exception that allows debt relief companies to have consumers make advance payments earmarked for fees and creditor settlements into accounts at insured financial institutions.<sup>13</sup> The TSR mandates that these funds are owned by consumers and must be returned within seven business days upon request.<sup>14</sup>

This letter is not intended to be a finding that LPG has violated applicable consumer protection statutes. However, on our review of the publicly available information and consumer complaints raised several red flags and we respectfully suggest that the U.S. Trustee consider recommending steps to mitigate potential violations and ongoing consumer harm in the event of a sale of LPG's assets.

#### 1. Initial Review of Background Information

The Office of Enforcement's concern about potentially illegal advance fees is based on its review of consumer proofs of claims and 500 complaints consumers have lodged against LPG in the FTC's Consumer Sentinel complaint database. Proof of claim No. 14-1 is notable because it appears to attach a complete agreement between LPG and the consumer.<sup>15</sup>

The agreement suggests that LPG has sold "debt invalidation" services to consumers."<sup>16</sup> If "invalidation" failed, LPG also offered debt settlement services.<sup>17</sup> If the consumer was sued after executing the agreement, LPG agreed to represent the consumer for no additional fees.<sup>18</sup> The

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<sup>13</sup> 16 CFR 310.4(a)(5)(ii).

<sup>14</sup> 16 CFR 310.4(a)(5)(ii)(B)&(E).

<sup>15</sup> See Claim 14-1, Filed 4/17/23 at pp 7-14.

<sup>16</sup> "...use existing laws and interact with creditors and credit bureau on your behalf to invalidate your debts... Id. at p 7.

<sup>17</sup> "If LPG is unable to invalidate you may elect to have LPG negotiate a settlement on your behalf with the concerned creditor without any additional fees being charged to or incurred by you for such service. Any settlement reached with any such creditor shall be your responsibility. At the point that you reach a settlement with such creditor, your payment to LPG will be reduced and re-amortized to adjust for the settled account being removed from the representation herein contemplated." Id. at p 8.

<sup>18</sup> Id.

agreement scheduled 42 bi-weekly payments of \$128.37, a total of \$5,391.54,<sup>19</sup> to address \$8,681 in debts.<sup>20</sup> The agreement does not require LPG to invalidate, resolve, or settle of any debt prior to taking a fee.

Other claims filed in the matter are consistent with Claim 14-1. For example, Claim 63-1 indicates that LPG failed to defend the consumer in a collections lawsuit and stopped responding to calls and emails after entry of a \$26,954.66 judgment against her.<sup>21</sup> The Claimant maintains that, as a result of the judgment, her wages were garnished in the amount of \$1,400 per month.<sup>22</sup>

The descriptions of LPG's business model and resulting consumer harm are echoed in hundreds of consumer complaints. On June 13, 2023, the Office of Enforcement ran a search on Consumer Sentinel for complaints concerning LPG. The search yielded 811 results. The Office of Enforcement has anonymized and attached a sample of 500 of these complaints at Exhibit 1. The consumers describe LPG charging advance fees for debt "invalidation" and settlement of debts but failing to provide promised services. For example, Complaint #6, Reference No. 160319859, alleged:

I entered a contract with the Litigation Practice Group late January of 2020. I was told that they would invalidate my debt over a 3 year period. During that time I made payments of over \$500 monthly. They want you to stop payments to your creditors hoping in time your creditors will eventually sell your debt to collection agencies. Once the collection agencies have purchased your debt the Litigation Practice Group tells you that the original creditors don't usually share the proof that they have to prove it's your debt. When this happenes [sic] the Litigation Practice Group can then invalidate your debt because collections agencies won't have the proof that its your debt. This did not happen in my case and now I have creditors taking me to court. They tell you if you have to pay a settlement they will give you money towards settlement or lower your monthly payments. This is all lies, I haven't

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<sup>19</sup> Id. at p 12.

<sup>20</sup> Id. at p 9-10.

<sup>21</sup> See Claim 63-1, Filed 6/6/23, at p 2, 5.

<sup>22</sup> Id. at p 5.

received a penny towards my settlement. I want my money back Litigation Practice Group. You took over \$18,000 and now I'm forced to settle my debt.<sup>23</sup>

Numerous other consumers have alleged that LPG took upfront fees for debt relief without providing any services.<sup>24</sup> Some consumers asserted that LPG failed to provide promised legal representation and allowed creditors to take judgments against them.<sup>25</sup> Others claimed that LPG took unauthorized ACH draws and has been non-responsive to requests to cancel those draws.<sup>26</sup> Notably, consumers reported that LPG sold its services through telemarketing calls; the complaints do not suggest that LPG completed these sales after bona fide face-to-face sales meetings.<sup>27</sup>

## 2. Potential Legal Concerns

### a. The TSR Prohibits Taking Advance Fees for Debt Relief Services

The TSR defines "debt relief service" as:

any program or service represented, directly or by implication, to renegotiate, settle, or in any way alter the terms of payment or other terms of the debt between a person and one or more unsecured creditors or debt collectors, including, but not limited to, a reduction in the balance, interest rate, or fees owed by a person to an unsecured creditor or debt collector.<sup>28</sup>

The TSR prohibits DRSPs from requesting or receiving advance payments.<sup>29</sup> Under this prohibition, DRSPs may not request or receive payment of any fee unless and until the DRSP has settled, reduced, or otherwise altered the terms of at least one debt pursuant to a settlement

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<sup>23</sup> See Exhibit 1 at p 6.

<sup>24</sup> See, e.g., Exhibit 1 at pp 14, 15, 25, 27, 28, 32, 34, 35, 36, 39, 42, 47, 52, 58, 59, 62, 63, 68, 74, 75, 77, 78, 82, 82, 101, 103, 122.

<sup>25</sup> See, e.g., Exhibit 1 at pp 28, 30, 58, 68, 77, 82.

<sup>26</sup> See, e.g., Exhibit 1 at pp 4, 13, 20, 24, 37, 54.

<sup>27</sup> See, e.g., Exhibit 1 at pp 8, 17, 23, 33, 56, 65, 232.

<sup>28</sup> 16 C.F.R. § 310.2(o).

<sup>29</sup> See 16 C.F.R. § 310.4(a)(5)(i).

agreement and the consumer has made at least one payment pursuant to that settlement agreement to the creditor.<sup>30</sup>

When the FTC issued the TSR's debt relief rules in 2010, the FTC found that "collecting fees for debt relief services prior to delivering services causes or is likely to cause substantial injury to consumers."<sup>31</sup> The FTC found that the harm posed by advance fees for debt relief servicers was not outweighed by countervailing benefits because debt relief consumers received little to no benefit from debt relief services.<sup>32</sup> The rulemaking record demonstrated that "most consumers do not obtain a net benefit from debt settlement services"<sup>33</sup> and that there was "no empirical evidence in the record that paying large advance fees has any benefits for consumers."<sup>34</sup>

According to the materials the Office of Enforcement has reviewed, LPG may have represented that it would "invalidate" or settle consumers' debts. While it is unclear whether "invalidation" offered any possibility of success, the materials reviewed indicate that LPG may have offered, and that consumers may have understood, that LPG's program would settle or in some way alter the terms of debts between consumers and their unsecured creditors. So, LPG's services appear to fall within the TSR's broad definition of a "debt relief service."<sup>35</sup> Consumer complaints

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<sup>30</sup> See 16 C.F.R. § 310.4(a)(5)(i)(A)&(B).

<sup>31</sup> The FTC noted that:

Consumers in the midst of financial distress suffer monetary harm - often in the hundreds or thousands of dollars - when, following sales pitches frequently characterized by high pressure and deception, they use their scarce funds to pay in advance for promised results that, in most cases, never materialize. Further, in the case of debt settlement as currently structured, providers often instruct consumers to stop paying their creditors and begin paying the provider's fees instead. These consumers not only suffer direct monetary injury from the late charges and interest that accrue when creditors are not paid, but they also suffer lasting harm to their creditworthiness such that future efforts to obtain credit, insurance, or other benefits will become more difficult and more expensive.

Telemarketing Sales Rule, Final rule amendments, Federal Trade Commission, 75 FR 48458-01, August 10, 2010, at p 48482.

<sup>32</sup> *Id.* at 48485-48486.

<sup>33</sup> *Id.* at 48486.

<sup>34</sup> *Id.*

<sup>35</sup> "The TSR defines a debt relief service in 'broad terms.'" *FTC v. American Financial Benefits Center*, 324 F.Supp.3d 1067, 1082 (N.D. Cal. 2018) (quoting *CFPB v. IrvineWebWorks, Inc.*, No. 14-cv-1967, 2016 WL 1056662, at \*6 (C.D. Cal. Feb. 5, 2016)).

suggest that LPG solicited and sold these debt relief services through telemarketing actions covered under the TSR. And the materials suggest that consumers' bi-weekly payments to LPG may have constituted prohibited advance fees.

b. The TSR's Advance Fee Prohibition Applies to Attorneys.

The requirements of the TSR apply to LPG and its proposed buyers regardless of whether or not they are bona fide law firms.<sup>36</sup> Indeed, the FTC considered and specifically rejected an attorney exemption to the TSR when it issued the debt relief provisions in 2010.<sup>37</sup> The FTC reasoned that most legitimate attorneys provide legal services do not use telemarketing to solicit clients for debt relief services, so the TSR would not apply to these practitioners.<sup>38</sup> Moreover, the TSR contains an exemption for sales that are only completed after a bona fide face-to-face sales meeting, so legitimate law firms that meet with clients prior to signing a retainer would generally fall outside the scope of the TSR.<sup>39</sup> Given its findings, the FTC concluded that "attorneys who choose to offer debt relief services using telemarketing should be treated no differently under the TSR than non-attorneys who do the same."<sup>40</sup>

c. Under the TSR, Advance Payments Made to DRSRPs are Owned by Consumers Pending Resolution of Their Debts.

The TSR has a limited exception to the advance fee prohibition that allows advance payments for debt relief so long as those funds are placed in a dedicated account to be used to for fees and payments to creditors when settling debts. This exception requires that:

(A) The funds are held in an account at an insured financial institution.

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<sup>36</sup> Consumer Fin. Prot. Office of Enforcement v. Seila L. LLC, 923 F.3d 680, 685 (9th Cir. 2019), vacated on other grounds and remanded, 207 L. Ed. 2d 494, 140 S. Ct. 2183 (2020).

<sup>37</sup> Telemarketing Sales Rule, Final rule amendments, Federal Trade Commission, 75 FR 48458, 48468-48470, August 10, 2010.

<sup>38</sup> Id. at 48468.

<sup>39</sup> Id.; see also 12 C.F.R § 310.6(b)(3).

<sup>40</sup> Id.

**(B) The customer owns the funds held in the account** and is paid accrued interest on the account, if any.

(C) The entity administering the account is not owned or controlled by, or in any way affiliated with, the debt relief service.

(D) The entity administering the account does not give or accept any money or other compensation in exchange for referrals of business involving the debt relief service; and

**(E) The customer may withdraw from the debt relief service at any time without penalty, and must receive all funds in the account, other than funds earned by the debt relief service in compliance with the TSR, within seven (7) business days of the customer's request.**<sup>41</sup>

The Office of Enforcement does not have sufficient information to ascertain whether or not LPG complied with the advance fee exemption. Nevertheless, the TSR dictates that the advance payments such as those frozen in Optimum Bank are owned by debt relief clients, not debt relief providers.<sup>42</sup> The TSR requires that these funds be available to refund the consumers who wish to cancel their debt relief programs. The United States Trustee's request to freeze the funds in the LPG matter and examine them before they are used to fund operational expenses or are included in sale of debtor's assets is consistent with the TSR's requirement.

### 3. Concerns about Positions Taken by the Chapter 11 Trustee

#### a. The Chapter 11 Trustee Misstates the Bureau's Silence as Approval

The Chapter 11 Trustee argues that the U.S. Trustee's and Bureau's failures to object in another bankruptcy proceeding to the proposed sale of a company named PGX Holdings, Inc., which the Bureau sued in 2019, is grounds for the LPG court to greenlight the sale of LPG because the alleged non-action indicates, "that the offending conduct and policies and procedures employed by LPG . . . can be cured." The time to object to the sale of PGX Holdings, Inc. has not passed,

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<sup>41</sup> 16 C.F.R. § 310.4(a)(5)(ii)(A)-(E) (emphasis added).

<sup>42</sup> See 16 C.F.R. § 310.4(a)(5)(ii)(B).



so drawing any conclusions from positions that have not been taken in that matter as of the date of this letter would be a mistake.

- b. The protections cited by the Chapter 11 Trustee in its sale motion fall short of the protections offered by the TSR.

The Office of Enforcement respectfully disagrees with the Chapter 11 Trustee's belief that the protections proposed within the sale motion are adequate to address potential violations and ongoing harm to consumers. The disagreement arises from the Chapter 11 Trustee's failure to acknowledge that LPG's client agreements are – and should continue to be – subject to the protections of the TSR.

For example, the 90 day opt-out period pursuant to California Model Rule 1.17 offers little benefit to consumers already entitled to withdraw from LPG's program at any time, without penalty, with a refund of all unearned fees.<sup>43</sup> Indeed, based on complaints from the FTC Consumer Sentinel database, it appears that many clients' attempt to withdraw have gone unanswered as they continue to be subject to ACH draws.<sup>44</sup>

Additionally, the proposed contract reformation would likely put consumers in a worse position. For example, the proposed agreement recites that CLG "is not a settlement company and the fees You are paying are for the services of CLG's attorneys"<sup>45</sup>, but separately states that CLG will negotiate debt settlements on behalf of its clients<sup>46</sup> and also engage in communications with creditors to "invalidate" debts.<sup>47</sup> So, despite the disclaimer, CLG would appear to be a provider of "debt relief services" as that term is defined in the TSR.<sup>48</sup> And, as detailed above, the TSR's debt relief protections apply to attorneys and non-attorneys alike.

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<sup>43</sup> See, 16 C.F.R. § 310.4(a)(5)(ii)(A)-(E).

<sup>44</sup> See Exhibit 1 at pp 4, 13, 20, 24, 37, 54.

<sup>45</sup> See Dkt 191-1 at pdf p. 237.

<sup>46</sup> Id. at pdf p. 238 ("You agree to timely and fully pay all debt modification settlements negotiated by CLG").

<sup>47</sup> Id. at pdf p. 236.

<sup>48</sup> See, 16 C.F.R. § 310.2(m). Similarly, the agreement disclaims providing "modification, collection, or improvement of Your credit reports or credit score". Id. at pdf p. 237. Nevertheless, the agreement also represents that CLG will

Similarly, the Chapter 11 Trustee's motion represents that CLG does not engage in telemarketing.<sup>49</sup> Consumer complaints suggest that LPG acquired its clients through telemarketing, so the TSR's likely protections apply – and should continue to apply – to LPG's clients.<sup>50</sup> Consumers would be better protected if the Chapter 11 Trustee and CLG acknowledged and applied the TSR's protections, rather than trying to disclaim them in the fine print of amended agreements.

- c. Ongoing harm of potentially illegal advance fees should outweigh risks of consumers being left without questionable debt relief services.

The proofs of claim and complaints in the FTC's Consumer Sentinel reviewed to date suggest that the Chapter 11 Trustee's concerns about consumers being "thrown out on the street" if a sale is not approved are overblown. Complaints suggest that some consumers have paid LPG large sums of money for promised results that have never materialized.<sup>51</sup> Moreover, many of these complaints include demands for refunds of advance payments, which should be available without penalty pursuant to the TSR's regulatory framework.<sup>52</sup>

### 3. Suggested Actions to Mitigate Consumer Harm

Based on the foregoing, the Office of Enforcement respectfully suggests that the U.S. Trustee consider recommending the following steps to mitigate potential violations and ongoing consumer harm in the event of a sale of LPG's assets:

1. The immediate cessation of ongoing ACH draws from LPG clients.

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work to "remove such invalid debts from Your credit reports". *Id.* at pdf p. 236. Given the latter statement, CLG would appear to provide "services represented to remove derogatory information from ... a person's ... credit record" for purposes of section 310.4(a)(2) of the TSR.

<sup>49</sup> See Dkt. 191 at p. 19.

<sup>50</sup> Note that the TSR's advance fee prohibition applies not just to "telemarketers" but also to "sellers." See 16 C.F.R. § 310.4(a)(5). The TSR defines "sellers" to include "any person who, in connection with a telemarketing transaction, provides ... goods or services to the customer in exchange for consideration." *Id.* § 310.2(dd).

<sup>51</sup> See, e.g., Exhibit 1 at pp 14, 15, 25, 27, 28, 32, 34, 35, 36, 39, 42, 47, 52, 58, 59, 62, 63, 68, 74, 75, 77, 78, 82, 82, 101, 103, 122.

<sup>52</sup> See, e.g., Exhibit 1 at pp 3, 7, 10, 11, 15, 19, 23, 29, 32, 45, 46, 47, 48, 49, 53, 57, 65, 66, and 72.

2. A refund of all ACH payments currently held by the Chapter 11 Trustee to consumers, given that the TSR requires that consumers, not DRSPs, retain ownership of all advance payments.
3. A reformation of client contracts prior to sale so that they conform with all applicable federal, state, and local debt relief and credit repair requirements, including the TSR's prohibition against advance fees and consumers' right to withdraw from the successor's program at any time, without penalty, with a refund of all unearned fees.
4. To the extent that any consumer accounts are transferred, consumers should be required to affirmatively opt-in rather than opt-out of the reformed agreements.
5. Prior confirmation that the proposed buyer holds all applicable licenses and registrations required to conduct debt relief services in any jurisdiction in which an LPG client resides or in which the buyer plans to operate.
6. A reservation of all rights of consumers to seek recovery against all parties potentially liable for any penalties or damages arising from any violations of any federal, state, or local debt relief violations that have occurred or that will continue to occur as a result of any continuing debt relief services to LPG clients.

We appreciate you considering these concerns and we will continue to closely monitor the case as it proceeds.

Very truly yours,



Eric Halperin  
Enforcement Director  
Office of Enforcement

Attachments:

Exhibit 1 – FTC Consumer Sentinel Network Complaints concerning Litigation Practice Group

# **Exhibit 1**

**Total Complaints:** 811

**Search Time:** 06/13/2023 04:20 PM

**Search Criteria:**

**Initial Criteria** > "litigation practice group"; **Selected Period**: All To Date; **Complaint Types**: All Complaints;

Complaint Type > Fraud and Other Complaints

Record # 1 / 155630114 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	155630114	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	01/25/2023 10:41 AM	
Comments:	Mail: MAIL: Consumer sent correspondence to FTC stating they contacted <b>Litigation Practice Group</b> to help with their financial situation. Consumer was directed not to pay their creditors, and send their money to <b>Litigation Practice Group</b> . The company did not send any money to the creditors. Consumer then cancelled their contract with <b>Litigation Practice Group</b> , and went to a company called Zuntafi. <b>Litigation Practice Group</b> only paid back \$300 of the \$1500 that was paid to them. No additional information provided. - Consumer requested additional fulfillment.	
Amount Paid:	\$3,500.00	

Record # 2 / 155630102 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	155630102	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	01/25/2023 10:39 AM	
Comments:	Mail: MAIL: Consumer sent correspondence to FTC stating they contacted <b>Litigation Practice Group</b> to help with their financial situation. Consumer was directed not to pay their creditors, and send their money to <b>Litigation Practice Group</b> . The company did not send any money to the creditors. Consumer then cancelled their contract with <b>Litigation Practice Group</b> , and went to a company called Zuntafi. <b>Litigation Practice Group</b> only paid back \$300 of the \$1500 that was paid to them. No additional information provided. - Consumer requested additional fulfillment.	
Amount Paid:	\$3,500.00	

Record # 3 / 159536334 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159536334	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	02/23/2023 12:00 AM	
Comments:	<p>This complaint is in regards to being charged twice by <b>Litigation Practice Group</b>, and also for being forcefully transitioned to another law firm without my consent. I enrolled in a debt validation program with <b>Litigation Practice Group</b> back in January 2022. We agreed on a monthly payment plan through January 2026. In February of 2023, I was charged twice by <b>Litigation Practice Group</b>. They would not respond to any of my phone calls, emails, or texts. I had to call my bank to cancel the second charge, and they charged me \$30 for that. <b>Litigation Practice Group</b> sent an automated text and email later that week, informing me of non-payment and threatening to hit me with additional fees and possible program cancellation. On February 13, 2023, I received an email from <b>Litigation Practice Group</b> informing me of 'being transitioned' to a different law firm, Phoenix Law PC. 10 days later, and I have not received and correspondence from this new law firm.&lt;br /&gt;&lt;br /&gt;I find this incredibly deceitful and misleading. I signed a contract with <b>Litigation Practice Group</b>, not Phoenix Law. I should be able to determine if I want to continue the debt validation program with the new law firm or not. Additionally, I am entitled to receive a refund on what I have paid <b>Litigation Practice Group</b> thus far, regardless of my decision. <b>Litigation Practice Group</b> informed that if a creditor ever tried to sue me, that I would use the money that I had already paid <b>Litigation Practice Group</b> to reach settlement.</p>	
Amount Paid:		

Record # 4 / 160042676 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160042676	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/09/2023 12:00 AM	
Comments:	My account was with <b>Litigation Practice Group</b> was transferred to Oakstone <b>Litigation Practice Group</b> recently. I was charged the amount of \$553.91 from each organization on March 2, 2023 and March 3, 2023. I reached out to Oakstone <b>Litigation Practice group</b> . I was informed that this was a known issue and their recommendation was that I place a stop payment to LPG through my bank. My bank informs me to contact the company to stop future withdrawals. I'm unable to contact <b>Litigation Practice Group</b> through the telephone numbers and email that was provided. I'm submitting this complaint in order to receive some resolution on this matter.	
Amount Paid:		



Record # 5 / 159705973 / Consumer Sentinel Network Complaint		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	159705973	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	05/03/2023 12:00 AM	
<b>Comments:</b>	<p><b>Litigation Practice Group</b>, a debt settlement company has taken 13 debuts from my account each for the amount of \$690.49 from Feb 2022 to March 2023 totaling \$8,976.37. Additionally as per the attached emails they transferred my account to Oakstone Law Group without my consent. Speaking with Oakstone Law Group they have to restart the process of settlement in their own entity.LPG Law did not live up to their contract and transferred my account with out my Consent and did not provide the service in which it was promised.The <b>Litigation Practice Group</b> PC, pursuant to which we communicated with you regarding your need for debt relief services. It is our understanding that you subsequently became a client of The <b>Litigation Practice Group</b> PC. March 20, 2023, The <b>Litigation Practice Group</b> PC filed a voluntary petition for relief under Chapter 11 of the United States Bankruptcy Code. The <b>Litigation Practice Group</b> PCs case was assigned case no. 8:23-bk-10571 and is pending before the honorable Judge ***** in the **** Bankruptcy Court, Central District of California, ***** division.The <b>Litigation Practice Group</b> PC is in bankruptcy and/or has not responded to communications. My files were transferred to another law firm (i.e. Oakstone Law) without my Consent.I fully expect a refund and for this company to be held liable.</p>	
<b>Amount Paid:</b>		

Record # 6 / 160319859 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160319859	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/20/2023 12:00 AM	
Comments:	<p>I entered a contract with the <b>Litigation Practice Group</b> late January of 2020. I was told that they would invalidate my debt over a 3 year period. During that time I made payments of over \$500 monthly. They want you to stop payments to your creditors hoping in time your creditors will eventually sell your debt to collection agencies. Once the collection agencies have purchased your debt the <b>Litigation Practice Group</b> tells you that the original creditors don't usually share the proof that they have to prove it's your debt. When this happenes the <b>Litigation Practice Group</b> can then invalidate your debt because collection agencies won't have the proof that it's your debt. This did not happen in my case and now I have creditors taking me to court wanting a settlement. The <b>Litigation Practice Group</b> didn't even represent me in court. They tell you if you have to pay a settlement they will give you money towards your settlement or lower your monthly payments. This is all lies, I haven't received a penny towards my settlement. I want my money back <b>Litigation Practice Group</b>. You took over \$18,000 and now I'm forced to settle my debt.</p>	
Amount Paid:		

Record # 7 / 159536377 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159536377	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/28/2023 12:00 AM	
Comments:	<p><b>Litigation Practice Group</b>, a debt settlement company has taken 11 debuts from my account each for the amount of \$555.96 from Mar 7th 2022 to February 2023 totaling \$6,1156.56&lt;br /&gt;&lt;br /&gt;Additionally as per the attached emails they transferred my account to Phoneix Law Group without my consent. Speaking with Phoneix Law Group they have to restart the process of settlement in their own entity.&lt;br /&gt;&lt;br /&gt;LPG Law did not live up to their contract and transferred my account with out my&lt;br /&gt;Consent and did not provide the service in which it was promised.&lt;br /&gt;&lt;br /&gt;The <b>Litigation Practice Group PC</b>, pursuant to which we communicated with you regarding your need for debt relief services. It is our understanding that you subsequently became a client of The <b>Litigation Practice Group PC</b>. &lt;br /&gt;&lt;br /&gt;March 20, 2023, The <b>Litigation Practice Group PC</b> filed a voluntary petition for relief under Chapter 11 of the United States Bankruptcy Code. The <b>Litigation Practice Group PC</b>'??s case was assigned case no. 8:23-bk-10571 and is pending before the honorable Judge Scott C. Clarkson in the U.S. Bankruptcy Court, Central District of California, Santa Ana division.&lt;br /&gt;&lt;br /&gt;The <b>Litigation Practice Group PC</b> is in bankruptcy and/or has not responded to communications. My files were transferred to another law firm (i.e. Phoenix Law) without my&lt;br /&gt;Consent.&lt;br /&gt;&lt;br /&gt;I fully expect a refund and for this company to be held liable.</p>	
Amount Paid:		

Record # 8 / 160042580 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160042580	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/09/2023 12:00 AM	
Comments:	<p><b>Litigation PPractice Group</b> called me back in 2021 when I filed out a questionnaire on a site for help with debt due to COVID. A representative gave me all the information and I liked what they were offering and I signed a contract. I made payments for a year straight and never missed a payment. Recently I received an email from administrations@lpglaw.com stating the following 'I am writing to inform you of a transition in the legal services you are receiving from my firm, <b>Litigation Practice Group</b>, to a law firm I know and trust, Oakstone Law Group ('OLG').' I called Oakstone Law Group and they advised me that they received all of <b>Litigation Practice Group's</b> accounts and that the company has closed down. I did research on Oakstone Law Group and the company just recently opened in January of 2023. <b>Litigation Practice Group</b> has recently changed their number and I cannot get in contact with anyone. I have sent emails and tried to schedule an appointment through my client portal. I do not know what is going on and I cannot get an answer. The website for <b>Litigation Practice Group</b> is still up and running but none of the links for any social media are working.</p>	
Amount Paid:		

Record # 9 / 157191636 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	157191636	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/03/2023 03:07 PM	
Comments:	Consumer reports her previous employer ( <b>Litigation Practice Group</b> ) promised a check and has not been paid on time.	
Amount Paid:		

Record # 10 / 159835303 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159835303	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	02/25/2023 12:00 AM	
Comments:	I was called by a company to discuss my debt. They referred me to <b>Litigation Practice Group</b> . I signed up because I was experiencing financial difficulties. When I signed up, <b>Litigation Practice Group</b> said they would fully refund me if I chose to discontinue the process. On February 21, they debited my account. On February 22, I received an email from Oakstone Law Group stating I was wrongfully charged in February. I filled out a form to be refunded. All <b>Litigation Practice Group</b> phone numbers did not work when I called to discuss this change. I have spoken with Oakstone and they have been aggressively telling me that I can not be fully refunded. I believe I was scammed and now would like to just settle with the collection agencies.	
Amount Paid:		

Record # 11 / 157793245 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	157793245	
Product or Service / Theft Subtype:	Credit Repair	
Created Date:	03/14/2023 03:13 PM	
Comments:	<p>CFPB Issue Type: Fraud or scam   --- What Happened: I signed a contract with the <b>Litigation Practice Group</b> 3 years ago. Their job is to invalidate my credit debt. They don't put in the contract to stop paying your creditors but by phone they'll tell you to. Their goal is to get creditors to sell your debt to collection agencies. Once it gets in the hands of a collection agency they're hoping legal documentation didn't follow with the debt. This is how the <b>Litigation Practice Group</b> hopes to invalidate my debt.</p> <p>Unfortunately after 3 years they have failed to do their jobs. Now I have creditors suing me and taking me to court. They are suppose to supply legal representation but that's not happening either. I have paid the <b>Litigation Practice Group</b> over \$18,000 to invalidate my debt. I want a total refund so I can pay my creditors off. I have a creditor that is wanting over \$4,000 to settle or I go to a bench trail. Give me my money back <b>Litigation Practice Group</b>. --- Have contacted: CC Issuer --- Fair Resolution: I want my \$18,000 to pay my creditors.</p>	
Amount Paid:		

Record # 12 / 160179238 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160179238	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/19/2023 12:00 AM	
Comments:	<p>I [REDACTED] signed up for <b>Litigation Practice Group</b> to help my credit. After using them for about 3 months i canceled my service with them because it was not working, and payments were to high. I canceled service Jan 6th, 2023 (i have the cancellation email). on Wednesday, Feb 15th, 2023 an unauthorized withdrawal for the amount of \$346.10 was taken out by <b>Litigation Practice Group</b>. They have since changed numbers and all cases were turned over to a new company called Oak Stone Lodge. Today is Wednesday, April 19th, 2023 and i have heard nothing from anyone, i tried calling <b>Litigation Practice Group</b> and the line is busy or redirected to Oak Stone Lodge, which has no answers. i don't know what else I'm suppose to do. Can someone please help me.</p>	
Amount Paid:		



Record # 13 / 157438142 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	157438142	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/07/2023 12:54 PM	
Comments:	ON Feb 24,2023 <b>Litigation Practice Group</b> withdrew a payment of \$249.26 out of my checking account and they were not authorized to do so. Other-Other Update	
Amount Paid:	\$249.26	

Record # 14 / 146926781 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	146926781	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	04/21/2022 03:15 PM	
Comments:	Consumer saw Coast to Coast recommended on Equifax and contacted them, for help resolving credit issues, and then received email that Coast to Coast was purchased by <b>Litigation Practice Group</b> . <b>Litigation Practice Group</b> told consumer that if she paid \$255.18 monthly they would help resolve debt issues, incorrect information on her credit, and other services. Consumer has now paid for twelve months, a total of \$3,062, but reports this is fraud because company has not provided any service to consumer.	
Amount Paid:	\$3,062.00	

Record # 15 / 160201220 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160201220	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/19/2023 12:00 AM	
Comments:	I enrolled into LPG <b>litigation practice group</b> to get that relief. LPG <b>litigation practice group</b> did not do what they promised they are also going through bankruptcy. I have been paying for their services November 7th 2022 payment of \$261.51, December 5th 2023 payment of 261.51, January 5th 2003 payment of \$261.51, February 6th 2023 payment of \$261.51, February 7th 2023 payment of \$261.51, March 6th 2023 payment of \$261.51. I am no longer using their service and I'm asking for my money back.	
Amount Paid:		

Record # 16 / 160621225 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621225	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/30/2023 12:00 AM	
Comments:	Litigation Practice Group stated that they would represent me in court for debt collection. I paid them 461.10 every month since October 1, 2020.	
Amount Paid:		

Record # 17 / 145134982 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	145134982	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	03/02/2022 03:20 PM	
Comments:	Consumer reports he was searching for debt relife online and received a call from someone claiming to be with <b>Litigation Practice Group</b> offering assistance. Consumer states he has been pay \$215 monthly since 9/21 and	
Amount Paid:		

Record # 18 / 146817698 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	146817698	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	04/19/2022 10:02 AM	
Comments:	Consumer reports behalf of neighbor, a company called <b>Litigation Practice group</b> debt consolidation did not make any of the payments to her debt. Consumers friend has paid them.	
Amount Paid:	\$947.00	

Record # 19 / 159767307 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159767307	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/05/2023 12:00 AM	
Comments:	<p>I signed a contract with <b>litigation practice group</b> to assist with debt relief. After 6 months of paying <b>litigation practice group</b> with a monthly payment through automatic bank account payments, my account was turned over to Oakstone Legal Practice Group. I was informed by Oakstone that Legal group was a fraudulent company and was informed that they were illegally taking money from my bank account. I was informed by Oakstone to stopped payment from my bank account immediately. I attempted to notify <b>Litigation Practice Group</b> and the numbers were not in service. I called Oakstone Legal group to obtain my account information and they could not produce any of my debt relief account information. I was mislead to believe bot companies would assist me with debt relief. I am in a delinquent status with my credit card that I was disputing and have received a letter from Sheriff office regarding the debt. --- Additional Comments: I would like the job to be finished, and a refund of payments that was illegally automatic deducted from my account</p>	
Amount Paid:		

Record # 20 / 157359732 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	litigation practice group
Reference Number:	157359732	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/02/2023 07:41 PM	
Comments:	<b>Litigation Practice Group</b> was handling debt relief for me. They sold out to OakstoneLaw Practice Group. Litigation fraudulently took \$271.33 from my bank account after they sold the business. I want my money returned. Other-Other Update	
Amount Paid:	\$271.33	



Record # 21 / 160042684 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160042684	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/07/2023 12:00 AM	
Comments:	Litigation practice group is overcharging me for there services and is not responding to my e-Mails or answering my phone calls. I need them to service me as outlined in our contract.	
Amount Paid:		

Record # 22 / 158519733 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	158519733	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	04/11/2023 02:06 PM	
Comments:	Consumer states that she called <b>Litigation Practice Group</b> . Consumer states that they said that they were going to help her out with credit card debt. Consumer states that she paid them \$126 through bank transfer.	
Amount Paid:	\$126.00	

Record # 23 / 160042571 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160042571	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/03/2023 12:00 AM	
Comments:	<p>Hello, &lt;br /&gt;&lt;br /&gt;I saw an add for <b>Litigation Practice Group</b> stating the government has a credit card bailout for people similar to how the banks got a bailout from the government a few years ago. The rep on the phone told me how great this system works and they recommended me to stop paying my credit card payments to help them better handle getting my credit card forgiveness and by the end of the year my credit score will be perfect and they will remove all of the negative credit marks off my credit report. I have now been working with <b>Litigation Practice Group</b> for almost one year already and paying them \$658 per month and not only has my credit tanked, I have seen zero movement with all of the past due credit card balance still negatively hurting my credit with full balances showing on my credit report. Out of nowhere I got an email from <b>Litigation practice group</b> telling me 'Congratulations' we've sold your account to a different company who is bigger and better than us and they will be taking over your payments and now I have to start all over and work with a new company?? &lt;br /&gt;&lt;br /&gt;This is completely unacceptable and not okay. I would like a full refund of the amount of \$4,260.59 for the payments I've made since the agreement from <b>Litigation Practice Group</b> has been broken on their side with no resolution to my credit issues per our contractual agreements.</p>	
Amount Paid:		

Record # 24 / 152363470 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	152363470	
Product or Service / Theft Subtype:	Credit Repair	
Created Date:	09/26/2022 04:25 PM	
Comments:	<p>CFPB Issue Type: Fraud or scam   --- What Happened: Originally, I was working with a company called Coast to assist me with my debt issues. They were acquired by <b>Litigation Practice Group</b>. I have tried calling this new company on numerous occasions to understand what service they were providing me. Coat was originally taking out \$417.16 a month. Then, on 9/14/22, they took out three times the authorized amount, \$1,251.48, without my authorization. In addition, I have been sued and have tried to contact the company on numerous occasions to find out what they are doing regarding this lawsuit, and they have not provided any explanations. I am asking <b>Litigation Practice Group</b> to respond in writing as to what services they have been providing me for \$417.16 per month and that the unauthorized payment of \$834.32 be returned to my bank account immediately. --- Have contacted: CC Issuer --- Fair Resolution: I am asking <b>Litigation Practice Group</b> to respond in writing as to what services they have been providing me for \$417.16 per month and that the unauthorized payment of \$834.32 be returned to my bank account immediately.</p>	
Amount Paid:		

Record # 25 / 159888225 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159888225	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/09/2023 12:00 AM	
Comments:	I would like a refund for service not received by the <b>litigation practice group</b> .here is a copy of previous payment. [REDACTED] they had closed with out warning.	
Amount Paid:		

Record # 26 / 160042579 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160042579	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/09/2023 12:00 AM	
Comments:	<b>Litigation Practice Group</b> was to help me out of debt with consolidation of my debts. They took out 319.21 per month to put in a fund to help resolve and lower some debts. They have dissolved there company on this issue and now i cannot get my 638.00 back since their number goes to oakstone Law Group which i have found out has receicvd clients from the other company. I have called oakstone and they have my account which they say i have 638.00 in account but they are not reponsible to give money back to me. I have all documents from <b>litigation practice group</b> yet i signed and all legal things. I cannot upload all documents at this time  	
Amount Paid:		

Record # 27 / 159702041 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159702041	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/28/2023 12:00 AM	
Comments:	I hired Coast Processing 3 years ago, paid them a monthly payment to consolidate my debts. Last May they informed me that another company was buying them out, <b>Litigation Practice Group</b> . They started corresponding with me and the process continued and they didn't alert me to a problem. In August, I was informed that Bank of America was going to garnish my bank account because they were one of my debtors. The <b>Litigation Practice Group</b> made a mistake. I received papers that they stopped the garnishment and I'm not hearing from the company. I'm stuck here with the same problems I had before only with more problems. I would like my debts consolidated. --- Additional Comments: Billing Adjustment	
Amount Paid:		

Record # 28 / 160720360 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160720360	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/11/2023 12:00 AM	
Comments:	07-22 I signed an agreement with <b>Litigation Practice Group</b> to handle my consolidation, to which I have paid 3,393 as if 03-23.  Now I am being sued by Synchrony Bank, for the exact same said consolidation agreement with <b>Litigation Practice Group</b> . There have been minimum to no communication by LPG. Over the months when I called I got a busy signal and then it hangs up. The customer portal is still active, and when you send a message no one responded. I'd recently discovered that LPG has gone out of business and have been taken over by another company and have been taking money out of my account without my knowledge or consent and I want all of my money back.	
Amount Paid:		



Record # 29 / 156842675 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	156842675	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	02/23/2023 11:37 AM	
Comments:	Consumer is calling to report that he signed up for debt consolidation with <b>Litigation Practice Group</b> for 250 dollars. He canceled and was told he would be given a refund, but didn't receive it. Consumer was referred to OIG and FTC website.	
Amount Paid:	\$250.00	

Record # 30 / 148722577 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	148722577	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/10/2022 12:00 AM	
Comments:	<p>[REDACTED] Details  u took my money why can't you return it, what you are telling me is a bunch of BS. Litigation Practices took my money. I want my money as soon as possible; you are telling me that i have to retain a lawyer to get what is mine? I do not need representation I need my money back. You are part of the Litigation Practices is that correct. Why did you take my money, is this some kind of scam that LITIGATION PRACTICES IS RUNNING &lt; HOW MANY MORE ARE YOU GOING TO FLEECE OUT OF THEIR HARD EARN MONEY?&lt;br /&gt;-----Original Message-----&lt;br /&gt;From: <b>Litigation Practice Group</b> Support Team  [REDACTED] &lt;br /&gt;Sent: Mon, May 9, 2022 9:05 am&lt;br /&gt;Subject: Re: Your legal inquiry to <b>Litigation Practice Group</b>&lt;br /&gt;&lt;br /&gt;Hello, I am reaching out in regards to the online chat you had with <b>Litigation Practice Group</b>. We did review your claim, and although it's not in our firm's geographic area and we would be unable to represent you on this matter, we still think it would be worth discussing this matter with another attorney.&lt;br /&gt;&lt;br /&gt;Please note that claims in your state or country may be prohibited if not brought within a certain time limit, also known as the statute of limitations, and this time limit varies for different types of claims and jurisdictions, so it's critical to retain an attorney as soon as possible if you are interested in pursuing a legal claim.&lt;br /&gt;&lt;br /&gt;Intake Support Coordinator <b>Litigation Practice Group</b>&lt;br /&gt;Legal Intake Division --- Additional Comments: Refund</p>	
Amount Paid:		

Record # 31 / 150718456 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	150718456	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	08/16/2022 11:21 AM	
Comments:	Consumer would like to report that he has hired a Company named <b>Litigation Practice Group</b> to help him with Fixing his Credit \$ 270 a month sense 1 year a go for a total of 3,510and would like to know if is legal for them to do so. He is not sure if is legit company or not.	
Amount Paid:	\$3,510.00	

Record # 32 / 159753692 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159753692	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/04/2023 12:00 AM	
Comments:	<b>Litigation Practice Group</b> took almost \$7000 from me in payments. They did nothing for my debt but cause me more. They have sold my case to Phoenix Law without ant warning. The money that they took They claim they were working in my debt but when I contacted them I cannot get an answer.	
Amount Paid:		

Record # 33 / 146817879 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	146817879	
Product or Service / Theft Subtype:	Credit Repair; Unwanted Telemarketing Calls	
Created Date:	04/19/2022 10:31 AM	
Comments:	The consumer is calling to report that they received a call from someone posing as <b>Litigation Practice Group</b> for debt resolution. The consumer was told that she would pay the company \$342.26 for 36 months and not to pay her creditors. The consumer gave her SSN and bank acct information. Consumer given IDT.gov.	
Amount Paid:		

Record # 34 / 159953474 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159953474	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/10/2023 12:00 AM	
Comments:	Paid 832.00 to <b>litigation practice group</b> asked to be refunded and program cancelled on 3/1/23 via email and again 5/5 with no response, no active phone number to call. They have taken my money and have done nothing and no way to contact anyone for any answers or a refund	
Amount Paid:		

Record # 35 / 160179242 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160179242	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/17/2023 12:00 AM	
Comments:	<b>Litigation Practice Group</b> took \$165.46 from my bank account every two weeks for two years, and did nothing.   Now the are taking money out of my account under the name Consumer Practice Group and will not answer my calls or emails. I have stopped all payments with my bank and will be contacting my lawyer.	
Amount Paid:		

Record # 36 / 158731338 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	158731338	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	04/17/2023 03:44 PM	
Comments:	Consumer is reporting that she paid a Debt counseling credit repaid agency \$253. month fee to repair her credit and pay off her credit card. After a year of paying found out the company had changed the name of their company from <b>Litigation Practice Group</b> and they never paid off her credit cards not fix her credit. Consumer wants to report fraud.	
Amount Paid:	\$222,528.00	



Record # 37 / 153073133 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	153073133	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	10/28/2022 11:37 AM	
Comments:	Mail: MAIL: Consumer sent correspondence to FTC stating they signed a contract with <b>Litigation Practice Group</b> to pay off all their debts. Consumer pays automatically with their debit card of \$306.18 a month. Consumer states they recently tried to contact them and the phone number is disconnected.	
Amount Paid:	\$306.18	

Record # 38 / 160042671 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160042671	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/08/2023 12:00 AM	
Comments:	<p>I contracted with <b>Litigation Practice Group</b> in July 2021, to challenge alleged outstanding consumer debts. as part of the contracted service, I provided them with personal identifying information, including my social security number and bank account information. on 2 Feb 2023 I was notified that my account had 'successfully transferred to Oakstone Legal Group'. this transfer occurred with notice and without my permission. &lt;br /&gt;ALL of my personal information, including social security number and bank account information, was transferred to this new entity without any direct communication from either entity, without my knowledge or permission, and without regard to my interest in the security of my personal information.&lt;br /&gt;The contact number provided by <b>Litigation Practice Group</b> rings to Oakstone Legal Group.&lt;br /&gt;To date, I have received no communication from either entity regarding the transfer.&lt;br /&gt;&lt;br /&gt;</p>	
Amount Paid:		

Record # 39 / 160644968 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160644968	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	06/01/2023 12:00 AM	
Comments:	I hired <b>Litigation Practice Group</b> (LPG) [July 28, 2022] to handle debit relief, since then they have not handle the debit, only have cause my credit to be ruined and have multiple debt collectors after me now thanks to them miss handling my debts. Now, not only am I dealing with all this debit, I'm also out the \$3740.11 they took from me.	
Amount Paid:		

Record # 40 / 123343276 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	123343276	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	09/22/2020 09:45 AM	
Comments:	Consumer states that she replied to an ad on Facebook for a company called <b>Litigation Practice Group</b> , who was offering debt relief. Consumer was asked to provide her SS number. Consumer did comply. Consumer was asked to provide banking information. Consumer did not comply. Consumer states that she was told that she would have to pay \$343.92 per month for their services. Consumer called BBB and found out it was a scam.	
Amount Paid:	\$0.00	

Record # 41 / 160621215 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621215	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/30/2023 12:00 AM	
Comments:	I am hearing of the <b>Litigation Practice Group</b> closing. I have not received any kind of communication from them. I signed up with them in 2020 and pay 201.00 a month. What is going to happen with all the money I have paid? Will I get a refund? Is anyone going to fill me in on what'??s going on?	
Amount Paid:		

Record # 42 / 160840546 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160840546	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	06/08/2023 12:00 AM	
Comments:	<b>Litigation Practice Group</b> has been stealing money from me! They have transferred my debt to Phoenix law, but are still charging me for their service and Phoenix Law is also charging me. No one has gotten back to me, no one has even helped with any of my debt and this has been going on for over year. They've stole over \$2500 from me with no help.	
Amount Paid:		

Record # 43 / 160720371 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160720371	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/13/2023 12:00 AM	
Comments:	On Nov. 30 of 2022. <b>litigation practice group</b> owes me a refund of \$ 5536.00. and I have not received. I've called the company several times and they told me My refund is on it's way. We are in April now and I just found out the they went out of business. How do I get my refund?	
Amount Paid:		

Record # 44 / 156848588 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	156848588	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	02/23/2023 02:30 PM	
Comments:	Consumer states he contracted <b>Litigation Practice Group</b> to help consolidate his debt, help improve credit ratings, credit score. Consumer states the agreement was for 24 months total and agreed to paid \$250 per month. Consumer states for the past 18 months they have not shown any improvements on his credit and as of 04/2020 he cancelled the services. Consumer states during one month he was charged twice.	
Amount Paid:	\$4,500.00	



Record # 45 / 159835314 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159835314	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	02/27/2023 12:00 AM	
Comments:	I've been with <b>litigation practice group</b> for at least 1 1/2 years and at first everything was going good then for the past couple months I've had no communication from them and there are still things on mine and my girlfriends credit that has not been taking care of and I can not get ahold of them at all. I would like a refund.	
Amount Paid:		

Record # 46 / 159602634 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159602634	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	05/06/2023 01:45 PM	
Comments:	<p>I enrolled in a debt relief program with <b>Litigation Practice Group</b> on 4 MAR 2022 while fully understanding its terms and conditions. During this time, I was getting letters from collection agencies and notified several times to LPG about an issue dealing with change of ownership from a couple of credit cards that did not show up on the original credit report requested by them. Right after Thanksgiving of 2022, I got sued by 2 creditors and LPG was only able to reach a settlement payment with them (A CLEAR SIGNAL THAT THEIR PROGRAM IS NOT EFFECTIVE). Moreover, I was still getting letters from collection agencies despite the cease and desist communications sent by <b>Litigation Practice Group</b> (and no action whatsoever was taken by the law firm). On 10 FEB 2023 I got an email from LPG telling me that THEY WILL NOT BE ABLE TO CONTINUE REPRESENTING ME AND THAT MY ACCOUNT WAS ALREADY TRANSFERRED TO ANOTHER LAW FIRM: Phoenix Law (this transfer was done unexpectedly, and without any prior consultation with me - a clear UNETHICAL BEHAVIOR displayed by LPG). On 13 FEB 2023 I contacted Phoenix Law regarding the ongoing issues that were NOT taken care by LPG (letters and emails from collection agencies and change of ownership from a couple of credit cards). Phoenix Law told me that as soon as they evaluate the current status of my account they will proceed to take action on those issues. 45 DAYS LATER I WAS STILL RECEIVING EMAILS AND LETTERS FROM COLLECTION AGENCIES. Phoenix Law DOESN'T HAVE AN ONLINE CUSTOMER PORTAL WHERE I WOULD BE ABLE TO MONITOR ANY DEVELOPMENTS REGARDING MY ACCOUNT nor did they assign me an account manager. WORST OF ALL, <b>LITIGATION PRACTICE GROUP</b> TOOK MONEY FROM MY BANK ACCOUNT FOR THE PERIOD CORRESPONDING TO THE MONTH OF MARCH 2023 WHILE PHOENIX LAW DID NOT COLLECT ANY FUNDS. On 28 MAR 2023, I officially ended my relationship with Phoenix Law. This program doesn't work for me, therefore I'M OFFICIALLY REQUESTING A FULL REFUND from <b>Litigation Practice Group</b> the money I have already invested with them for 1 YEAR: \$9636.06 On 03202023, <b>Litigation Practice Group</b> filed for reorganization under Chapter 11 of the federal Bankruptcy Act, case 8:23-bk-10571-SC. I have filed complaints about this issue with the Better Business Bureau (Complaint ID: 19866149) and the Office of the California Attorney General (PIU: 1093142)</p>	
Amount Paid:	\$9,636.06	

Record # 47 / 160179259 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160179259	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/18/2023 12:00 AM	
Comments:	<p>I hired a law firm, <b>Litigation Practice Group</b> to help me with my credit issues and&lt;br /&gt;<b>Litigation Practice Group</b> or (LPG) charged me 258/month to do so. For 10 months I paid LPG. I don't hear anything from them for months except emails reminding me that I have a payment due soon. After that I get an email saying I'm being represented now by a Phoenix law. I've had enough and write an email to LPG stating that I'm letting them go and that I want a refund. I get another email from Phoenix law stating that,'I am writing to formally terminatePhoenix law's representation of you, Which termination is by mutual consent...So Im upset and I call <b>Litigation Practice Group</b> (LPG). However every number that I call goes directly to Phoenix law. I mean every number I can get goes straight to Phoenix law. So one day when Phoenix law answers, I tell them exactly what's going on with myself and LPG. They tell me to leave my information with them and they'll see what they can do. That was weeks ago... today is 04/18/2023. So I call Phoenix law back and ask them what my status is concerning my refund. they say that there's a backlog of people trying to get their money back. That right there catches me off guard because I'm trying to get my money back. And I'm starting to think that I won't ever get my money back. Please BBB, Help Me &lt;br /&gt;</p>	
Amount Paid:		

Record # 48 / 159507107 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159507107	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/26/2023 12:00 AM	
Comments:	>tried to get in touch, I never knew they went out of business >> <b>litigation practice group</b> sold my account to the company oakstone law group pc located at (6080 center dr 6th floor Los Angeles, ca 90045, Phone number 858-330-3009) >>I have one month trying to get in touch to candle the contract and get my money back.  my number is [REDACTED] --- Additional Comments: Refund; Contact by the business	
Amount Paid:		

Record # 49 / 160720346 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160720346	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/07/2023 12:00 AM	
Comments:	We enrolled in a debt resolution program with <b>Litigation Practice Group</b> in June 2022. From June 08, 2022-December27, 2022, LPG withdrew \$9,163.22 from our account. We have made several attempts since September 2022 to cancel our contract with LPG. We received an email on February 15, 2023 stating that our account was transferred to Phoenix Law. We didn't ask for our account to be transferred. We simply want a full refund.	
Amount Paid:		

Record # 50 / 160042587 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160042587	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/07/2023 12:00 AM	
Comments:	On 2-21-2023 I called the <b>Litigation Practice Group</b> I was on hold for 30 minutes. I asked for my account to be closed because they were not communicating with me. I was told I would receive a call within 24 hours from a case manager. On 2-22-2023 I called again because it was 24 hours later. They told me it would be 24 business hours and that the case manager had to do the process, and they couldn't. On 2-27-2023 I called again due to not hearing from anyone. I was told that my payment for 3-1-2023 would be canceled and someone would call me to close my account. I checked the <b>Litigation Practice Group</b> website, and it says my payment was canceled. I checked my bank account on 3-6-2023, and the payment was taken causing an overdraft fee which also made me late on my rent. I would like reimbursed for my last payment plus late fees for rent and overdraft.	
Amount Paid:		

Record # 51 / 157272240 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	157272240	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/06/2023 04:37 PM	
Comments:	Consumer would like to make a report against a Company named <b>Litigation Practice Group</b> due to she used to work for them and has found out that they are offering some type of Legal assistance to resolve some Debt on Car Loans, Student Loans and Credit Cards and get money from clients, But at the end they don't assist the clients with any solutions to their Credit. She stated that the company has closed, But they are opening other agencies named Guardian Processing, Oakstone and doing the same practice.	
Amount Paid:		

Record # 52 / 160201223 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160201223	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/19/2023 12:00 AM	
Comments:	<b>Litigation Practice Group (LPG)</b>  failed to provide services relative to my debt issues. I made monthly payments in the amount of \$542.71 from September 2022 until February 2023, which is when LPG transferred my file to Oakstone Law Group (OLG). Unfortunately, OLG also failed to provide services promised per contractual agreement. Subsequently, OLG transferred my file to Phoenix Law Group which is currently managing my account that was initially started by LPG.	
Amount Paid:		



Record # 53 / 160042573 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160042573	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/04/2023 12:00 AM	
Comments:	I signed with <b>Litigation Practice Group</b> March 2021.The told me at the end of January 2023 they transitioned my account to Oakstone PC.They took two unauthorized payments of \$144.53 out in Febuary 2023.They tried again in March 2023 which i had my bank stop payment.I have paid LPG 46 payments of \$144.53.They didnt stay in contact,and they havent repaired my credit score.I am asking for \$6648 in resolution. --- Additional Comments: Refund; Refund	
Amount Paid:		

Record # 54 / 160720358 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160720358	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/06/2023 12:00 AM	
Comments:	I have been with <b>Litigation Practice Group</b> for over 2 years They have taken out twgo payments and they keep telling me i am getting a refund. This has been over 3 weeks. I keep giving them a call and they answqer oaks lawq firm. I just found out that my account was transfered over to them. I never was told anything about it I think i need to get my money that sent to back 	
Amount Paid:		

Record # 55 / 159666875 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159666875	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/02/2023 12:00 AM	
Comments:	i hired <b>litigation practice group</b> to repair my credit they have not done anything i have called left emails with no answer they are still taking the money out of my checking account i have asked them for a refund of all my money i have heard absolutely nothing i am a single mother and they are crooks i need my money returned it shows online they are not even open any longer i got no notice of this or anything at all please help	
Amount Paid:		

Record # 56 / 148389645 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	148389645	
Product or Service / Theft Subtype:	Miscellaneous Investments & Investment Advice	
Created Date:	01/05/2022 12:00 AM	
Comments:	Consumer was contacted by phone last summer about debt resolution. She gave out her banking information and credit card info. She has been paying company about \$290/mo since summer. Company says that is she pays for 3 years, her \$15k debt will be eliminated. She decided to randomly google the company and found bad reviews on BBB. When she went to cancel, the <b>Litigation Practice Group</b> business says she cancelled in July and they have not received any payments from her. Now she isn't sure who she has been paying. --- AARP Type of Complaint: Business Complaint --- How Victim was Contacted: Phone - Received	
Amount Paid:		

Record # 57 / 160319777 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160319777	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/26/2023 12:00 AM	
Comments:	<b>Litigation Practice Group</b> promised me a full refund and I have all the emails to approve. Valerie and Matt from Litigation emailed me and saying I will receive a full Refund and this was originally March 9th and now the company has closed and the they do not have a contact number. When you also try and email or call the company they say 24-48 hours call back and noone calls. I need help and they promised my money and I have in emails .	
Amount Paid:		

Record # 58 / 159407106 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159407106	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	04/28/2023 10:54 AM	
Comments:	The <b>litigation practice group</b> took 413.29 out of my bank account for over a year. They were supposed to be helping me settle my debt, which never happened. They took my money and did not help with anything or provide any services to me as they were contracted to do. I am now out over \$5,000 and being sued by several creditors because they never settled any of the debt as they were supposed to.	
Amount Paid:	\$413.29	

Record # 59 / 144217935 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	144217935	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	01/29/2022 01:08 AM	
Comments:	<p>I am demanding a return of \$4,484.40 from <b>Litigation Practice Group</b>. I was promised in January of 2021 that my credit card debt of \$25,409.00 would be reduced to \$13,453.20 by using this companies services. I have paid \$373.70 monthly for 12 months totaling \$4,484.40. To date, nothing has been resolved on my credit report and I am demanding a fee dispute in total of \$4,484.40. I cancelled my contract with this company in January of 2022 as the services provided have not helped me in any way. The only information they have given me is that they were still waiting to hear back from the creditors on validation of my debt. None of my debts have been resolved and I am continuing to receive bad credit reports. I still receive harassing phone calls from creditors daily. I am having much difficulty communicating with <b>Litigation Practice Group</b> about resolving this issue. They have failed to provide me with justification for not granting a refund.</p>	
Amount Paid:	\$4,484.40	

Record # 60 / 160621097 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621097	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/27/2023 12:00 AM	
Comments:	<p><b>Litigation Practice Group</b> promised me they would help me to remedy my credit card accounts and represent me as my lawyers for a monthly fee based off of the amount I owed to my credit card companies. They then began charging me \$258.61 on the 12th of september 2022. The payments continued thru February then stopped. They put me in an even worse situation with my creditors and appear to have disappeared. Ive called the number twice and reached a new company, called Oakstone Law Group, who claims theyve taken over for <b>Litigation Practice Group</b>, but for some strange reason, they claim, my account hasnt transfered over to them yet. At this point they have taken \$1293.05 from me and seemingly disappeared. They did contact my creditors, whom will not speak with me, because their records show im being represented by a law firm. Theyve left me between a rock and a hard place. I cant resolve things with my creditors myself, and they cant be reached at all. Meanwhile my credit is far worse and my debt has grown drastically. --- Additional Comments: Refund; Contact by the business</p>	
Amount Paid:		



Record # 61 / 157129515 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	157129515	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	03/02/2023 12:40 PM	
Comments:	Consumer states that she used to work at <b>Litigation Practice Group</b> and they are suppose to help clients get out of debt relief. They are taking peoples money and not doing anything for them. They claim that they will get the consumers out of their debt, but in fact they don't do anything. She states that they got shut down, but she found out by other employees that they are still open. They transferred all the existing clients to 2 different companies called Phoenix Law, and Oakstone to avoid the lawsuit that was brought against them by the FTC.	
Amount Paid:		

Record # 62 / 160319780 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160319780	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/22/2023 12:00 AM	
Comments:	In contract with <b>Litigation Practice Group</b> since June 2022 to consolidate our debt. Haven'??t been able to reach ANYONE in months, even though they still continue to auto draft their fee every month. Just received a hand-delivered court subpoena at our home from one of our creditors they were suppose to be in contact with to settle the debt. The creditor has not been able to reach them either. A web search shows that there are hundreds of others in the same situation as we are. They have taken consumers money & disappeared. Help!	
Amount Paid:		

Record # 63 / 160809162 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160809162	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	06/06/2023 12:00 AM	
Comments:	So I have paid almost \$5,000 to <b>litigation practice group</b> who is now done nothing for me and is now bankrupt or filing for bankrupt and switching their names to other companies who are still charging me I had to close my bank account and they like I said did nothing for me that they said they were going to do and I got no updates from them I never spoke to the same person when I called It was a horrible situation and I always trying to do was save money and they took advantage of that.	
Amount Paid:		

Record # 64 / 158365685 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	158365685	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	04/06/2023 12:44 PM	
Comments:	Consumer is calling because she got involve with <b>Litigation Practice Group</b> to help her consolidate her debt. Consumer states she paid them in December of 2022 and January of 2023 but the received a call stating they were transferring her with a company called Consumer Legal Group who then changed there name to Consumer Services. Consumer states she tried to call the original company and they answered the phone as the previous company she was with. Consumer states they are sending customers company to company. Consumer states she is having a hard time getting her money from them.	
Amount Paid:	\$0.00	

Record # 65 / 160319771 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160319771	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/17/2023 12:00 AM	
Comments:	.January 3rd 2019 to feb3rd 2023. (14,352.00). <b>Litigation Practice Group</b> contacted me by phonsaying they could help me resolve a dept and restore my credit. I was told that if i paid \$298 00 dollars each month. they would negotiate with my creditors a deal to pay off the balance or wipe it out in court when it was sold to a colection agency they have done nothing. Accept debit my account for \$14.352.00 And now they wont answer the phone iwould like some help getting my money back. --- Additional Comments: Refund; Finish the job	
Amount Paid:		

Record # 66 / 160621181 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621181	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/05/2023 12:00 AM	
Comments:	I have paid the <b>Litigation Practice Group</b> over \$17,000 since 2019 to resolve my debt situation. I have all the payments taken from my bank account as proof. They have basically done nothing, and now I want a complete refund of all the money I have paid this fraudulent group. I had previously spoken with Daniel March over the phone when I had initial concerns in giving them my business. That has proven to be a huge mistake, LPG needs to contact me immediately and make TOTAL amends. I WILL NOT REST UNTIL THIS MATTER IS RESOLVED.	
Amount Paid:		

Record # 67 / 160042603 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160042603	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/13/2023 12:00 AM	
Comments:	I spent a couple thousand dollars with <b>Litigation practice group</b> trying to resolve my debt and make my credit score better. They said i would be in the program 22 to 26 months, it's been 3 years now.. Nothing has changed, I try to call them, I'm on hold for 2 or 3 hours, can never speak to any one. The mobile app has stopped working, so I can't upload any documents to them. I am beginning to think this is a scam, any help would be greatly appreciated before things get worse.	
Amount Paid:		

Record # 68 / 160873561 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160873561	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	06/09/2023 12:00 AM	
Comments:	I signed up with a company called <b>litigation practice group</b> and they were supposed to help me with my credit card debt. I paid them 521.28 every month starting on 12/9/2020 thru 01/09/2022. They took my money and did nothing for me and my husband. They have since filed bankruptcy and gave all our information to another company who i have no contract with. I would like all my money back from this company. I have cases filed against us because they did absolutely nothing for us.	
Amount Paid:		



Record # 69 / 157591427 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	litigation practice group
Reference Number:	157591427	
Product or Service / Theft Subtype:	Credit & Debt Counseling; Unwanted Telemarketing Calls	
Created Date:	03/13/2023 05:57 PM	
Comments:	<b>Litigation practice group</b> now know as phoniex law group told me that I need to sign the new contract because they changed their company name . Said debts were being paid nothing happened. Called to cancel and did not let me . They kept calling and leaving voice mails 5 times a day I'm pretty sure they used robodials. [REDACTED] Please shut them down they scam thousands of clients a week. Less money going to the creditors just make these banks get less money when everyone is panic taking there money out of the bank .	
Amount Paid:	\$300.00	

Record # 70 / 157438338 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	157438338	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/07/2023 07:17 AM	
Comments:	Money being withdrew from checking account Other-Other Update	
Amount Paid:		

Record # 71 / 159330421 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159330421	
Product or Service / Theft Subtype:	Credit Repair	
Created Date:	04/24/2023 02:01 PM	
Comments:	CFPB Issue Type: Fraud or scam   --- Have contacted: CC Issuer	
Amount Paid:		

Record # 72 / 157791237 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	157791237	
Product or Service / Theft Subtype:	Creditor Debt Collection	
Created Date:	03/14/2023 10:32 AM	
Comments:	CFPB Sub product: Credit card debt --- CFPB Issue Type: False statements or representation   Impersonated attorney, law enforcement, or government official --- What Happened: Good morning. I have been attempting to cancel an agreement with <b>Litigation Practice Group</b> since September 21, 2022. I have tried calling them and emailing them. Recently, all of their phone numbers are non-working. On February 15, 2023 they sent me an email stating that our account was transferred to Phoenix Law. Then on March 01, 2023, they sent an email stating that our account was transferred to Consumer Legal Group. I have attempted to cancel with both of these companies as well. I sent emails on March 6, 2023 and March 13, 2023 only to receive an email stating that someone would be in touch within 24-48 hours because they were experiencing a high volume of calls. This company has essentially taken over \$9,000 from us since June 08, 2022 and are refusing to refund us. Thank you, [REDACTED] --- Have contacted: CC Issuer --- Fair Resolution: All we are asking for is a full refund in the amount of \$9,163.22 for the amount that we paid to <b>Litigation Practice Group</b> .	
Amount Paid:		

Record # 73 / 159730769 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159730769	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	02/22/2023 12:00 AM	
Comments:	<p>I initially signed up with <b>Litigation Practice Group</b> in September 2020. Unfortunately, after 27 months of the issues not being resolved, I requested a refund of the moneys paid to them on January 18, 2023 (\$725.32 per month for 27 months -- though that's now 28 months). &lt;br /&gt;&lt;br /&gt;A supervisor, Brenda, said she would issue the request and that, given the amount, it would have to be approved by Upper Management before the funds are returned to my account. Approval was supposed to happen within 14 business days. &lt;br /&gt;&lt;br /&gt;I received word that the refund is still pending as of February 22, 2023. Furthermore, I emailed the administration of the company as well as Brenda on 2/16/2023 and 2/20/2023 respectfully, and have not received any responses.&lt;br /&gt;&lt;br /&gt;I attempted to call the phone numbers provided, and the only message I receive is 'all circuits are full at this time.'&lt;br /&gt;&lt;br /&gt;On February 2, 2023, I received an email from Oakstone Law Group saying that <b>Litigation Practice Group</b> was no longer handling my case. However, despite dropping me and despite not fulfilling their stated contract goals, I still have not received the refund that should have arrived by now.</p>	
Amount Paid:		

Record # 74 / 144249163 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	144249163	
Product or Service / Theft Subtype:	Creditor Debt Collection	
Created Date:	01/28/2022 09:42 PM	
Comments:	CFPB Sub product: Credit card debt --- CFPB Issue Type: Attempts to collect debt not owed   Debt was paid --- What Happened: I am demanding a return of \$4,484.40 from <b>Litigation Practice Group</b> . I was promised in January of 2021 that my credit card debt of \$25,409.00 would be reduced to \$13,453.20 by using this companies' services. I have paid \$373.70 monthly for 12 months totaling \$4,484.40. To date, nothing has been resolved on my credit report and I am demanding a fee dispute in total of \$4,484.40. I cancelled my contract with this company in January of 2022 as the services provided have not helped me in any way. None of my debts have been resolved and I am continuing to receive bad credit reports. I still receive harassing phone calls from creditors daily. I am having much difficulty communicating with <b>Litigation Practice Group</b> about resolving this issue. They have failed to provide me with justification for not granting a refund. --- Have contacted: CC Issuer --- Fair Resolution: I want a refund of \$4,484.40 so I can pay off my debts.	
Amount Paid:		

Record # 75 / 160319781 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160319781	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/21/2023 12:00 AM	
Comments:	I have been with LPG-Litigation Practice Group for nearly two years. I've paid them over \$6400 for services and I still have three other accounts that need resolved. You can not get thru to any phone numbers and they are not returning any email messages when I try to get someone to discuss my accounts. I feel they have ripped me off and are not following up with their end of the deal to complete taking care of my accounts with a beneficial resolution to me like they said they would do. I want someone to contact me asap.	
Amount Paid:		

Record # 76 / 159231503 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159231503	
Product or Service / Theft Subtype:	Credit Repair	
Created Date:	04/20/2023 06:47 PM	
Comments:	CFPB Issue Type: Fraud or scam	
Amount Paid:		



Record # 77 / 159536379 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159536379	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/29/2023 12:00 AM	
Comments:	I paid <b>litigation practice group</b> in full a total amount of \$1458.00 to represent me and get creditors lowered or completely gone but instead they dropped me failing to inform me of it...I went to trial on 4-27-23 thinking the attorney would be there and was very humiliated and embarrassed to find out they had completely stopped there services for me...I didn't pay this kind of money to just be handing it out I paid for them to do a job they didn't do and feel that a full refund and apology would be nice.	
Amount Paid:		

Record # 78 / 160179244 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160179244	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/13/2023 12:00 AM	
Comments:	I entered a debt validation program with <b>litigation practice group</b> and paid them 455.00 a month for 23 months. It was a scam, they didn't do anything they said they would. None of my debt came off my credit report. And now one by one I'm having judgements filed against me by each creditor. My credit is ruined, my life is ruined. Now no one will ever answer the phone or email at all. I want all my money back so I can pay some of my debt. I can provide a copy of the contract.	
Amount Paid:		

Record # 79 / 160213667 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160213667	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/20/2023 12:00 AM	
Comments:	I enrolled in debt relief program with <b>Litigation Practice Group</b> in October of 2022. I have been paying them \$449,65 since I enrolled in October. I now am seeing information that they have gone out of business and my case has been passed to Phoenix Law.  I would like to request a refund of all my money paid to LPG so I can continue with my business. How do I request a refund when no one is answering their phone? Please help me get my money back. I am demanding a refund from LPG.	
Amount Paid:		

Record # 80 / 160347030 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160347030	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/23/2023 12:00 AM	
Comments:	I was a client of <b>Litigation Practice Group</b> . I was following their process and instructions for debt relief. I have paid \$278 to the group since September. I was never notified this place was closing or given any information of my account being transferred to Phoenix law. Now I am not getting any information on my status with Pheniox law. I trusted this practice to help me in a time of need as I was laid off and all they did was take my money and cause my credit score to plummet.. is there any way you can help me get my money back?	
Amount Paid:		

Record # 81 / 160621163 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621163	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/04/2023 12:00 AM	
Comments:	LPG group promised to represent me to get my debts cancelled through attorneys experience , they have charged me a total of 6,491.72 and have not had a resolution on a single one of the 9 accounts they were supposed to take care of , since last week I have tried to communicate with them to find out why I was transferred to another law firm and haven't been able to communicate with them even , waiting for over 5 hours ( on hold). I need to obtain a refund of the money since <b>Litigation Practice Group</b> has not done anything to repair my debts	
Amount Paid:		

Record # 82 / 160588258 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160588258	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/31/2023 12:00 AM	
Comments:	In May 2022, I signed a contract with <b>Litigation Practice Group</b> to hep settle my financial debts and act as my legal representation. The contract stated that they would work with all my creditors and represent me in the case of legal action taken against me. I was served with a lawsuit, and now LPG has stopped responding to me, and the phone number has been disconnected. To date, I have paid \$4,587.36 for legal services, and my contract deems like I continue making payments until May 2025. --- Additional Comments: Finish the job; Contact by the business; Modification/discontinuance of an advertised claim	
Amount Paid:		

Record # 83 / 159753697 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159753697	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/05/2023 12:00 AM	
Comments:	<b>Litigation Practice Group</b> (LPG) promotes itself as a credit resolution service, but it has been a scam. It is lead by a disbarred attorney, that just collects money from victims trying to better themselves. I signed up for their services on 21MAR2022, I paid \$7000 for the service and then on February 2023 I was transferred to another business offering the same service. That business is part of the scam, they are just continuously taking people's money. Recently, they filed for bankruptcy, there shpuld be class action against this malpractice. I want a refund and I'll handle my credit on my own.	
Amount Paid:		

Record # 84 / 160221385 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160221385	
Product or Service / Theft Subtype:	Credit Repair	
Created Date:	05/22/2023 02:40 PM	
Comments:	About 2 years ago A company called <b>Litigation Practice Group</b> reached out to me to help with debt and credit help. I paid \$264 A month for 2 years and in February they told me due to poor service that they were transferring my account to another law firm even though I asked to just cancel and get refunded. After several calls and emails asking for A refund, I have not received anything back and no work was done towards my debt and credit, causing my credit to drop even lower. Other-Other Update	
Amount Paid:	\$5,175.00	



Record # 85 / 160720335 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160720335	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/06/2023 12:00 AM	
Comments:	I have been trying for approximately 2 months to get in touch with <b>litigation practice group</b> concerning my debt resolution status and can not get anyone to answer the phone being told by automatic voice that they are receiving higher than normal call volume to contact thru lpglaw client portal and when I enter my information it will not connect me it comes back with error. 1 day I waited for 7 hours and still no one ever answered/ became available. Approximately 16 times I've waited over 1-2 hours at a time and nothing. -- - Additional Comments: Finish the job; Contact by the business	
Amount Paid:		

Record # 86 / 160013035 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160013035	
Product or Service / Theft Subtype:	Credit Repair	
Created Date:	05/15/2023 03:37 PM	
Comments:	CFPB Issue Type: Fraud or scam   --- Have contacted: CC Issuer	
Amount Paid:		

Record # 87 / 151996640 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	151996640	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/12/2022 12:00 AM	
Comments:		
Amount Paid:		

Record # 88 / 160621104 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621104	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/05/2023 12:00 AM	
Comments:	February 3,2023	
Amount Paid:		

Record # 89 / 145709208 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	145709208	
Product or Service / Theft Subtype:	Third Party Debt Collection	
Created Date:	03/08/2022 03:40 PM	
Comments:	CFPB Sub product: Other debt --- CFPB Issue Type: False statements or representation   Attempted to collect wrong amount --- What Happened: "Debt collector counselor took money out of my bank account and didn't do anything, they advised I wasn't in program long enough. Got a hold of another group, new group said I would be entitled to my money back. <b>Litigation Practice Group</b> , they never helped me get me credit resolved, they explained they had things under control, I cancelled them and went to another group, they did nothing for me, they never worked with my creditors." --- Have contacted: CC Issuer --- Fair Resolution: "Get my money back."	
Amount Paid:		

Record # 90 / 160042687 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160042687	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/08/2023 12:00 AM	
Comments:	None of my issues previously reported have been solved. Now the people at <b>Litigation Practice Group</b> transferred my account to another company. Yet, THEY ARE STILL WITHDRAWING MONEY FROM MY ACCOUNT. We agreed at the end of February to apply one of the two payments to March  Then it was arranged for me to repay Bank of America starting March. A refund of \$200 was to be made to me.  Plus they withdrew another payment in March of \$251.06  THEY OWE ME \$451.06. Please help me . Waiting 90 minutes for them to answer and they don't  	
Amount Paid:		

Record # 91 / 160621124 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621124	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/29/2023 12:00 AM	
Comments:	I am filing a complaint against LPG aka <b>Litigation Practice Group</b> . I joined their Debt Relief program 02/2022. Have oayws over 3000 in monthly payments. They did not uphold their behalf of representation on a Summons which resulted in a Default against me. I can not get ahold of LPG by phone, email, chat, or any other way. I want a full refund and hope there will be a class action lawsuit as well. Please let me know how to proceed in getting my \$ back. Also myvaccountvhas been transferred to another companybwithout my approval. After research I see many other complaints for same thing.. please help.  SC	
Amount Paid:		

Record # 92 / 160179258 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160179258	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/18/2023 12:00 AM	
Comments:	<p>This a copy of my email that was markes UNDELIVERABLE...&lt;br /&gt;I was a previous client who did not get the service that was guaranteed. There is gross dissatisfaction and the stress that you caused me is at a colossal level. You preyed on gullible people who are already dealing with debt only to scam them. Communication with anyone from this organization is a hassle, the staff at <b>Litigation Practice Group</b> have continued to show a lack in honesty, professionalism, transparency and no one follows up. I trusted you people and exposed my checking account to you. You have removed excess amounts multiple times and have even called me with demands to pay now when money was removed and not posted to my account. You people owe me \$251.06, no one cares that you stole from my account. Your team is aware, Jeanette C, Matt Dalesandro and more but how dare you Matt Dalesandro??? You are responsible...you lied to me. My account was transferred, yet you have my money. Return my money please. I maintained all copies and emails. I will stop at nothing even if it costs more than my \$251.06 that <b>LITIGATION PRACTICE GROUP OWES ME.</b> --- Additional Comments: Refund; I just want my money back</p>	
Amount Paid:		



Record # 93 / 159953480 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159953480	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/10/2023 12:00 AM	
Comments:	I joined <b>Litigation Practice Group</b> to help me with a \$10,000 debt. I began my payments of \$255 on February 27th, 2020, I paid this company a total of \$4,138.66. I owed this company 1 more payment of \$255 last December 2022. I didn't make it because I really didn't see the promises they said would appear on my credit report. I haven't heard from them for months and decided to call them, no answer. So I thought I'd better file something with the BBB , and found out on the website they filed for bankruptcy. I just want a refund, please.	
Amount Paid:		

Record # 94 / 160621087 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621087	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/28/2023 12:00 AM	
Comments:	<b>Litigation Practice Group</b> This company has been taking money out of our account. We signed up to have all of our bills into one note. This group agreed to help. For the last year they have not paid any moneys to the parties involved and cant get them on the phone for the last 3 weeks. The number given now transfers to Oakstone(?) Keep getting the run around. They are taking advantage of retirees. We now have court dates because of this and we see that its a ongoing operation. Many complaints against them, wish I knew this ahead of time. Please Help --- Additional Comments: Refund; Refund	
Amount Paid:		

Record # 95 / 159891966 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159891966	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	05/17/2023 04:58 PM	
Comments:	<p>Consumer is trying to resolve a debt with his credit cards and businesses. Consumer has been paying <b>Litigation Practice Group</b> who called consumer offering debt validation/debt resolution. Consumer was asked to pay 6,240 dollars. Consumer has paid about 3,120 dollars. Consumer has been sent to collections and <b>Litigation Practice Group</b> has transferred him to different companies without telling him. Additional Comments: Today I sent to The <b>Litigation Practice Group</b> PC (4247540) an email, in which I stated that I was terminating our Legal Services Agreement, plus any Limited Power of Attorney Agreements that were made during the course of our business relationship. Attached to the email was my letter of termination of our Legal Services Agreement that provided more details. Email contact addresses of Oakstone Law Group PC (5426848) and Phoenix Law PC (5426860) were also attached in the carbon-copy section of my email to The <b>Litigation Practice Group</b> PC (LPG), since I was informed by both that my account originally with LPG had been transferred to them at one time. Oakstone Law Group and Phoenix Law regularly requested the last four digits of my social security number and birthdate when contact was made to each firm. Phoenix Law was the last law firm to oversee my account that originated with LPG. I also informed the LPG that my letter in my email would be sent via U.S. Postal mail to the mailing address provided on the internet (Search California Secretary of State) by the State of California Secretary of State. That letter was mailed today. Emails were sent, plus letters were also mailed directly to Oakstone Law Group and Phoenix Law stating that I was terminating my Legal Services Agreement, plus any Limited Power of Attorney Agreements, originally done with LPG.</p> <p>As mentioned before in my previous report, I have never received any confirmation by LPG, Oakstone Law Group, andor Phoenix Law PC that any alleged debt with creditors, or collection companies whom they hired or sold the debt to, has ever been FULLY resolved or settled. Citibank, one of my creditors associated with LPG, did send me a letter which stated any alleged debt I owe to them would be taken of my credit report, but Citibank ALSO stated they could not promise that whom they sold the debt to would not at some time pursue payment of the alleged debt. I am aware that any creditor/collection company on the Legal Services Agreement made with LPG could still pursue debt they say I allegedly owe as long as it is within the statue of limitations. LPG was hired by me to for debt resolution.</p> <p>Ally Bank will be contacted to prevent Phoenix Law, Oakstone Law Group PC, and The <b>Litigation Practice Group</b> PC from withdrawing money from my checking account in the future since the Legal Services Agreement and Limited Power of Attorney have been terminated. No money should be withdrawn from my checking account at all this month, since Phoenix Law agreed to not do it as agreed and requested. Previously I have reported on The <b>Litigation Practice Group</b> P.C. (LPG). I've believe in previous reports that I also made mention about Oakstone Law Group and Phoenix Law P.C. Based on email correspondence that I received from Oakstone Law Group my account was transferred from LPG to Oakstone In February 2023, and then in May 2023 I received email correspondence from Phoenix Law that they were now my legal representation. For the record, I never received a notice from LPG that my account had been transferred to Oakstone, and I never received correspondence from Oakstone Law Group that my account was transferred to Phoenix Law. All three firms mentioned had my sensitive information, normally deemed private, which would include my social security number and birth date.</p> <p>The reason for my update is to let you know that I filed disputes with Ally Bank about the last three (3) withdrawals made from my checking account, and my disputes were successful. The reason for my first two disputes</p>	

Exhibit "A"

0135

were that the withdrawals were unauthorized. I found in the last withdrawal, through www.guardianprocessing.com and consultation with the city of Easley Police Department, to be fraudulent. The amount withdrawn each time was \$263.10. The first withdrawal from my account was related to Oakstone Law Group, as the representative provided me a phone number in our conversation that is listed with that firm. The second withdrawal made was associated with Phoenix Law, although I received an email from Oakstone Law Group stating they were just using that firm to process my payment. The total amount reimbursed through my disputes is \$789.30. I did try to close my Ally account today where the withdrawals were made, but was told by Ally Bank the dispute process was not officially completed. Emails and letters were sent to all three firms terminating any legal service agreements and limited power of attorney agreements on May 23, 2023. The **Litigation Practice Group P.C.**, responded, but the response only acknowledged they received my correspondence. Oakstone Law Group PC did not respond at all. Phoenix Law PC specifically acknowledged that they received my cancellation request and have tried to make follow-up contacts by phone about my termination email and letter. The Better Business Bureau and the Central District of California Courts have made me aware that The **Litigation Practice Group** PC filed for chapter 11 bankruptcy on March 20, 2023. I did file a Proof of Claim Form, citing violation of FTC Sales Rules and fraudulent misrepresentation of services to be provided. Total expenditure per payment schedule was provided. I also offered the courts, per their request, my bank statements if requested. That's all. Thank you. Today I sent to The Litigation Practice Group PC (4247540) an email, in which I stated that I was terminating our Legal Services Agreement, plus any Limited Power of Attorney Agreements that were made during the course of our business relationship. Attached to the email was my letter of termination of our Legal Services Agreement that provided more details. Email contact addresses of Oakstone Law Group PC (5426848) and Phoenix Law PC (5426860) were also attached in the carbon-copy section of my email to The Litigation Practice Group PC (LPG), since I was informed by both that my account originally with LPG had been transferred to them at one time. Oakstone Law Group and Phoenix Law regularly requested the last four digits of my social security number and birthdate when contact was made to each firm. Phoenix Law was the last law firm to oversee my account that originated with LPG. I also informed the LPG that my letter in my email would be sent via U.S. Postal mail to the mailing address provided on the internet (Search California Secretary of State) by the State of California Secretary of State. That letter was mailed today. Emails were sent, plus letters were also mailed directly to Oakstone Law Group and Phoenix Law stating that I was terminating my Legal Services Agreement, plus any Limited Power of Attorney Agreements, originally done with LPG. As mentioned before in my previous report, I have never received any confirmation by LPG, Oakstone Law Group, and/or Phoenix Law PC that any alleged debt with creditors, or collection companies whom they hired or sold the debt to, has ever been FULLY resolved or settled. Citibank, one of my creditors associated with LPG, did send me a letter which stated any alleged debt I owe to them would be taken off my credit report, but Citibank ALSO stated they could not promise that whom they sold the debt to would not at some time pursue payment of the alleged debt. I am aware that any creditor/collection company on the Legal Services Agreement made with LPG could still pursue debt they say I allegedly owe as long as it is within the statute of limitations. LPG was hired by me to for debt resolution. Ally Bank will be contacted to prevent Phoenix Law, Oakstone Law Group PC, and The Litigation Practice Group PC from withdrawing money from my checking account in the future since the Legal Services Agreement and Limited Power of Attorney have been terminated. No money should be withdrawn from my checking account at all this month, since Phoenix Law agreed to not do it as agreed and requested. Previously I have reported on The Litigation Practice Group P.C. (LPG). I've believe in previous reports that I also made mention about Oakstone Law Group and Phoenix Law P.C. Based on email correspondence that I received from Oakstone Law Group my account was transferred from LPG to Oakstone In February 2023, and then in May 2023 I received email correspondence from Phoenix Law that they were now my legal representation. For the record, I never received a notice from LPG that my account had been transferred to Oakstone, and I never received correspondence from Oakstone Law Group that my account was transferred to Phoenix Law. All three firms mentioned had my sensitive information, normally deemed private, which would include my social security number and birth date. The reason for my update is to let you know that I filed disputes with

	<p>Ally Bank about the last three (3) withdrawals made from my checking account, and my disputes were successful. The reason for my first two disputes were that the withdrawals were unauthorized. I found in the last withdrawal, through <a href="http://www.guardianprocessing.com">www.guardianprocessing.com</a> and consultation with the city of Easley Police Department, to be fraudulent. The amount withdrawn each time was \$263.10. The first withdrawal from my account was related to Oakstone Law Group, as the representative provided me a phone number in our conversation that is listed with that firm. The second withdrawal made was associated with Phoenix Law, although I received an email from Oakstone Law Group stating they were just using that firm to process my payment. The total amount reimbursed through my disputes is \$789.30. I did try to close my Ally account today where the withdrawals were made, but was told by Ally Bank the dispute process was not officially completed.^^Emails and letters were sent to all three firms terminating any legal service agreements and limited power of attorney agreements on May 23, 2023. The Litigation Practice Group P.C., responded, but the response only acknowledged they received my correspondence. Oakstone Law Group PC did not respond at all. Phoenix Law PC specifically acknowledged that they received my cancellation request and have tried to make follow-up contacts by phone about my termination email and letter.^^The Better Business Bureau and the Central District of California Courts have made me aware that The Litigation Practice Group PC filed for chapter 11 bankruptcy on March 20, 2023. I did file a Proof of Claim Form, citing violation of FTC Sales Rules and fraudulent misrepresentation of services to be provided. Total expenditure per payment schedule was provided. I also offered the courts, per their request, my bank statements if requested.^^That's all. Thank you.</p>
Amount Paid:	\$3,120.00

Record # 96 / 160853343 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160853343	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	06/09/2023 12:00 AM	
Comments:	Paid over \$8500 with nothing done!!	
Amount Paid:		

Record # 97 / 158325121 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation practice Group
Reference Number:	158325121	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	03/30/2023 05:55 PM	
Comments:	Me sacaron dinero por limpiar my crédito y ya no se de eyos	
Amount Paid:	\$756.00	

Record # 98 / 160042598 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160042598	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/13/2023 12:00 AM	
Comments:	see Attached document --- Additional Comments: see Attached document	
Amount Paid:		



Record # 99 / 160582902 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160582902	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/27/2023 12:00 AM	
Comments:	see Attached document --- Additional Comments: see Attached document	
Amount Paid:		

Record # 100 / 160720348 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160720348	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/13/2023 12:00 AM	
Comments:	JANUARY 4.2023 I SENTTHE <b>LITIGATION practice group</b> email and phone call that i WAS TERMINATING my service with them.i did not get female name (copy of email sent by company is ENCLOSED )i started receving letter from my credit union stating i was overdrawn ervery month. so i contact the credit to find out what was gonig on and they stated that ii was LPG,i immediately starting call the company with no avial on hold for hours at a time.so i email with no response at all. i have alternative but contact your office the payment is \$251.76 per month times i believe 3 months.i will emAIL THE COPY THANK YOU [REDACTED]	
Amount Paid:		

Record # 101 / 160621135 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621135	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/01/2023 12:00 AM	
Comments:	I have been paying for the services of <b>Litigation Practice Group</b> for over a year now.  I have asked repeatedly for proof that someone is working on my case, I have recieved no proof. I dont think any progress has been made, nor can I reach anyone to communicate with me about my case.  I reverently recieved an email that my case has been moved to a different company, but no supporting documents were sent. Nor was a given any caseworker information, or an update.  I tried to set up a consultation but there are no times available, ever.  I would like a refund for the service since no service has been provided.	
Amount Paid:		

Record # 102 / 157431004 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	157431004	
Product or Service / Theft Subtype:	Third Party Debt Collection	
Created Date:	03/07/2023 08:58 AM	
Comments:	<b>Litigation Practice Group</b> (LPG) sold/transferred or otherwise moved my account to Oakstone Law Group (OLG) in late January 2023. My automatic payment of \$258.35 to LPG was to also be transferred to OLG. on February 6, 2023 and March 6, 2023 LPG continued to withdraw said \$258.35. I reported this matter to OLG who is seeking fraud charges against LPG who is now unavailable by phone to resolve this matter. LPG has unlawfully withdrawn \$516.70 from my checking account. My credit union has applied a stop and stopped the automatic payment to LPG. Both law firms are located in California. Other-Other Update	
Amount Paid:	\$516.70	

Record # 103 / 159209254 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159209254	
Product or Service / Theft Subtype:	Creditor Debt Collection	
Created Date:	03/06/2023 12:00 AM	
Comments:	NOTE: In addition to the complaint notes immediately below, the Tennessee Division of Consumer Affairs provided additional information in fields whose header titles are quoted and follow the complaint notes. In these notes, C stands for Consumer and R for Respondent. --- We enrolled in a debt validation program with <b>Litigation Practice Group</b> in May 2022. Since then they have done nothing but take our money each month. Now our credit is ruined because they have not done anything to help our situation. We have made several attempts to cancel the program. No one returns our emails or phone calls. Three of the numbers that we have on file do not work anymore and neither does one of the emails. --- Date Complaint Closed: 3/8/2023	
Amount Paid:	\$9,163.22	

Record # 104 / 157526932 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	157526932	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	03/07/2023 06:09 PM	
Comments:	Double billed by company that surrendered my account to a new litigation company.	
Amount Paid:	\$394.04	

Record # 105 / 147064168 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	147064168	
Product or Service / Theft Subtype:	Payday Loans	
Created Date:	04/18/2022 09:57 AM	
Comments:	CFPB Issue Type: Problem when making payments   --- What Happened: A payment of \$304.36 was posted prematurely to the bank causing an over draft of \$244.00 and a bank fee of \$35.00. Also, I made 2 prior payments of \$304.36 and they were never credited to the account for which I am making payments. These payments are for a debt consolidation loan with " <b>Litigation Practice Group</b> ". --- Have contacted: CC Issuer --- Fair Resolution: I would like to have the 3 payments that I have made thus far be credited to the consolidation loan. Furthermore I would like the over drafted \$244.00 as well as the \$35.00 overdraft fee be refunded to my account immediately.	
Amount Paid:		

Record # 106 / 160179250 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160179250	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/14/2023 12:00 AM	
Comments:	see Attached document --- Additional Comments: see Attached document	
Amount Paid:		



Record # 107 / 158439004 / Consumer Sentinel Network Complaint		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	158439004	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	03/06/2023 12:00 AM	
<b>Comments:</b>	<p>Note: The Consumer Sentinel Network cannot presently categorize this data contributor's Product Service Code. The comments field may have a description of the good or service offered to the consumer. --- Hi my name is [REDACTED] I am writing you because I am a victim of fraud. On October 2021 I hired the company <b>Litigation Practice Group</b> with the promise that they would eliminate my debts but on the contrary, they have stolen my money. The amount stolen was 4,300 from my hard-earned money. When I realized I was scammed I immediately contacted LPG to cancel this contract. When I initially agreed to this contracted it clearly stated that if the debt wasn't resolved or if services weren't provided, I was entitled to my full refund. I have all of the necessary documents and evidence to support this. LPG directed me to Phoenix Law whom they claimed would provide me with my refund. However, when I contacted Phoenix Law, they claimed that they are not the apart of the LPG company and that this refund would have to be resolved with them and not Phoenix Law. I did my research, and it is known that they are indeed the same company and that they have lied to me. They refuse to give me my refund. I have tried countless times to contact them and have not been successful. They lied, they stole my money and now I am left with nothing but time wasted and more debt! --- Company's Response: They sent an email referring me to another company that was taking my case but there was no solution - -- Consumer's Requested Relief: I would like a full refund please! --- Other Initial Contact Method: BY TELEPHONE --- Other Payment Method: DEBIT --- Product manufacturing company: <b>Litigation Practice Group</b> --- [REDACTED] --- Finance company: <b>Litigation Practice Group</b> --- Consumer2 County: QUEE</p>	
<b>Amount Paid:</b>	\$4,300.00	

Record # 108 / 146175896 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation practice group
Reference Number:	146175896	
Product or Service / Theft Subtype:	Business Imposters	
Created Date:	03/25/2022 03:14 PM	
Comments:	They were trying to fix my credit and offered a way out of debt	
Amount Paid:		

Record # 109 / 156278590 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	156278590	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	12/30/2022 12:00 AM	
Comments:	4-Failure to Perform --- Source Agency Contact Method: Online	
Amount Paid:		

Record # 110 / 160179248 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160179248	
Product or Service / Theft Subtype:	Government Imposters	
Created Date:	04/14/2023 12:00 AM	
Comments:	I hope there is an arrest for fraud.-#MLPredictedPSC	
Amount Paid:		

Record # 111 / 160042601 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160042601	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/13/2023 12:00 AM	
Comments:	see Attached document --- Additional Comments: see Attached document	
Amount Paid:		

Record # 112 / 158009456 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation practice group
Reference Number:	158009456	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/21/2023 06:08 PM	
Comments:	Canceled subscription as January 31 2023 and LPG continue to take out payments. Other-Other Update	
Amount Paid:	\$508.92	

Record # 113 / 157910989 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	The <b>Litigation Practice Group</b> PC
Reference Number:	157910989	
Product or Service / Theft Subtype:	Credit Repair	
Created Date:	03/17/2023 01:49 PM	
Comments:	CFPB Issue Type: Fraud or scam   --- What Happened: I was a client with <b>Litigation Practice Group</b> until February 1, 2023. At that point, my file was transferred to Oakstone Law Group for the overseeing of my case. Yet, in March 1, <b>Litigation Practice Group</b> changed me the fee of \$157.28 through debit of my checking account even though I am no longer working with them. I am unable to contact <b>Litigation Practice Group</b> for resolution of this issue as my phone calls no longer go through to them and all emails have gone unanswered. --- Have contacted: CC Issuer --- Fair Resolution: I want my money that <b>Litigation Practice Group</b> took out of my account refunded to my account as soon as possible.	
Amount Paid:		

Record # 114 / 157183086 / Consumer Sentinel Network Complaint		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	157183086	
<b>Product or Service / Theft Subtype:</b>	Credit & Debt Counseling	
<b>Created Date:</b>	02/27/2023 03:54 PM	
<b>Comments:</b>	<p>Started calling on 213 and emailing and no one returned callsI started with <b>Litigation Practice Group</b> in April 2020-April 2022 and spent a total of \$6,681.00. I was mislead and told that LPG could clear my debt in 12-24 months and had no idea that they were not a debt resolution practice and more of trying to validate. When I was skeptical about using LPG, the rep assured me that they have helped several people with their debt and kept telling me that it would be best thing I did. The whole two years I thought they were working with my two accounts with Upstart. Upstart then sold to Velocity investments, and I have to files with Velocity Investments. One of the debts served me with papers on 213 and taking me to court and suing me1.I then started sending the supportlgaw.com emails and would send anywhere form 3-15 emails day. I also called the 949-715-0644 a million times a day and the number would ring once and then busy signal and hang up on me. I also tried to use the online chat and would not work2.I finally found a number to Crystal Perez who works in Bankruptcy and she started to help me and only one who has been professional and has helped me.She sent my information to a Case Manager named Stephanie and I believe last name Gomez on 217 and proceeded to tell Stephanie my situation and she was not the nicest person. Stephanie said she would cancel my services( which I had to pay before services were rendered) <b>Litigation Practice Group</b> the whole 2 years, never reached out to Upstart or Velocity Investments LLC. They turned me over to the courts and suing me. They have a portal where all the emails and calls go to on the file of the customer and NO communication at all.3.Stephanie- The Case Manager said she would send me emails on where Litigation Practice contacted Velocity on February 17th and have not received anything.4.I was also informed that someone would be following up with me and I have not received one phone call from <b>Litigation Practice Group</b>. I am the one who has called LPG numerous times, sent several emails, and also tried to reach out on the chat online and it clearly does not work.5.<b>Litigation practice group</b> keeps telling me that my refund is under review and can take 10-14 days and I am not understanding why under review. I am truly owed my \$6,681 that I gave your company and did not help me. <b>Litigation Practice Group</b> is making money off poor innocent people and scamming them6.I then called for the 100th time on 223 at 1:30 and was put on hold for 2 hours and was told that the CSR REP was speaking to a Case Manager and trying to get an answer for me and then hung up on me and then I had to call again and 2nd Rep said I am working on this and if I hang up on you I will call you back and this time was on hold for 4 hours and I have screen shots on where it shows how long I had to hold. She then lied and did not call me back7.I have tried calling for weeks and no call backs 8.I was told Valerie Lazardo in accounting was reviewing my account and someone would reach out to her.1.<b>Litigation Practice Group</b> lied to me, saw where the company has several complaints, lawsuits, and bad reviews. I have filed a complaint with the Attorney General in California and Better Business Bureau2.Called again on 2232023 and called 7 times before someone answered and been on hold 3.Called and spoke to Crystal Perez and she informed me Manager Stephanie was not longer with LPG and still nothing doneUPD: 3/31/23 Consumer wants to know the status of her complaint. Explained role of FTC. jallen</p>	
<b>Amount Paid:</b>	\$6,681.00	



Record # 115 / 157532309 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation practice group
Reference Number:	157532309	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	03/08/2023 03:09 PM	
Comments:	I was charged for an account I wasnt suppose to be charged for	
Amount Paid:	\$351.56	

Record # 116 / 159835300 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159835300	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	02/27/2023 12:00 AM	
Comments:	<p>I enrolled in <b>Litigation Practice Group</b>'s debt relief program on August 9, 2022. Every month since then I have paid \$349 a month, for a total of 6 months. That is \$2,094 I have paid to LPG in total. For about a month now, the company and any and all of its representatives have been completely unreachable. I have emailed them 3 or 4 times to their support email address and have only received automatic replies. I have called at least 5 times, and each time I am either on hold for 10 minutes and then hung up on or the phone number is disconnected. I had a phone appointment scheduled with them on February 9 which was canceled the day before. Under cancellation reason, it stated 'Please call us' and the phone number which does not work. They use a calendar app to schedule appointments. Well, there are no available appointments in February, March, April, or May. May is as far as you can check for available appointments. This goes beyond poor customer service and into potential scam territory. I have lost all confidence in LPG and do not wish to continue working with them. I am pursuing a full refund of all payments I have made, a total of \$2,094. I have no idea what has been done with my money thus far, but I plan on using every possible avenue to get it back, legal or otherwise. <b>Litigation Practice Group</b>, kindly refund all of my payments and this will be the last you hear of me.</p>	
Amount Paid:		

Record # 117 / 160319807 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160319807	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/17/2023 12:00 AM	
Comments:	<p>I started the program in january 2022 it was a decent prize so i went for it a couple months in i aded a couple of debts in they werent much so i aded them so tours the end of the year a called and my phone called was redirected to anothere debt resolution program so i spoke to them and they told me that <b>litigation practice group</b> had tranfered my case to them because they had to many cases so i told them i was gonna talk to <b>litigation practice group</b> before i procede with them they sad it was fine i ask them if i could get a refune and the resone was that i felt violated and they didnt keep there word they told me that i had to get a refun thru them i was already comfortable with them so i called to try and get a refun they had told me as long as you had made atleast 9 consecutive payment you could get a refun i keep calling them and they say that they are gonna call me back that the manager is but they never do i was there for 11 months before they gave my file to the other program i wait like 2 hours for them to tell me that tge maneger is gonna called me back because his the one who processes the refun i they dont calle me back they just keep telling me that i want my money.</p>	
Amount Paid:		

Record # 118 / 160319847 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160319847	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/16/2023 12:00 AM	
Comments:	<p>On 1/4 at 3:57 PM EST, I sent an email to <b>Litigation Practice Group</b> (LPG) opting out of their debt resolution program. On 1/4 at 5:48 PM, I received an acknowledgement from LPG where they stated that they were confirming 'termination of (my) legal services agreement with The <b>Litigation Practice Group</b> (LPG) regarding(my) debt resolution Program as of Jan 04, 2023. However, even though I received this acknowledgment in early January, my Bank Account was subsequently debited on February 13th in the amount of: \$353.87. I then spoke with their customer service person who acknowledged the error, but they said once I sent in proof of my Claim (which I did that day in the late morning) it would take 10 Business days for me to receive my money back. This transmission was acknowledge by LPG via E-Mail at 12:35 EST. I then sent a follow up email to LPG on Monday, February 27th re-explaining the situation and my concern due to the fact that I had heard nothing back. This again was acknowledged by LPG through an automated E-Mail response that day received at 1:46 PM. Since then, I have made multiple phone calls to their phone # (which now rings once and then goes to a busy signal). So I have hit a dead end with this Company and I really need assistance in obtaining a refund of my funds. Thank you.</p> <div></div>	
Amount Paid:		

Record # 119 / 160319774 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160319774	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/27/2023 12:00 AM	
Comments:	On 09/23/2020 I contracted LPG The <b>Litigation Practice Group</b> to help me with my credit. They have collected \$171.88 twice per month \$10,312.80 from my checking account. This company made my credit score worse and now all my accounts are charge offs. They were supposed to negotiate with my creditors. I have called and set up appointments to no avail, They never keep the appointments. I finally called the bank and put stop them from taken more money out of my account.  Last time I called they advised me that a different company was getting my account. When I finally got someone on the phone they did not know who I was. Please help me with this complaint. I spend so much money and I believe they have scammed me.	
Amount Paid:		

Record # 120 / 156464434 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	156464434	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	02/10/2023 02:23 PM	
Comments:	As of December 2022 the amount paid to the <b>Litigation Practice Group</b> has been \$9854.98 since June 2021 to assist with resolving debt with 6 accounts. As of December 2022 I have been sued by 3 of the creditors of which LPG did nothing prior to receiving a court summons. Numerous emails, phone calls and a certified letter (sent 2923) have been attempted with LPG since December 2022 requesting a full refund of the amount paid. LPG did agree but has not responded since that date. As of 21023 I have had no response from LPG to address when the refund will be sent. I am no longer paying them as of December 2022 as the service they claim to provide does nothing to assist the customer except take their money.	
Amount Paid:	\$9,854.98	

Record # 121 / 153620470 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	153620470	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	08/17/2022 12:00 AM	
Comments:	NOTE: In addition to the complaint notes immediately below, the Ohio Attorney General's Office provided additional information in fields whose header titles are quoted and follow the complaint notes. --- Constituent wants a refund of \$407.14 --- Topic Description: Constituent hired <b>Litigation Practice Group</b> for debt resolution. She paid them to assist with getting her out of debt. They were to sue a company that is harassing her for collections. She learned they would keep the money won from suing them and she believes this is not right since she is the defendant. They contacted her bank without permission regarding a debt with the bank that she had already paid off. She advised them she no longer wanted their services. She made \$303.57 and \$103.57 for a total of \$407.14	
Amount Paid:	\$407.14	

Record # 122 / 160179263 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160179263	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/19/2023 12:00 AM	
Comments:	I enrolled in this debt invalidation program in September 2022. I was instructed to not pay my credit cards and instead pay <b>Litigation Practice Group</b> an monthly attorney fee of 422.96. I did this until February and then was notified that my account/information had been transferred without my consent to a different law firm Oakstone. I was never able to speak with a live person at the new law firm, or a person at LPG despite emails and calls. This has left me in a very dangerous financial situation, as I am now 6 months past due on my cards and have no legal representation. I have requested a full refund, as I am dissatisfied with the progress on my account but I never received a call or e-mail back.	
Amount Paid:		



Record # 123 / 160201221 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160201221	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/19/2023 12:00 AM	
Comments:	It has come to my attention that for the past 2.5 years I have been scammed by a debt resolution company, <b>Litigation Practice Group</b> (LPG), who according to the BBB was a legitimate law office offering debt resolution services. I signed up for their program and have been paying them \$316.96 / 2x monthly to represent me by negotiating with creditors to decrease, settle or invalidate my debts and repair my credit score along the way.  I have paid them \$19,017.61 over 60 payments the last 2.5 years and they have done nothing for me except ruin my credit score and take my money. I could have paid off the debt by now.  Any help or advise would be greatly appreciated. Thank you and look forward to hearing from you Abby	
Amount Paid:		

Record # 124 / 160621183 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621183	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/03/2023 12:00 AM	
Comments:	I engaged the service of <b>Litigation Practice Group</b> in March 2021 to settle my credit cards and other debts. My plan was \$454.00 a month. This payment was paid monthly by Bank Draft. As of January 2023, I have not been able to contact them by phone or email. My emails were blocked, and no one answered the phone. I have received 4 Summons for payment from credit companies threatening to take me to court for non-payments. I have not received any response from LPG. I sent them an email asking that my payments be fully refunded to me. This company has caused me undue stress and furthered health related issues. I am asking for a full refund of my payment of \$8,000.00. My credit card companies have sought judgements against me. This has made me unwell.	
Amount Paid:		

Record # 125 / 160042559 / Consumer Sentinel Network Complaint		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	160042559	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	03/03/2023 12:00 AM	
<b>Comments:</b>	<p>The <b>litigation practice group</b> promised me they would help settle some of my credit card debt. This started in January 2021. The took the money out of my checking account monthly. The amount was \$325.92 I just found out today they transferred my account to a company called Phoenix law in California. This was done without my knowledge or consent. Explanation was can'??t help me anymore. I don'??t believe I benefited at all from so called legal services. Person I spoke with at Phoenix law name is Michael. Told them to not take any money from my checking account.. The address for Lpg is P.O. Box 513018 Los Angeles, ca 90051-1018. Their phone number is 19493154332. Fax number is 19493154332.is there anything that can be done? --- Additional Comments: Refund; Contact by the business</p>	
<b>Amount Paid:</b>		

Record # 126 / 160621126 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621126	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/29/2023 12:00 AM	
Comments:	I have emailed three different email addresses over 12 times and between my wife and I we have spent over 20 hours on hold with nobody even answering the call. They have not returned emails and you are not able to leave a message on their phone. We have spent almost \$18,000 dollars and are due to conclude payments in September 2023. We are concerned that we have no idea where we are at in our debt process and we continue to receive correspondence from the company which was suppose to be handled by <b>Litigation Practice Group's</b> firm. --- Additional Comments: Contact by the business; A company named Oakstone Law Group texted my son stated they would now be the law firm for this debt. Said that we needed to change payment to them	
Amount Paid:		

Record # 127 / 159953477 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159953477	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/11/2023 12:00 AM	
Comments:	I signed on with <b>Litigation Practice Group</b> in January 2020. I pay them twice a month for their supposed debt resolution services. Thus far, I have received no information about what they are doing for me. My credit score has plummeted and when I try to contact the company, I get no response. They have often double and triple charged me, causing my bank account to be overdrawn. I was recently informed that they filed for chapter 11 bankruptcy and no longer exist. I was not notified of any of this, but money is still being taken out of my account twice monthly. I believe they are simply taking my money, but no actual work has been done with my case. I would like to be refunded all of the money that I have paid to this company as they have stolen from me and scammed me.	
Amount Paid:		

Record # 128 / 160179293 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160179293	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/18/2023 12:00 AM	
Comments:	I HAVE BEEN WITH <b>LITIGATION PRACTICE GROUP</b> FOR 3 YEARS. MY CREDIT SCORE IS WORSE NOW THAN IT WAS WHEN I STARTED THEY HAVE TAKEN OVER \$400 A MONTH OUT OF MY ACCOUNT AND HAVE NOT HELPED ME RESOLVED ANY DEBTS OTHER THAN THE ONES THAT WERE SENT TO COURT AND I RECEIVED A JUDGMENT AGAINST ME AND THEY HIRED LOCAL LAWYERS TO HELP ME GET MY JUDGMENTS SETTLED. I HAVE SENT MANY MESSAGES, TRIED TO CALL WITH NO ANSWER WHEN I GO TO THE CLIENT PORTAL THERE IS NO ACTIVITY ON MY ACCOUNTS, THEY HAVE NOT ACKNOWLEDGED MY DOCUMENTS THAT I HAVE UPLOADED, I HAVE LEFT MANY MESSAGES WITH NO RETURN AND WHEN I TRY TO SCHEDULE A MEETING IT SAYS THERE IS NO TIME ON THE CALENDAR UP INTO JULY WHEN IT QUILTS. I WANT MY MONEY BACK THIS IS RIDICULOUS...	
Amount Paid:		

Record # 129 / 159128591 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159128591	
Product or Service / Theft Subtype:	Unwanted Telemarketing Calls	
Created Date:	04/19/2023 08:29 PM	
Comments:	I hired <b>Litigation Practice Group</b> in Sept 2022 for debt relief assistance. My file was sold to another company, Oakstone Law Group, in February 2023. LPG charged me \$273.89 for representation they did not provide in February 2023 and again in April 2023, utilizing Touzi Capital LLC to process payment. When I called LPG regarding a refund, the representative refused to discuss my request for a refund and hung up on me when I asked to speak to a manager. I called back and my call was placed on hold and disconnected again. I want to be refunded the \$547.78 of unauthorized debits from my checking account and assurance from LPG that they will not debit my checking account again.	
Amount Paid:	\$547.78	

Record # 130 / 160752033 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160752033	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	06/13/2023 03:44 PM	
Comments:	He saw an ad to help pay off debts. He paid 3,000 but now feels like it may be a scam. They got his SSN.	
Amount Paid:	\$3,000.00	



Record # 131 / 159844342 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159844342	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/08/2023 12:00 AM	
Comments:	<p>I have a consolidation loan from consolidation plus and [REDACTED] and, <b>Litigation Practice Group</b> address: [REDACTED] was suppose to negotiation for me from consolidation loan from consolidation plus and loan [REDACTED] from December of 2021 I have been paying them \$307.20 a month, they have not contacted consolidation plus, I called them no word from them, Then I have a consolidation loan from consolidation plus and [REDACTED] and, <b>Litigation Practice Group</b> [REDACTED] was suppose to negotiation for me from consolidation loan from consolidation plus and loan # 0487. from December of 2021 I have been paying them \$307.20 a month, they have not contacted consolidation plus, I called them no word from them, Then <b>Litigation Practice Group</b> went under in December of 2022, and sent me to Oakstone law group pc, February, 2, 2023 but still took money out of my bank account in December 23 of 2022 January 23 of 2023 and February 23, 2023 went under in December of 2022, and sent me a letter in December that i would be with Oakstone law group pc, they picked me up February, 2, 2023 but, still took money out of my bank account in December of 2022 January 23,2023 and February 23, 2023 and on March 8,2023 they took out money using a check witch i have not used checks in over 10 year, then they took out money on March 23,2023 twice in one month. the bank made them give back payments February and March.. They have not spoke to consolidation plus to resolve my issues with my debt and where is my money going to they sent me to a new firm and every time i call them they give me a new story then they sent me to to Oak stone February 2, 2023 they game me the same story and said that the LPG came across issues and they were taking their cases, then they stop taking cal.I for week i could get any one then they said Phoenix law group was taking over. can I get money back finish</p>	
Amount Paid:		

Record # 132 / 153825016 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	The Litigation Practice Group PC
Reference Number:	153825016	
Product or Service / Theft Subtype:	Credit Repair	
Created Date:	11/14/2022 07:32 PM	
Comments:	CFPB Issue Type: Confusing or missing disclosures   --- What Happened: The <b>Litigation Practice Group</b> PC told me it a scare tatted --- Fair Resolution: The <b>Litigation Practice Group</b> PC thay took it out of credit card and run it up to 3000 or more	
Amount Paid:		

Record # 133 / 160621117 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621117	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/31/2023 12:00 AM	
Comments:	I cancelled this program received confirmation it was canceled and they still took money from me. I want my money back	
Amount Paid:		

Record # 134 / 157296180 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	157296180	
Product or Service / Theft Subtype:	Credit Repair	
Created Date:	03/01/2023 02:34 AM	
Comments:	<p>CFPB Issue Type: Fraud or scam   --- What Happened: 7-15-22 I received a letter in the mail from a company called debthutch stating that I was pre-approved for debt consolidation program. 7-16-22 I called the phone number on the letter and spoke to an assessor about my debt. I was redirected to <b>Litigation Practice Group</b>. They offered me a program that would allow me to make payments of 278.70 per month for 24-36 while working on my debt. I was then coached by what LPG called a financial consultant to make no further communication or payments to the two accounts I enrolled in their program while they attempted to contact the credit lenders. I was told by this company that my credit score would drop for several months but at the end of their Debt Resolution Program they would my credit score would sky rocket. Starting on 7/21/22 LPG debited my checking account in the amount of 278.70 monthly. After every payment would clear my account I would receive an email stating they had sent letters to my credit bureaus and two lenders. This continued for 7 months. During the 7 months I made three appointments to have a phone call with a financial consultant all the schedules meetings were cancelled by LPG with no follow up. 2/23/23- After my 7th payment to LPG I received an email stating their phone number had changed and not to call any previous contact information given to me. 2/27/23- I received an email from a company called Oakstone Law Group PC stating that LPG had messed up during the transitioning of my account to their company taking payment from me when they were to stop my payment in February. In order for my payments to resume with Oakstone in March. I immediately emailed Oakstone requesting a phone call as I never gave permission to LPG to transfer my account to Oakstone or signed any document to give permission to give out my personal information. 2/27/23- I received a call on my cell phone number from Jake an employee at Oakstone he reported that LPG had asked his Law Group to take over cases that they were not able to follow through with due to over enrolling clients in their program. Jake then stated to check my email for a link to send my payment information to continue payments in March. Needless to say I will not be doing that. I have documentation from both these companies. I want a refund of all my payments paid to <b>Litigation Practice Group</b> totaling \$1,950.90. LPG to be held accountable for giving my personal information without my permission. I also need guidance on what to do now that my credit is wrecked. --- Have contacted: CC Issuer --- Fair Resolution: I want a refund of all my payments paid to <b>Litigation Practice Group</b> totaling \$1,950.90. LPG to be held accountable for giving my personal information without my permission. Additionally a formal written apology from <b>Litigation Practice Group</b> for misleading me and creating further financial distress to me.</p>	
Amount Paid:		

Record # 135 / 160179285 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160179285	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/18/2023 12:00 AM	
Comments:	I have trying to get ahold of them for 3 weeks now. All my emails come back and no one answers the phone.	
Amount Paid:		

Record # 136 / 158566548 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	158566548	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	04/12/2023 04:53 PM	
Comments:	Consumer reports he was contacted by Litigation Practice to consolidate his debt, and later learned they was closed down and he is unable to reach anyone for a refund.	
Amount Paid:		

Record # 137 / 160840545 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160840545	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	06/08/2023 12:00 AM	
Comments:	Ligation practice group did not give me any notification of there doors closing and keeps charging me	
Amount Paid:		

Record # 138 / 159767942 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159767942	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/06/2023 12:00 AM	
Comments:	I signed up with LPG after facing a crippling amount of debt, due to unforeseen circumstances. While coping with severe depression and almost losing hope, I turned to LPG. After being provided an itemized payment plan to help reduce and invalidate debt, I felt like I received another chance and got a grip on my downfall. I started paying this company starting December of 2019, after signing what I thought was a legitimate contract. Now it's May of 2023 and I'm just finding out that <b>Litigation Practice Group</b> went bankrupt and closed their doors. I also discovered that my debt was in fact NOT invalidated, but simply charged off, 'bad debt'. I could have done that on my own. I paid several thousands of dollars to this company for nothing, and I would like it made right in the form of a complete refund. Thank you for your time.	
Amount Paid:		



Record # 139 / 159835308 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159835308	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	02/26/2023 12:00 AM	
Comments:	I joined a debt resolution program through <b>Litigation Practice Group</b> . I had researched them prior to starting the program so I wasn't worried about their validity because I trust you guys. Well this month I was double charged my normal amount and told my account was transferred over to a new company. I called them and they told me it was processed and expect it in a couple days. Nothing for over 10 days now and it overdrew my account. They keep telling me it will be in a couple days and never respond when I email. Also their emails are marked with a question mark on gmail if you guys haven't heard about that. Please help us get our money back! I saw everyone reviewing with the same experience as me so please, please help us! We are already at our lowest and needed help and this happens.	
Amount Paid:		

Record # 140 / 160319854 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160319854	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/16/2023 12:00 AM	
Comments:	<b>Litigation Practice Group</b> transferred my account to Oakstone Law group, and told me on 2/22/2023, that my refund was processed and would go into my account in 10-14 business days (which has passed). I am unable to contact them and have tried several phone numbers and email options. This amount was for \$419.64.  They just reached a settlement with one of my collectors (so I was told), and I was told they would be faxing the agreement. I haven'??t received it and now I get an email delivery error when trying to contact the legal assistant that was handling my case. They under-promised the services I was paying for and I have been paying them \$419.64 for 12+ months. Neither account I trusted them with has been settled and now I'??m stuck unable to reach anyone. I'??ve tried calling, texting and emailing. --- Additional Comments: Finish the job; Refund	
Amount Paid:		

Record # 141 / 148384965 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	LITIGATION PRACTICE GROUP
Reference Number:	148384965	
Product or Service / Theft Subtype:	Business Imposters	
Created Date:	03/01/2022 12:00 AM	
Comments:	THE CALLER THOUGHT HE WAS DOING DEBT RELIEF. HOWEVER, AFTER PAYING FOR FOUR MONTHS HE FOUND OUT IT WAS A SCAM. HE DOES NOT KNOW WHAT TO DO. --- AARP Type of Complaint: Scam/Financial Exploitation --- How Victim was Contacted: Phone - Received	
Amount Paid:	\$1,040.00	

Record # 142 / 158180063 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	158180063	
Product or Service / Theft Subtype:	Credit Repair	
Created Date:	03/26/2023 08:11 PM	
Comments:	<p>CFPB Issue Type: Fraud or scam   --- What Happened: I started <b>Litigation Practice Group</b> in April 2020-April 2022 and they with drew \$6,681.72 out of my bank account, before rendering services. The only way I knew was because I was served a law suit from my Creditors and being sued. I called them on 2/17/2023 and took 4-5 hours before anyone answered the phone. Then I left several messages and a manager called and cancelled my services and I have the email and put in a request for a full refund. Then March 9th I called again and got an email from a representative in refunds department and promised me a full refund and would be mailing a check to m address on file. Still nothing emailed back March 20th a Supervisor called and promised refund and said would be ACH and then nothing and emailed her everyday and finally on March 23rd, she said waiting on head of accounting, then saw where they closed down for good and still no money. I have all the documentation and emails and no money. They are stealing from tons of people and I need my money. --- Have contacted: CC Issuer --- Fair Resolution: I want my refund as they promised. They have been dishonest and taking money from accounts without rendering services. You can not call them and only way is email and no one emails. I have emails if you need them. I am being sued, because of <b>Litigation Practice Group</b> and they stole my money and need it back like they promised. I have emails to prove it and they are already being sued and half alot of people dealing with this.</p>	
Amount Paid:		

Record # 143 / 149141805 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	149141805	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	04/22/2022 12:00 AM	
Comments:	Note: the Iowa Attorney General's Office is able to transmit only the company and consumer information but no other comments at this time.	
Amount Paid:		

Record # 144 / 159605328 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159605328	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	05/04/2023 09:45 AM	
Comments:	i was told they would handle my debt and represent me in any court proceedings..they have done nonne of this but have withdrawn approx 600.00 per month.	
Amount Paid:	\$10,000.00	

Record # 145 / 159835304 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159835304	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	02/27/2023 12:00 AM	
Comments:	Paid 445\$ a month for debt relief three months later they transferred me to another company, took a payment they didn't have coming , now cannot reach them at all	
Amount Paid:		

Record # 146 / 146792406 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	146792406	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	01/23/2022 12:00 AM	
Comments:	Note: the Iowa Attorney General's Office is able to transmit only the company and consumer information but no other comments at this time.	
Amount Paid:		



Record # 147 / 160720334 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160720334	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/10/2023 12:00 AM	
Comments:	What happen to this company. I payed them a lot of money over the past 2 years to get me out of dept, and they closed! What happens to all that money?	
Amount Paid:		

Record # 148 / 160384578 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160384578	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/23/2023 12:00 AM	
Comments:	\$211.62 was paid to LPG 2x per month for 24 months. Totaling \$10,158.24  Nothing was done on their part and they are no longer answering phone.	
Amount Paid:		

Record # 149 / 129243323 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	129243323	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	01/28/2021 11:59 AM	
Comments:	Consumer was online looking for a way to reduce her credit card debt. Consumer did sign up for a service and gave them her information.	
Amount Paid:	\$1,500.00	

Record # 150 / 149141750 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	149141750	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	03/31/2022 12:00 AM	
Comments:	Note: the Iowa Attorney General's Office is able to transmit only the company and consumer information but no other comments at this time.	
Amount Paid:		

Record # 151 / 150589616 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation practice group
Reference Number:	150589616	
Product or Service / Theft Subtype:	Credit & Debt Counseling; Unwanted Telemarketing Calls	
Created Date:	08/05/2022 12:09 PM	
Comments:	I was told that they would invalidate my credit cards and I just found out they are not doing anything and they are a scam	
Amount Paid:	\$3,600.00	

Record # 152 / 157595718 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	157595718	
Product or Service / Theft Subtype:	Business Imposters	
Created Date:	03/09/2023 03:21 PM	
Comments:	I did not authorize transaction \$302:26 on February 21, 2023 made LPG. LPG is 3 party process masking themselves as Law firm I use to work with. I did not consent them to them with drawing an more of my funds.	
Amount Paid:		

Record # 153 / 156228641 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	156228641	
Product or Service / Theft Subtype:	Credit Repair	
Created Date:	02/03/2023 09:27 PM	
Comments:	CFPB Issue Type: Problem with customer service   --- What Happened: i am trying to cancel this and they won't get back to me --- Have contacted: CC Issuer --- Fair Resolution: get it canceled and refund	
Amount Paid:		

Record # 154 / 160179257 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160179257	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/17/2023 12:00 AM	
Comments:	<p>In February 2020, I enrolled with Coast Processing that later became LPG (i.e., <b>Litigation Practice Group</b>) for their debt resolution program to invalidate credit card and loan accounts. Their program was contracted to be completed in three years, with debts to be resolved with creditors within 12/18 months. I was later give a new timeline to be 18/24 months. The full three years have now lapse and I got contacted by a new law firm claiming to have taken over LPG's accounts, Phoenix Law. When I googled 'Phoenix Law LPG' I found two websites claiming that this law firm filed for bankruptcy in march 2023.&lt;br /&gt;This company and it's debt resolution is a scam, and I have been robbed of 22,197.71 because I was lured with their false claims to be experienced professional in get debts invalidated or resolved. I have a lot more information regarding my situation bit will not have enough space to spell it all out here.&lt;br /&gt;I am seeking help to get my money refunded to me.</p>	
Amount Paid:		



Record # 155 / 160621182 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621182	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/02/2023 12:00 AM	
Comments:	<b>Litigation Practice Group</b> was handling my account for debt resolution, and 3 years later has yet to do anything with my debt, or answer the phone or email or anything to tell me what's going on, nothing has changed, no one will answer. On the occasion that I do get to talk to someone it's always, 'I'm not the one handling your account, but this is what I see, we're still working on it.' I've settled my accounts on my own. If they were actually working on it wouldn't they be able to see that? I want a full refund. I'm not the only customer who was seeking a refund before this company went out of business and now this new one claims to know nothing as well. Go figure. They did NOTHING. No one is doing anything. I want my \$9,071 back. Paid almost \$10,000 which was more than my debt, and still nothing. Stop changing me, give me my money back!	
Amount Paid:		

Record # 156 / 158464011 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	158464011	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	02/21/2023 12:00 AM	
Comments:	<p>The litigation group contacted me and said they could get my credit fixed and most debts wiped out. They said they would contact creditors and force them to prove the debts. After 3 months I was still getting bills and calls. I told them not to contact me because they werent supposed to and they all said they had not been contacted by the <b>litigation practice group</b>. Then they didnt take a payment in time and tried to charge me a bunch of fees. When I complained they gave my account to some other fly by night group that refuses to give me my money back, their address or any information. I had to change my bank account numbers to stop them but they still got another payment. I am on disability and have mental health issues as well as a 6th grade education. They tricked me and stole my money ---</p> <p>Resolution: Resolution-PART ADJUSTED --- Status: Closed --- Estimated Savings: 0.00 --- Actual Savings: 1022.68 --- WAG Resolution Date: 3/15/2023 10:44:39 AM</p>	
Amount Paid:		

Record # 157 / 160179274 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160179274	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/19/2023 12:00 AM	
Comments:	<p>In March of 2021 we made an agreement with <b>litigation practice group</b>. They said they will provide debt validation services wherein it will assist us in removing erroneous or inaccurate information appearing on one or more of our credit reports I can testing debts appearing there in. We have paid out \$17,176.84 to lpg. We need to contact them about a credit card and I am unable to get a hold of them phone or email. When my husband was looking information up online about LPG he came across an article that said they have been sued for taking people's money and not using it for the agreed purpose. The information says another company has taken over and we will receive an email. I never received an email and have no way of contacting the new company and still cannot contact LPG law. The report said this happened in January of 2023 yet they have taken out the agreed amount every month since then. ---</p> <p>Additional Comments: Contact by the business; Refund</p>	
Amount Paid:		

Record # 158 / 159705934 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159705934	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/02/2023 12:00 AM	
Comments:	<p>August 2022 I agreed to have <b>Litigation Practice Group</b> take over five accounts as I got in over my head. The picked the ones they said could resolve, I agreed to pay them \$325.59 per month, all accounts were marked paid in full on line. I discovered then sold my account to someone else to get their money so I'm paying another firm now. They will not answer phones, will not answer emails. One account was filed against me an they settle for about half of what I owed so now I have a payment to that firm. I was just handed another court filing on another account but can't get them to talk to me about it. They are not doing what they said an they've been paid in full, so I'm afraid if I cancel I'll still owe the accounts plus the firm they sold my payment to. Hope that made since. Your welcome to call so I can explain better.</p>	
Amount Paid:		

Record # 159 / 159835306 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159835306	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	02/27/2023 12:00 AM	
Comments:	I paid almost over 7,000 and services have not been provided I've actually been ignored and all communication with this company has been blocked by there behalf --- Additional Comments: Refund; Refund	
Amount Paid:		

Record # 160 / 159888178 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159888178	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/09/2023 12:00 AM	
Comments:	<p>I am writing to file a complaint about the debt resolution services provided by <b>Litigation Practice Group</b>. I engaged the services of the company to help me resolve a debt, but unfortunately, my experience with them was extremely unsatisfactory.&lt;br /&gt;&lt;br /&gt;Despite several attempts to reach out to the company and follow up on the progress of my case, I did not receive any satisfactory response. In fact, my debt was not resolved by the company and I am now facing additional financial challenges as a result.&lt;br /&gt;&lt;br /&gt;I believe that I have been treated unfairly by LPG and I would like to request your assistance in resolving this issue. I have already attempted to contact the company directly but have not received a response. &lt;br /&gt;&lt;br /&gt;I would like to request a refund for the services that were provided (in the amount of \$6,552.66), as they did not deliver the results promised. &lt;br /&gt;&lt;br /&gt;Thank you for your attention to this matter. I look forward to hearing back from you soon.</p>	
Amount Paid:		

Record # 161 / 160621158 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621158	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/04/2023 12:00 AM	
Comments:	the date was Aug. 6, 2022 that I signed up with the <b>Litigation Practice Group</b> . I've been paying them \$321.93 a month now for 8 months; totaling \$2,575.44. On their website about my account, it says they paid off 2 of my loans. I just found out last week that neither loan was paid and the loan companies are taking me to court.   I've tried calling the company but am put on hold for hours til I finally just hang up. I've sent half a dozen emails asking them to call me. But haven't had any response from them at all.   I called them about the third month in and asked what they were doing for me and their response was: we're working on it and it looks good. I don't think they were doing anything though.  I would like to get my \$2,575.44 back so I can pay on my bills that they were supposed to do.	
Amount Paid:		

Record # 162 / 159835337 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159835337	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	02/24/2023 12:00 AM	
Comments:	I hired this firm (The <b>Litigation Practice Group</b> PC) to handle some debt of mine and they made a lot of promises that have not been kept. I am getting calls almost every day and emails from creditors stating that payments are behind, and now I'm getting served lawsuits from creditors. They claim they sent letters out which I don't believe with the calls, emails, and texts from my creditors. They have been taking money from me every month since 10/3/2021 - present (totaling \$4193.35) and trying to find out where it is going and I get no response from customer service that it is going to lawyers??? I want my account canceled and want a full refund asap. I have tried calling however they receive too many calls or the phone number provided (949)229-6262 just rings with a busy signal. SO I emailed them on my account and have not had a response yet. Please can you help in any way?	
Amount Paid:		



Record # 163 / 160042660 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160042660	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/11/2023 12:00 AM	
Comments:	March 3, 2023, after they transferred my file to a different company they continued to withdraw funds from my account. The new company I don't know, and LPG withdrew money from my account.	
Amount Paid:		

Record # 164 / 158440649 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	158440649	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/23/2023 12:00 AM	
Comments:	Note: The Consumer Sentinel Network cannot presently categorize this data contributor's Product Service Code. The comments field may have a description of the good or service offered to the consumer. --- I started a debt consolidation loan through Citifel in January 2021. After a while the company was sold to <b>Litigation Practice Group</b> . I never received any statements about my loan or progress. I can't get ahold of them, they are permanently closed now, but they've still charged my account, and after a stop payment from my bank account, they charged me [REDACTED] under a different name. Now all the creditors that i put in the loan, never actually got resolved, and I've lost out on over \$6,000. Can you please advise what I should do? Thank you. --- Consumer's Requested Relief: Refund - -- Other Payment Method: CREDIT --- Consumer2 County: NEWY --- Consumer3 County: ONON	
Amount Paid:	\$319.16	

Record # 165 / 156941373 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	156941373	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	02/19/2023 08:29 PM	
Comments:	This company is taking money from people up front to invalidate their debts. There are many complaints against them on Better Business Bureau.	
Amount Paid:	\$1,500.00	

Record # 166 / 157125487 / Consumer Sentinel Network Complaint		
<b>Subject Information:</b>	<b>Name:</b>	<b>Litigation Practice Group</b>
<b>Reference Number:</b>	157125487	
<b>Product or Service / Theft Subtype:</b>	Credit & Debt Counseling; Fake Check Scams	
<b>Created Date:</b>	02/25/2023 08:38 AM	
<b>Comments:</b>	<p>LPG has destroyed me financially. I enrolled in this program with <b>Litigation Practice Group</b> in September 2020. I paid them \$6925, but nothing has been resolved. On June 2022 I found that my bank account gets garnished by one of the creditors who took the whole money that I received from my tax return (\$5600) and I have another judgment against me because The attorney did not attend the court for both creditors. I called LPG and told me to contact the attorney. When I called him several times. The only answer that I got from him was, let me see what I could do for you. I did not hear from him or the program for 3 months. I tried to call the lawyer, but his phone disconnected and was no longer working. After several attempts, I managed to speak with an employee MS Bfrom the Legal department. She doesnt even know whats going on with my case and I must explain to her that my bank account gets garnished two times from Banc of America and Citibank and sent her all the documents showing the Lawyer did not attend any court day. She apologized to me, and I asked her for my full refund. She did agree to give me my refund and told me that she has to send the refund request to the up manager V. I was waiting for my refund until V called me and told me I am eligible only for a half refund because they have to pay the lawyer who didnt do anything for me and missed the court day 2 times. I declined the offer then she approved me for \$4516 and sent me an e-mail with that on Jan 10, 2023 ( thank you for speaking with me yesterday. I am contacting you to confirm that your refund of \$4,516.45 has been approved and will be issued to you as a check within 10 business days. If you have any questions andor concerns, please feel free to contact me). Of course, I did not get any refund until now. I call and Email Every week MS V But no response because the line is always busy if I reach her the only, I got from her is a promise that I will receive my refund by next week. This company ruined my credit which was excellent before I hired them. They destroyed my life. I lost my job, I have a family to take care of. From January 10 2023 waiting for my refund, spend hours on the phone trying to get someone to speak with. I am so stuck and really don't know what to do anymore. The company doesn't answer my calls and even my email has been blocked Any advice on where to go from here...PLEASE HELP! #BREPredictedPSC</p> <p>Additional Comments: LPG has destroyed me financially. I enrolled in this program with <b>Litigation Practice Group</b> in September 2020. I paid them \$6925, but nothing has been resolved. On June 2022 I found that my bank account gets garnished by one of the creditors who took the whole money that I received from my tax return (\$5600) and I have another judgment against me because The attorney did not attend the court for both creditors. I called LPG and told me to contact the attorney. When I called him several times. The only answer that I got from him was, let me see what I could do for you. I did not hear from him or the program for 3 months. I tried to call the lawyer, but his phone disconnected and was no longer working. After several attempts, I managed to speak with an employee MS Bfrom the Legal department. She doesnt even know whats going on with my case and I must explain to her that my bank account gets garnished two times from Banc of America and Citibank and sent her all the documents showing the Lawyer did not attend any court day. She apologized to me, and I asked her for my full refund. She did agree to give me my refund and told me that she has to send the refund request to the up manager V. I was waiting for my refund until V called me and told me I am eligible only for a half refund because they have to pay the lawyer who didnt do anything for me and missed the court day 2 times. I declined the offer then she approved me for \$4516 and sent me an e-mail with that on Jan 10, 2023 ( thank you for speaking with me yesterday. I am contacting you to confirm that your refund of</p>	

Exhibit "A"

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\$4,516.45 has been approved and will be issued to you as a check within 10 business days. If you have any questions andor concerns, please feel free to contact me). Of course, I did not get any refund until now. I call and Email Every week MS V But no response because the line is always busy if I reach her the only, I got from her is a promise that I will receive my refund by next week. This company ruined my credit which was excellent before I hired them. They destroyed my life. I lost my job, I have a family to take care of. From January 10 2023 waiting for my refund, spend hours on the phone trying to get someone to speak with. I am so stuck and really don't know what to do anymore. Any advice on where to go from here...PLEASE HELP!LPG has destroyed me financially. I enrolled in this program with Litigation Practice Group in September 2020. I paid them \$6925, but nothing has been resolved. On June 2022 I found that my bank account gets garnished by one of the creditors who took the whole money that I received from my tax return (\$5600) and I have another judgment against me because The attorney did not attend the court for both creditors. I called LPG and told me to contact the attorney. When I called him several times. The only answer that I got from him was, let me see what I could do for you. I did not hear from him or the program for 3 months. I tried to call the lawyer, but his phone disconnected and was no longer working. After several attempts, I managed to speak with an employee MS Bfrom the Legal department. She doesnt even know whats going on with my case and I must explain to her that my bank account gets garnished two times from Banc of America and Citibank and sent her all the documents showing the Lawyer did not attend any court day. She apologized to me, and I asked her for my full refund. She did agree to give me my refund and told me that she has to send the refund request to the up manager V. I was waiting for my refund until V called me and told me I am eligible only for a half refund because they have to pay the lawyer who didnt do anything for me and missed the court day 2 times. I declined the offer then she approved me for \$4516 and sent me an e-mail with that on Jan 10, 2023 ( thank you for speaking with me yesterday. I am contacting you to confirm that your refund of \$4,516.45 has been approved and will be issued to you as a check within 10 business days. If you have any questions andor concerns, please feel free to contact me). Of course, I did not get any refund until now. I call and Email Every week MS V But no response because the line is always busy if I reach her the only, I got from her is a promise that I will receive my refund by next week. This company ruined my credit which was excellent before I hired them. They destroyed my life. I lost my job, I have a family to take care of. From January 10 2023 waiting for my refund, spend hours on the phone trying to get someone to speak with. I am so stuck and really don't know what to do anymore. Any advice on where to go from here...PLEASE HELP!

**Amount Paid:** \$6,925.00

Record # 167 / 159700650 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159700650	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/10/2023 12:00 AM	
Comments:	I was charged twice this monthly payment. I want my money back now!!! This company has changed its phone number making it totally impossible to contact anybody. Your assistance in this matter will be greatly appreciated.	
Amount Paid:		

Record # 168 / 160621085 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621085	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/28/2023 12:00 AM	
Comments:	I signed a contract. On my last payment I was charged twice. I have called numerous times and emailed company since January. I cannot get this resolved. I've read online that they are scamming people	
Amount Paid:		

Record # 169 / 157670886 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	157670886	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	03/13/2023 02:31 PM	
Comments:	LPG was bought out and fraudulently charged me 195.56 in both February and March of 2023. They sold the business in January.	
Amount Paid:	\$391.12	



Record # 170 / 160319762 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160319762	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/20/2023 12:00 AM	
Comments:	They are no longer representing me ,and have sold my information to a different debt resolution company. I haven't even talked with this new firm ,and they are already asking for money.	
Amount Paid:		

<b>Record # 171 / 160319760 / Consumer Sentinel Network Complaint</b>		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	160319760	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	03/17/2023 12:00 AM	
<b>Comments:</b>	see Attached document [REDACTED]	
	[REDACTED] --- Additional Comments: see Attached document	
<b>Amount Paid:</b>		

Record # 172 / 158135202 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation practice group
Reference Number:	158135202	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/28/2023 02:48 PM	
Comments:	Supposed law firm L.P.G.Law has been taking funds from my bank without my knowledge.If you could call me for further details at [REDACTED].My name is [REDACTED] I hope to hear from you soon.Thank you Other-Other Update	
Amount Paid:		

Record # 173 / 159953481 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159953481	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/10/2023 12:00 AM	
Comments:	Lpg law- 3/15/21 through 3/15/23= 25000k Answer? We got you covered ! ACTUALITY? OUT 25000K, 400 CREDIT SCORE, SUED BY ALL CREDITORS, HOOK, LINE , SINKER. Shame on me	
Amount Paid:		

<b>Record # 174 / 160853348 / Consumer Sentinel Network Complaint</b>		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	160853348	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	05/16/2023 12:00 AM	
<b>Comments:</b>	see Attached document [REDACTED]	
	[REDACTED] --- Additional Comments: see Attached document	
<b>Amount Paid:</b>		

Record # 175 / 160179253 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160179253	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/17/2023 12:00 AM	
Comments:	<p>I had been reached out to but the <b>Litigation Practice Group</b> to assist me with debt resolution. Like many others, I have so much debt due to not working during COVID for a good period of time. LPG assured me that they would be able to assist and the program would be up to 3 years to resolve the debt. I was to pay 253.47 every two weeks for this service. I have now been in this for 2.5 years with no resolve and to find out the business is going under and my account was transfer to another practice with out my knowledge or consent. All the money I have paid for services is gone and they have continued to take money from me even after the transfer. I have spoken to the new company and they suggested to file a complaint and speak to attorney to get to assistance to get a refund on the money I have spent. This is scam business and I have now lost out of thousands of dollars when all I was trying to do was get myself in a better situation for me and my kids.</p>	
Amount Paid:		

Record # 176 / 160621208 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621208	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/28/2023 12:00 AM	
Comments:	I have paid Imoney which company has closed and is not helping me with my financial situation.. they is a fraud and stressed me out I'm not sleeping and having anxiety attacks from the deception from this company.. I need help	
Amount Paid:		

Record # 177 / 160179270 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160179270	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/18/2023 12:00 AM	
Comments:	I had hired lpg to take care of debt, and keep my car from repoed, my car got repoed, no money has been dispersed to any creditors, I wish to have my monies returned to me, is around \$6000.00	
Amount Paid:		



Record # 178 / 158746103 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	158746103	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	04/12/2023 02:00 PM	
Comments:	<p>We enrolled in a debt resolution program with <b>Litigation Practice Group</b> in June 2022. Damian Milano was the agent that enrolled us in the program. They began withdrawing money from our account on June 08, 2022 and the last withdrawal was December 27, 2022. The total withdrawn was \$9,163.22. We began trying to cancel our services with LPG in September 2022 with no luck. We received an email on February 15, 2023 stating that our account was transferred to Phoenix Law and all funds we had paid would be credited to Phoenix Law. We didn't request for our account to be transferred we were simply wanting a refund. finally got our program cancelled with Phoenix Law on March 17, 2023. We have made several attempts by phone, email and mail to contact LPG. We saw on line today that they are permanently closed. The new number that we have for them says that it is Phoenix Law when we call. We think that they are operating under a new name. The email is serviceohoenixlaw.co. Thank you,</p> <div></div>	
Amount Paid:	\$9,163.22	

Record # 179 / 159844338 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159844338	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/08/2023 12:00 AM	
Comments:	<p>I hired LPG to help me resolve my debt situation. They were paid \$2784 over the course of 6 months, starting September 2022. When we tried to reach them on the phone or through emails, we could not get any response. When I was notified that they were transferring me to someone else I decided to cancel with the next company, CLG. &lt;br /&gt; I then had to start getting ahold of all my creditors. I found out when I got ahold of them that one company out of the 10 I called had been contacted by LPG. And now I need the money I paid to them to be refunded so I can pay my creditors back. &lt;br /&gt; I have a copy of the email they sent me which states: 'my sincerest apologies for our poor customer service that you have experienced. I understand that we have not met your expectations. <b>Litigation Practice Group</b> takes full responsibility for the inadequate service you have received.' They definitely did not do what they said they would do in return for being paid.</p>	
Amount Paid:		

Record # 180 / 160319890 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160319890	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/20/2023 12:00 AM	
Comments:	<p>I hired <b>Litigation Practice Group</b> last August 2022 and I have been paying them \$326.62 a month. They took my last payment early on 3/10/2023 and my payments were on 3/26/2023. I tried calling them about this but I have been unable to contact due their phone lines not working. I also had a one of their local attorneys attend 2 court dates for me. I decided to file bankruptcy and they were to pay my attorneys fees. But again haven't been able to contact anyone. I just found out that they were bought out by Phoenix Law. So I contacted them and I have requested a full refund from them. Of course they said they didn't have all my information (bank information and payment history) Now they want me to email them each payment that I made to LPG. I only discovered all this today and I started seeing other peoples complaints and comments. If you could please assist in this matter I would greatly appreciate it. Please let me know what is going on in this matter. --- Additional Comments: Full refund</p>	
Amount Paid:		

Record # 181 / 159953476 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159953476	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/11/2023 12:00 AM	
Comments:	I had already been transferred to LPG like a month ago, the other law firm took my money now these people took my money. I???m done I will just deal with the debt myself. Shame on me, got tricked twice	
Amount Paid:		

Record # 182 / 159732570 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159732570	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/03/2023 12:00 AM	
Comments:	Roughly 4 thousand dollars gone from a company that lied to all of us stating '??it'??s time to change your life and get it back together'?? and then absolutely nothing was done well except taking our money you guys did great work of that !	
Amount Paid:		

Record # 183 / 160042607 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160042607	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/13/2023 12:00 AM	
Comments:	In October of 2022 in entered into a contract agreement with LPG for debt resolution services. In January the company stopped communicating with me and blocked me from contacting them, yet the continued to take ACH payments from my bank until March 2023.	
Amount Paid:		

Record # 184 / 159835317 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159835317	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	02/27/2023 12:00 AM	
Comments:	I signed up with this agency in December. Made all of my payments on time and they just dropped me for no reason or explanation. Took my money and left me in worse shape than when I started this . I'm so disappointed 	
Amount Paid:		

Record # 185 / 159732539 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159732539	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/04/2023 12:00 AM	
Comments:	I signed with LPG in 2019. Paid all the monies required which was over \$16,000. This company did NOTHING but put me deeper in debt. No communication at all. I want my money back so I can deal with my creditors myself.	
Amount Paid:		



Record # 186 / 157546559 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	157546559	
Product or Service / Theft Subtype:	Banks, Credit Unions & S&Ls	
Created Date:	03/07/2023 06:54 AM	
Comments:	CFPB Issue Type: Problem with a lender or other company charging your account   Can't stop withdrawals from your account --- What Happened: LPG is withdrawing from bank account after they were told to stop. \$353.18 --- Have contacted: CC Issuer --- Fair Resolution: refund money	
Amount Paid:		

Record # 187 / 160042665 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160042665	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/07/2023 12:00 AM	
Comments:	I have been trying for a week to speak to someone about my account and the phone numbers are never answered or the don't ring. I pay them biweekly and need to speak to them to see what is happening with my account.	
Amount Paid:		

<b>Record # 188 / 160042672 / Consumer Sentinel Network Complaint</b>		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	160042672	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	03/11/2023 12:00 AM	
<b>Comments:</b>	It was a debt consolidation, I have paid \$1200 so far in good faith. They sold my case to another company and have not paid any of the bills I consolidated. I started this approximately 4 months ago. I am at a loss and need help please.	
<b>Amount Paid:</b>		

Record # 189 / 160319775 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160319775	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/27/2023 12:00 AM	
Comments:	I have been involved with this program since 2/2022 and not one of my accounts was resolved and I was paying over \$700.00 monthly. I had a judgement placed against me. They are a complete scam. I want my money back now.	
Amount Paid:		

Record # 190 / 160768885 / Consumer Sentinel Network Complaint		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	160768885	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	06/06/2023 12:00 AM	
<b>Comments:</b>	<p>I contacted a company called <b>Litigation Practice Group</b>, PC. Back around November or December of 2021. I was reaching out for assistance in consolidating my debt. I had just lost my job due to children having to stay home during the pandemic. I didnt have childcare either because the school shut down. I was informed I was on a recorded line. I was told I would be paying \$305.42 A month for 12 month in total \$3,665.04. My first payment was on 1/3/2022 and my last payment was 1/3/2023. I was told they would reach out to the Credit companies and That they would lower my debt for me. Then I would be responsible for paying out the amount balance after removing late fees and non payment fees due to loss of my job and the pandemic happening. I was told that I would pay a fee every month that it would add up to a certain amount that equaled half of my debt. So at the end of them getting my bills reduced they will use that money I paid to them to pay off the Debt remaining. I was also told if I was sued they would handle the case and I wouldn't have to go to court. I am being sued now. I have not heard from the company at all. I have reached out but nobody will help me. I asked for a refund because all they did was mess up my credit by contacting the companies and lie claiming it wasn't my debt. It was my debt and i didn't want my credit getting ruined. Now I have all this bad debt on my credit because of this situation with <b>Litigation Practice Group</b>. I want A REFUND FROM THE COMPANY. I have done a lot of research and I have found that they have been doing this to a lot of people. They pretty much stole my money. I could of just been paying that 305 a month to those bills. I did attempt to reach out to my credit card companies first and was able to place some on a 6 month hold.</p>	
<b>Amount Paid:</b>		

Record # 191 / 160720329 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160720329	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/10/2023 12:00 AM	
Comments:	<p>In February of 2023 I signed up as a client with <b>Litigation Practice Group</b> to do a Debt Resolution on my Credit cards. They sent paperwork telling me how they would proceed and how the program works. Then, after giving them all of my information, they referred me to another Law Practice called Consumer Legal Group. <b>Litigation Practice group</b> was supposed to transfer my file to CLG but CLG keeps saying that LPG hasn't sent them yet. I was supposed to fill out and sign consent forms and return them to CLG , but CLG says they can't send them until LPG sends my file to them. I have tried to contact LPG through many ways, email , Client Portal, and Phone and never get a response. I have already notified my creditors that I am going through a debt resolution through CLG and was originally told by LPG that I was to give them CLG's phone number to contact regarding my accounts. That is the same phone number I tried to contact CLG at and cannot reach anyone( even by being on hold for hours!). CLG is deducting \$251.30 from my checking account monthly ( both March 2023 and April 2023 so far). Meanwhile my creditors keep calling saying that they have heard NOTHING from CLG and that they need consent forms signed by me to even speak to them. Forms that I have never been sent by CLG. They have provided ZERO service to me but have taken my money!!&lt;br /&gt;LPG, the original group I started with has all my my credit card info: Account numbers, Exp dates, codes on the back of all of the cards, and my checking account info where the money is being removed monthly by CLG. I can reach NEITHER company for anything, information, updates. NO voice to voice contact has been successfully made to either company. Meanwhile my credit card companies are charging me late fees and this is destroying my credit rather than helping to fix it.&lt;br /&gt;UPDATE: Successfully Contacted CLG, they are refunding what they removed from my bank account. Still trying to successfully contact LPG.</p>	
Amount Paid:		

<b>Record # 192 / 160319778 / Consumer Sentinel Network Complaint</b>		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	160319778	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	03/24/2023 12:00 AM	
<b>Comments:</b>	I have been trying to contact them by phone and on hold for an hour. Also their FAX number was changed and a new one was not provided. I need an explanation as to why my payments were cancelled. --- Additional Comments: Contact by the business; Finish the job	
<b>Amount Paid:</b>		

Record # 193 / 159705952 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159705952	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/03/2023 12:00 AM	
Comments:	Ok, after a lot of promises and lies, LPG ( <b>Litigation Practice Group</b> ), has breached a contract that we have. They made everything sound so good in the beginning then 0 correspondence after signings. I reached out dozens of time and finally got a response, one of their lawyers called me for a consultation and that person could not even speak fluent English, so that raised the flag a little higher. I continued trying to get ahold of anyone, with no luck until I received a 'loan transfer' email. I called them and they told me that LPG has gone out of business so I stopped payment (Breach of contract), so i'm sure that's not the end of that. To date we are around a third paid off on the original contract, my credit scores were upper 7 hundreds at the time and now they are in the 5's. I reached out to each of the accounts and set up a payment plan and started paying them debts off. So what i'm looking for is for some support getting paid back, and to warn others. --- Additional Comments: Refund; Correction to a credit report; Repair	
Amount Paid:		



Record # 194 / 160154203 / Consumer Sentinel Network Complaint		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	160154203	
<b>Product or Service / Theft Subtype:</b>	Credit & Debt Counseling; Unwanted Telemarketing Calls	
<b>Created Date:</b>	05/24/2023 11:14 AM	
<b>Comments:</b>	<p><b>LITIGATION PRACTICE GROUP</b>supportlpglaw.com Hello,I had an account with LPG which is a debt consolidation company. Monies were automatically taken from my checking account. When I spoke with the representatives I was unable to get sufficient answers to my questions. After a few months they were deducting monies from checking account and I told the company to cease taking money from my account. Then when I tried to call them again the phone number had been disconnected. I have just found out that LPG has since filed bankruptcy. I would like to know where my money went as they did not pay back any money to me, nor did they pay my credit card bills. I would appreciate some sort of answer. Preferably I would like a full refund of the money they withdrew from my checking account. I am on SSDI and struggling to survive on a limited amount. The amount of money that I have figured that they deducted from my checking account is \$293.71 x ?. Im not sure as to how many payments they deducted as I could no longer contact them and I closed my checking account.</p>	
<b>Amount Paid:</b>	\$881.13	

Record # 195 / 159835294 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159835294	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/06/2023 12:00 AM	
Comments:	I was given a call by the LPG <b>LITIGATION PRACTICE GROUP</b> LOCATED AT P.O.BOX 513018, LOS ANGELES. CA 900051-1018, So they sent me a paper and told me what I need to do, but I have been calling them about 10 times a day and one number drops the call and the other is out of service. The guy told me I can call anytime and they will help me do what I needed to do. So today I noticed that the number was out completely, they scammed me out of \$251.99, I would like you the BBB to investigate them and maybe even get my money back. This is wrong to do to people and this is the second time, for now on I will not give anyone and I mean anyone my banking information in less I am in front of a Chase Bank Rep. I had to close all accounts and even had to change my account number. I am a disabled Veteran and I do not get a lot of money, but these scammers have to be stopped. Thank you for your time. Sincerely [REDACTED]	
Amount Paid:		

Record # 196 / 160436353 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160436353	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/25/2023 12:00 AM	
Comments:	<p><b>Litigation Practice Group</b> debited \$489.57 from my account for the last 2+ years. I didn't know if any of my accounts with the creditors were being taken care of; their customer service employees would call once every 3 months to give me an 'update' which was definitely scripted. Any questions I had after they read their script was met with, 'I will check with management, and we will call you back with an answer.' No one ever called back.&lt;br /&gt;On February 2, 2023, I received an email saying that my file with LPG Law was being transferred to Oakstone Law Group. This email was the only correspondence I received regarding this change, no formal written documents, no new contract, or phone calls. The same day I received this email, I scheduled a phone call with LPG to try to get some answers, but no one called me.&lt;br /&gt;I'm seeking for a full refund of what I've paid since starting this program in late 2020 so I can attempt to fix my accounts with the creditors myself. All LPG has done is take my money and give me a false sense of security.</p>	
Amount Paid:		

Record # 197 / 127220950 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Cirix Litigation Practice Group
Reference Number:	127220950	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	12/18/2020 11:25 AM	
Comments:	Consumer is calling to report Cirix <b>litigation practice Group</b> . Consumer states she was contacted and was told they would help her with her debt consolidation. Consumer states they have all of her personal information.	
Amount Paid:	\$0.00	

Record # 198 / 153165953 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	LPG Litigation Practice Group
Reference Number:	153165953	
Product or Service / Theft Subtype:	Business Imposters	
Created Date:	11/01/2022 10:24 AM	
Comments:	Consumer states that he provided his SSN to a company that was offering help with paying off his credit cards. Consume provided personal information including SSN and make a payment through his debit card	
Amount Paid:	\$255.00	

Record # 199 / 159730874 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159730874	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/26/2023 12:00 AM	
Comments:	who can I contact if want to file a complaint against Lexington Law Firm. they took over 3000 from my check biweekly to pay my credit card off. they fail to pay a penny and the loan companies are filing lawsuits against me for failure to pay --- Additional Comments: Delivery	
Amount Paid:		

<b>Record # 200 / 159700652 / Consumer Sentinel Network Complaint</b>		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	159700652	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	03/10/2023 12:00 AM	
<b>Comments:</b>	This company is a complete scam. . They was supposed to have closed out my account and issue a refund. Instead they have taken two more payments from my bank and have not issued a refund. They will not answer none of my phone calls. Stay away from this company	
<b>Amount Paid:</b>		

Record # 201 / 160042560 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160042560	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/03/2023 12:00 AM	
Comments:	I have not been able to contact anyone from this law group in over a month. Something is wrong with my account and I am unable to speak to any one. I pay on time so I would like to have some help with my legal matter.	
Amount Paid:		



Record # 202 / 160720345 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160720345	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/13/2023 12:00 AM	
Comments:	They told me was going to receive 2000 dollars in a check plus they debit my checking account again on 3-3-23 for 235 and I never got that money back am on disabled can't afford to lose this amount of money and they never paid me nothing	
Amount Paid:		

Record # 203 / 142847582 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	142847582	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	11/19/2021 12:00 AM	
Comments:	<p>NOTE: In addition to the complaint notes immediately below, the Ohio Attorney General's Office provided additional information in fields whose header titles are quoted and follow the complaint notes. ---</p> <p>Requesting assistance with refund due to misrepresentation --- Topic Description: Constituent received solicitation for a debt consolidation company named <b>Litigation Practice Group</b>. They misrepresented services as they've done nothing to assist with credit repair as offered. She paid 270.00 to start services with a monthly payment for 30 months starting 10/03/21. She reached out to her bank to stop the recurring billing, and dispute the 270.00 charge due to misrepresentation. This is currently in process with PNC. They stated that it could take up to 30 days for processing. She has reached out to supplier of services to cancel, but they are trying to avoid that at every cost. They also informed her that they were to crash her credit score after services began. She was never informed of this, and if she had been, she never would've signed up for services.**Contact Us (from supplier website)** [REDACTED]</p>	
Amount Paid:	\$270.00	

Record # 204 / 160319798 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160319798	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/17/2023 12:00 AM	
Comments:	<p>Enrolled with <b>Litigation Practice Group</b> in the early months of 2021 and deployed to the Middle East. I was told my payments would go into a trust account, I could back out of the program at anytime, and would receive the money in the account because '??it'??s my money'?? as they stated. &lt;br /&gt;As of today, I'??ve paid over \$17,000 to LPG. Not once have I received a call, text, email, or letter with an update of all the '??hard work'??they'??ve accomplished. I look at my portal and credit report, nothing was ever done. My credit is shot now because of them. Now I can'??t get ahold them and instead transferred me over to some Phoenix company. They called me yesterday, they assured me everything was transferred over from LPG so I asked them to refund my money LPG withdrew. Phoenix claims LPG has it so I cancelled all services. Checked my bank account today and Phoenix or '??CLG'?? attempted to pull funds from my checking. I'??m currently waiting for Daniel S. March to call me back since I left a message with his law office. --- Additional Comments: Refund; No further contact by the business</p>	
Amount Paid:		

Record # 205 / 157600616 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	LITIGATION PRACTICE GROUP PC
Reference Number:	157600616	
Product or Service / Theft Subtype:	Third Party Debt Collection	
Created Date:	03/10/2023 12:18 PM	
Comments:	LITIGATION PRACTICE GROUP TOOKMONEY FROM MY ACCOUNT., AFTER THEY INFORMED ME THEY SENT MY ACCOUNT TO ANOTHER LAW GROUP. AMOUNT 343.57. THEY ALSO I HAVE NOT BEEN ABLE TO REACH THEM. Other-Other Update	
Amount Paid:	\$343.57	

Record # 206 / 159753700 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159753700	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/04/2023 12:00 AM	
Comments:	I started working with this company in April 2022. I was making monthly payments of \$398.53. This company 'transferred' my file to 3 different companies, finally settling with Oakstone. It seems to be that Oakstone and LPG is the same company under a different name --- Additional Comments: Refund; Correction to a credit report	
Amount Paid:		

Record # 207 / 159700621 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159700621	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/03/2023 12:00 AM	
Comments:	I was enrolled in this program and have spent hundreds of dollars to them for the program. They recently sent an email saying their number changed, but it seems to me the whole business closed? No calls are answered, no emails are returned. So what happens to my hundreds of dollars ?	
Amount Paid:		

Record # 208 / 160319769 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160319769	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/21/2023 12:00 AM	
Comments:	I started with this program in Nov and have not been able to reach anyone at all regarding my account. My credit is worse instead of better and they've been taking my money. I've emailed and called with no response. I want a refund of what I put into this process.	
Amount Paid:		

Record # 209 / 159280834 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	litigation practice group
Reference Number:	159280834	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	04/24/2023 03:55 PM	
Comments:	Been paying \$766.00 per months for 26 months with no results. Found out they have shut down and have file chap 11 in Calif.sure would like to get my\$18,240.00 back. thank you	
Amount Paid:	\$766.00	



Record # 210 / 160042545 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160042545	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/05/2023 12:00 AM	
Comments:	What is going on? Please call me ASAP. I have been served a summons recently and I need your help. The mobile application no longer is active and I am also receiving strange emails, to make a long story short. --- Additional Comments: Contact by the business; Finish the job; Explanation of charges	
Amount Paid:		

Record # 211 / 159666868 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159666868	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/02/2023 12:00 AM	
Comments:	I've been paying this company \$214.08 monthly for over a year and they never did anything for me and when I reached out they never responded. Then sold my account to oak stone group then to Phoenix law which then was charging me double for 2 months.   Total scam !!!	
Amount Paid:		

Record # 212 / 160319851 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160319851	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/16/2023 12:00 AM	
Comments:	They transferred my account to the Oakstone Law and they charged my fee when they'??re no longer providing services for me. My bank and I tried to contact LPG Law so many times but looks like they'??re ignoring everyone'??s contact according to other people'??s complaints. Please give my money back.	
Amount Paid:		

Record # 213 / 160720354 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160720354	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/05/2023 12:00 AM	
Comments:	I started their debt resolution program in 2020-2021 and paid for 18 months. I am not able to get in touch with anyone about the law suits that have been filed and the others that are coming up. I am not very happy about losing all the money that I have paid in.	
Amount Paid:		

Record # 214 / 159705971 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159705971	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/03/2023 12:00 AM	
Comments:	Ongoing. I have been paying this company \$305.50 for the last 2 years for debt relief. I was recently notified that a new company has taken over. I have given no written authorization for anyone else to handle my account. I am requesting my money be refunded in full for failure to provide service applied for.	
Amount Paid:		

Record # 215 / 160042554 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160042554	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/07/2023 12:00 AM	
Comments:	I have been enrolled in program for a year and last month I got a summons and never got ahold of anyone to help. Had to call and settle with companies myself! I don't know what happened within the last few months but I want to cancel and want a refund	
Amount Paid:		

Record # 216 / 160621118 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621118	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/02/2023 12:00 AM	
Comments:	I can't reach anyone at the numbers listed. No one answers any emails. I want my money back for them doing absolutely nothing. They are a fraud and this is a scam. No one ever worked on my case they just took my money and harassed me.  I want a full refund from them immediately.	
Amount Paid:		

Record # 217 / 160644991 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160644991	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	06/01/2023 12:00 AM	
Comments:	Basically I contacted LPG to request a refund of \$1400 approximate. Because I have not and could not receive a report or correspondence from them regarding any creditors that have been paid to date. As well as their lack of documentation or follow up to information that I have requested on numerous occasions.	
Amount Paid:		



Record # 218 / 157589291 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	LITIGATION PRACTICE GROUP
Reference Number:	157589291	
Product or Service / Theft Subtype:	Business Imposters	
Created Date:	03/09/2023 05:00 PM	
Comments:	I did not authorize transaction(s) of \$90.26 on February 10, 2023, February 24, 2023, and March 3, 2023 made by LPG with BankUnited as the ODFI. LPG is a 3rd party processor masking themselves as a law firm that I used to work with. I do not consent to them withdrawing any more of my funds	
Amount Paid:		

<b>Record # 219 / 159645926 / Consumer Sentinel Network Complaint</b>		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	159645926	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	05/01/2023 12:00 AM	
<b>Comments:</b>	I hired LPC over 3 years to help with my debt collections. They'??ve done nothing over that time. I received a call that my account was transferred over to Oakstone Law Group. They'??ve been charging me every month and when I call to leave a vm no one ever calls me back.	
<b>Amount Paid:</b>		

<b>Record # 220 / 160042594 / Consumer Sentinel Network Complaint</b>		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	160042594	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	03/07/2023 12:00 AM	
<b>Comments:</b>	I went through the debt relief program and paid it off entirely. Today I get served papers to appear in court on one of the bills that was in the program. Unreal how this can occur. I've left voicemail and email but not response. --- Additional Comments: Contact by the business; Correction to a credit report; Repair	
<b>Amount Paid:</b>		

Record # 221 / 160621093 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621093	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/31/2023 12:00 AM	
Comments:	They have been debiting my account \$419 every single month and I have asked them for a cancellation several times and received no response from them. I want my money back! They haven't paid ANYTHING towards any of my accounts, I have several lawsuits against me because of them and all they've done is pocketed my money!	
Amount Paid:		

Record # 222 / 160621086 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621086	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/31/2023 12:00 AM	
Comments:	I've been trying to contact this company since 2 months  They are working on several of my account one of them in court   i have not idea what happend with my case now  i read something about his company close and send the customer to another company. but nobody contact me	
Amount Paid:		

Record # 223 / 160621115 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621115	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/31/2023 12:00 AM	
Comments:	I entered in to a agreement with this company to help resolve my debt they took my money did nothing passes me to another firm now they have closed down I want a refund but they have permently closed no communication I want the money I'??ve been paying every month!	
Amount Paid:		

Record # 224 / 143437785 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	143437785	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	01/06/2022 01:39 PM	
Comments:	Called saying they were going to help relieve my debt from a payoff of 7 years to a pay off of 1 year. Asked for my SSN and tried to obtain my bank account and routing info but i refused. Leveraged my debt stating similar statements as if you want to stay in debt thats fine with us.	
Amount Paid:		

Record # 225 / 160179269 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160179269	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/19/2023 12:00 AM	
Comments:	8/22to 10/22, promised to consolidate my bills , call creditors, never fulfilled this, still got creditors harrassement, one of them tried wage garnishment on my check. I called them to tell them, and ask why they haven'??t help me, they would not answer phone calls and emails were not answered.	
Amount Paid:		



Record # 226 / 160042678 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160042678	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/07/2023 12:00 AM	
Comments:	I am finding they are a scam and I have used them for my debts at a monthly fee of \$285. I would like to file a complaint and see if I can get a refund of all of the money I paid them over the last 18 months! I guess I will have to file a lawsuit?	
Amount Paid:		

<b>Record # 227 / 160319770 / Consumer Sentinel Network Complaint</b>		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	160319770	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	03/21/2023 12:00 AM	
<b>Comments:</b>	I was told the LPG went out of business after I paid \$269/month. This payment was to eliminate my bills and I still have not had my bills eliminated yet. I believe I have been scammed and request a full refund of every single dollar I've paid the LPG since May 3rd of 2022.	
<b>Amount Paid:</b>		

<b>Record # 228 / 160319772 / Consumer Sentinel Network Complaint</b>		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	160319772	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	03/18/2023 12:00 AM	
<b>Comments:</b>	I signed up for a debt resolution program and I'm charged a monthly fee. For several months there was great communication about each step of the process. Suddenly there was no communication and I am not able to get a hold of anyone through email, phone, my client portal, or texting.	
<b>Amount Paid:</b>		

<b>Record # 229 / 160319756 / Consumer Sentinel Network Complaint</b>		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	160319756	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	03/17/2023 12:00 AM	
<b>Comments:</b>	I was enrolled in their program for debt settlement for about 6 months . They took out a payment I can not get refunded and I've tried calling and emailing and no results. Either wrong number or long long wait times. I want a FULL REFUND ASAP from them. Very disappointed and dissatisfied client! Please please help!	
<b>Amount Paid:</b>		

Record # 230 / 160621111 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621111	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/04/2023 12:00 AM	
Comments:	Started paying LPG Law group over over 3 years ago. There was a promise from them to help eliminate a significant debt. I have not experienced any debt relief from them whatsoever. Just as you might imagine, now none of my phone calls are answered or returned. The same is true with emails.	
Amount Paid:		

Record # 231 / 160720363 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160720363	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/13/2023 12:00 AM	
Comments:	Litigation Practice Services transferred my case to Phoenix Law, yet they are still making direct debits for payments that are 'on pause'. They use different codes and different dollar amounts to bypass the STOP/HOLD that is place in my bank account. They owe me \$434.03 from February 2023 and \$341.25 from April 2023.	
Amount Paid:		

Record # 232 / 144271808 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	144271808	
Product or Service / Theft Subtype:	Business Imposters; Unwanted Telemarketing Calls	
Created Date:	01/31/2022 01:56 PM	
Comments:	I was contacted by this company about resolving outstanding debts while trying to consolidate debt. The company had good reviews online, and the representative who helped me was very kind, so for the first time I fell for a financial scam. I had already signed up with the company when I finally saw the terrifying ratings for <b>Litigation Practice Group</b> . Under the cancellation policy, I immediately sent my cancellation notice by certified mail, and yet I am still receiving notices about the program with no acknowledgement of cancellation. I cannot get through to the company to speak to someone, nor am I able to reach them electronically. I cant imagine how this company is still operating, clearly stealing peoples money and further messing up their credit. The bad reviews can be found buried beneath the seemingly fake good reviews any real person on the internet can begin to see how it is a scam, but they prey upon individuals who are in need of financial help and it is wrong. I am going to cancel my bank account and start a new one so they cannot access my information, but I truly feel this company needs to be investigated. They have already changed their address on google since last week. Very suspect indeed.	
Amount Paid:	\$175.00	

Record # 233 / 160042575 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160042575	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/05/2023 12:00 AM	
Comments:	<p>I have been working with the <b>litigation practice group</b> company whom claimed that they were a debt relief company &amp; would help relief me with my credit card debit with a payment of 256.77 for 20 months &amp; the start date was on December 8th 2021, which actually they didn't help at all, put me more into debt! Recently they attempted to take there payment earlier then agreed, &amp; then again for an additional payment which cause my account to go under even more! When I have tried reaching out to them on the phone with the number they provided it was a loud dial noise, which I then emailed them repetitively &amp; was kicked back as blocked, &amp; then finally received an email with what they said was new number. With that number I was on hold for hours &amp; not one answer just on hold! &amp; when I tried using the online schedule phone call calender I set up an appointment with someone &amp; they never called! I have evidence of emails sent, days scheduled for them to call me &amp; nothing! I also have the agreement paper when I first started with them! I would appreciate a phone call from the better business bureau in regards to this matter and the next steps to take forward. thank you!</p>	
Amount Paid:		



Record # 234 / 160319779 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160319779	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/18/2023 12:00 AM	
Comments:	<p>I signed up with this company <b>Litigation Practice Group</b> back in July 2021 for a Debt Resolution Program. They have been withdrawing \$176.99 a month for their program. They guaranteed to resolve our debt. However, my husband keeps getting calls from the credit card companies to try &amp; resolve this debt. I have all corresponding e-mails I have sent to them regarding this matter. I didn't realize this company has been taking our money &amp; hasn't resolved any of our debt, until I tried getting ahold of someone because they withdrew double of the amount this month. They were both done on March 10. I tried calling the phone number they updated per an email they sent to me. I was on hold for 3 hours &amp; then it disconnected. I tried e-mailing them no response. I also tried the web site lpglaw.com. We are out the money they have been withdrawing each month &amp; our credit is ruined! I will be calling my bank to make sure they stop any further withdrawals from this LPG company! I really needed that money they withdrew for other bills. So, my husband &amp; I are out \$3893.78 &amp; our credit is ruined! Any help with this matter would be greatly appreciated, Thank-you</p>	
Amount Paid:		

Record # 235 / 160720325 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160720325	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/11/2023 12:00 AM	
Comments:	<p>I signed up with <b>litigation practice group</b>(LPG) in October of 2022. They did not provide me any services no help with my debt. They changed me from one company to another but I cancelled the service. I am now trying to get my 1914.95. Below is a detailed email that I sent them and they keep saying a case manager is going to contact me and I have not heard from anyone yet. Here is the email information: &lt;br /&gt;&lt;br /&gt;My name is [REDACTED] and I spoke with one of your representative Andrea and she advised I send this message for escalation process. I started out with the company jumpstart financial and they recently turned into LPG law. I have been with this company since October and nothing has been done with my case. I decided to go with another company because jumpstart finally email me saying my case has been transferred to LPG law, and Thursday you guys emailed me saying my case was going to be transferred to consumer legal. I cancel with consumer legal on Friday March 10. I asked for a refund and they advised I need to get it from LPG law since I never made no payment to them. Can you please escalate this process and give me my refund of 1914.95.</p>	
Amount Paid:		

Record # 236 / 160185603 / Consumer Sentinel Network Complaint		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	160185603	
<b>Product or Service / Theft Subtype:</b>	Credit & Debt Counseling	
<b>Created Date:</b>	03/27/2023 12:00 AM	
<b>Comments:</b>	<p>Note: C is for consumer and R is for merchant. --- I am reaching out in regards to my experience with <b>Litigation Practice Group</b>. This firm claims to be a debt relief law firm that allegedly uses debt validation practices to help their clients to reduce debt and rebuild credit. I signed a contract back in 2021 that was a two year obligation. I paid them monthly in the amount of 250 dollars and they were authorized to negotiate debts on my behalf etc. I began to be concerned when after a few months there was little to no communication and no progress. I spoke with customer service agents who ensured me it took time and seemingly made excuses to keep me paying. Recently, I have received communication that the company had 'transferred my services and contract to a different law firm' without my consent. Then, I received an email that they changed their phone number they emailed an apology and now the firm is permanently closed without notification. I am concerned that this company has authorization to negotiate on my behalf and has been sharing my personal information with other firms without my consent and stole my money. I want a refund because this money was an investment to better my financial situation. --- Complaint Status: Closed</p>	
<b>Amount Paid:</b>		

Record # 237 / 160042555 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160042555	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/09/2023 12:00 AM	
Comments:	<b>Litigation Practice Group</b> is a scam. I have been paying for three years. Now recently received an email that they transferred my file to Consumer Legal Group, which also has terrible reviews. I am trying to reach them because I want my money back, every penny. Nothing has been resolved. I was sued by one of the credit card companies and ended up having to pay the full amount. Another account I paid less on but received a 1099 that I have to include the rest as income. All the rest of my debt is still in my credit report pending being sued by the creditors. They don't answer the phone or any email. The company I was transferred to didn't even bother to contact me, only sent me a text that they were taking a payment off. I have already finished paying on 2/10/23 was my last payment with no favorable results. I want help to get my money back, as with that I can probably just get more resolution if sued. I did stop payments with my bank, not to let any of them get any money out of my account. But I was scammed out of a lot of money for three years. Help!! This is not t	
Amount Paid:		

Record # 238 / 159537455 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159537455	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/22/2023 12:00 AM	
Comments:	<p>Note: The Consumer Sentinel Network cannot presently categorize this data contributor's Product Service Code. The comments field may have a description of the good or service offered to the consumer. --- This company has defrauded me after taking my money. I was enrolled by Point Break Financial to help me with my debt. They initially sent me a welcome letter and took funds out of my account. There has been no service, communication or movement made until I found out that in February 20, 2023. I received an email from LPG's attorney Daniel March that my account was going to be transferred to Phoenix Law. I have informed my bank to withhold any payment since this transfer was not authorized by me and they have not responded to any emails or initiated contact with me until April 2023 when I sent them a cancellation letter. --- Consumer's Requested Relief: Full refund --- Other Initial Contact Method: BY TELEPHONE --- Other Payment Method: DEBIT --- Product manufacturing company: <b>Litigation Practice Group</b> --- [REDACTED]</p>	
Amount Paid:	\$839.48	

Record # 239 / 160720333 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160720333	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/06/2023 12:00 AM	
Comments:	<p>I was wrongly charged by <b>Litigation Practice Group</b>. I put in a request to cancel since I was notified about the federal lawsuit they are under, which is why their website and phone numbers do not work at all, so I was unable to cancel my services and stop my payments. We have been trying to reach this business for months. All of the phone numbers are busy, our emails are now blocked, and no phone number is valid. This company has now taken 6 payments since Oct 3 2022 and are not allowed to keep these payments. My monthly payment is 1188.47 (<math>1188.47 \times 6 = 7130.82</math>) and I have been unable to cancel LPG from the start of my program. On the contract it states, full refund on all the funds not used towards my settlements/to pay off my debts. Also they are charging up front fees ('legal fees') which violates the Federal Trade Commission (FTC) and I am entitled to a full refund on all the payments I made. I enrolled 183k in unsecured debt with this company and have not done anything. I received a summons on Cavalry SPV I for \$10,566.91 on March 30, 2023 to appear in court 'Order for Judgement,' even though LPG is required to prevent a summons and lawsuit due to paying their legal fees and having legal protection (on the contract). My file with them is under [REDACTED] LPG violated their agreement in terms of the services they provide on multiple occasions and I need a full refund for the money I paid them as well as legal damages they promised to prevent, but did not. I need a full refund of 7130.82 (paid that to LPG and did not do any of the work promised, so I am entitled to a full refund from my dedicated account) and want a refund for the legal damages as well. <b>Litigation Practice Group</b> has violated our contract we had and Federal Trade Commission Laws for being a debt relief business (charging upfront fees, without me able to get a full refund back since they have not performed and they are performance based). I have documentation/screenshots.</p>	
Amount Paid:		

Record # 240 / 155021751 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	The Doc Pros
Reference Number:	155021751	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	12/16/2022 12:00 AM	
Comments:	<p>My elderly mother was signed up with The Doc Pros with the help of Fresh Start Legal. My mother was set up for automatic withdrawals and her first payment was withdrawn in July of 2020. As of December 2021 she paid \$3,429.17. At some point in 2021 my mother was told that the Doc Pros was merging with <b>Litigation Practice Group</b>. Shortly after the payments were automatically withdrawn by the <b>Litigation Practice Group</b>. It has just come to our attention that the amounts previously paid to the Doc Pros was not transferred to the <b>Litigation Practice Group</b> after the merge. This information was given to me by the <b>Litigation Practice Group</b>. None of this makes sense to me and my mother is out thousands of dollars with the same debt she started with. Is this legal? Was she taken advantage of? Are we being lied to? What happens to the money she paid? If not transferred after the merge, does my mother receive a refund? I have bank statements to show all the payments withdrawn. Please help.</p>	
Amount Paid:		

Record # 241 / 151467067 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Citibank
Reference Number:	151467067	
Product or Service / Theft Subtype:	Credit Cards and Loss Protection; Credit Repair; Other Misc.	
Created Date:	09/09/2022 10:04 AM	
Comments:	<p>Mail: MAIL: Consumer sent copy of correspondence to FTC as personal representative of the deceased consumer stating they were a victim of a gift card scam at the beginning of the pandemic shutdown. Consumer used their CitiBank credit card to purchase these gift cards. Consumer gave the numbers on the cards to the scammers and cut up the cards as instructed. Consumer's family is concerned that CitiBank did not see this as a red flag and wants to know if they spoke to the consumer about the issue. Consumer also signed contracts with Document Management Resources for Document Preparation Services at \$200 an hour for \$9215. Consumer also signed a Legal Services Agreement with <b>Litigation Practice Group</b> to stop creditors and debt collectors from contacting them about the debt for \$14469.12. The checking account was closed and those payments have been stopped. TOPIC:COVID-19 MAIL: UPDATE 09/12/22: Consumer sent copy of correspondence to the FTC to support their complaint. No additional information provided. bkendall. MAIL: UPDATE 09/30/22: Consumer sent copy of correspondence to the FTC to support their complaint. No additional information provided. [REDACTED]</p>	
Amount Paid:	\$23,600.00	



Record # 242 / 159835327 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159835327	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	02/27/2023 12:00 AM	
Comments:	I talked with Steve and did not to my knowledge sign a contract. He NEVER told me upfront about their fees. I received a bill after they dissappeard and were not responding to my emails. The bill was for a shocking \$300 for nothing they did. My creditors said they had not been contacted by anyone and the debts with those creditors were still valid.	
Amount Paid:		

<b>Record # 243 / 160042551 / Consumer Sentinel Network Complaint</b>		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	160042551	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	03/12/2023 12:00 AM	
<b>Comments:</b>	I don't believe this Is a legitimate company their phone numbers and fax numbers given to me do not go through I have tried to reach them sooo many times with no response I want a refund since I believed to have been scammed. I also have done research on them and there has been many lawsuits against them.	
<b>Amount Paid:</b>		

Record # 244 / 160179240 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160179240	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/21/2023 12:00 AM	
Comments:	Paid \$2721.51 to date - placed stop payment as I have been unable to receive any services and company is out of business. Contract was for \$9676.39 for legal fees and was fraudulent as lawyer was disbarred. I am requesting full refund and existing contract to be voided. --- Additional Comments: Refund; Correction to a credit report; \$9676.39 contract for fraudulent services voided	
Amount Paid:		

Record # 245 / 159705939 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159705939	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/02/2023 12:00 AM	
Comments:	I paid LPGLAW PC ('LPG') to resolve my debts with creditors and fix my credit report and they didnt. I cancelled my account no [REDACTED] and requested a refund of \$2182.67 but they have not sent my refund. I want my refund.  Attached are the amount and dates they withdrew by ACH debit to my checking account.   Steve Malu	
Amount Paid:		

Record # 246 / 160720362 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160720362	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/10/2023 12:00 AM	
Comments:	Can'??t reach business on what happened to all the money I have been making payments on for 2 years. They stopped taking funds. Got new company who also isn'??t answering my phone call. Am I going to get refund. Also don'??t have a account number on any of my emails only my name. --- Additional Comments: Finish the job; Billing adjustment; Explanation of charges	
Amount Paid:		

Record # 247 / 147530329 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	147530329	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	05/02/2022 08:43 PM	
Comments:	I was a part of their program which is a year long. up until the 11th month of paying \$276.22 a month, they double charged everyone in their system. I waited two weeks for them to return the money and still nothing. Now i feel like the entire time I was in the program I was scammed. I need my money back.	
Amount Paid:	\$3,036.00	

Record # 248 / 160042590 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160042590	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/07/2023 12:00 AM	
Comments:	Paid for services and everything was going well until about November of 2022. I got no more calls from them and set up appointments to talk to an attorney. Noone every called me back. Tried calling lately and just get a busy signal or a no longer in use message. I just want what I paid for or my money back.	
Amount Paid:		

<b>Record # 249 / 159767950 / Consumer Sentinel Network Complaint</b>		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	159767950	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	05/05/2023 12:00 AM	
<b>Comments:</b>	The original form was coastal processing then switched to litigation practice I just saw they shut down I wondered why nothing has been being done and I now am getting call from creditors from 2020 which was when I signed up they have done nothing in almost 3 years is there something I can do to get my money back? --- Additional Comments: Refunds	
<b>Amount Paid:</b>		



Record # 250 / 160621084 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621084	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/28/2023 12:00 AM	
Comments:	I initially started this program to consolidate my debt, however just like many other people have stated this business does not respond to emails ro phone calls. I was trying to improve my credit not ruin it. I searched on google and it says permanently closed and now all these horrendous reviews. --- Additional Comments: Correction to a credit report; Billing adjustment	
Amount Paid:		

Record # 251 / 157411416 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	The Litigation Practice Group PC
Reference Number:	157411416	
Product or Service / Theft Subtype:	Credit Repair	
Created Date:	03/03/2023 05:15 PM	
Comments:	CFPB Issue Type: Fraud or scam   --- What Happened: Fraudulent debits from <b>Litigation Practice Group</b> on 2/3/23, 2/17/23 and 3/3/23 in the amount of \$79.99 per debit. --- Have contacted: CC Issuer --- Fair Resolution: A full refund ASAP.	
Amount Paid:		

Record # 252 / 157635344 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	The Litigation Practice Group PC
Reference Number:	157635344	
Product or Service / Theft Subtype:	Credit Repair	
Created Date:	03/09/2023 04:00 PM	
Comments:	CFPB Issue Type: Excessive fees   --- What Happened: <b>Litigation practice group</b> sold my account to another agency and is still taking out payments. They took two payments totaling 848.07 --- Fair Resolution: Give me back all my money	
Amount Paid:		

Record # 253 / 142328741 / Consumer Sentinel Network Complaint		
<b>Subject Information:</b>	<b>Name:</b>	The <b>Litigation Practice Group</b> PC
<b>Reference Number:</b>	142328741	
<b>Product or Service / Theft Subtype:</b>	Credit Repair	
<b>Created Date:</b>	11/25/2021 05:52 PM	
<b>Comments:</b>	<p>CFPB Issue Type: Confusing or misleading advertising or marketing   --- What Happened: November 24, 2021 To Whom It May Concern: I am writing to submit a complaint against the <b>Litigation Practice Group</b> / Coast Processing, located at 1351 Calle Avanzado Suite 4, San Clemente, CA 92673. They have denied me a refund despite not providing services and harming my credit. I began working with the <b>Litigation Practice Group</b> in May 2021 under the impression that the company would help me to settle credit card debt. Since May 1, 2021, I made monthly payments in the amount of \$250.69 (for a total of \$1,504.14), and I received no services in return. During the time that I was making payments to the <b>Litigation Practice Group</b>, my credit score dropped from 705 to 556 (see photos attached) and the payments I have made have not reduced my debt. This is having a significant effect on my personal credit and financial wellness, as I am building a business and working towards other goals like refinancing my home. I have decided to address my debt independently and with the help of a nonprofit financial counselor. I terminated the service with the <b>Litigation Practice Group</b> (see copy of letter that was sent) and requested a refund of the \$1,504.14 paid in fees. Unfortunately, that refund has been denied, and I would appreciate your assistance in helping me to receive it so that I can pay my creditors. If you have any questions, feel free to send any correspondence to the above address or to my email address. Thank you in advance for your assistance. --- Have contacted: CC Issuer --- Fair Resolution: I have decided to address my debt independently and with the help of a nonprofit financial counselor. I terminated the service with the <b>Litigation Practice Group</b> (see copy of letter that was sent) and requested a refund of the \$1,504.14 paid in fees. Unfortunately, that refund has been denied, and I would appreciate your assistance in helping me to receive it so that I can pay my creditors.</p>	
<b>Amount Paid:</b>		

Record # 254 / 142328671 / Consumer Sentinel Network Complaint		
<b>Subject Information:</b>	<b>Name:</b>	The <b>Litigation Practice Group</b> PC
<b>Reference Number:</b>	142328671	
<b>Product or Service / Theft Subtype:</b>	Credit & Debt Counseling	
<b>Created Date:</b>	11/25/2021 06:07 PM	
<b>Comments:</b>	<p>CFPB Issue Type: Confusing or misleading advertising or marketing   --- What Happened: To Whom It May Concern:I am writing to submit a complaint against the <b>Litigation Practice Group</b> / Coast Processing, located at 1351 Calle Avanzado Suite 4, San Clemente, CA 92673. They have denied me a refund despite not providing services and harming my credit. I began working with the <b>Litigation Practice Group</b> in May 2021 under the impression that the company would help me to settle credit card debt. Since May 1, 2021, I made monthly payments in the amount of \$250.69 (for a total of \$1,504.14), and I received no services in return.During the time that I was making payments to the <b>Litigation Practice Group</b>, my credit score dropped from 705 to 556 (see photos attached) and the payments I have made have not reduced my debt. This is having a significant effect on my personal credit and financial wellness, as I am building a business and working towards other goals like refinancing my home. I have decided to address my debt independently and with the help of a nonprofit financial counselor. I terminated the service with the <b>Litigation Practice Group</b> (see copy of letter that was sent) and requested a refund of the \$1,504.14 paid in fees. Unfortunately, that refund has been denied, and I would appreciate your assistance in helping me to receive it so that I can pay my creditors.If you have any questions, feel free to send any correspondence to the above address or to my email address. Thank you in advance for your assistance. --- Have contacted: CC Issuer --- Fair Resolution: I have decided to address my debt independently and with the help of a nonprofit financial counselor. I terminated the service with the <b>Litigation Practice Group</b> (see copy of letter that was sent) and requested a refund of the \$1,504.14 paid in fees. Unfortunately, that refund has been denied, and I would appreciate your assistance in helping me to receive it so that I can pay my creditors.</p>	
<b>Amount Paid:</b>		

Record # 255 / 138486623 / Consumer Sentinel Network Complaint		
<b>Subject Information:</b>	<b>Name:</b>	The <b>Litigation Practice Group</b> PC
<b>Reference Number:</b>	138486623	
<b>Product or Service / Theft Subtype:</b>	Credit & Debt Counseling	
<b>Created Date:</b>	08/13/2021 09:11 AM	
<b>Comments:</b>	<p>I contacted the Coast Processing Group sometime last year around August 12, 2020 to assist me with the debts that I was owing to various creditors. When I reached out to the debt relief program, known as the CoastProcessingTeam for <b>Litigation Practice Group</b> then, but currently known as the <b>Litigation Practice Group</b>. work directly with the attorneys at The <b>Litigation Practice Group</b>.My team and I will be working with you over these next months to invalidate your debts with the creditors and collection agencies to restore your credit.work directly with the attorneys at The <b>Litigation Practice Group</b>. The Coast Processing Group stated to me that their team will be working with me in these next months to invalidate my debts with the creditors and collection agencies in order to restore my credit. They stated that I will be paying \$229.10 every 2 weeks which comes up to be \$458.20 per month for their debt relief program. They were charging my Bank of America account automatically in the amount of \$458.20 per month. The Coast Processing Group stated that I will paid into the program for 24 months which will fully come to an end, wherein they would have invalidated all of my debts with the creditors and the collection agencies that I owed. After being in the program for the past 11 months Ive paid them a total of \$5,040.20 as of July 30th, 2021. In the past 11 months the Coast <b>Litigation Practice Group</b> PC has done absolutely nothing on my behalf to invalidate any of the debts or creditors that I owed. I was recently summoned and sued by Bank of America whom I was owing and the <b>Litigation Practice Group</b> settled the case for me to pay Bank of America. When I reached out to the <b>Litigation Practice Group</b> PC I explained it to them that I was never told by them that I will have to pay any of my creditors outside of the program because it was never stated in the agreement. I made it clear to them that I have no money to pay them and Bank OF America every month, that is why I chose to enrolled in their debt relief program in the first place, based on everything that they had agreed to do for me. I requested the <b>Litigation Practice Group</b> PC to refund the monies that Ive paid into their debt relief program, which totaled in the amount of \$5,040.20 as of July 30th, 2021, because none of my debt has been invalidated. They misrepresented everything that they said that the program will do for me and they never mentioned about having to settled outside of the program with my creditors when I signed up for the program. As of date, they have only refunded \$610.32 out of the \$5,040.20, of my monies that Ive paid into the program for me. Im demanding a total refund of the monies owed to me because the program is a deception and misrepresentation of everything stipulated in the initial agreement.The <b>Litigation Practice Group</b> PC stated made me aware that, if I'm not satisfy or content with the program, they will refund the whole amount of money that I've paid into the program from the beginning, if not I would have never have signed up for the program. They also misled me by stating to me that after the program 24 months of the program is over, they will continue to invalidate my debts with the creditors and collection agencies for 2-3 years, although, they had mentioned that my credit will be fully restored after the 24 months of the program comes to an end. I feel like I've been scammed and lied to by the program because I've no monies at this moment.</p>	
<b>Amount Paid:</b>	\$4,429.88	

Record # 256 / 142329079 / Consumer Sentinel Network Complaint		
<b>Subject Information:</b>	<b>Name:</b>	The <b>Litigation Practice Group</b> PC
<b>Reference Number:</b>	142329079	
<b>Product or Service / Theft Subtype:</b>	Credit & Debt Counseling	
<b>Created Date:</b>	11/25/2021 07:35 PM	
<b>Comments:</b>	<p>CFPB Issue Type: Fraud or scam   --- What Happened: I am writing to submit a complaint against the <b>Litigation Practice Group</b> / Coast Processing, located at 1351 Calle Avanzado Suite 4, San Clemente, CA 92673. They have denied me a refund despite not providing services and harming my credit. I began working with the <b>Litigation Practice Group</b> in May 2021 under the impression that the company would help me to settle credit card debt. Since May 1, 2021, I made monthly payments in the amount of \$250.69 (for a total of \$1,504.14), and I received no services in return. During the time that I was making payments to the <b>Litigation Practice Group</b>, my credit score dropped from 705 to 556 (see photos attached) and the payments I have made have not reduced my debt. This is having a significant effect on my personal credit and financial wellness, as I am building a business and working towards other goals like refinancing my home. I have decided to address my debt independently and with the help of a nonprofit financial counselor. I terminated the service with the <b>Litigation Practice Group</b> (see copy of letter that was sent) and requested a refund of the \$1,504.14 paid in fees. Unfortunately, that refund has been denied, and I would appreciate your assistance in helping me to receive it so that I can pay my creditors. If you have any questions, feel free to send any correspondence to the above address or to my email address. Thank you in advance for your assistance. --- Have contacted: CC Issuer --- Fair Resolution: I have decided to address my debt independently and with the help of a nonprofit financial counselor. I terminated the service with the <b>Litigation Practice Group</b> (see copy of letter that was sent) and requested a refund of the \$1,504.14 paid in fees. Unfortunately, that refund has been denied, and I would appreciate your assistance in helping me to receive it so that I can pay my creditors.</p>	
<b>Amount Paid:</b>		

Record # 257 / 160544109 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160544109	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/30/2023 12:00 AM	
Comments:	<p>I contracted with <b>Litigation Practice Group</b> on 4 April, 2022. I agreed that they should electrically withdraw a specific amount from my checking account each month for 12 months. Each amount was \$584.09 for 12 months equating \$7009.08 (this amount may differ whereas I changed account numbers and could not get hold of anyone to update, so it may be only 10-11 months draw-I haven't researched bank statements yet). They said it would take some time to get a good balance established and then they would start negotiations. I called several times, talked to support as having trouble getting into my account. Never did, by the way. Alarm bells only went off this last week as I was getting anxious with no contact information working. I got onto the BBB website and there it all was. I want my money back. I have been scammed. I am not rich. I need resolution. I still have creditors who fortunately were given a cease and desist order from the law firm so I was never contacted by my creditors in a year (approximately). Clueless! Nieve! Stupid! Should have known better? Desperate? I will also file a claim with the bankruptcy court of central California. I know there is nothing you can do. Maybe by our coming forward, we can prevent someone else from going down the rabbit hole.</p>	
Amount Paid:		



Record # 258 / 160145322 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160145322	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/17/2023 12:00 AM	
Comments:	<p>Contract began 8/10/22. Charging me \$618.09 a month for 24 months to help fix my credit. After signing the contract, the only communication I received from them was scripts to use if creditors call. No updates on what they were working on. After months of paying over \$600, I called to discuss lower my payments as they were way too high. The person I spoke to said they could lower it to around \$250 a month but it would extend the length of time. I agreed. However, the next month I was charged the \$618.09 again. I called back and went through the same conversation with another representative who offered the same as the last. Again, the following month, they continued to charge the \$618.09. I went through this 3 times and never followed through. I randomly spoke to another business who helps people with their credit. As I was giving them my info, they informed me that accounts The <b>Litigation Practice Group</b> showed on my portal were resolved were not at all and still showing unresolved on my credit report. On my portal it shows 11 creditor were paid off and only to find out not one of them were. I paid them a lot of money, they continued to take more money then they were suppose to and falsely claimed 11 creditors were paid off. --- Additional Comments: Refund; Refund</p>	
Amount Paid:		

Record # 259 / 160621229 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621229	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/30/2023 12:00 AM	
Comments:	<p>To Whom It May Concern,&lt;br /&gt;&lt;br /&gt;I am writing to file a complaint against the <b>Litigation Practice Group</b> (LPG) for their failure to provide a satisfactory service and issue a refund. I am seeking your assistance in this matter, as I have exhausted all possible options to resolve this issue with LPG.&lt;br /&gt;&lt;br /&gt;On 4/29/2022, I entered into a legal services agreement with LPG, for representation in a legal matter. The contract guaranteed certain benefits and objectives, which I did not receive. Despite my multiple attempts to contact them, LPG has not responded adequately. Whenever I call them in the past, they keep asking me to wait with no results from them. Despite my repeated attempts to obtain these benefits, I was unable to do so. Then, like many people, LPG suddenly transferred my case to another company called Oakstone Law Group (OLG). Every time I try to contact LPG, OLG is the one who answers. As a result, I have decided to request a full refund. I paid \$451.62 per month for 11 months. According to the terms and conditions of the contract, I am entitled to a full refund of the fees paid to LPG. A lot of people feel this can be a scam.&lt;br /&gt;&lt;br /&gt;Thank you for your attention to this matter. &lt;br /&gt;&lt;br /&gt;Sincerely,&lt;br /&gt;Victor Escalante&lt;br /&gt;</p>	
Amount Paid:		

Record # 260 / 159135509 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159135509	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	04/18/2023 10:59 PM	
Comments:	<p>I was contacted by this company, <b>Litigation Practice Group</b>, to fix outstanding credit card debt I had with Wells Fargo Bank. I owed Wells Fargo approximately \$7,000 in credit card debt. The debt went to collections and LPG stated they would communicate with the collections firm the account went to to negotiate for me. LPG stated they had the amount lowered down to around \$4,000 to be paid. They then set me up with an automatic payment plan for the next 12 months. This would mean every month automatically drafted out of my account to LPG, was \$333.51. This started first draft was August 22,2022 and continued to March 23, 2023. I contacted LPG but was unable to reach anyone by phone or email. Left multitudes of voicemails. I then contacted Wells Fargo to see where my credit stood at this point. They stated none of the debt had been paid and that I still owed \$7,000. I offered to settle with them directly but they told me I have to get ahold of LPG which I am unable to do. After researching on my own I find out LPG is being sued for fraud for stealing peoples money. I have already reported them to the BBB. And now I am doing the same here.</p>	
Amount Paid:	\$2,668.08	

Record # 261 / 158455467 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	158455467	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	04/03/2023 04:47 PM	
Comments:	<p>My name is [REDACTED] was enrolled in the <b>Litigation Practice Group</b> Debt invalidation for two years. My final payment was taken out on 215 23. On 22823, I received the following email from Mr. March the attorney and majority stakeholder, admitting LPG's complete inadequacy. As my program is expired, I want a full refund. I have also filed a complaint with the Attorney General of California, Your email stated (A copy is also included) No one has called me back from LPg. the hold times are at least 45 minutes, and no one answers. The only response was an email saying my file had been erroneously transferred to CLG and was meant to go to Phoenix Law. I did not give permission for my services to be transferred, and he did it twice. My email address and phone number have now been blocked by them. I sent a letter of intent to sue to Mr. March and have a registered return receipt that he signed. HIS email is below: Hello April D! On behalf of the entire LPG team, I would like to extend my sincerest apologies for the poor customer service experience that you have recently experienced with our company. I understand that we have not met your expectations, appreciate your patience and understanding as our company works to improve our customer service. <b>Litigation Practice Group</b> takes full responsibility for the inadequate service you have received, and I assure you that we are taking immediate steps to address the situation. After careful consideration, I have decided to transfer your file in order to ensure that you receive the best legal services in the industry. Your legal services will be transferred to Consumer Legal Group (CLG), a law firm I know and trust, and have worked extensively with in past. This law firm, which is larger and more experienced in the area of consumer rights, is based in Manhattan and has expertise fighting the largest banks and creditors in the nation. Its reputation has been built by attorneys across the country with a combined experience of more than 100 years of providing legal services to clients of all types. This transition will allow CLG, which I have worked with multiple times during my career, to manage your account and continue to provide a high level of service to you throughout your debt resolution process. Based on a negotiation I managed to complete, the terms of your agreement will remain the same, and you will not be required to pay anything more than what was agreed in your contract. All your payments have been credited, and your monthly payment will remain on the same day and in the same amount. The length of your program and contract are also the same. To be clear, your payment, the length of your program, and the services that you are offered will remain exactly the same and comes with a guarantee that if your debts are not resolved at the conclusion of your program, you will receive a full refund of the fees paid toward such debts. Just as with <b>Litigation Practice Group</b>, CLG will represent you in any lawsuit filed against you without any additional cost to you. This transfer will be completed today, on February 28, 2023, and a representative from CLG will reach out to you to welcome you to their law firm. Consumer Legal Group can be reached at 212-920-1247 or supportconsumerlegalgroup.com should you wish to contact them. I wish you the best of luck and success in completing your journey to being debt free. Regards, Daniel S. March Dan Sig. None of my debts were resolved. I want my refund</p>	
Amount Paid:	\$27,059.25	

Record # 262 / 153308309 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	153308309	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	10/30/2022 12:47 PM	
Comments:	2 months ago, I started paying this company to help with my debt consolidation, they have not did anything, I am still getting collection calls, everyday, I reported this, they pretended they would send out cease and desist letters, collectors say they havent gotten it, also , the collectors say they dont deal with, 3 parties . I need help.	
Amount Paid:	\$518.00	

<b>Record # 263 / 159536118 / Consumer Sentinel Network Complaint</b>		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	159536118	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	02/23/2023 12:00 AM	
<b>Comments:</b>	I have been paying this company for the past 6 months. Now they have doubled charged me \$382.28, one charge under LOG And the other under charge under CLG. Their chat says not valid, their phone gives out a busy or disconnected tone and they do not respond to my email. I want my double charge back and the company investigated. Please. Thank You	
<b>Amount Paid:</b>		

Record # 264 / 159888176 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159888176	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/09/2023 12:00 AM	
Comments:	Durning the month of February 2020 , I signed up with the LPG Law firm out of California for a time period of three years, I have invested more than \$12,000.00 to resolve my debts, at the moment I'??m in worst shape than I was three years ago. LPG Law are not returning my e-mails nor any phone calls. What is my next step , creditors still requesting payments. --- Additional Comments: Refund; Refund	
Amount Paid:		

Record # 265 / 160621153 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621153	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/03/2023 12:00 AM	
Comments:	LPG does not return calls, emails or customer portal messages.. last year they took out a double payment from my back account took me forever to get that straightened out. Now again they took a payment out 3/3, 3/10 and 3/31. I have been trying for weeks to get ahold of this company.. I can't afford for this to keep happening to me. Please help!  Tammy Sipes-Perry	
Amount Paid:		



Record # 266 / 160621140 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621140	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/01/2023 12:00 AM	
Comments:	I signed up with LPG for debt resolution and they have not done anything at all for me but continued to take money from my account. I have tried calling and emailing multiple times without being able to get through. I need a full refund this has caused many issues for me. They took \$150.51 on 1/23/23 \$150.51 on 3/17/23 and \$150.51 on 3/31/23	
Amount Paid:		

Record # 267 / 150385002 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	150385002	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	07/29/2022 10:40 PM	
Comments:	I responded to an add on Facebook if you have 8k worth of debt stating they can consolidate my credit. They could contact creditors and if the creditors call me, have them call LPG. What they didn't say is that they with were not settling, just collecting the fees. Also, my credit score went down 200 points because of non-payment I would like the fees reversed and cancel all future paymrnts. .	
Amount Paid:	\$2,023.00	

Record # 268 / 157926521 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	157926521	
Product or Service / Theft Subtype:	Credit & Debt Counseling; Online Shopping	
Created Date:	03/24/2023 11:25 AM	
Comments:	Consumer is calling because they found a business online that was posing as a debt consolidation company. The consumer was promised 18-24 months that their debts would be settled and have their credit score settled. Consumer states it's been three years and nothing has been done. Referred to state protection agency, ic3.gov, bbb.org and to contact their bank.	
Amount Paid:	\$6,000.00	

<b>Record # 269 / 159700616 / Consumer Sentinel Network Complaint</b>		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	159700616	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	03/02/2023 12:00 AM	
<b>Comments:</b>	Ive been paying this company for years and they have done nothing for me now sent me an email saying they sent me too another firm I never agreed too this change and when I called their numberta dont work ans they have blocked my email attempts on there help email I want them too fmredund 100 % off the money ive spent seemingly for nothing at all what a ripoff	
<b>Amount Paid:</b>		

Record # 270 / 160319893 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160319893	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/20/2023 12:00 AM	
Comments:	I applied in 2021. I need money back from the entire time if they can not provide me what they have done for me.  Most immediate concern is I terminated 2/7/23 bc they have only put me in more legal and financial problems. They have taken three payments since the termination I have confirmation of and will not respond to my requests for a refund.	
Amount Paid:		

Record # 271 / 160319865 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160319865	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/20/2023 12:00 AM	
Comments:	I cancelled LPS service and even got verification that I cancelled, the company refunded my money, but months later began charging my account again and refuse to return my calls or return an email. My bank has charged me for the rejected payments and will only return my money if LPG writes a letter confirming the cancellation. I have tried multiple times to speak to Cory, the director of communications and he will not respond.	
Amount Paid:		

Record # 272 / 160621220 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621220	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/30/2023 12:00 AM	
Comments:	I started with LPG over 3 years ago and they withdrew over \$6000 from my bank in total over the 3 years. My credit is terrible. They never answer the phone and when I send an email to their support they do not respond. I have litigation for 2 collection companies that they supposedly handled and did not. I am extremely frustrated and still in debt! --- Additional Comments: Refund; Correction to a credit report	
Amount Paid:		

Record # 273 / 157363657 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	157363657	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	03/04/2023 05:49 PM	
Comments:	They made it sound real good, said they could, get me out of debt , talk to my creditors, and keep me out of debt, lies , to my money , I had wage garnishment papers written to my job, when I finally got intouch with them, they told me about bankruptcy, never interacted on it, left me in the dark, never responded to my calls, emails, I want my money back.	
Amount Paid:	\$518.00	



Record # 274 / 160179265 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160179265	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/19/2023 12:00 AM	
Comments:	This group was suppose to settle accounts for me. Was paying 280.00 per month and nothing being done so terminated the account in Jan,2023 and put stop pymt with bank. Bank stopped deduction in Feb and March but somehow co entered a different name and bank let it slide through. I want the 280.00 theyjust deducted this month plus all prior money the have and won'??t refund me.	
Amount Paid:		

Record # 275 / 160319836 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160319836	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/24/2023 12:00 AM	
Comments:	I had this company for a debt consolidation and I found out that they are scammers I have tried to call I have left numerous messages on Facebook about closing my account to not be taking no money out of my account and so forth they were supposed to start taking money out into February they finally took some out on March 24th of \$126.50 which I would like to have refunded	
Amount Paid:		

Record # 276 / 160179239 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160179239	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/19/2023 12:00 AM	
Comments:	For the past month I have been attempting to contact this business since I have been making monthly payment for the agreement that we have between them and us.   I have made multiple calls, send countless emails and no answer or resolution have been completed.   Additional information can be provide if the business ever contacts me. --- Additional Comments: Contact by the business; Finish the job; Correction to a credit report	
Amount Paid:		

<b>Record # 277 / 160042637 / Consumer Sentinel Network Complaint</b>		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	160042637	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	03/07/2023 12:00 AM	
<b>Comments:</b>	I have been using the company for 18 months plus and I thought they were working on my credit. They were taken out \$250 a month. I paid them almost \$5000. I really don't see much change in my credit. And they are no longer able to be reached in any form or fashion. Email phone number, the app portal. I would like a refund on my purchase of \$5000.	
<b>Amount Paid:</b>		

Record # 278 / 160720336 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160720336	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/06/2023 12:00 AM	
Comments:	LPG has taken money out my account as a scheduled payment early without my authorization. I have tried everything to reach them multiple times through their support number and email. I am tired of waiting hours on the phone. They should not be taking money so recklessly when I have bills to pay and their actions are causing me financial distress.I hope to be contacted immediately.	
Amount Paid:		

Record # 279 / 157634604 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	The Litigation Practice Group PC
Reference Number:	157634604	
Product or Service / Theft Subtype:	Creditor Debt Collection	
Created Date:	03/09/2023 03:10 PM	
Comments:	CFPB Sub product: Auto debt --- CFPB Issue Type: False statements or representation   Attempted to collect wrong amount --- What Happened: <b>Litigation Practice Group</b> was taken over by another law firm and still took \$251.06 out of my account when they were not supposed to. I am working with the new attorney and my bank to recover the charge. I had to pay 32.00 to the bank to stop the payment and would like them to give me this amount back along with the 251.06 that they took out. --- Have contacted: CC Issuer --- Fair Resolution: I would like the <b>litigation practice group</b> to refund the money they stole with the bank fee which will be \$283.06. I think this is fair since they knew about the change a month ago.	
Amount Paid:		

Record # 280 / 160042597 / Consumer Sentinel Network Complaint		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	160042597	
<b>Product or Service / Theft Subtype:</b>	Third Party Debt Collection	
<b>Created Date:</b>	03/13/2023 12:00 AM	
<b>Comments:</b>	<p>Signed up with <b>Litigation Practice Group</b> in Nov. 2020, to help resolve debits. I was working with Mr. Ruben Galvan, the settlement office at this company. He was working on my Lending club account, which I received a summons for In Nov. 2022. Paperwork was forwarded to him on Nov 22,2022. Between 11/22 and 12/09/22, I was not able to reach Mr Galvan. E-mails were not being answered, phone calls were not being returned. On 12/09/2022 I had a conversation with Mr. Galvan. He stated that he had contacted Velocity Investment (who now had this account and the law firm of Javitch Block LLC. Mr. Galvin stated that we were to open an account on line with Velocity. The agreement was reached for a reduction on my debit, temp payments of \$100.00 for ten months, then \$300.00 for 30 months till the reduced amount of \$10,000.00 was paid. I was to start this upon receipt of the agreement letter. Agreement letter was not received. I did get a welcome letter from Phoenix Law, stating that my account was transferred to their firm. March 10 2023, I received a default letter from Mr. Block office. I Called the Phoenix law on 13 march and spoke to 'Ms. Re', My account could not be located. --- Additional Comments: I would like to be contacted by Mr. Galvin and by Phoenix law about why my account w s acted on as stated by Mr. Galvin and to find out if I have a ac-#MLPredictedPSC</p>	
<b>Amount Paid:</b>		

Record # 281 / 160621232 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621232	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/28/2023 12:00 AM	
Comments:	<p>DATE OF TRANSACTION STARTED: JULY 22, 2022&lt;br /&gt;I HAVE PAID 252.67 X 7 = 1,768.69&lt;br /&gt;THEIR COMMIT TO ME WAS THAT THE WOULD HELP ME GET OUT OF DEBT&lt;br /&gt;THAT THEY HAVE BEEN TAKING MY MONEY AND HAVE NOT MADE ANY ATTEMPTS TO CONTACT MY CREDITORS ABOUT MY DEBT. MY CREDIT SCORE HAS WENT DOWN SINCE I HAVE BEEN USING THEM. NOW THEY SENT ME AN EMAIL APOLOGING FOR THEIR POOR CUSTOMER SERVICE AND WANT TO SEND ME TO ANOTHER COMPANY JUST LIKE THEM.&lt;br /&gt;NO, LPG HAS NOT TRIED TO CONTACT ME AND EVERYTIME I CALL THEM I RECEIVE A BUSY SIGN AND WHEN I EMAIL THEM THE EMAIL COMES BACK.&lt;br /&gt;Clixsign Completion Certificate Signature Package Details Final Status Completed Final Status Date 2022-08-03T14:30:57-05:00 &lt;br /&gt;Package Title Payment Change - LPG Package ID [REDACTED] # of Signers 1&lt;br /&gt;Sender Information Name [REDACTED] Email Address [REDACTED] IP Address [REDACTED] Sending Entity The <b>Litigation Practice Group</b>&lt;br /&gt;Signers [REDACTED] SIGNER 1 Email Address [REDACTED] P Address [REDACTED] User Agent [REDACTED]</p>	
Amount Paid:		



Record # 282 / 157663024 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	The Litigation Practice Group
Reference Number:	157663024	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	03/21/2023 11:43 AM	
Comments:	<p>I signed up with <b>Litigation Practice Group</b> in October 2022. I received an email notification on 1262023 stating they were transferring my file to Consumer Legal Group. On 1272023 I received the confirmation of transition email from Consumer Legal Group and things seemed to be transitioned seamlessly. As of 2222023 Consumer Legal Group cannot find my file and has no record of ever having my file. I then get an email from Phoenix Law telling me my file is with them. I spoke to Phoenix who helped me do some digging. I then receive a generic apology email from <b>Litigation Practice Group</b> on 312023 telling me they are transitioning my file to Consumer Legal Group again. On 372023 I get the confirmation of transition from Consumer Legal Group stating to allow 5-7 business days for them to upload my file. I called Consumer Legal Group today, 3212023, and they still have no record of my file. I tried calling <b>Litigation Practice Group</b> to get answers and the phone disconnects. All the while they seem to have no issues taking my monthly payment of \$257.87 out of my account but I have no idea where my file is and cannot get anyone on the phone to speak with as email is no longer acceptable form of communication for this matter.</p>	
Amount Paid:	\$1,289.35	

Record # 283 / 159888198 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159888198	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/09/2023 12:00 AM	
Comments:	<p>I'm 2021 I hired <b>Litigation practice group</b> to help me get out of debt! I payed them 302.45 per month for them to negotiate my debts! A few years in I could no longer get ahold of LPG! Before I knew it I started getting debits from my checking about from LPG and another place called Oakstone Law!! I filed a fraud claim with my bank because i had never heard I was being transferred to Oakstone law. I learned LPG had went bankrupt and gave my info to Oakstone without my consent!! So then I became '?? represented'?? by oakstone! I signed a POA for them to represent me because I now had court to attend for a credit card debt that LPG was supposed to have worked on!! For a couple week oakstone was representing me! I called the company suing me to try and just resolve the issue myself but because of the POA they won't talk to me! Then, On May 3rd I get a debit from my bank account from Phoenix law group!! I thought here we go again! I contacted phoenix law they told me they didn't have my file but Oakstone was using their bank server!! At this point I new something was going on! They then tell me that oak stone was transferring my file to them at Phoenix law but they don't have my file yet! My complaint is that these '??companies'?? are taking peoples money, not helping them, then giving their info to other scam companies!! People are desperate for help and getting preyed upon!</p>	
Amount Paid:		

Record # 284 / 160621164 / Consumer Sentinel Network Complaint		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	160621164	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	04/04/2023 12:00 AM	
<b>Comments:</b>	<p>On July 6th, 2022, I began to work with The <b>Litigation Practice Group</b>. I signed a contract for them to assist me in consolidating my debit for the following creditors.:&lt;br /&gt;One Main, Upstart, Capital one, Portfolio and Curaco.&lt;br /&gt;I informed LPG that was not able to solve my debt when they contacted me Via phone to offer me their services, due to COVID 19 and me being laid off. They mentioned they could help me solve my debt and if they couldn't I would be. issued a refund. The payment arrangement was of \$282.78 beginning September 2022. On February 2023 I was emailed by them saying I would be switched to another group called Phoenix Law PC, due to them be able to assist me. After speaking to a representative of Phoenix they had no information about my account just that it was given to them to solve. I asked to get email confirmation of what LPG had done towards my debit, but they said they were not able to do so because they were arranging all new customer. I searched and found LPG is permanently closed. I emailed Phoenix about canceling my account and did not want to move forward no longer because my contract was with LPG and if they could not help me then I needed a refund as mentioned in my agreement. --- Additional Comments: Refund; Correction to a credit report; Finish the job</p>	
<b>Amount Paid:</b>		

Record # 285 / 146228543 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation practice group
Reference Number:	146228543	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	03/31/2022 01:37 AM	
Comments:	<p>They told me to stop all payment to credit cards an collection companies. They would validate debt. And companies should stop harassing me. Whenever I would call there I would be put on hold no matter if the person had just called me. I would be told they were not in! Now I am being sued. I have asked for the full amount in which I had paid in back. Now they r saying I didnt do all the paperwork an they can not issue me a refund because I did not give them a chance to help me. This all started in October of 2022. Then this year they sent me a welcome pack an were wanting to start my payments over. Never did they contact any of my accounts. All accounts have contacted me. Some I have paid off. When I spoke to my attorney he said this is one of the most fraudulent companies out there right now! I could give them 10 years an nothing will be done to help me. Although I know I have paid \$6620 in they say they cant refund me! They have changed the name of the company 3 times since I have been with them. It started as all services financial then went to coast processing an now <b>litigation practice group</b>. All numbers changed along with addresses. However now that I keep calling there an getting there runaround its kinda weird some of the old numbers keep showing up!</p>	
Amount Paid:	\$6,620.00	

Record # 286 / 160621170 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621170	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/05/2023 12:00 AM	
Comments:	<p>I have debt cards. Some how this company name called GOLDEN FINANCIAL SERVICES reach me via email and phone. They insisted they can settle my debt in less than two years. They even said they can get red of my bad credit history, and more, if things won't go as planed, they will refunded me what I have paid them 100% . They convinced me instead of filing for bankruptcy is better to settle your debts. I thought that was a good deal and I said yes. This start in 2021, after went back and forth they told me that I will be enroll with Doc Pro. After 4 payment they transferred me to <b>Litigation Practice Group</b>(LPG). They said that they have the same rule and procedure like Doc Pro. Well I said as far as you settle my debt and If it is 100% money back guaranty ok lets move on. &lt;br /&gt;LPG to begin they were very prompt and communicated with me very well. finally this year when I call them they don't answer my call or text, or email. I am very frustrated and got sick. Finally I found out they transferred me to Oakstone Law Group PC.&lt;br /&gt;The worst thing is they both were taking money from my account at the same time which is on 2/15/2023. So far they took around \$6500.00&lt;br /&gt;Please return my money as you promised! I am attaching the evidence. &lt;br /&gt;</p>	
Amount Paid:		

Record # 287 / 142358793 / Consumer Sentinel Network Complaint		
<b>Subject Information:</b>	<b>Name:</b>	The <b>Litigation Practice Group</b>
<b>Reference Number:</b>	142358793	
<b>Product or Service / Theft Subtype:</b>	Credit & Debt Counseling; Unwanted Telemarketing Calls	
<b>Created Date:</b>	11/29/2021 11:24 PM	
<b>Comments:</b>	<p>My name is [REDACTED] a Social Security elderly recipient who has been suffering gravely based on Coast Processing of The <b>Litigation Practice Group</b> misrepresentations and fraud in all forms. In 2020 of May, i was solicited for debt service relief program and credit repair services but it was all a sham to get my money. I have experienced only misrepresentations, deception, fraud and emotional trauma and health problems. They Sent email stating they were consolidating debts then another email to let me do they were disputing accounts from my report and I will get updates every 90 days to no avail.FACTS: Coast Processing and The <b>Litigation Practice Group</b> did not make any provisions to have a dedicated Account for Fees and Savings owned by me--- the consumer but only they controlled and owned all the funds. The fraudsters collected advance fees amounting to over \$8000 before providing any successful debt relief settlement services they were also processing credit repair. Coast Processing and The <b>Litigation Practice Group</b> deceptive actions have cause me several trips to ER for several on-going illnesses and i suffered a mild stroke, blood pressure issue, insomnia due to their continued emotional trauma of my losing over \$8,000 plus being sued by Citibank . They did all this to me and ignored by requests despite i filed a case with BBB for a full refund. After I sent email for cancellation, i was called for continued advance fee payments and that all accounts would end up in court if I stop paying and they need more payments. despite my cancellation due to deception, fraud and elderly abuse, the company still trying to get more money from me and ignored by cancellation request for over 30 days and never acknowledged my complaint of fraud and deception with BBB. I am pleading for your help. The company represented itself as both <b>litigation practice group</b> and Coast Processing Team Phone (949) 229 6262Fax (949) 415 7816Web www.litigationpracticegroup.com17542 E. 17th Street, Suite 100Tustin, CA 92780The <b>Litigation Practice Group</b> .Coast Processing Team Po Box 74090San Clemente, CA 92673http:coastprocessing.comPHONE: 1 888-410-6656 1 949-229-6262FAX: 1 949-415-7816</p> <p>Additional Comments: ---path:A---path:A</p>	
<b>Amount Paid:</b>	\$8,000.00	

Record # 288 / 154916498 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	LPG Litigation Practice Group
Reference Number:	154916498	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	01/03/2023 02:25 PM	
Comments:	Consumer called to report that he was taken advantage of by Home Acceptance Corp., LPG Litigation Practice Group and Atlas Debt Solutions into getting into debt. Consumer states that they offered to give him help with consolidating his student loans. Consumer states that they want him to pay monthly to be assisted but he hasn't complied. Consumer states that they stopped emailing him.	
Amount Paid:		

<b>Record # 289 / 160042682 / Consumer Sentinel Network Complaint</b>		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	160042682	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	03/07/2023 12:00 AM	
<b>Comments:</b>	I have been unable to reach anybody from LPG for the last 2 months; all phone #'s and email addresses on their website are invalid. They auto draft over \$560 from my bank account every month and I want to know what is going on. I was told that they would negotiate or get rid of my debt and I'm now being sued by 3 creditors. HELP!?! --- Additional Comments: Contact by the business; Finish the job; Refund	
<b>Amount Paid:</b>		



Record # 290 / 160319791 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160319791	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/17/2023 12:00 AM	
Comments:	On the dates of 1/04/2023, 1/27/2023, 1/19/2023; money was taken out of my account to help with debt relief program. I called to see why they pulled money out of my account three times in one month. It was a busy signal . Come to find out they closed their doors ????? I can't afford this. I have so much hardship along with headaches from this company and Phoenix law. 	
Amount Paid:		

<b>Record # 291 / 160621207 / Consumer Sentinel Network Complaint</b>		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	160621207	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	03/27/2023 12:00 AM	
<b>Comments:</b>	I started paying them to take care of my credit card debt they told me after 24 months my credit score would be back up to were it was and all my debt would be gone I paid \$8000+ to then and they did not do as agreed I still have a collections hit on my credit score and when I try to call I get no answer I've been calling since January with no response	
<b>Amount Paid:</b>		

Record # 292 / 160720330 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160720330	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/12/2023 12:00 AM	
Comments:	I enrolled in this program September 2020. I paid in full 18 months later 5,000 dollars. There have been no changes to my credit report. The last quarterly update I told them if they couldn'??t show me progress I was going to request a refund in March. Of course I haven'??t been able to get through on the phone and no email response. Are they really going to be able to rob all of us. What can we do?	
Amount Paid:		

Record # 293 / 157597253 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	157597253	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	03/09/2023 03:02 PM	
Comments:	I did not authorize transaction(s) of \$305.84 on 03062023 made by LPG with BankUnited as the ODFI. LPG is a 3rd party processor masking themselves as a law firm that I used to work with. I do not consent to them withdrawing any more of my funds and require a refund of \$305.84 transactions on the earliest possible date.	
Amount Paid:	\$305.84	

Record # 294 / 159835311 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159835311	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	02/27/2023 12:00 AM	
Comments:	Multiple attempts to get account status updates. Won'??t return my emails, I get put on hold just to be hung up on, asked for details of work being done on my account several times without any response. No proof has been shown that any work is being done. Been in their services for close to 2 years. The couple times calls have been scheduled they fail to call me. Very much feels like a scam.	
Amount Paid:		

Record # 295 / 159536376 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159536376	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/28/2023 12:00 AM	
Comments:	I signed up with LPG Law in July 2022. They were supposed to help me settle some debts. None of the creditors were contacted, I never got any updates about my case. I received an email that the company closed and transferred my file to Phoenix Law, without my knowledge or permission. I've spent almost 5,000 to try to repair my credit, only to be scammed. I am looking to try to get my money refunded.	
Amount Paid:		

Record # 296 / 160042633 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160042633	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/08/2023 12:00 AM	
Comments:	I originally signed up for debt relief. After months of creditors calling saying they haven'??t received any correspondence even though this company says they did. I cancelled. I called and emailed my cancellation back in December. Then today they wrote a check to get money out of my bank account and they used a different name on the check. Insane. I would really like my money back. But when I call them. Their phone is busy. --- Additional Comments: Billing adjustment; Billing adjustment	
Amount Paid:		

Record # 297 / 160179241 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160179241	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/21/2023 12:00 AM	
Comments:	I contracted LPG on November 2021, to help with my depts, now they don't answer my calls and I received a judgment from Court house against me and I was ordered to pay money over American Express (one of the companies in the taking care by LPG), I had to hire a lawyer to help me with this issue), I want refund for all the money I paid to LPG, but I can get in contact with them. --- Additional Comments: Refund	
Amount Paid:		



Record # 298 / 160621234 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621234	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/31/2023 12:00 AM	
Comments:	I signed up for debit reduction with LPG in December 2022. First and second payment was a single charge. Then, in February and March I received double payments. I have tried to contact them to cancel service via phone and email. The phone is either busy or picks up and I am on hold forever. I have no way to get a hold of anyone to cancel the service and/or get a refund for my double payments.	
Amount Paid:		

Record # 299 / 160621094 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621094	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/27/2023 12:00 AM	
Comments:	I have been in this program for 3 years, and they have not settled any of my debts. They take my recurring payment out every 2 weeks, but have not done a single thing they promised to do when I entered the program 3 years ago. A few weeks ago, they took a double payment out and have not refunded it. Repeated attempts to call and email have not been returned. I am thinking I have been scammed.	
Amount Paid:		

Record # 300 / 160644981 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160644981	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	06/02/2023 12:00 AM	
Comments:	I signed with them cause they said they would help with my debt. I paid them 444.00 a month for 2 years, they filed for bankruptcy and didn'??t provide a service. They transferred my file to phoenix law who I just canceled because they also failed to proved me with the service I paid for. Lpg took about 10,000\$ from me and never reached out about anything. I don'??t know how to get my money back.	
Amount Paid:		

<b>Record # 301 / 160726440 / Consumer Sentinel Network Complaint</b>		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	160726440	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	06/05/2023 12:00 AM	
<b>Comments:</b>	This company calls and has a very fast talker he convinced us that our some of our creditors were stealing from us, and what they were doing was illegal, and that they could take care of the debt for us. I'm paying \$340mo for a service that never happened. They took my money and did nothing but destroy my credit (it was great and now awful) and I am paying the \$340 a month still for nothing.	
<b>Amount Paid:</b>		

Record # 302 / 159536393 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159536393	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/29/2023 12:00 AM	
Comments:	I was contracted with LPG Law to help with debt resolution but as far as I can tell only put me further in debt. I paid them \$11642.88 over a 3 year period starting in November of 2019 to March 2023. I kept asking for some proof that they were doing something but never provided. Now they don't answer the phone or emails. I would like to get a full refund and pay my debts.	
Amount Paid:		

Record # 303 / 160319759 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160319759	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/20/2023 12:00 AM	
Comments:	I signed up with Financial Litigation Law Group Sept. 21, 2022 paying 264.15 monthly for 36 months. They were to contact creditors, come to resolutions with creditors.  Alleviate harassing phone calls, keep in touch monthly. I haven'??t spoken to anyone in months. My creditors constantly call, send letters. Nothing has been done and I can'??t reach anyone on the phone. I want to end my contract and get a reputable company to represent me. Can you help me?	
Amount Paid:		

Record # 304 / 158874987 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	158874987	
Product or Service / Theft Subtype:	Credit Repair	
Created Date:	04/13/2023 11:59 AM	
Comments:	<p>CFPB Issue Type: Fraud or scam   --- What Happened: In August of 2021, I began a partnership with a company called <b>Litigation Practice Group</b>. I agreed to pay them a monthly fee in return for their services to settle various credit card debts that I had incurred at the time. They promised to handle all correspondence to my creditors and any and all legal services that would come up in relationship to my various accounts. From August of 2021 to February 2023, they deducted a total of \$6502.11 from my checking account and provided none of the services that they promised. In early March, 2023, I got an email saying that LPG was transferring my file to another debt resolution company, Consumer Legal Services. I immediately called them and told them to stop deducting monthly fees from my account. When I called <b>Litigation Practice Group</b> to find out why they transferred my file, I was on hold for 45 minutes. When a person picked up my call, they told me that a case worker would call me back in 24-48 hours. I continued to call LPG multiple times a day from late March to mid April. The outcome was always the same. The hold times varied from 45 minutes to sometimes 2 hours. The end result was always that a case worker would call back in 24-48 hours. To date, no case worker has ever called me. The last few days I called the company, when the call sounded like it was finally connecting to someone, the call would be hung up. After doing some digging on the Better Business Bureau website, I discovered that I was one of hundreds, if not thousands of people who were scammed by this company. They no longer answer their phones and never respond to emails. Some of the better complaints on the Better Business Bureau website we listed as "resolved" with customers getting their money refunded and that is what I am asking for. This company took my money for 18 months and never delivered any of the services that were promised. They did this same thing to countless other customers. I don't know who stands up for consumers in instances like this, where their money has been stolen, but I am really hoping that the CFPB can help me. I can tell you from experience you will NEVER be able to contact this company as they no longer answer their phones or respond to email. I don't know what else to do. --- Have contacted: CC Issuer --- Fair Resolution: I would like a refund of the \$6502.11 that was withdrawn fraudulently from my bank account from August 2021 to February 2023. That is the only acceptable resolution to this issue.</p>	
Amount Paid:		

Record # 305 / 158745373 / Consumer Sentinel Network Complaint		
<b>Subject Information:</b>	<b>Name:</b>	Litigation practice group
<b>Reference Number:</b>	158745373	
<b>Product or Service / Theft Subtype:</b>	Credit & Debt Counseling	
<b>Created Date:</b>	04/18/2023 04:36 PM	
<b>Comments:</b>	<p>Signed on with LPG( <b>Litigation Practice group</b>) in March 12 2021- spoke to Drew Drummond- I spent three weeks validating their services before joining with them. I have an Email from my sign on date on what was discussed via Phone call- so that I would have in writing what was spoken about, no one had been in contact since this point in time after signing on. I called summer of 2021 then summer of 2022 seeking an update on my accounts( as this was mentioned would be done while handling my accounts with my creditors for my behalf) I was summoned to court Sep1 2022- I was assigned a lawyer, I also requested to speak to a manager with no luck or help(ongoing issue). My assigned lawyer from LPG was Firas(He was Employed by them)he was the person I was in most contact with in the Corse of the 2 years. After Expressing to him I was not able to get a hold of LPG via EMAIL Phone Call, He tried himself. I was charged the next day by a Account I was not familiar with, with no notifications, but only notice given was that I expressed to Firas that LPG did not make their monthly charge. ( I thought this was odd that I mentioned this to him was charged next day) I get an Email from Firas stating he will no longer be representing me and is quitting 033123. He recommended I Reach out to a attorney general of California or reach out to bankrupt lawyer in California since that is where this crime was committed. He expressed they assigned me a new lawyer but I should show up for myself because he didn't trust the lawyer to show up that LPG filled for Bankruptcy- I was stood up in the Lassalle County court on 041123 in Illinois I have since gathered my information on the company was advised to file for an FTC The company itself has changed their address within the last two years : 5 times alongside their phone number. 03152021 : Http:CoastPRocessing.com aka <b>Litigation practice group</b> , 1-949-516-7939 1888-410-6656 San Clemente Ca 6267307202022: LPG took over 949-715-0644 , po Box 513018 Los Angeles CA 90051-1018022323: <b>Litigation Practice Group</b> has a new phone number: (949) 393-8411- Address is the same041823- 1-949-438-1617, 17542 17th st suite 100 Tustin CAAs of recent we where told phoenix law took over 34's of my accounts, I was told my Olga today that Oakstone law Phoenix law are the same company, when I called to validate this they are not Olga is Dan S Marchs Assistant - She made a claim that Dan is out of the country until the end of the month. I Was advised to email him by Firas on 033123 and I have done so with over 4 emails with no response. I was stood up in court for my hearing am thankful I showed up for myself.LPG law wants us to Call Oak stone Law Phoenix Law ,only Phoenix law is answering calls but is saying that LPG lied to us clients and they are getting shammed with calls of people who have not been represented properly , The information we are getting is contradicting each other in reference to their services agreement. No one is reachable, outside of OLGA At lpg.Here is a list of all current Emails Phone number There is a dozen of us who have been in contact with each other with similar stories and contracting statements by employees of OAKSTONE , PHONIEX LAW AND LPG Daniel S March: Owner of LPG LAW FIRM OLGA : Assistant 714-665-4223Note I used: Firas as person I Dealt with: as he was the only person employed with LPG that I had spoken with outside of who signed me up.</p>	
<b>Amount Paid:</b>	\$8,004.00	



Record # 306 / 159507141 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159507141	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/27/2023 12:00 AM	
Comments:	Date of transaction 3-6-23 amount \$ 272.77 monthly payment acct# BATLLC-490198006 This is a debt resolution group that sold my acct to Oakstone Litigation Group. They both charged me for the month of March. When I call LPG the call goes directly to busy signal and emails are returned. I called OLG and they stated that I would have to deal with LPG for the refund. I would just like to have my payment refunded. Thank you, Rebecca S Coulter 	
Amount Paid:		

Record # 307 / 160319852 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160319852	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/16/2023 12:00 AM	
Comments:	I was double billed for my March 1, 2023 payment. A payment of \$251.95 came out twice (on different days) and the second caused me to overdraft my account. I have emailed their Payments email address multiple times with no response. I try and call every number I have for them, and the call immediately hangs up and says ****. I have messaged them through my portal. Not to mention, this is second time this has happened. They do not answer their phones.	
Amount Paid:		

Record # 308 / 146524178 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	146524178	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	04/08/2022 08:39 PM	
Comments:	This company said they would settle my debts. They started in October 2021 collecting \$252.49 per month saying I would be settled in two years and they sent letters to my creditors to cease and desist further communication. Then in March 29th they collected 252.49 then on April 8th they collected 252.49 twice today well over the amount and I am a senior and disabled and on Social Security and would like to submit this complaint.	
Amount Paid:	\$2,272.23	

Record # 309 / 149590531 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation practice group
Reference Number:	149590531	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	07/27/2022 03:38 PM	
Comments:	I was told I could pay \$2000 to have my credit debt invalidate over 2 years and so far its been 1.5 years and my Credit has gotten worse and theyve taken \$4500 instead of \$2000. Ive sent in complaints Ive sent in request for my money back and they keep telling me they look forward to speaking to me about completing my payments to them. My credit is complete crap now and theyve stolen money.	
Amount Paid:	\$4,500.00	

Record # 310 / 159917830 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159917830	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/09/2023 12:00 AM	
Comments:	I had signed up with them to resolve credit card debt & was promised debt would be taken away or lessened & they would fix my credit report after debtors were contacted. I was paying them \$800. Per month for 2 years I have paid some of the debtors & it's still on credit report was sent no info on settlements or payments. Items still remain on credit reports haven't had anything resolved or can't contact anyone to get my credit fixed --- Additional Comments: Correction to a credit report; Refund	
Amount Paid:		

Record # 311 / 159835315 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159835315	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	02/27/2023 12:00 AM	
Comments:	LPG Litigation has not been paying underlying loan that I have. They have been taking \$303.51 out of my account since October 13, 2021 and took 2 payments in February on the 7th and 8th. I have stopped all automatic payments. I cannot get in touch with them by phone, 949-383-8411, or email. They have stolen my money. I am 70 years old and this is definitely elder abuse. They tricked me and have not done what they represented they would do.	
Amount Paid:		

Record # 312 / 159730756 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159730756	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	02/08/2023 12:00 AM	
Comments:	Many attempts to connect via email and phone. Once reached customer service and they refused to let me speak to a lawyer at the group. They've been claiming to take my money to dispute debt for me. They have now overdrawn a bank account because there is no human to reach, to change my bank information. I now realize this is a scam. They owe me a refund of \$1,801.88. They had me for \$450.47 for the last 4 months.	
Amount Paid:		

Record # 313 / 159536367 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159536367	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/28/2023 12:00 AM	
Comments:	We have been paying lpg for about 2 years one of the credit cards Amex was supposed to be getting \$300 a month out of what I was paying and they didn't pay now they are trying to get out of my husband check, I have tried many many times to get ahold of lpg and cannot get through to them I have sent emails to them with no response. Can you please help with this  Thank you  [REDACTED] 	
Amount Paid:		



Record # 314 / 160319776 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160319776	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/18/2023 12:00 AM	
Comments:	I enrolled into the LPG program of March 2022. I was looking for debit consolidation as I was in need of help. Nearly a year into paying a monthly fee and this happened. I want a refund on my lack of 'service' that was provided for me as I totally bought into a scam. How do I going about getting a refund of my past monthly payments as they clearey did not hold up their end and are now in the deep water?	
Amount Paid:		

<b>Record # 315 / 160621103 / Consumer Sentinel Network Complaint</b>		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	160621103	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	03/29/2023 12:00 AM	
<b>Comments:</b>	I've been paying 364 to this company every month for over 2 years. Just recently they took a double payment and I was told to send proof . I did . And I've been calling for 3 weeks almost daily and each time waiting over 2 hours and then being told I would receive a call back within 24-48 hrs. No call backs and when I try to call they hang up on me . Meanwhile nothing has been done and mire payments will be taken soon!	
<b>Amount Paid:</b>		

Record # 316 / 160179262 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160179262	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/19/2023 12:00 AM	
Comments:	I hired LPG to help me with my credit. in August 2020. I have paid them nearly \$ 18,000 and they have done nothing on the way I was promised. They turn my account over to Oakstone at which time 2 have my creditors filed a law suit against me. I want my money back because they scammed me and I also know they filed bankruptcy and I want my account put into there bankruptcy to be paid back. I'm a widow and I feel they scammed me.	
Amount Paid:		

Record # 317 / 159700619 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159700619	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/02/2023 12:00 AM	
Comments:	I have been going back and forward with Val at LPG group about a refund since December I finally got a confirmation of what amount I would be receiving back to me this past February and now I'm being ghosted by them. I have emailed at least 20 emails In the last week and nothing. I try to call I was on call waiting for over 3 hours. Most of the customers service numbers have been discounted. I have emailed the support email address. This is ridiculous	
Amount Paid:		

Record # 318 / 160179254 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160179254	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/17/2023 12:00 AM	
Comments:	I have filed one complaint against this company already. I want to update it but could not figure out how to add it to the previous complaint. I have heard nothing from them and they are still taking money from my account. They also never told me that they had moved my account to another company. That company has also taken money from my account. I want LPG to return my money and stop taking it. I just want it to stop.  	
Amount Paid:		

Record # 319 / 160042582 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160042582	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/09/2023 12:00 AM	
Comments:	I have started a debt program with them several months ago. Monthly drafts of \$340. Now they have bounced back email, continual busy phone signal, and the portal won't work other than to show no further withdrawals. Email received in Feb stating my case was transferred to Phoenix Law, for over a month now, and no contact. Not sure what to think and if now I'll be responsible for the bills they were supposedly refuting. --- Additional Comments: Contact by the business; Refund; Finish the job	
Amount Paid:		

Record # 320 / 160042564 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160042564	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/03/2023 12:00 AM	
Comments:	I hired this group to help me resolve my debt. Thousands of dollars were paid to them over the course of 18 months and absolutely nothing was resolved outside of two lawsuits from creditors. One of my debt was removed removed, as promised. Their quarterly updates were worthless with the same quote stated each time. '??We are working to resolve your debt which could take '??18-24 mos'??'. This company should be shut down and refunds should be issued for non service. --- Additional Comments: Full refund	
Amount Paid:		

<b>Record # 321 / 159835291 / Consumer Sentinel Network Complaint</b>		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	159835291	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	02/24/2023 12:00 AM	
<b>Comments:</b>	Ive been enrolled in the LPG program.for over 2 years with promises debt would fall off after 2 years and they charge me 340 every 2 weeks and I jist recently got 2 more court summons and ive tried to fax and email and call lpg abd to no avail..I havent heard from anyone since Sept of 22..im beginning to think ive been had. Thousands of dollars paid plus 4 lawsuits I had to pay ...it will add up over my total debt spent	
<b>Amount Paid:</b>		



Record # 322 / 160720338 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160720338	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/06/2023 12:00 AM	
Comments:	I did not know who this company was and had to google them after seeing they took \$437.47 out of my bank account. Obviously, I did not give them consent as I didn't know who they were. Due to them stealing my money, I am negative in my account. Which means they stole from my kids. --- Additional Comments: Refund along with the fees that were added from the overdraft plus time time and suffering that my kids will have to go through.	
Amount Paid:		

Record # 323 / 160627408 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160627408	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	06/01/2023 12:00 AM	
Comments:	I use the debt service and was paying \$532. Per month for about 9+ months. All the accounts are now charged off and no resolution. They transferred my account 2x without notification all the while my account being debited monthly.I???m currently looking at my credit record which is horrible and I???m out over \$ 3,000 dollars. The most angry part is all my cards were current prior to allowing LPG TO '?? fake'?? assist me. I want my money back all of it.	
Amount Paid:		

<b>Record # 324 / 160621156 / Consumer Sentinel Network Complaint</b>		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	160621156	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	04/03/2023 12:00 AM	
<b>Comments:</b>	<p>[REDACTED] 9:09?AM (2 hours ago)&lt;br&gt; &lt;br&gt;&lt;br&gt;to me&lt;br&gt;&lt;br&gt;&lt;br&gt;&lt;br&gt;&lt;br&gt;&amp;t;&lt;br&gt;&lt;br&gt;</p> <p>[REDACTED] unauthorized withdrawals from my checking account.I'm hoping to get 14 months refunded at \$457.00 per month.If you have any questions feel free to call me at 13523485621 &lt;br&gt;&lt;br&gt;&lt;br&gt;Sent from Yahoo Mail for iPhone --- Additional Comments: hoping to get 14 months refunded at \$457.00 per month.</p>	
<b>Amount Paid:</b>		

Record # 325 / 140650552 / Consumer Sentinel Network Complaint		
<b>Subject Information:</b>	<b>Name:</b>	Unknown
<b>Reference Number:</b>	140650552	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	08/13/2021 12:00 AM	
<b>Comments:</b>	<p>Note: The Consumer Sentinel Network cannot presently categorize this data contributor's Product Service Code. The comments field may have a description of the good or service offered to the consumer. --- I contacted the Coast Processing Team for <b>Litigation Practice Group</b> which is currently known as the The <b>Litigation Practice Group</b> PC located at 17542 17th Street Suite 100 Tustin, CA 92780 ON 8/14/2020 to assist me with my debts. I was inform by the Coast Processing Team that they work directly with their attorneys at The <b>Litigation Practice Group</b>. The Coast Processing Team stated that they will be working with me over the next months to invalidate my debts with the creditors and collection agencies in order to restore my credit. I explained to them that I was a victim of a business investment scam and I've been left with a lot of debts from various banks which I currently owed. I inform Coast Processing Team for <b>Litigation Practice Group</b>, that I want to consolidate all of debts and have them assist me to invalidate those debts in order to get my life back on track, including my finances and especially my credit score, since it has plummeted due to all of the debts that I owed. They explain to me that their goal is to invalidate the debts with the original creditor first. --- Company's Response: I was told that they will look into the nature of my complaint and if there is a possible refund. --- Consumer's Requested Relief: I am seeking for a total refund of the monies in the amount of \$5,040.20 into the Coast Processing Team for <b>Litigation Practice Group</b>, which is currently The <b>Litigation Practice Group</b>. I'm reaching out to the New York State Attorney General's Office in order to ensure that all of the monies have been fully refunded back to me since they misrepresented the program to me. This program is a deception and misleading because after 11 months nothing has been done to invalidate or improve my credit report. In addition, when I spoke to The <b>Litigation Practice Group</b> they stated that after the 24 months of the program they will continue to invalidate my debts which will take another 2-3 years to restore my credit. This was another deception and misrepresentation because initially I was told that once I finish up with the 24 months of the debt relief program everything will be invalidated from my credit report and all the debts that I owed will be invalidated by their team of attorney. It is I light of these lies, deceptions and misrepresentation that I am terminating the program and requesting for your assistance in order for me to invalidate all of my debt. I'd appreciate everything that can be done on your company behalf to retrieve all of the monies that I've put into this program. --- Other Initial Contact Method: BY TELEPHONE --- Product manufacturer address: 17542 17TH Street, Tustin, CA, 92780 --- Consumer County: NEWY</p>	
<b>Amount Paid:</b>	\$5,040.20	

Record # 326 / 160137710 / Consumer Sentinel Network Complaint		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	160137710	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	03/07/2023 12:00 AM	
<b>Comments:</b>	<p>On June 1st, 2022 I signed an agreement with <b>Litigation Practice Group</b> (also known as LPG Law according to my correspondence) for debt consolidation services. I agreed to pay them \$196.88 every other Friday beginning June 17th, 2022. To date, they have withdrawn money from my bank account per that agreement. The total being \$3720.72 from 19 payments. &lt;br /&gt;I was told at the time of signing that I should make no further payments to my creditors, not speak to my creditors other than to say I'm represented by LPG Law, and forward all digital or paper correspondence to LPG Law for them to handle. &lt;br /&gt;On 3/5/23 I had someone deliver papers to me at my home informing me that I was now being sued by one of my creditors. I have made several attempts to contact LPG Law in order to forward these papers to them:&lt;br /&gt;Phone Number 888-594-8871 states the number is 'not accepting calls at this time'.&lt;br /&gt;Phone Number 888-491-3029 states the number is 'not accepting calls at this time'.&lt;br /&gt;Phone Number 949-229-6262 simply shows as 'busy' over and over again.&lt;br /&gt;The chat option on their website returns every message I send as 'failed to send'.&lt;br /&gt;The email they provide support@lpglaw.com simply sends an auto-reply that they received my message.&lt;br /&gt;The LPG Law app is 'no longer valid'.&lt;br /&gt;&lt;br /&gt;There seems to be absolutely no way to contact this company. I now get the impression that this company was a scam or no longer exists, and they continue to withdraw money from my bank account every two weeks and are not assisting me with the services they claimed they would provide.&lt;br /&gt; --- Additional Comments: Refund; Explanation of charges</p>	
<b>Amount Paid:</b>		

Record # 327 / 160621095 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621095	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/27/2023 12:00 AM	
Comments:	<p>I received a call n it was from <b>Litigation Practice Group</b> asking me how would I feel about living debt free. I said it sounds great. He came back with, you can the government just approved loans that help people like you. We will pay your bills off n then you pay us \$252.95. I said let me get this straight you take my bills n pay them off n I just pay you \$252.95. He said yes ma'am. How could you say no. So sounded liget and I went for it. I had some trouble getting in touch with them the first month bc I was in the hospital n couldn't make the payment on time. As soon as I got out I made the payment. After that it went down hill. Trying to get in touch with these people is like pulling teeth. I have emailed, called. I get nothing back. Then out of the blue I get a email on the 1st of March stating they are transferring my file to another law firm, Consumer Legal Group. Saying how sorry they were for the poor experience I have had. Then on March 3rd I receive another email from them, this retracting the March 1st email. Immediately I wrote back and said no way. Send my files to the firm you said n I don't want any part of your company besides giving me back my \$252.95 bc you never contacted none of my bill collectors n nor did you pay anything. So yes I would like my money back. I will attach the 2 emails from them also. --</p> <p>- Additional Comments: Go with another law firm ; Go to the other law firm</p>	
Amount Paid:		

Record # 328 / 157587112 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	The <b>Litigation Practice Group</b> PC
Reference Number:	157587112	
Product or Service / Theft Subtype:	Banks, Credit Unions & S&Ls	
Created Date:	03/08/2023 05:44 PM	
Comments:	CFPB Issue Type: Problem with a lender or other company charging your account   Transaction was not authorized --- What Happened: On March 07, 2023 the amount of \$424.25 was taken out of our checking account from LPG <b>Litigation Practice Group</b> that should have been taken out. We did not authorize this amount to be taken out. --- Have contacted: CC Issuer --- Fair Resolution: Place the amount of \$424.25 back into our checking account.	
Amount Paid:		

Record # 329 / 142988948 / Consumer Sentinel Network Complaint		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	142988948	
<b>Product or Service / Theft Subtype:</b>	Credit Repair	
<b>Created Date:</b>	12/14/2021 07:53 PM	
<b>Comments:</b>	<p>CFPB Issue Type: Fraud or scam   --- What Happened: The company is called <b>Litigation Practice Group</b>. Contacted the BBB about this company and filed a complaint but no response from them. Here is a copy of the complaint.I enrolled in a debt validation plan program with Debt Advisors back in April of 2021 (which is actually <b>Litigation Practice Group</b>). Reviews for Debt Advisors are good but when you check LPG it's eye opening. They have not lived up to their end of the CONTRACT seeing if the debt was valid. I checked with all my creditors and they haven't received any information from them. I have contacted LPG many times trying to get a response for why nothing has been done. When you call to talk to someone you can never get hold of anybody you have to wait for a call back (never happens) or make an appointment. There communication is terrible so I imagine this is how they treat all their clients? When you do get hold of someone I'm told it takes time and will call you monthly to update you on the progress of your account (that never happens). When you send them an email with attachments because your being hounded by creditors they never respond letting you know they are taking care of it. Letters stating the account will be turned over to collections unless the account is paid. Credit is in the toilet, and phone calls never stop. I want this contract canceled and a full refund of all funds that were taken from my account since May of 2021 (\$5,283.60) because of their untruths and lies! Don't trust them! It's a scam! Citi Bank told me they are not authorized to speak on my behalf unless Citi gets a Power of Attorney from me (which I have not done and never told to do). Oh yah, I just received another text yesterday stating my next payment of \$754.80 is due on the 15th of December. They are good at sending this notification but nothing else. BEWARE STAY AWAY FROM THIS COMPANY!!!!Recap:1. NEVER RECEIVE A CALL BACK WHEN PUT IN THE Q, ALWAYS HAVE TO MAKE AN APPT. NO ONE TO TALK TO WHEN YOU NEED ADVISE URGENTLY!!!!2. NO MONTHLY UPDATES OF MY ACCT STATUS3. COMMUNICATION IS NON EXISTENT (ABSOLUTELY INCREDIBLE)4. EMAILS NEVER GET A RESPONSE SO YOUR NEVER NOTIFIED IF THEY RECEIVED THEM AND WHAT'S BEING DONE5. CREDITORS NEVER HEARD OF YOU WHEN I CALLED MY CREDITORS TO SEE IF YOUR DOING ANYTHING6. NO RESPONSE WHEN I CALL LPG TO LET YOU KNOW I'M BEING HARASSED (TOLD TO JUST TELL THEM IM REPRESENTED BY LPG) I SHOULDN'T BE DOING THIS LPG SHOULD BE.7. TAKE YOUR MONEY BUT NOTHING BEING DONE. --- Have contacted: CC Issuer --- Fair Resolution: Contact canceled and a refund of all monies paid.</p>	
<b>Amount Paid:</b>		



Record # 330 / 148754300 / Consumer Sentinel Network Complaint		
<b>Subject Information:</b>	<b>Name:</b>	Debt Advisors Of America
<b>Reference Number:</b>	148754300	
<b>Product or Service / Theft Subtype:</b>	Credit & Debt Counseling	
<b>Created Date:</b>	04/10/2022 12:00 AM	
<b>Comments:</b>	<p>To whom it may concern,&lt;br /&gt;&lt;br /&gt;I would like to say first and foremost that Debt Advisors of America and <b>Litigation Practice Group</b> should have never assisted me with their Debt Relief Program in accordance with Georgia Law O.C.G.A. B' 16-9-59 which states, in pertinent part, the practice of credit repair, which is the marketing or selling of services aimed at improving a buyer'??s credit record, history, or rating, with unpredictable results is generally illegal in the State of Georgia. Tim Walker, the agent/employee of Debt Advisors of America, and the <b>Litigation Practice Group</b> misled me. I believe that Mr. Walker was very deceitful when explaining Debt Advisors of America'??s services and the corresponding process. &lt;br /&gt;&lt;br /&gt;On or about December 9, 2020, prior to me deciding to allow Debt Advisors of America to help me with my debt consolidations, both my wife and I were on the phone with Tim Walker. Mr. Walker, who introduced himself as a debt advisor at the company, stated that Debt Advisors of America could help with all of my debts. Mr. Walker told me to '??stop paying all of my creditors'?? and that I would instead start paying a fee to Debt Advisors of America. Mr. Walker further stated that I would be able to keep the creditors that I liked. When I pulled my credit reports on March 18, 2022, there were no record of a dispute and/or dispute confirmation numbers on my credit reports. On my credit reports, it stated: '??Dispute Status Account Not Disputed.'?? I called all three credit bureaus and they clearly stated that they NEVER received any documents from the <b>Litigation Practice Group</b> or Debt Advisors of America. Neither Debt Advisors of America nor <b>Litigation Practice Group</b> could produce the corresponding dispute confirmation numbers. Neither entity could provide me with evidence on when the letters were actually mailed to or time-stamped by the credit bureaus. The <b>Litigation Practice Group</b> attorney is not licensed to practice in the state of Georgia.</p>	
<b>Amount Paid:</b>		

Record # 331 / 157435375 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	157435375	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	03/06/2023 08:06 PM	
Comments:	Received a phone call from a guy named Kenneth Larson. I was looking for a debt relief and he happened to be one. It took me a couple of days to decide and so I did. It was \$170.16 every two weeks from March 2021 till February 21, 2023. But they were pulling out 4 times in a month which I did not notice. When the pandemic hit I struggled with my rent and bills and never had money. Im so ashamed and upset.	
Amount Paid:	\$16,000.00	

Record # 332 / 153741168 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	153741168	
Product or Service / Theft Subtype:	Creditor Debt Collection	
Created Date:	11/10/2022 06:06 AM	
Comments:	CFPB Sub product: Credit card debt --- CFPB Issue Type: False statements or representation   Impersonated attorney, law enforcement, or government official --- What Happened: I signed for up for debt colleccion that would take two years at monthly amount taken from my checking monthly at 264.30 a month . But I found out frm complaints on their site that they do not pau creditors they just use the money to make money. Ineed to get my credit cards paid up. --- Have contacted: CC Issuer --- Fair Resolution: Return my money cancel service. Cancel the whole company legal practice for frudulent practices.	
Amount Paid:		

Record # 333 / 160042572 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160042572	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/04/2023 12:00 AM	
Comments:	I signed up with this company as a debt consolidation and I decided to cancel because I've really looked into it and honestly believe they're a scam and I have tried for two weeks to call their phone numbers which I do not work and email them and do not respond and if they do respond, they're automatic responses and I have told them I need to cancel and stop an automatic withdrawal that will be coming out of my bank and they are totally ignoring me	
Amount Paid:		

Record # 334 / 129250281 / Consumer Sentinel Network Complaint		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	129250281	
<b>Product or Service / Theft Subtype:</b>	Credit Bureaus	
<b>Created Date:</b>	12/28/2020 02:53 PM	
<b>Comments:</b>	<p>CFPB Issue Type: Incorrect information on your report   Personal information incorrect --- What Happened: An address was added to my credit report that is inaccurate. The address is for Litigation Practice Group1351 Calle AvanzadoSuite 4San Clemente, CA 92673I have never head of this company or address and they do not answer the phone when called. They list another address as;100 Spectrum Center DriveSuite 900Irvine, CA 92618They somehow gained access to one of my credit cards and tried to change the address associated with the card. --- Have contacted: CC Issuer --- Fair Resolution: Remove this address from my credit report.</p>	
<b>Amount Paid:</b>		

Record # 335 / 159536347 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159536347	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	02/23/2023 12:00 AM	
Comments:	I need help to cancel this contract. I am trying to pay my bills off but creditor will not take payment except through LPG. I have emailed and phone several times to correct this matter. They have either disconnected or blocked my emails and calls. I just want my refund so I can pay off these bills. Also, the phone number provided below goes to a mailbox that is full. Any help or suggestion of how to get this done would be great appreciated. Thank you! --- Additional Comments: Refund; Contact by the business	
Amount Paid:		

Record # 336 / 160621130 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621130	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/27/2023 12:00 AM	
Comments:	This is my 3rd complaint over the last 7 months. I have been trying tirelessly to contact this company through email/phone to process my refund. I have tried dozens of times to reach through phone only to be waiting for hours with no one answering their calls. This company has taken \$6000 of my hard earned money and with nothing to show for it. They have lied to me about everything and now it is impossible to reach anyone. I truly don't know what to do. No one is trying to reach out.	
Amount Paid:		

Record # 337 / 160720357 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160720357	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/09/2023 12:00 AM	
Comments:	I signed a contract with this company in terms of helping me fix my credit.  They took the 9,000\$ over the last 24 months and did not help with fixing my credit.  Instead I now have payed off/ pay additional fees because these accounts that were on the contract went into collections and were not payed - and they won'??t issue any type of refund as stated in contract.  I have all documents showing what I have paid, and what was supposed to be paid in the contract.	
Amount Paid:		



Record # 338 / 157796209 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	157796209	
Product or Service / Theft Subtype:	Auto Service & Warranties; Business Imposters; Credit Repair	
Created Date:	03/21/2023 12:48 PM	
Comments:	Consumer signed up with credit card debt relief in June 2022. He is charged \$255 every month. They are suppose to negotiate and reduce his debt for his credit cards. They are being sued for scamming people Consumer bought a car extended warranty plan. He paid this off. When he had an issue with his car he called them to help with repairs. He could not get a hold of them. This was August 2022. He paid them for over 2 years. He was scammed with them too.	
Amount Paid:	\$2,550.00	

Record # 339 / 159700610 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159700610	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	01/25/2023 12:00 AM	
Comments:	Signed up 6/24/2023 to get debt resolved.  They mailed out letter to my creditors 8/3/2023 No work done until I asked them to resend letters on 9/27/2022.  When calling customer service I get scripted answers read to me from a foreign person.   I asked to speak to an attorney 3 times in the last 3 months no call yet  They have done no work at all they are a SCAM  I WANT 100% refund within 30 DAYS!	
Amount Paid:		

Record # 340 / 160621161 / Consumer Sentinel Network Complaint		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	160621161	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	04/04/2023 12:00 AM	
<b>Comments:</b>	I have been trying to contact LPG Law for several months. I feel they are a fraudulent company. They don't answer the phone and my emails are bouncing back. This is a serious issue. I need to contact them about the debt collections they have supposedly been helping me with for over 2 years now. I am really worried and need some resolution. Are they still in business? --- Additional Comments: I need LPG Law to contact me. They are supposedly helping me with my debt. they take my money monthly. No assistance	
<b>Amount Paid:</b>		

Record # 341 / 157597787 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	157597787	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	03/09/2023 02:34 PM	
Comments:	I hired LPG to repair my credit. We had an agreement to do payments of \$438.25 on the 6th of each month. The payment ending date was January 6, 2023 and they have continued to take payments on the 6th. My account was transferred to another law group Oakstone per LPG. On February 6, 2023 my payments were to be made to the new company. I have made double payments of \$438.35 since LPG has not stopped paymnents. Other-Other Update	
Amount Paid:	\$438.25	

Record # 342 / 157550564 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	The Litigation Practice Group PC
Reference Number:	157550564	
Product or Service / Theft Subtype:	Credit Repair	
Created Date:	03/07/2023 07:18 PM	
Comments:	CFPB Issue Type: Unexpected or other fees   --- What Happened: 3-6-2023 <b>litigation practice group</b> (LPG) took fees from my bank acct for services after they sold my account to oakstone law group (OLGPC). I have tried to reach LPG but all line ar no longer get in service. I then contacted OLGPC, who had also taken out the same monthly fee, and was advised to file a complaint against LPG. --- Have contacted: CC Issuer --- Fair Resolution: Return of funds not owed to LPG.	
Amount Paid:		

Record # 343 / 150659071 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	The Litigation Practice Group PC
Reference Number:	150659071	
Product or Service / Theft Subtype:	Creditor Debt Collection	
Created Date:	08/05/2022 10:28 AM	
Comments:	CFPB Sub product: Credit card debt --- CFPB Issue Type: False statements or representation   Impersonated attorney, law enforcement, or government official --- What Happened: I've been paying 149.31 twice a month for the past year. The company Lpglaw.com <b>litigation practice group</b> has been deducting this amount from my bank account for the past year and they said they wouldn't give me a refund --- Have contacted: CC Issuer --- Fair Resolution: I'd like a refund for all the money I've sent them and take legal action if necessary	
Amount Paid:		

Record # 344 / 150028841 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	LPG Litigation Practice Group
Reference Number:	150028841	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	07/26/2022 01:54 PM	
Comments:	Consumer received a call LPG Litigation Practice Group and Cordoba offering to pay her loan off and to decrease the amount she owes. Consumer gave her checking account and they paid off a loan with Lending Club by depositing 11,000 dollars. 250 dollars were taken from her checking and Lending Club too money out too. Consumer was also told to stop paying Lending Club and they would take care of it and they would take 200 dollars from her checking every month.	
Amount Paid:	\$250.00	

Record # 345 / 158647460 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	The <b>Litigation Practice Group</b>
Reference Number:	158647460	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	04/11/2023 02:21 AM	
Comments:	<p>The <b>Litigation Practice Group</b> is supposed to be working on my debt. They keep changing their address. Its now listed as P.O. Box 513018 Los Angeles, California 90051. I got a email saying a new law firm named Oak stone law group pc. is in charge of my account, Who doesnt answer the phone or emails. I call <b>Litigation practice group</b> to ask why they moved my account without my permission and the number I have routes to this new law firm that I cant reach anyone for only a voicemail. I have been making payments twice a month for over two years to get my debt under control and have no idea where my money has been going. My credit hasnt been fixed at all and I have spent thousands thinking that a law firm was helping me. I dont know how to get a refund or my money back. Ive searched online and others are complaining about having the same issue saying we all have been scammed.</p>	
Amount Paid:	\$3,978.51	



Record # 346 / 147522917 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	LITIGATION PRACTICE GROUP
Reference Number:	147522917	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	05/03/2022 12:15 AM	
Comments:	I was misled by this company to believe they could help me resolve my debts. I have paid them \$11,500.00 over a 2 year period and they have yet to resolve anything. They have apologized for misleading me and promised to refund ALL my money since they have done nothing to help me. Since then, I am never able reach anyone and they keep taking money out of my bank account. Per there website, I am due a full refund. They have hundreds of complaints on the BBB.	
Amount Paid:	\$11,500.00	

Record # 347 / 160621102 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621102	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/28/2023 12:00 AM	
Comments:	I started working with LPG the end of December 2022. They stopped returning phone calls and emails, even when sent through the portal. I received an email late February- early March stating that they were transferring my file to another company. Then a day later i received an email retracting that statement. I have called them numerous times and sent emails. I put in for a stop payment for LPG and Last week another transaction for the exact amount i would pay LPG came out this time named LEGAL FEES. i attempted to contact LPG again today but noticed that they are now permanently closed..	
Amount Paid:		

Record # 348 / 157412158 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	The <b>Litigation Practice Group</b> PC
Reference Number:	157412158	
Product or Service / Theft Subtype:	Banks, Credit Unions & S&Ls	
Created Date:	03/03/2023 08:24 PM	
Comments:	CFPB Issue Type: Problem with a lender or other company charging your account   Transaction was not authorized --- What Happened: On February 3, 2023, I received a notice by email that Oakstone Law Group had taken over my account from LPG ( <b>Litigation Practice Group</b> ). Both companies are law groups that assist consumers with debt litigation and resolving consumer debt. I was paying \$637.43 monthly for the service. I was informed that LPG Law Group was no longer going to be taking monthly ACH payments from my account at Wells Fargo Bank. On February 27, 2023, LPG drafted \$637.43 from my account. Oakstone Law Group has been working to rectify the situation and get the funds refunded to my account but they have been unsuccessful in their attempts to resolve the situation. This is not only affecting me, but it is affecting thousands of people who have gotten lost in the transition between the 2 companies. --- Have contacted: CC Issuer --- Fair Resolution: A full refund in the amount of \$637.43 that was drafted by LPG ( <b>Litigation Practice Group</b> ).	
Amount Paid:		

Record # 349 / 160179255 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160179255	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/17/2023 12:00 AM	
Comments:	I was seeking credit card debt relief of the internet. I was put through to LPG Law. They signed me up for the debt relief program. I tried several times to contact them back and cancel before I was charged. In Jan 2023 they started charging my account without permission. I tried sending messages and calling them to no avail. I have blocked them from charging me at my bank but they change the charge name every month so the charges will go through. I just want a refund and to be done with this scam of a company. They are horrible.	
Amount Paid:		

Record # 350 / 142284891 / Consumer Sentinel Network Complaint		
<b>Subject Information:</b>	<b>Name:</b>	The Litigation Practice Grup
<b>Reference Number:</b>	142284891	
<b>Product or Service / Theft Subtype:</b>	Credit & Debt Counseling	
<b>Created Date:</b>	11/25/2021 06:49 PM	
<b>Comments:</b>	<p>To Whom It May Concern:I am writing to submit a complaint against the <b>Litigation Practice Group</b> Coast Processing, located at 1351 Calle Avanzado Suite 4, San Clemente, CA 92673. They have denied me a refund despite not providing services and harming my credit. I began working with the <b>Litigation Practice Group</b> in May 2021 under the impression that the company would help me to settle credit card debt. Since May 1, 2021, I made monthly payments in the amount of \$250.69 (for a total of \$1,504.14), and I received no services in return.During the time that I was making payments to the <b>Litigation Practice Group</b>, my credit score dropped from 705 to 556 (see photos attached) and the payments I have made have not reduced my debt. This is having a significant effect on my personal credit and financial wellness, as I am building a business and working towards other goals like refinancing my home. I have decided to address my debt independently and with the help of a nonprofit financial counselor. I terminated the service with the <b>Litigation Practice Group</b> (see copy of letter that was sent) and requested a refund of the \$1,504.14 paid in fees. Unfortunately, that refund has been denied, and I would appreciate your assistance in helping me to receive it so that I can pay my creditors.If you have any questions, feel free to send any correspondence to the above address or to my email address. Thank you in advance for your assistance.</p> <p>Additional Comments: ---path:A---path:A</p>	
<b>Amount Paid:</b>	\$1,504.14	

Record # 351 / 150107646 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	150107646	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	07/27/2022 12:06 PM	
Comments:	I contacted this company about resolving high credit card debt. I was told they would get the debt cancelled and at the end of the 3 year contract it would all be resolved. Nothing really happened in the first years, never heard from anyone and when I did I was instructed to send them the notices I got. Now that I have finished paying I have been served 3 summons to be sued. This is not what I signed up for. I never talk to the same person twice and now my debt has tripled and Im going to have to file for bankruptcy as its really out of control now	
Amount Paid:	\$9,011.00	

Record # 352 / 159705720 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159705720	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/02/2023 12:00 AM	
Comments:	In the last 4 months I have received complaints from different agencies and US Bank has put a garnishment on my account for over \$9,100 from me. The bill wasn't actually that much. I have a summons of garnishment with US Bank and received 3 other letters from other creditors. Also \$383 a month they have been taking from my account, I have no idea where it's at. I want the garnishment off my bank account and do what they are supposed to do and let me know something. --- Additional Comments: Other (garnishment off my bank account and do what	
Amount Paid:		

Record # 353 / 159835292 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159835292	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	02/24/2023 12:00 AM	
Comments:	I cancelled services with this company on January 27, 2023 after they attempted to take fees prior to the date authorized. Today, February, 24, 2023, they debited my account again. I've called the company several times and kept being told the supervisor would call back. On one of my call backs, she proceeded to tell me that they did not take any funds. Then she gave me another customer service # that I've been on hold for more than a fair amount of time. This is the second attempt to get funds refunded that were not authorized.	
Amount Paid:		



Record # 354 / 160042574 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160042574	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/05/2023 12:00 AM	
Comments:	i was with this place for almost 2 years and I've had to pay all or almost everything or more. they haven't helped me at all. I tried to contact them and they don't call back. they then switched my account to another company without my consent. I'm not very happy and they could care less. if they do call back there is no resolution. i want all my money back I've paid into. I simply cannot afford to pay every month plus pay back the judgements that were supposed to be resolved. I'm paying double. LITERALLY!!	
Amount Paid:		

Record # 355 / 160720353 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160720353	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/11/2023 12:00 AM	
Comments:	My husband and I signed a legal services agreement where LPG agreed to work to help with unlawful debts. They told us that they would take care of all of our debt. We have been paying them \$304.40 twice per month for a total of \$608.80 per month since January 15, 2021. That is a total amount of \$16,133.20. The next thing I know they just close and now I have nothing? I cannot get into contact with anyone in the practice, nor has anyone reached out to me to inform me of anything. I would like a refund.	
Amount Paid:		

Record # 356 / 160809167 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160809167	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	06/07/2023 12:00 AM	
Comments:	I have been paying LPG since June 2021. that is \$125.99 every two weeks. I am out \$6551.48 dollars for them to resolve my credit issues. After surgeries and not being able to pay i reached to them to help resolve my accounts. i have received two law suits from two different credit card companies. now i see that i can't reach them and they have hanged there names 4 times. There are lawsuits going on as well. how do i go about getting a full refund. none of the accounts have been resolved. here we are two year later.,	
Amount Paid:		

Record # 357 / 157438887 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	157438887	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	03/06/2023 05:28 PM	
Comments:	I hired Litigation Practice Law Group (LPG) to help with credit card debt. They transitioned my account to Oakstone Law Group (OLPG) effective March 1, 2023. Both charged the March payment for \$375.41 which caused my account to be overdrawn. I called the new law group who advised me to dispute this with the bank - LPG had busy phone line no chat enabled to request a credit from them. OLPG sent me two forms, one of them which directed me to report this to you. Other-Other Update	
Amount Paid:	\$375.41	

Record # 358 / 159700623 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159700623	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/02/2023 12:00 AM	
Comments:	I enrolled in this program in October of 2022 and I received and email that this company is no longer going to be able to represent me and transfer my information to Phoenix Law. After speaking to Phoenix Law I was made aware that all of the money I've paid in to this program that was supposed to go to settle my past due accounts. Which none of my accounts have been paid. And I've sent several messages about the \$1500 if paid in with no response. Phoenix Law said they don't have any money from my account transfer.	
Amount Paid:		

Record # 359 / 160042621 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160042621	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/13/2023 12:00 AM	
Comments:	<p>This is my 2nd complaint about this firm. My original complaint was regarding their deceitful practices. They responded to the complaint that I had submitted and they had agreed to refund the amounts they had withdrawn from my account so I agreed that this was a satisfactory resolution. So the complaint was closed. Now I'm still waiting for a refund and they will not respond to my calls or answer my emails. This definitely reassures me that my original complaint about their deceitful behavior is correct. It will take me years to recover my credit from the damages they created in just 8 months time.</p>	
Amount Paid:		

Record # 360 / 160319782 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160319782	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/27/2023 12:00 AM	
Comments:	My account with LPG was transferred to Consumer Legal Group in Jan 2023. Everything remained the same under my contract including payment if 275.89 a month. In Feb both companies too out the payment thru automated banking. I attached a copy of my bank statement. I spoke t CLG and I have an email from them that states that was incorrect and TPG would be refunding that one payment. I have not received the refund and cannot reach anyone at the company by phone. I am on a tight budget and would really like my refund. Can you help me?	
Amount Paid:		

Record # 361 / 160319757 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160319757	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/17/2023 12:00 AM	
Comments:	The litigation practice was supposed to go through my credit card accounts and make sure I was being charged correctly. When i got court documents i sent them the proper paperwork and they said they would handle the proceedings. I have not heard anything from them since i sent paperwork in January and now i was served paperwork from the Suffolk county Sheriff's office Enforcement Bureau stating they are going to garnish my check and when i tried reaching out the last 2 weeks to them they are not answering any phone calls or emails. --- Additional Comments: Contact by the business; Billing adjustment; Refund	
Amount Paid:		



<b>Record # 362 / 160621132 / Consumer Sentinel Network Complaint</b>		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	160621132	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	04/01/2023 12:00 AM	
<b>Comments:</b>	I went with this company to help ne with my debt they have not done anything and we have not received any emails or phone calls back from them They seemed to have just ghosted us although money is still coming out of our account under a different name. We hace been paying 404 for about 8 months with nothing to show. I have sent numerous emails and texts but nothing. I wouldk like a refund of my fund a if this is possible and I will contact my bank on Monday to stop any future payments from leaving my account.	
<b>Amount Paid:</b>		

Record # 363 / 160621128 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621128	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/29/2023 12:00 AM	
Comments:	Date 3/29/2023 This company is out of business, When I login to my account it's says that my payments is on pause but they continue to take money from my bank. I am not getting the service they promised by resolving my debts. I cannot get in touch with anyone at this lgp group. This is bad practice for anyone in business. I want a refund for the services that they did not perform. I will pray for everyone that was slammed by this business. This business will not prosper never again because their practices are evil.	
Amount Paid:		

Record # 364 / 159705964 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159705964	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/03/2023 12:00 AM	
Comments:	<p>I am basically filing a complaint with <b>litigation practice group</b> here because i had started with them back in august of 2021 and i was making payments of 240.70 cents there for the past 2 plus years there and i had mulple issues with them. One of them was that they had charged me double the rate of the monthly payments in which i was only to make of 270.70 cents there and i had to keep on them in getting me my refund back to me. I finally got that matter resolved but it took them like nearly three months for me to get that back. This time the very same thing is happening again but i have a good twist here. Liitigation practice group here had handed the documents over to a group called oakstone pracrice group supposedly. They are using/changed their name from litigation practicew group to now oakstone praxtice group there in which they are the same just that they had changed their name to confuse and throw off their customers. In any event not withstanding i was chagred in february of this year (2023) and iy has been since this past february that they have gotten right back to me because whenever i try to call and email them there is no response there. They have done this to every customer there from what i have read there in your BBB website there too. I would greatly appreciate it if any corrective action there can be taken against them for doing consumer business fraud there. Also since they have not performed what they clain to be debut resolution there that i am entitled to a refund of all of the monthly payments that i was making since the month of august of 2021. Thank you so very muchb for reading my message here and may you take care of yourself and also have yourself a very good day there.</p>	
Amount Paid:		

Record # 365 / 149214072 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	ZuntaFi or Litigation practice group
Reference Number:	149214072	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	06/23/2022 08:27 PM	
Comments:	I was contacted by <b>litigation practice group</b> and they said they could help me with the two personal loans I have through upstart. Totaling about \$16000. They said my monthly payments would go through the ZuntaFi and that would be \$257. They told me that I was converged by a legal team and to no longer contact anyone through upstart. I cancelled my account about a week later, and they told me I wouldnt be charged for services, that my account was cancelled yet the \$257 came out of my account a few weeks later. Other-Other Update Additional Comments: ---path:A---path:A	
Amount Paid:	\$257.00	

Record # 366 / 153381063 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	The Litigation Practice Group PC
Reference Number:	153381063	
Product or Service / Theft Subtype:	Credit Repair	
Created Date:	10/30/2022 10:48 AM	
Comments:	CFPB Issue Type: Fraud or scam   --- What Happened: 8/22, I joined this company called <b>litigation practice group</b> , they have taken \$259 dollars out of my bank account for the last 2 months, no results, most of the time , nobody can answer any questions, I email them no response. I know they are scamming me. Please help. --- Have contacted: CC Issuer --- Fair Resolution: I just want my money back , and close my account with them. Stop the the scamming innocent people out of their money, who remain still in debt.	
Amount Paid:		

Record # 367 / 159728112 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	The Litigation Practice Group PC
Reference Number:	159728112	
Product or Service / Theft Subtype:	Credit Repair	
Created Date:	05/05/2023 04:57 PM	
Comments:	CFPB Issue Type: Fraud or scam	
Amount Paid:		

Record # 368 / 156052970 / Consumer Sentinel Network Complaint		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	156052970	
<b>Product or Service / Theft Subtype:</b>	Credit & Debt Counseling	
<b>Created Date:</b>	01/31/2023 03:55 PM	
<b>Comments:</b>	<p>Please help. I depend on social security surviving spouse income. I received a mailer offering debt reconciliation for 0 from <b>litigation practice group</b> offering to eliminate my debt. In April 2022 my debt was \$33,516. I paid \$502.63 a month. None of the money went toward my debt. It was for legal fees? I paid \$3,500 to them and nothing was achieved. All they did was send cease and desist notice. My debt has now increased to \$42,246!!!! Nothing has changed and fees continue to accrue and rise. Brenda denardo quoted me a balance of \$3502.20. I am now forced to file bankruptcy and they will not refund my money. I requested \$2,500 refund to pay my bankruptcy attorney. On 1.30.2023 i spoke with Crystal Perez at the lead attorneys office and she said i was only eligible for \$1,759.20??? Her phone is 714.665.4223 at Daniel S March Attorney offices. I was told Mr March was the lead attorney. Brenda said a refund would take 2 weeks and it has now been a month. I need my money to file. After researching i found Mr March has previously been sued by Gloria Eaton vs LPG for violating CROA in Georgia. Also Barton vsLPG for violating TCPA. Mr March has also had his license 106854 suspended for misappropriation of funds. This was a scam and would never reduced my debt. It all was for attorney fees totaling \$16,000 with nothing to creditors. Other contacts were Alaina who said she was Sr legal for LPG949.229.6262. In addition my information was sent to an offshore phone center in the Philippines!! Please help me. I need my money back to file bankruptcy. I could have resolved this by bankruptcy for less!!</p>	
<b>Amount Paid:</b>	\$3,514.00	

Record # 369 / 160213655 / Consumer Sentinel Network Complaint		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	160213655	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	05/19/2023 12:00 AM	
<b>Comments:</b>	<p>I signed a a contract for Debt resolution services such as Legal Representation in court with LPG Law. They were suppose to help me clear my debt by representing me in court when needed and trying to reduce what I owed to my Creditors, stopping harassing phone calls etc... This contract started in April of 2020. My monthly fee was 411.04 on the 19th of every month, auto pay from my checking acct. my legal representation withdrew from my case 5 days before my court date after 2 years of making payments to LPG law This equaling 9,864 leaving me with no representation for my law suit on my court date April 6 2023. I was never informed that LPG law had transferred my file to PHX law. when I asked PHX law why was I never informed of the change, They said it was a glitch in the system and some clients were not informed. LPG law never answered their calls or emails. Their office closed permanently in Tustin CA. never was informed. I Cancelled my service with LPG law for not showing in court. I ended up getting charged in my checking acct 2 times after terminating services and had to stop payment, each time they would use a different merchant so the payment would go through .I sent an e mail to cancel my services to the Admin on April 7th 2023 and also on the 18th of April 2023. It said to terminate his services immediately and that I wanted a full refund! No response.. I had to call PHX law to cancel their services. I hope for full cancellation of all services from LPG law and PHX law on May 19 2023. I am requesting a full refund 411.04 x 24 months= 9,864 from <b>Litigation Practice Group</b>. Please Resolve.</p>	
<b>Amount Paid:</b>		




Record # 370 / 160384580 / Consumer Sentinel Network Complaint		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	160384580	
<b>Product or Service / Theft Subtype:</b>	Student Loans	
<b>Created Date:</b>	05/24/2023 12:00 AM	
<b>Comments:</b>	<p>The <b>Litigation Practice Group</b> (LPG) presented themselves as a debt resolution group and they would be in contact with Navient in regards to my private student loans (over 30,000) that I had been paying on since 2007. I had signed with LPG in 2020 to help resolve this debt. They would take care of any correspondence with Navient and to forward anything regarding the private loans from them. LPG stated that the monthly payment would go towards building up a pay off amount, as well as having an attorney available to me if anything were to go into court. I was aware they couldn't guarantee a full payoff/settlement and weren't going to just pay off the loan amount.....I was given the impression they were going to AT LEAST work on a lower settlement amount, that the money was going towards it.&lt;br /&gt;&lt;br /&gt;I was under the impression LPG had been in contact with Navient this whole time in regards to these private loans. I came to find out they have not been, and found other issues/lawsuits filed against LPG from consumers. I had to close my bank account and debit card and put a stop to payments. LPG was owned/operated by a disbarred attorney and has since 'closed'. All accounts taken over by Oakstone Law and/or Phoenix Law. Over \$9,800 has been taken from me and no steps were taken over the last few years to reach a resolution on this debt. I have since started receiving collection notices and have also been in contact with the attorney general's office. I really could use help with this matter. My credit has taken a big hit and over \$3,000 has accumulated in interest. I thought I was trying to do the right thing by trying to settle on a more manageable payoff with a debt resolution group. Lawsuits have been filed in California and maybe some other states. I can provide any information needed.-</p> <p>#MLPredictedPSC</p>	
<b>Amount Paid:</b>		

Record # 371 / 160179252 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160179252	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/14/2023 12:00 AM	
Comments:	<p>on 01/25/22 i turned my credit card clection accounts over to <b>Litigation Practice Group</b> with the intent to get paid off. The right thing to do, so i thought. As time went on, i assumed all was being taken care of by LPG. Then on 3/7/23 a payment to LPG of \$ 287.51 was taken out as was to be, but then again on 3/8/23 the same amount was taken out of my account! I tryed for days to contact with LPG, but every number I called kept giving me a busy signal. All i wanted to know was why did they take out again on 3/8/23. So i e mail Ryder Saunder and told him the situation about the money being taken out again and if he could look into it, also how none of the phone numbers where working. I never got any response to this day. So i called the bank and put a freeze on any more withdrawals, then i called my creditors to find out when was the last payment recieved from LPG and was told by all of them that LPG had only informed them that they would be taking over my accounts but had never recieved any thing or payments since the notice ! So for 1 year money was being withdrawen from my bank account , but not being paid to my accounts ! I live on a set income, so you can imagine my reaction to this new found out scam !! I feel very abused and scammed . What can I do now ? I have even been served a summons to be sued by one of my creditors, and Im aware that all my creditors will still have to be paid ! I feel that LPG should pay me back the money they have scammed from me. I would never refer anyone to LPG.&lt;br /&gt; --- Additional Comments: Refund; No further contact by the business</p>	
Amount Paid:		

Record # 372 / 159507146 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159507146	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/27/2023 12:00 AM	
Comments:	<p>In 2020 at the start of the pandemic I lost my job, without any income I needed help to pay my credit card bills and loan. I came across LPG (<b>Litigation Practice Group</b>) through an online ad and decided to give them a call. Their program is basically to help consumers get rid of their deb by invalidating such debt. What they promise is within 12 to 24 months they will communicate with the credit card agencies and the collections agencies and invalidate the debt so that such debt is erased from your credit report and therefore my credit score can go up. To be in the program you make monthly payments over a period of time. My monthly payments were \$252 for 36 months. I made my final payment in March of 2023. Over the course of the program I've paid them just a little over \$9,000. Three years has gone by and my credit score has tanked, it is so low that I am not able to do the most basic things that one can do like renting a new place. My credit score took a hit because part of being in this program is to stop making all payments to those credit cards and loans. I have called and emailed countless of times asking what is the progress of my particular case, I get no response. I emailed so many times asking for a refund of my money congruent upon their 'Refund Policy'; they do in fact have a refund policy. I get no response. Twice they have tried to transfer all my documents to another law firm to take over my case. The two other law firms won't take my case because I have already made all my payments. All I ask is for LPG to respond to my plead for a refund because clearly they were not able to help resolve my debt. This company is a big scam. --- Additional Comments: Refund; Finish the job</p>	
Amount Paid:		

Record # 373 / 160853300 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160853300	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	06/09/2023 12:00 AM	
Comments:	<p>I hired LPG (<b>Litigation Practice Group</b>) as a debt consolidation company to handle the debt in my name. The initial contract was signed on May 12th, 2021. A schedule of autodraft debits were to be performed on the 21st of each month in the amount of 573.06. The last of which occurring February 21st,2023 or so I thought. I made a total of 21 payments. Once I realized there was something fishy going on I closed this account on March 3,2023. This company STILL managed to debit my regular checking account again in May, I finally had to go to my bank to dispute the charges. I first realized something was amiss when I started getting calls from one of the creditors(JCPenneys)to try to collect payment. They weren't supposed to be able to contact me after my contract with LPG was signed. Then I received a summons to appear in court for a warrant in debt in Chesterfield County Va. &lt;br /&gt;I contacted LPG prior to my first court appearance on 11/3/2022 &amp; was told they would represent me in court. No one showed up. 2nd court date was 12/13/2022, I tried on numerous occasions to contact LPG again to see why no one showed up to represent me, I was never able to reach anyone by phone or email after that. I emailed them on 3/4/2023 &amp; again on 3/11/2023 to which I received an auto reply that my email had been received &amp; someone would be in touch. That never happened. After doing some internet searches &amp; seeing other's complaints to the BBB for LPG I realized that this company was not on the up &amp; up &amp; I needed serious help. I then contacted a bankruptcy attorney &amp; filed chapter 13 bankruptcy. His recommendation was to file a complaint with the BBB, so that's where I'm at. Any assistance in this matter would be greatly appreciated. &lt;br /&gt; Thank You,&lt;br /&gt; Shirrell P Smith</p>	
Amount Paid:		

Record # 374 / 160621129 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621129	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/01/2023 12:00 AM	
Comments:	I have been paying this company \$341.00 a month as of April 11th, 2022 and that amounts to \$4092.00 and have recieved nothing from them as of this date..I did not know I was being scammed until this year when I tried to get some information from them..and found out nothing was happening..I was mortified..They do not answer any of their phone  numbers..or correspondence..I have tried for three weeks..& didn't know what to do..to either call my lawyer or the BBB>>> THANK YOU  	
Amount Paid:		

Record # 375 / 159953475 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159953475	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/11/2023 12:00 AM	
Comments:	They didn't do any of what I was told they would do, I paid them in full. I was told that accounts were closed, and they were an off my credit report for a month or 2. However the accounts keep getting sold from one place to another and popping back up on my credit. After paying LPG in full I'm now making payments to 3 of the creditors. So basically paying twice. And now I got a new letter and LPG has disappeared! I would like a refund for what I have to pay out a second time. They also deactivated my account with them.	
Amount Paid:		

Record # 376 / 159835324 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159835324	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	02/27/2023 12:00 AM	
Comments:	8/25/2022 is the amount of \$255 a month I'm about to sue my lawyers bro to the present day seek refund the business seem to have went bankruptcy or something and not answering their phone number got me in a lot of debt got my credit score messed up and won't answer any phone calls I am now being sued by one of my creditors and don't know what to do I have no legal Law Firm helping me please can you help me if there's anything I need to upload please send me to my email [REDACTED]  	
Amount Paid:		

Record # 377 / 159844360 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159844360	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/08/2023 12:00 AM	
Comments:	This company ( which I found through PDS dept online) made an agreement with me for me to pay \$300 a month for a year which I have been paying but I stopped hearing from them and when I tried to call or email I didn'??t hear anything .. the '??recruiter'?? Adam who I have all his information is a liar and manipulator . I recently got the email from Phoenix law that they took over for LPG and I didn'??t give consent to this I don'??t know where my money went and I would like confirmation that my debt was paid off or my money BACK ! I have all the documents.	
Amount Paid:		



Record # 378 / 160621109 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621109	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/03/2023 12:00 AM	
Comments:	I signed up with this company to help me settle my credit card debt they are unreachable one of my accounts was sold and I couldn't reach them to let them know so I sent an email and they responded by sending me to another company I knew nothing about and I made it plain that I was not happy with their service and I know longer wanted to do business with them yet every month money comes out my account under different names. I just needed help with my credit cards I feel violated this has to be against the law.	
Amount Paid:		

Record # 379 / 160179264 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160179264	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/19/2023 12:00 AM	
Comments:	This company is epresenting me in multiple cases for debt resolutions with my creditors and they are being sued, the owner is a disbarred lawyer, I've paid them over a 2 year period to represent me and they do not return calls, emails or texts I've set to them. I can not get a status of any of my cases and the creditors can't get me an update because this company (IPG) is representing me. Meanwhile my wages are being garnished and I can't get them removed from representing me because they have to tell my creditor they no longer represent me...I can't fire them.	
Amount Paid:		

Record # 380 / 160726431 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160726431	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	06/05/2023 12:00 AM	
Comments:	I used this company to help me with debt from a divorce and such. They have taken out money bi-weekly for a long time. They used to respond to me and keep me in the loop and the last couple of months there is no way to get a hold of them and they have shut down. They never did anything I paid them for and are currently still trying to withdrawal money from my bank account. I've had to shut it down and start over. This is a huge scam and I want a full refund. How can they do things like this to people?	
Amount Paid:		

Record # 381 / 160720340 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160720340	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/06/2023 12:00 AM	
Comments:	I have been trying to get in touch with LPG Law as I have fully paid my account with them for their program. I can't reach anyone by phone, my emails have gone unanswered and I have attempted to schedule a call back on their website but there are no available appointments this year. I have no recourse to receive updates on my account, I don't know who is handling it and nothing has been resolved for me. At this time the accounts that were to be resolved have been sent to collections and are hitting my credit report two times now.	
Amount Paid:		

Record # 382 / 158320156 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation practice group
Reference Number:	158320156	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	03/30/2023 04:21 PM	
Comments:	They were taking care of some problems. I was having with my credit report and some of the things on there. Then I received a notice from them that they could no longer service my account because they were overwhelmed. They sold my account to another law group they contacted me and Im working with them. But my payment for February LPG took out of my account when they werent working for me in February. I have stopped payment on their account but they owe me \$348 and35 because they were not working for me at the time that they took that money.	
Amount Paid:	\$348.35	

Record # 383 / 159666861 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159666861	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/02/2023 12:00 AM	
Comments:	They took over a business that was working on credit repair for my husband. They draft our bank account each month for the past year at least. I email and try calling and get no response. I have been on hold for hours on end with screen shots as proof. I do not understand why no one answers the phone unless they are a scam. I have had meetings scheduled in the past that they cancel and I don't even know the reason nor how to reschedule them for updates on my husnands account. It is very frustrating. I hope you can help me. Re: [REDACTED]	
Amount Paid:		

Record # 384 / 160621098 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621098	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/31/2023 12:00 AM	
Comments:	October 2020 - September 2022 LPG law was supposed to handle two credit card accounts to get them charged off. I have received a summons from one of the credit card company and now I have a Zoom court date 5-18-23 at 2:15 pm with U S Bank suing for over \$7000 and I paid LPG law \$282 a month for two years to take care of this matter. I have sent emails and voicemails with no response. I would appreciate any help you can give me. You can reach me at [REDACTED] Additional Comments: Contact by the business; Finish the job	
Amount Paid:		

Record # 385 / 159481360 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Ptactucr Group
Reference Number:	159481360	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/04/2023 03:23 PM	
Comments:	<p>I authorized <b>litigation practice group</b> to deduct money from my checking account monthly. Payments were to come out on the 20th of each month. In March 2023 on the 20th \$207.04 was deducted from my checking account and again on April 20, 2023 the same amount. in April 2023 I learned that Litigations practice group closed its doors in February 2023. I also learned from my bank that it was not <b>litigation practice group</b> that took those payments in March and April 2023 it was a company called legal intake service . I contacted the number my bank gave to me for legal intake service 800-788-3934 and alert. Communications answered the phone. I left a message and no one has returned my call. If Lpg <b>litigation practice group</b> is continuing to deduct payments from my bank account, then I would assume they are also continuing to deduct from other bank accounts under the name of legal intake service. Lpg left thousands of their customers without any notice without paying any of the bills he continues to take money from my account. Other-Other Update</p>	
Amount Paid:	\$10,453.00	



Record # 386 / 159609915 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	LPG Litigation practice group
Reference Number:	159609915	
Product or Service / Theft Subtype:	Credit Repair	
Created Date:	03/29/2023 08:45 PM	
Comments:	CFPB Issue Type: Fraud or scam   --- Have contacted: CC Issuer	
Amount Paid:		

Record # 387 / 159569197 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	LPG Litigation Practice Group
Reference Number:	159569197	
Product or Service / Theft Subtype:	Credit Repair	
Created Date:	03/29/2023 11:24 AM	
Comments:	CFPB Issue Type: Fraud or scam   --- Have contacted: CC Issuer	
Amount Paid:		

Record # 388 / 159176471 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	The Litigation Practice Group PC
Reference Number:	159176471	
Product or Service / Theft Subtype:	Credit Repair	
Created Date:	04/19/2023 11:48 AM	
Comments:	CFPB Issue Type: Fraud or scam   --- Have contacted: CC Issuer	
Amount Paid:		

Record # 389 / 160014260 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	The Litigation Practice Group PC
Reference Number:	160014260	
Product or Service / Theft Subtype:	Credit Repair	
Created Date:	05/15/2023 06:34 PM	
Comments:	CFPB Issue Type: Fraud or scam   --- Have contacted: CC Issuer	
Amount Paid:		

Record # 390 / 159234379 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	The Litigation Practice Group PC
Reference Number:	159234379	
Product or Service / Theft Subtype:	Credit Repair	
Created Date:	04/21/2023 03:48 AM	
Comments:	CFPB Issue Type: Unexpected or other fees   --- Have contacted: CC Issuer	
Amount Paid:		

Record # 391 / 159838942 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	The Litigation Practice Group PC
Reference Number:	159838942	
Product or Service / Theft Subtype:	Credit Repair	
Created Date:	05/09/2023 03:29 PM	
Comments:	CFPB Issue Type: Fraud or scam   --- Have contacted: CC Issuer	
Amount Paid:		

Record # 392 / 159726032 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	The Litigation Practice Group PC
Reference Number:	159726032	
Product or Service / Theft Subtype:	Credit Repair	
Created Date:	05/05/2023 12:15 PM	
Comments:	CFPB Issue Type: Fraud or scam   --- Have contacted: CC Issuer	
Amount Paid:		

Record # 393 / 157430280 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	
Reference Number:	157430280	
Product or Service / Theft Subtype:	Business Imposters	
Created Date:	03/06/2023 07:11 PM	
Comments:		
Amount Paid:	\$376.59	



Record # 394 / 159909416 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	The Litigation Practice Group PC
Reference Number:	159909416	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	05/11/2023 10:34 AM	
Comments:	CFPB Issue Type: Fraud or scam   --- Have contacted: CC Issuer	
Amount Paid:		

Record # 395 / 160042805 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	LPG litigation practice group/ Phoenix law
Reference Number:	160042805	
Product or Service / Theft Subtype:	Credit Repair	
Created Date:	04/13/2023 01:30 PM	
Comments:	CFPB Issue Type: Fraud or scam   --- Have contacted: CC Issuer	
Amount Paid:		

Record # 396 / 160042674 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160042674	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/11/2023 12:00 AM	
Comments:	As of April of 2022 i consulted and contracted LPG group located in Tustin ca to help me with my credit problem after agreeing with them for an amount of \$356.34 a month they said it was going to take about 12 to 18 months to fix my credit. in January of 2023 i got summons by a creditor sent the paper work to them and haven't heard from them. i have being trying to get hold of them by phone, fax, email no response. they being taking my money for a year and done nothing. Checking into they're reviews found out so many complaints its unbelievable please help 	
Amount Paid:		

Record # 397 / 160319808 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160319808	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/16/2023 12:00 AM	
Comments:	<p>I signed up for LPG in December of 22, due to illness and serious loss of wages. I was told that my credit would tank then start to rebuild in 3 years. They took 3 payments, totaling around \$1890.00 then I heard nothing, they did not take my last payment. Then I reviewed a letter that they are no longer in Charge of my account&lt;br /&gt; My credit due to then dropped 220 points, I am way worse off than when I started . I cannot even call them or go through the portal, it's like they have disappeared. I do not know what to do. I'm a compete emotional mess. Please help&lt;br /&gt;&lt;br /&gt; [REDACTED] --- Additional Comments: Contact by the business; Repair</p>	
Amount Paid:		

<b>Record # 398 / 160627409 / Consumer Sentinel Network Complaint</b>		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	160627409	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	06/01/2023 12:00 AM	
<b>Comments:</b>	I hired LPG to handle my debt about \$32,000, paying them \$421.80/month for 36 months. After 36 months on April 05, 2023 I received a Civil Summons requesting a response within 20 days. I tried sending the summons to LPG but was informed that Phoenix Law was handling my case. After contacting Phoenix Law I sent the Summons to them, they contacted me and said they would handle the Summons for a fee of \$500, I paid the fee but I received a Motion For Order of Default Judgement on May 23, 2023, evidently they didn't respond to the Summons within 20 days! I contacted Phoenix Law about the Motion and sent them a copy.	
<b>Amount Paid:</b>		

Record # 399 / 160621096 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621096	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/28/2023 12:00 AM	
Comments:	I enrolled in this program in November of 2022 and I received and email that this company is no longer going to be able to represent me and transfer my information to Phoenix Law Group. After speaking to Phoenix Law I was made aware that all of the money Ive paid in to this program that was supposed to go to settle my past due accounts. Which none of my accounts have been paid. And Ive sent several messages about the \$1375 I've paid in with no response. Phoenix Law said they dont have any money from my account transfer that I would have to contact LPG. LPG's phone goes straight to Phoenix Law.	
Amount Paid:		

Record # 400 / 155398890 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	155398890	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	12/20/2022 12:00 AM	
Comments:	NOTE: In addition to the complaint notes immediately below, the Ohio Attorney General's Office provided additional information in fields whose header titles are quoted and follow the complaint notes. --- Would Like for LPG to stop withdrawing from my bank account and provide me a full refund --- Topic Description: Worked with company to help me husband and i with our debt relief and this company is charging us a biweekly payment for services which the company is not doing anything for the last 8 months and no updates from this company and i am requesting a full refund due to our agreement we sign in april 2022 that we could get a full refund if we were not happy with the services provided	
Amount Paid:	\$0.00	

Record # 401 / 158456760 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	158456760	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/13/2023 12:00 AM	
Comments:	I hired this law firm & Daniel Stephan March for debt consolidation in the fall of 2020. They have taken \$12,000.00 out of my checking account but have not paid any of my creditors. I now owe twice what I did, and the law firm seems to have disappeared. I need help, I can't afford an attorney, I can't afford to pay what my creditors are now asking for, I am at a loss. Every email with correspondence with this company somehow has vanished, after I clicked on an email from them yesterday. --- Resolution: Resolution-REFERRAL --- Status: Closed --- Estimated Savings: 0.00 --- Actual Savings: 0.00 --- WAG Resolution Date: 3/20/2023 3:25:04 PM	
Amount Paid:		



Record # 402 / 160319833 / Consumer Sentinel Network Complaint		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	160319833	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	03/24/2023 12:00 AM	
<b>Comments:</b>	<p>This is now my second complaint about this '??lawyer'?. As I stated in my first complaint. I was deliberately mislead and then given the run around when i wanted to cancel their service. I was also then charged AFTER i made it clear I did not want their program. I received a call stating I'??d be receiving a refund for my time in the program, and that it would arrive in roughly 2 weeks. That was beginning of February. It'??s almost April now. I was more than generous in giving them time to process this refund. I don'??t believe it will come if i don'??t yet again say something about this fraudulent company. ---</p> <p>Additional Comments: Refund; Contact by the business</p>	
<b>Amount Paid:</b>		

Record # 403 / 160621237 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621237	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/31/2023 12:00 AM	
Comments:	I signed up with LPG as a client on 3/7/21. The contract stated that this would be a two year program. During this time, I paid the 217.85 on twice a month. On 2/28/23, I received an email that I was being transferred to Consumer Legal Group. I was never consulted about this. I have not been able to get in touch with anyone at LPG. Based on the agreement signed on 3/7/21, I am entitled for a full refund as they did invalidate the debts nor consulted me as a client in regard to the transition. I hope to have this issue resolved in an efficient manner.	
Amount Paid:		

Record # 404 / 160621231 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621231	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/27/2023 12:00 AM	
Comments:	I started a debt resolution program with LPG in February of 2022, and I have not received any resolution for any of my debts with their help. One of the creditors sued me and I had to settle and make monthly payments. On my portal, it says all of my debts are charged off, which is NOT TRUE, as other creditors can still see these charges on my credit report. Now, LPG will not answer phone calls, emails, or messages through the client portal, and I no longer want to be a client of LPG, and I would like a full refund of all services that I have paid for and never received, which is a total of 3,964.32.	
Amount Paid:		

Record # 405 / 160621101 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621101	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/31/2023 12:00 AM	
Comments:	I signed up for litigation practice groups debt program In 2022. I paid them from February through December of 2022 and never received any thing they promised in the way of settlement to the debt collectors. I tried contacting them multiple times through January and February then in March received an email saying that they had moved my file to the oak stone law group. I contacted oak stained to cancel service and ask for a refund but they claimed I had to contact lpg for the refund so I called the number I had for lpg and oak stone law answered there is no way for me to contact lpg to get the over \$4000 dollars I paid them for service.	
Amount Paid:		

Record # 406 / 157727418 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	157727418	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	03/14/2023 04:49 PM	
Comments:	I was hired as the CFO for this company in October. This company presents itself as a law firm helping people with its debts but is actually a ponzi scheme that has defrauded investors out of hundreds of millions of dollars. I have evidence of Han Trinh writing over 100 fraudulent checks from our bank of america account and sending millions in fraudulent wire transfers from our JP morgan Chase account. There are several pending lawsuits against the company for defrauding investors and clients. The company is currently in receivership but the principals have established several other companys in an attempt to hide the assets and defraud the court.	
Amount Paid:		

Record # 407 / 159732536 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159732536	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/04/2023 12:00 AM	
Comments:	Contacted this company back in 2020 to help with my debt, through a consolidation w a resolution to get rid of any negative remarks on my credit score. They have since been paid in full(october 2022) & I am being sued for the money that I owed my creditors. They do not answer their phones or emails. I am in Illinois and would hope to file a lawsuit towards this company, with this to receive all of my money back if they do not keep up the end of the agreement that was signed (or both)  --- Additional Comments: My agreement to be held up on their end or a full refund of the money paid	
Amount Paid:		

Record # 408 / 159835331 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159835331	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	02/28/2023 12:00 AM	
Comments:	I was with Citidel Document Solutions and very happy with them. They then got bought out by LPG Law. Since then I've not received any status updates. The phone number doesn't work and the email address is no longer valid! I've been paying them religiously every month for quite some time and I can't get any answers to my case! I tried canceling my most recent payment through my bank so they would contact me and the cancellation didn't work because they use a number of different account numbers for withdrawing! I'm SO frustrated and tired of this company. I have no idea what they are actually doing to help me!!!	
Amount Paid:		

Record # 409 / 159835333 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159835333	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	02/28/2023 12:00 AM	
Comments:	I have tried emailing and calling numerous phone numbers found online or that were emailed directly to me by preprogrammed messages sent to me monthly. I have been unable to speak to anyone regarding my account that was opened with them nearly 3 years ago. I requested a phone call from their site and it was not returned. At this point I just want information from the company. Emails sent to them are being returned as failed to send. Nearly all the phone numbers I have tried I'm hung up on. Only one phone number works and I've been on hold for hours at a time with no one answering. --- Additional Comments: Contact by the business; Finish the job	
Amount Paid:		



Record # 410 / 159835307 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159835307	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	02/26/2023 12:00 AM	
Comments:	I have been a part of the program for over 2 B= years with no resolution; began September 2020. I have paid in full over \$10k. I have asked for refund. Program includes representation at court proceedings. I had 2 with no representation. No return phone calls for 4 to 5 months after setting up clear times for connection and appointment times with local attorneys. Now California number returns a quick busy signal or I have been on hold for over 30 minutes several times. I have very detail records and can provide. Again, paid for a service I did not receive. I have asked again for refund. I uploaded some notes for a court hearing May 2022. 	
Amount Paid:		

Record # 411 / 160042612 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160042612	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/13/2023 12:00 AM	
Comments:	I ordered lpg services and added direct withdraw at the sum of 302.11 after this order in December 13 th and money withdrawn on Jan 3rd, I immediately canceled as they were not returning calls and tried to give my account to another company. I asked for a refund and spoke to many people from their office. They said yes we sent to accounting. Then never returned any calls or e- mails. I filed with your office on file [REDACTED] They said sorry and we're refunding on my account with them [REDACTED] So your office considered the problem fixed. They never refunded me or will not answer the phone or e mails still. I need help, thank you. [REDACTED]	
Amount Paid:		

Record # 412 / 160347033 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160347033	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/22/2023 12:00 AM	
Comments:	<p>I've been paying this LPG for the first year over 700 and over 500 for the last year. I only have 2 more payments. But this LPG group did not helped me with my accounts. I'm getting judgement and garnishment that they're supposed to handle. And now they transfer the account to Phoenix Law who is doing the same. Unable to give me info and unable to help me. I was requesting a refund and they threatened me that I will not get any refund because LPG file for bankruptcy. I spent over 15000 for them to help me. But they did not help me at all. Instead put me in a worst situation. I want to get a refund as promised when I signed the contract.</p>	
Amount Paid:		

Record # 413 / 160621230 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621230	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/30/2023 12:00 AM	
Comments:	I enrolled in LPGs debt validation program, and have been getting screwed ever since. LPG did absolutely nothing for me. I got sued by one company and LPG didn't negotiate on my behalf as promised. The main complaint however was my account was transferred over to a group called Oakstone in the middle of the night without any heads up warning and now I've been trying to retrieve my legal documents from LPG but there is no way to contact them and this Oakstone group is somehow an even bigger con artist and has had my account for 3 months and refuses to help me in any way . My life has been a living hell since I got wrapped up in this whole mess.	
Amount Paid:		

Record # 414 / 160621185 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621185	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/03/2023 12:00 AM	
Comments:	I have submitted multiple payments to LPG in the hopes that they would help me with my debt, but to no avail had they helped. They only made matters worse and I have unable to resolve any ongoing debts for payments (6+, unable to identify all of them) which I have already made to LPG. How can I get back the thousands of dollars I have already paid them for a service that they were unable to provide? 1/23/2022 - \$614.68 2/23/2022 - \$614.68 3/23/2022 - \$614.68 5/23/2022 - \$614.68 6/23/2022 - \$614.68 9/25/2022 - \$614.68 Thank you, [REDACTED] -- Additional Comments: REFUND WANTED!	
Amount Paid:		

Record # 415 / 160621174 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621174	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/05/2023 12:00 AM	
Comments:	I contracted with LPG in October of 2022 and they have been taking 479.14 from my checking account since then for a total of 3353.98 and have yet to help with creditors. I have made multiple attempts to contact them for updates and now they are not even able to be reached by phone, email, and message on the customer portal. I am now receiving phone messages and letters from the creditors advising they are sending me to collections. They took out 2 payments from my account February of 2023 and still have not returned one of them. I need resolution. Please contact me for more indepth details. I can't afford to continue on like this. --- Additional Comments: Refund; Correction to a credit report; Finish the job	
Amount Paid:		

Record # 416 / 160621089 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621089	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/28/2023 12:00 AM	
Comments:	In April 2021 I was contacted by the Litigation Prattice Group to help me clear some unsecure and credit card debt. Starting in 2022 i was not getting any updates or information with regards to my file and some of my creditors were STILL on my credit report even after the LPG had stated that THEY would help to have these items removed. Back in February of 2023 I was informed that the LPG had sent my information to another debt consolidation company only to find out that this company (Consumer Legal Group) had in sent my file back to LPG. I have been calling this organization and emailing LPG since Friday March 23rd and I have YET to get a response.	
Amount Paid:		

Record # 417 / 160720328 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160720328	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/12/2023 12:00 AM	
Comments:	I was looking for a way to resolve my debt , unfortunately I was dissatisfied as I couldn'??t reach anyone multiple times, left voice messages and no return calls and then found out the business was permanently closed . I pay almost 1900 dollars to them and requesting a refund of the money that I submitted .  I was initially informed they transferred my account to consumer debt. After multiple calls with them , they sent me a refund form to fill out. I filled it out , two weeks later I didn'??t hear anything back . I called and requested to speak with a supervisor and informed they don'??t have the funds . I need to reach out to LPG . I have called and left multiple messages and have not received any response .	
Amount Paid:		



Record # 418 / 158397230 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	158397230	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	04/02/2023 02:18 PM	
Comments:	I began using this company for debt relief. I paid them a specified amount and they were to distribute money to my creditors. They did not distribute any money to any of money creditors. I owe all the money back to the creditors as well as late fees and legal fees because they were supposed to be handling these debts and come to find out they did not perform any services to help with my debt relief. They stopped communication with me within this last year and are non responsive. The company is said to be going through the bankruptcy process and I am out thousands of dollars and legal issues.	
Amount Paid:	\$20,000.00	

Record # 419 / 159536339 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159536339	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	02/23/2023 12:00 AM	
Comments:	I signed up with LPG on 12/21/21. I started out with 5 credit cards since that time I have been sued by 2 of my credit cards where I ended up paying a lump sum on one and I've been set up on a 36 month payment plan for the other one. Absolutely nothing has been done for the remaining 3 debts. I was also told that initially my credit score would dip and then come back up eventually after 18 months. As of Jan23 I have paid \$4,770 and my credit score is so low I may never recover. I'm worse off than when I started, I would like a refund so I can actually start paying off my debts. --- Additional Comments: Refund; Repair	
Amount Paid:		

Record # 420 / 160182550 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160182550	
Product or Service / Theft Subtype:	Creditor Debt Collection	
Created Date:	03/01/2023 12:00 AM	
Comments:	Note: C is for consumer and R is for merchant. --- Been paying money to this company for a few years towards student loan debt relief. Recently discovered there was a lawsuit with this company and the phone number just changed and I received an email that all payments would no longer be with this company. Money has now been deducted from my account from Oakstone Law Group and NO notification was sent out previously and have been charged twice this month resulting in over drawn Bank account. Getting the money refunded, as I was told, was going to happen from Oakstone. I did not authorize Oakstone so the fact they have my banking information is worrisome. I will be looking into this company, as well. --- Complaint Status: Open	
Amount Paid:		

Record # 421 / 160544110 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160544110	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/30/2023 12:00 AM	
Comments:	I signed a contract with LPG ON 12-18-2020 I enrolled 5 pieces of credit that they said would be resolved and was paying them 820.82 per month and to date have paid 19,091.52 to get my debt resolved. I called numerous times and left a message for a return call and never received a call back. The employees that you talk to have no idea what they are doing. I have now been sued 3 times and finally have a resolution to those. I actually had to start hunting my account and found it with another law firm. I feel LPG scammed me and I want my money returned	
Amount Paid:		

Record # 422 / 145902108 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation practice group
Reference Number:	145902108	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	03/17/2022 05:16 PM	
Comments:		
Amount Paid:	\$254.90	

Record # 423 / 160094652 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160094652	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/16/2023 12:00 AM	
Comments:	I signed up with LPG 2.5 years ago to resolve some debts I had incurred. I have been paying \$316.60/ 2x a month totaling over \$18k. These payments were to cover lawyer fees and provide LPG funds to pay out a settlement should it reach that point as well as represent me should I get sued. However, when I got a letter from Amex, they sent me to a local counsel on the east coast who would be handling the case. According to him, LPG has not paid him a dime to this date.  LPG has gone bankrupt and transferred all of my private information to Phoenix law without my permission and began automatic withdrawals without my permission.	
Amount Paid:		

Record # 424 / 160094670 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160094670	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/16/2023 12:00 AM	
Comments:	I signed on to LPG as a way to help me with some debit issues. They provided no actual services and debited my account each month in the amount of \$253 per month for the past 8-9 months. As recent as April 2023 I had two unknown companies try to debit that at the same time and I had to dispute it with my bank. On May 15 2023 I had a company called Phoenix Law try to debit my bank account for the same amount listed above. I have never done business with Phoenix Law. I have been unsuccessful in many attempts to get in contact with LPG to cancel my account. I am asking for help in obtaining a full refund of any monies paid to LPG.	
Amount Paid:		

Record # 425 / 160621137 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621137	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/29/2023 12:00 AM	
Comments:	I started a case with lpg back in feb 22, I had contact with them and my case was moving along as far as I knew . As of January of 23 I haven'??t been able to contact anyone my original payment plan was transferred to someone else and I believe they'??re now out of business. No one answers the phone there website is shut down and I'??m left with more debt then I had before. I want my plan voided and a refund of the money that I'??ve paid. This has basically ruined everything and sent me back 5 years . The worst part is no one will even talk to you .	
Amount Paid:		



Record # 426 / 160720367 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160720367	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/13/2023 12:00 AM	
Comments:	I enrolled in debt resolution 1014/22. Nothing has been done other than destroying my credit. I received an email from LPG that my account was transferred to CLG effective 2/28/23. A payment was deducted from my account from CLG on 3/17/23 in the amount of \$390.32 which was the monthly payment deducted by LPG. I called CLG this morning and to my dismay was advised that they didn't have an account for me. I have requested a refund for the March payment from CLG as well as placed a stop payment through my bank. I would also like a refund from LPG totalling \$1,951.60 for the payments to them.	
Amount Paid:		

Record # 427 / 159142277 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	The Litigation Practice Group PC
Reference Number:	159142277	
Product or Service / Theft Subtype:	Credit Repair	
Created Date:	04/18/2023 10:36 AM	
Comments:	CFPB Issue Type: Confusing or misleading advertising or marketing   --- Have contacted: CC Issuer	
Amount Paid:		

Record # 428 / 157411318 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	The Litigation Practice Group PC
Reference Number:	157411318	
Product or Service / Theft Subtype:	Banks, Credit Unions & S&Ls	
Created Date:	03/03/2023 04:28 PM	
Comments:	CFPB Issue Type: Problem with a lender or other company charging your account   Transaction was not authorized --- What Happened: My consolidation loan was sold to oak stone law group from <b>litigation practice group</b> they were not authorized to take out money after February 1st on February 27 the charged my account and now i am overdrank 350. Oak stone told me they were fraudulent charges since no funds were to be charged after Feb. 1st they are not responding to oak stone and i filed a dispute to the bank --- Have contacted: CC Issuer --- Fair Resolution: i want my money returned to straighten my bank account.	
Amount Paid:		

Record # 429 / 158326560 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	The <b>Litigation Practice Group</b> PC
Reference Number:	158326560	
Product or Service / Theft Subtype:	Credit Cards and Loss Protection	
Created Date:	03/29/2023 05:07 PM	
Comments:	<p>CFPB Sub product: Credit card debt --- CFPB Issue Type: False statements or representation   Attempted to collect wrong amount --- What Happened: February 2018ClearOne Advantage Debt Settlement CompanyAround 2/2018 (agreement later signed 7/3/2018), I was contacted by ClearOne Advantage regarding a debt consolidation offer. I was having problems due to many challenges largely due to taking care of my Dad (passed away in 2020). I will file a separate complaint regarding ClearOne Advantage. From the start of the relationship with ClearOne, I was advised the company has the best negotiators to help resolve all debts and get a brand new start on my credit within 2 years. Also since ClearOne would be entering the negotiations on my behalf, they would get a reduce principal amount from each creditor. I was instructed not to contact my creditors and if the creditors contact me to not speak to them under any circumstances as it would hamper the negotiations. The company has indicated to stop making payments on my credit cards. The company was collecting approximately \$600 from my bank account along with other fees. In 2019, I received approximately 5 lawsuits from my various creditors for non-payment. ClearOne did nothing to help me and after speaking to a Senior leader at the company, they indicated certain debts were not being negotiated. I had to immediately respond to all lawsuits and in some cases settle outside of court with the creditors. I wrote a complaint letter to the senior team of ClearOne but nothing happened. Largely my accounts were charged off. To this present day, this is impacting my ability to get employment because as instructed, I did not make any payments and the accounts were either charged off or lawsuit filed. This has impacted my credit score and also when employers run a background check, they will see the delinquent accounts. NOTE: A separate complaint will be filed for ClearOne AdvantageSeptember 2020 - August 2022Beyond Finance Debt Settlement Company Around September 2020, I enter into another debt settlement agreement with Beyond Finance. The company was trying to help me with the remaining creditors from the ClearOne agreement. I had a relationship with Beyond Finance until August 2022. At this point, I don't believe there are any issues with Beyond Finance. August 2022 - Present <b>Litigation Practice Group</b> Debt Settlement CompanyConsumer Legal Group Debt Settlement CompanyOakstone Debt Settlement CompanyPhoenix Law Group Debt Settlement CompanyIn August 2022, I was contacted by <b>Litigation Practice Group</b>. A representative explained they had authorization to work with me to help me remove medical debt and also previous charge offs from my credit report. Essentially, all of the previous credit card debt that ClearOne did not negotiate in 2018 that was charged off, <b>Litigation Practice Group</b> indicated they would contact all of my old creditors and resolve all of my debt for a reduced amount plus get the charge offs removed from my credit and once again my credit would be back on track in two years. I agreed to cancel the Beyond Finance agreement and enter into an agreement with <b>Litigation Practice Group</b> because the company stated they would handle all of my creditors including any medical debt/collections (approximately \$1200). I entered into an agreement for approximately \$250 per month. Around 3/14/2023, <b>Litigation Practice Group</b> sent me an email and indicated they were transferring my account to Consumer Legal group since I was not satisfy with there services. In reading the email. it seems as if I had an issue with they services. I made no complaints. On 3/14/23 I received an Welcome email from Consumer Legal Group with instructions to signed a new agreement. I tried</p>	

	contacting <b>Litigation Practice Group</b> but the telephone number went straight to a busy line. I also emailed the company but no response. I went on the website to find a number for the Managing Attorney (Daniel March) that sent the Litig
<b>Amount Paid:</b>	

Record # 430 / 155183869 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	The Litigation Practice Group PC
Reference Number:	155183869	
Product or Service / Theft Subtype:	Credit Repair	
Created Date:	01/03/2023 05:16 PM	
Comments:	CFPB Issue Type: Fraud or scam   --- What Happened: On December 8, 2002, Company verbally agreed on recoreded line to cancel orginal Retainer/contract to start work on December 9, 2022. They were supposed to send me a new reatiner on December 8, 2022. They did not,I received confirmation of cancellation and on December 12, 2002. They refuse to refund my money \$371.28. They can not produce any work they did on my behalf to keep my money. The company is <b>Litigation Practice Group</b> loacted at Address: 17542 17th St Suite 100, Tustin, CA 92780 Phone: (949) 715-0644. --- Have contacted: CC Issuer --- Fair Resolution: Refund of my \$371.78 stolen	
Amount Paid:		

Record # 431 / 141393231 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	The Litigation Practice Group PC
Reference Number:	141393231	
Product or Service / Theft Subtype:	Credit Repair	
Created Date:	10/28/2021 09:07 PM	
Comments:	CFPB Issue Type: Excessive fees   --- What Happened: I signed with <b>litigation practice group</b> over a year ago, they were using coastal processing group, I pay 306 dollars a month, they did get me a lawyer for a case here in Augusta georgia other than that, they have done nothing, you can't contact them. I have tried to cancel my membership 3 times, but they continue to w/d money from my account. I want to cancel and a refund of half my money, 1800 they can keep, I want a refund of the other 1800 dollars --- Have contacted: CC Issuer --- Fair Resolution: membership cancelled and a return of 1800 dollars	
Amount Paid:		

Record # 432 / 159236401 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigationpracticegroup
Reference Number:	159236401	
Product or Service / Theft Subtype:	Credit Repair	
Created Date:	02/10/2023 12:00 AM	
Comments:	<p>In November 2020 I joined a debt/credit repair program with the <b>Litigation Practice Group</b> to handle over \$90k in debt. The company was Coast Processing at the time and then changed to DocPros and then <b>Litigation Practice Group</b>. Since December 2022I have been sued by 3 of the 6 accounts that the <b>Litigation Practice Group</b> was supposed to be handling. I have since stopped payments to LPG and have requested a full refund of over \$9800. The total amount paid to LPG since November 2020 was over \$16000, in June 2021 they refunded \$6100 and since June 2021 I have paid LPG \$9800. Monthly Payments of \$768 to \$773 have been paid to LPG since June 2021. The service they promoted did nothing to help with the debt or creditors except put everything on hold and LPG taking my money month to month. I have made numerous attempts to contact LPG via email and phone and have not gotten a response of when the refund would be paid out. I have recently on 2/9/23 sent a certified letter to them as well and filed complaints with the CFPB, BBB, State Attorney and Fraud Websites. I'm needing assistance in getting my money back as LPG did not represent or help with any of the debt/credit program I had signed up for.</p>	
Amount Paid:		



Record # 433 / 151383216 / Consumer Sentinel Network Complaint		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	151383216	
<b>Product or Service / Theft Subtype:</b>	Credit & Debt Counseling	
<b>Created Date:</b>	08/30/2022 11:19 AM	
<b>Comments:</b>	<p>I was contacted by a chain of representatives from this firm under the guise of debt relief. They made sure to get my bank information and credit report upfront under the guise of verifying my identity and evaluating my debts. Throughout the pitch I thought this was an agency that negotiated on my behalf for better rates and equitable resolution of my debts. At the end of a very long, high pressure process (which I now understand was to make me anxious to conclude the agreement and escape web) was the bait and switch. They informed me that none of my creditors would be paid guaranteed. Instead I would pay THEM \$907 per month, and they would sue my debt away. I think this is dishonest. Their plan is to intentionally default on debts I can pay on the premise that companies will write off the debt rather than engage in litigation. Moreover, they would use the threat of bankruptcy to induce settlement. While they informed me that these were tactics they might employ, I mistakenly assumed they were intended for predatory or overly aggressive lenders. It was only some days later that I comprehended exactly what I had signed up for. Within days, and without consultation or informed consent, they sent cease and desist letters to all my creditors which have led to multiple unilateral account closures. My business and I are cut off from credit completely, and most companies will not speak with me about the issue for fear of litigation. I have to close my bank account to prevent further charges! Attempts to contact the <b>Litigation Practice Group</b> result in 20 minute holds for a representative and then disconnection. While these practices may be legal de jure, they are motivated by fraudulent intent. I do not want to declare bankruptcy, nor do I wish my creditors to cease communication with me. Unfortunately, the novel nature of this scam does not fit neatly into either financial fraud or identity theft, so no one really knows how to deal with it. Plus, I strongly suspect that I lack the resources to contest a law firm on my own.</p>	
<b>Amount Paid:</b>	\$906.00	

Record # 434 / 160319834 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160319834	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/19/2023 12:00 AM	
Comments:	<p>I contracted with <b>Litigation Practice Group</b> (LPG) May 2022, with the understanding they would work with my credit card company to resolve my debt, and - if they were not successful - I would be refunded money that I paid to LPG. LPG set up a monthly auto-debit from my checking account for the amount of \$254.49. For many months, I had no reason to be concerned. I received regular email communications, and assurances they would be available to answer any questions. Then, on 2/13/2023 I received an email from Daniel S. Marsh, who I understood to be a lead attorney for LPG. In this email, I was 'congratulated' on 'my transition' to Phoenix Law, 'assured' that I would be well taken care of, and that someone from Phoenix Law would be reaching out to me. Even then, I was not concerned, but after several days went by and I received no contact from Phoenix Law, I attempted to reach out to LPG. I called every phone number I had for them, and was either diverted to a completely unrelated marketing round-robin, or the call was cut off with no answer. I have not been able to reach them at all. I immediately called my bank and put a stop-payment on any future auto-debits. Up to that point, 9 months of payments had been made, for a total of \$2,290.41. I would request a full refund, based on the refund portion of our contract which states: 'If you reach the conclusion of LPG'??s representation of you and a debt remains in dispute without resolution, you will be eligible to receive&lt;br /&gt;a full refund of the fees that you paid towards your representation in connection with that account (i.e., you will be refunded the fees paid in&lt;br /&gt;proportion to the debt that was not resolved).' (My Capitol One debt amounts to approximately \$10,000.) Meanwhile, I have been served a lawsuit by Capital One, and am scrambling to obtain pro-bono legal help (as I receive only Social Security income and have zero assets), to meet the response deadline. Thank you for your assistance.</p>	
Amount Paid:		

Record # 435 / 160621134 / Consumer Sentinel Network Complaint		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	160621134	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	03/29/2023 12:00 AM	
<b>Comments:</b>	<p>On 01/05/22- I received an email from LPG law (email attached) that they would be servicing my debt resolution account that was formerly services by Citadel. In the email it specifically says, 'Your file is now being serviced by a law firm, LPG, with licensed counsel in every state. As a result, if you are sued by a creditor, or are being harassed by a creditor and need to sue them, LPG will handle your representation for no additional fee - such service is already included the fees you have paid.' Over the next few months, I received tons of email communication and phone calls from LPG with updates to my account. In Sept 2022, I received a summons for one of my accounts which I quickly uploaded to the LPG portal on 09/03/22. I received acknowledge that LPG received the summons and someone even called my to go over my income and monthly expenses. In December 2022, I received an email from someone in the HR Dept where I work that my wages were being garnished. I uploaded the garnishment letter (attached) to LPG law client portal and sent a message but no one responded. So, I scheduled a phone conference and on December 30th, I had a phone conference with Juliette at <b>Litigation Practice Group</b> who said that their office was going to take care of the wage garnishments. My wages continued to get garnished at \$1400 per month! So, I scheduled another phone conference and received a google calendar invite for Jan 27th at 11:40 PM with Monica Bahena...she never called me! I scheduled another phone conference and received a google calendar invite for Feb 1st at 1:40 PM with Selena Garcia...she never called me. Now there are no open appointments available on their calendar. It is now almost April and my wages are still getting garnished at \$1400/month. I am more in debt and than before paying for this debt consolidation assistance. My family is living off credit cards and the stress is unimaginable. &lt;br /&gt; --- Additional Comments: Wage garnishments to end. Refund the amount of the wages garnishments. Assistance with my debt resolution.</p>	
<b>Amount Paid:</b>		

Record # 436 / 159835289 / Consumer Sentinel Network Complaint		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	159835289	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	02/25/2023 12:00 AM	
<b>Comments:</b>	<p>I contracted with <b>Litigation Practice Group</b> (LPG) to help me with debt relief. They told me it would take about 18-24 months and would be there for me every step including representing me if I needed legal representation I agreed to pay \$655.78/month. They also stated if a creditor would not settle, as they were removed my monthly cost would be decreased. I received a summons from one of my creditors and I immediately sent it to LPG, they told me not to worry, they would represent me and that they would get me local legal representation for me be they were in California. I was contacted on January 23rd for information collection and told '??legal'?? would be reaching out to me regarding a resolution. On February 2nd I received a call from LPG and came to a settlement agreement fir the creditor. I was told they would bring the offer to the creditor for their agreement. I was also told that my payment was decreased and my payments for February, March and April would be deferred and my next payment would be on May 6, 2023. I signed the new agreement stated this. On February 3rd I received a text stating the creditor agreed to the terms and I would be receiving the paperwork 7-10 business days. I asked for additional information prior to the paperwork with who the contact for the creditor is. It was texted to me. As I now wait for the paperwork, on February 6th, LPG deducted the \$655.78 from my account. I contacted LPG, and they said they would contact their accounts payable and get back to me. I waited a day and began calling LPG, there was no answer to my call and the phone would disconnect. I sent a text and no response. On about 2/16, I received an email stating, congratulations your account has been transferred to Phoenix Law. I emailed back asking what about the money. Instead I received an email saying this was sent to Phoenix law(PL). PL unable to help , I needed to speak to my creditor and resolve myself. I want my February payment refunded.</p>	
<b>Amount Paid:</b>		

Record # 437 / 160319871 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160319871	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/19/2023 12:00 AM	
Comments:	<p>In August 2021 I entered into a contractual agreement with the <b>Litigation Practice Group</b>. This after a much difficult and challenging time following COVID/ unforeseen family expenses, I chose to consolidate my credit cards and unsecure loans into a Debt Resolution Program. After making payments of over \$850 a month for several months and not hearing from LPG, nor seeing any of my debt come to 'term' I began contacting LPG starting in January 2022 asking for status updates on all accounts. Never once did any of the representatives state that they had at least 'one.' I also asked for monthly updates by phone and email about my accounts and again that did not happen. They (LPG) continued to take my automatic withdrawal of \$857.92 out every month and not one letter had ever been written to any creditor on my behalf, nor any settlement offer negotiated after 12mons of being in the program. I became very upset and suspicious about where my money was going and frustrated with what the program should promised to do on my behalf. Instead, the more I called, the less I was answered. The representative at times became angry and raised their voice at me. No answers, just more payments being taken from my account. After speaking with one of the agents she said that a refund was possible. With that in mind, I requested to terminate my program and request a refund (by text?). My credit was the worst it had ever been in my life! The program that promised to help me, actually failed me and caused me additional financial pain and suffering. The creditors were calling and one actually knocked on my door at my home. I tried calling several times a day and numerous times a week to get answers, they stopped taking my calls. I called form a different phone at times to try and get through. At every turn I was met with the same scripted answer.. 'Your refund request was escalated and I can't tell you anything more than that.' It is over 3 months and I have still not received my refund.</p>	
Amount Paid:		

Record # 438 / 160627410 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160627410	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/31/2023 12:00 AM	
Comments:	<p>On April 7, 2021, we signed a contract with <b>Litigation Practice Group</b> (LPG). They told us verbally that they would take our credit card debts that had gone to collection and make deals with the companies to agree to settle the accounts for much less than owed. They said that the 24 month program of paying \$449 to them would go to a 'bank' for their fees AND the settlements would be paid out of that banked money. Would never have signed if knew that they were not making any deals with any of these creditors and that our money essentially went nowhere. They misrepresented themselves and we signed this contract while on the phone with them. After reading the contract today, it is totally ambiguous. They never provided us with updates other than saying they were still working on our case, which is complete BS. They then transferred us to Oakstone Law Group, which never reached out or responded to any of our communication. Next thing we knew, we had been transferred to Phoenix Law and I just spoke to them and they said that the money all went to legal fees and that they would represent us now, but nothing has been done on our debt resolution. All numbers that are for either of the 2 companies all go directly to Phoenix coincidentally. They claimed they'd call back from the legal team but I have no faith that this will occur. It is my understanding that LPG went bankrupt. Our money went nowhere and we got absolutely nothing accomplished with our debt in over 2 years. My husband's credit score is now 512. This is beyond not okay and we want a full refund of our money spent toward this as I could have done more work myself and spent that \$449 toward the debt and worked out deals myself for all of this. I expect that Phoenix Law refunds our money for this because LPG is no longer in business and they have our case. LPG's website is still up on the net. This is absolutely unjust and unfair. --- Additional Comments: Refund; Correction to a credit report</p>	
Amount Paid:		

Record # 439 / 160621100 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621100	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/28/2023 12:00 AM	
Comments:	<p>My wife and I had been linked up with <b>Litigation Practice Group</b> towards the end of last year and signed their contracts on 10/07/2022. They agreed to help us with our growing debt of well over \$40k through their process of validation. Their fee was to be 1/2 of our total debt owed to be paid monthly over the course of 3 years. My wife and I were concerned this was expensive, but we were desperate. The insurmountable debt in addition to the impending doctors fees and medical expenses to come as a result of my mother-in-law's declining health were becoming all too much. My wife and I agreed to LPG's terms. Throughout the process it has been difficult to recieve updates and everyone we talked to seemed to be reading from the same script. Then on 03/01/2023 we received email notice that our account had been given to Consumer Legal Group as they would be able to better handle our case. I've contacted CLG multiple times over the past few weeks for updates and no one with CLG has any record of my file. The best CLG did was to suggest that I reach out to Phoenix law as they may have my account now. I then found a lot of information online about how LPG was being run by a disbarred lawyer. Now I am concerned that my wife and I are in an even worse state than before. We have paid LPG over \$3k with another payment coming out of our account in a couple weeks in addition to the almost 200 points that my credit score has fallen. We just have no idea what to do. LPG keeps taking our money, even though there is proof of the company shutting down. If we do not get contacted by LPG soon we'll have to assume we got scammed and take the necessary actions to be made whole again. I just don't know how we'll come back from the damage that working with LPG has done to my credit. We just hope beyond hope that LPG will do the right thing. --- Additional Comments: Finish the job; Refund; Repair</p>	
Amount Paid:		

Record # 440 / 160720326 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160720326	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/12/2023 12:00 AM	
Comments:	<p>Over the past two years and 3 months starting in November of 2020 I have paid <b>Litigation Practice Group</b> under a contract stating they would help me resolve my credit card debt through the use of lawyers and paying monthly to them, which would allow them to pay for lawyers and work on getting some of my interest negotiated down.&lt;br /&gt;I trusted this company to do as they said. Over the past 6 months, I have not been able to schedule calls, get ahold of lawyers, or check on my case. They continued to pull money out of my account.&lt;br /&gt;I would like a full refund for my money. It appears the company has been closed after a lawsuit. I have been paying them for over 2 years every month.&lt;br /&gt;I was advised to stop paying my cards and to let them go to collections. I trusted them because they were lawyers who stated they were experts and that they could resolve my debt in 18 to 24 months. It has now been 30 months and I'm getting no response. &lt;br /&gt;Please see the refund policy: &lt;br /&gt;Refund Policy&lt;br /&gt;If an account is fully validated by a creditor, such that no further dispute to the validity of the account could be made, you will receive a full refund of the fees that you paid towards the invalidation of that account (i.e., you will be refunded the fees paid in proportion to the debt that was validated). Should you have an outstanding balance with LPG at the time your refund is issued on the validated account, any refund will first be applied towards the outstanding balance. A client can elect to move to a debt settlement service on any validated account in lieu of obtaining a refund. If a client makes such an election, fees will no longer be collected for such account and debt settlement services will be performed for no additional fees.&lt;br /&gt;Debt Settlement&lt;br /&gt;If LPG is unable to invalidate any debt, you may elect to have LPG negotiate a settlement on your behalf with the concerned creditor without any additional fees being charged to or incurred by you.</p>	
Amount Paid:		



Record # 441 / 160763885 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	The Litigation Practice Group PC
Reference Number:	160763885	
Product or Service / Theft Subtype:	Credit Repair	
Created Date:	06/07/2023 10:25 AM	
Comments:	CFPB Issue Type: Fraud or scam   --- Have contacted: CC Issuer	
Amount Paid:		

Record # 442 / 147360942 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	The Litigation Practice Group PC
Reference Number:	147360942	
Product or Service / Theft Subtype:	Credit Repair	
Created Date:	04/25/2022 09:59 AM	
Comments:	CFPB Issue Type: Unexpected or other fees   --- What Happened: I called told them to cancel my account and not to take anymore money from my bank account on April 11th 2022 a withdrawal of 623.60 was withdrawn from my checking causing 2 overdraft fees of \$37. I called <b>litigation practice group</b> was told it was a system glitch money would be returned. Screen shot of fees and withdrawal sent per instruction to lpg. Called when not back in 48 hrs told it would be next day same answer everyday still no refund. --- Have contacted: CC Issuer --- Fair Resolution: I would like a full refund of all monies paid to them as they have done nothing in the 6 months they have been receiving money	
Amount Paid:		

Record # 443 / 159654337 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	The Litigation Practice Group PC 17542 17th street suit 100 tus
Reference Number:	159654337	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	03/31/2023 04:22 PM	
Comments:	CFPB Issue Type: Fraud or scam   --- Have contacted: CC Issuer	
Amount Paid:		

Record # 444 / 157547423 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	The <b>Litigation Practice Group</b> PC
Reference Number:	157547423	
Product or Service / Theft Subtype:	Banks, Credit Unions & S&Ls	
Created Date:	03/07/2023 12:23 PM	
Comments:	CFPB Issue Type: Problem with a lender or other company charging your account   Transaction was not authorized --- What Happened: On Feb 24 , 2023 <b>Litigation Practice Group</b> withdraw a payment of \$249.26 when they were not supposed to because on Feb 3,2023 my account was referred to Oakstone Law Group. Oakstone Law Group then proceeded to withdraw another payment of \$249.26 on Feb 28,2023. LPG Law was not supposed to withdraw the February payment but they did and Im a trying to get that payment refunded.I put a stop payment on all further LPG Law payments with my Bank on March 7,2023. --- Have contacted: CC Issuer --- Fair Resolution: I would like a refund of the \$249.26 payment.	
Amount Paid:		

Record # 445 / 157938909 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Aldridge Pite Haan, Llp.
Reference Number:	157938909	
Product or Service / Theft Subtype:	Third Party Debt Collection	
Created Date:	03/10/2023 12:00 AM	
Comments:	<p>Transaction took affect in 202. I solicited the assistance of the Litigation Practice Law Group. The purpose was to resolve my debt of three (3) companies. I made payments as agreed, however, my debts were not paid as agreed by the <b>Litigation Practice Group</b>. I contacted the <b>Litigation Practice Group</b> in November 2022, while communicating my displeasure with their services, the individual that I spoke with assured me that they would refund me \$5,000.00, since they had not honored the contract. To date, I haven't received anything from this company (<b>Litigation Practice Group</b>). I was advised to contact Attorney Aldridge Pite Haan, which I have on numerous occasions, to no avail. After contacting the three (3) companies that I was till indebted to, I discovered that only one of the companies had settled, &lt;br /&gt; [REDACTED] &lt;br /&gt; [REDACTED] still has not been paid since 2020, nor has any communication been made by the Litigation Practice Law Group. The last debtor is &lt;br /&gt; [REDACTED] br /&gt;The most recent call that I placed was 3/10/2023 to Aldridge Pite Haan, again, to no avail. This practice is totally unprofessional and should not be allowed to be in the Law profession. I may be reached t, [REDACTED] &lt;br /&gt;</p>	
Amount Paid:		

Record # 446 / 158024021 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	The <b>Litigation Practice Group</b> PC
Reference Number:	158024021	
Product or Service / Theft Subtype:	Credit Repair	
Created Date:	03/21/2023 10:01 AM	
Comments:	<p>CFPB Issue Type: Problem with customer service   --- What Happened: I signed up with <b>Litigation Practice Group</b> in October 2022. I received an email notification on 1/26/2023 stating they were transferring my file to Consumer Legal Group. On 1/27/2023 I received the confirmation of transition email from Consumer Legal Group and things seemed to be transitioned seamlessly. As of 2/22/2023 Consumer Legal Group cannot find my file and has no record of ever having my file. I then get an email from Phoenix Law telling me my file is with them. I spoke to Phoenix who helped me do some digging. I then receive a generic apology email from <b>Litigation Practice Group</b> on 3/1/2023 telling me they are transitioning my file to Consumer Legal Group again. On 3/7/2023 I get the confirmation of transition from Consumer Legal Group stating to allow 5-7 business days for them to upload my file. I called Consumer Legal Group today, 3/21/2023, and they still have no record of my file. I tried calling <b>Litigation Practice Group</b> to get answers and the phone disconnects. All the while they seem to have no issues taking my monthly payment of \$257.87 out of my account but I have no idea where my file is and cannot get anyone on the phone to speak with as email is no longer acceptable form of communication for this matter. --- Have contacted: CC Issuer --- Fair Resolution: LPG has now put me in a position with my creditors that my accounts are seriously delinquent and I am now going to have to try and settle with these creditors myself if I take this back instead of getting the promised positive outcome of them dissolving my debts and getting them removed from my credit report. I want my file with a reputable company that actually delivers what they promise because this is a huge lift for me to fight these battles now with my creditors. And I would like confirmation and reassurance that this will happen from an actual person of authority within the company</p>	
Amount Paid:		

Record # 447 / 160042675 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160042675	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/11/2023 12:00 AM	
Comments:	This company is double debiting my bank account and has for the last two months causing me more financial hardship when they were supposed to help. They debited 636.39 on 2/6/23 and 428.39 on 2/7/23 the lesser amount was supposed to be the only one taken. So I put a stop payment on their debit hoping to get them to contact me that way because I have had no luck via phone, email, or my client portal. Then on 3/6/23 they again debited my account for 636.39 and on 6/10/23 for 428.39 They changed their name from LPG direct pay to OLGPC purchase to work around the stop payment. I need my money back and I need them to STOP taking money that I could use to pay my creditors.	
Amount Paid:		

Record # 448 / 160179247 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160179247	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/16/2023 12:00 AM	
Comments:	LPG Law was supposed to fully compensate me for wage garnishment. I was told on January 20th, 2023 that I would be receiving a refund for \$2133.03. I needed to allow 18 business days. It's been almost 60 business days and no refund. I just recently found out that LPG Law turned my account over to Consumer Legal Group. They told me I could receive my refund through them now. However, as of this writing, Consumer Legal Group has no information regarding me or my account whatsoever. I was also told by LPG Law that I would be reimbursed for other payments I made. I had (4) creditors that LPG Law was supposed to invalidate. Instead, I ended up getting sued by the (2) highest creditors. Overall, I'd say they owe me around \$8,000.	
Amount Paid:		



Record # 449 / 160720370 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160720370	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/07/2023 12:00 AM	
Comments:	After 2x monthly payments for their services, which they provided once, since May of 2021, I learned yesterday that they shut their doors in mid March this year. Since then, they have taken 3 payments from my bank account, tried for a 4th payment today. I've contacted my bank; they've stopped the current payment. I don't believe they had, or have the right to continue taking my money for no services. I learned all of this from the attorney that they assigned to represent me and in fact we are in the middle of another court proceeding. I just want the \$502.62 back that they took without any intention of rendering services. My assigned attorney will stay on the job for the current proceedings, but only if I pay his fees. Simply put, I need my money back.	
Amount Paid:		

Record # 450 / 160319861 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160319861	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/20/2023 12:00 AM	
Comments:	I was making monthly payments of \$383.12, when in March on the 6th and 7th. I was double charged by LPG. I have been ignored and unable to contact LPG services, always being redirected. Then Phoenix Law firm started taking my complaints and said they would resolve this issue and reimburse me. This has yet to happen. Also in doing so the Phoenix Law firm said I can backend my March payment, then they had me sign electronic email on this addendum. Then on March 5th the LPG took another \$383.12 from my account, which should have never taken place since the Phoenix Law firm, was now handling my account. Once again the Phoenix Law said they would reimburse me for this mistake and this has yet to happen.	
Amount Paid:		

Record # 451 / 157806269 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	157806269	
Product or Service / Theft Subtype:	Credit Repair	
Created Date:	03/16/2023 02:43 PM	
Comments:	Trying to get an update on my case. I have called several times over the past week getting through a few times, but in my opinion they are not providing me with the services they agreed to. Repair my credit score and invalidate my debts,, they said it would be a 18 to 26 month program. It's been 3 years now. I have given them new information and nothing has been updated on their customer portal since last August. I call and I'm waiting 2 or 3 hours before I get a customer service representative. Can you do something, I do not wan to get sued. I have paid this law fiirm 6,000 dollars for their services and gotten nothing out of it. Other-Other Update	
Amount Paid:	\$6,500.00	

Record # 452 / 160016616 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160016616	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/14/2023 12:00 AM	
Comments:	<p>I enrolled in their services to assist with helping to negotiate debts on my credit. I have not received any documentation showing what they have reconciled or negotiated. They sold my account to another company called Oak Stone law. They both charged me the few within the same amount. I was not able to get either computer to give my money back so I had to file a claim through my bank and open another account. I recently received a email from another company called Phoenix law asking for payment. This company has put me further in debt and cause so much turmoil in my life. They have not provided any proof in fixing anything. I had a contract with LPG but received nothing from the other companies. ---</p> <p>Additional Comments: Refund; Explanation of charges</p>	
Amount Paid:		

Record # 453 / 160621149 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621149	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/03/2023 12:00 AM	
Comments:	I entered into a contract of debt invalidation with LPG Law on 5/8/22, I then began to make payments of 347.80 totaling 6,608.25. My current amount paid toward the program is 3,478.00 and have let my debts lapse and the last activity on my account was a cease and desist letter sent on 9/4/22 and there has been no other activity since then and now my account is just paused and payments are repeatedly being debited from my checking account. My wishes are to cancel this account amicably and receive a refund minus services rendered since no one saw fit to reach out to me personally or even send a message to me via the portal aside from a message to contact an administrator that was not available since February.	
Amount Paid:		

Record # 454 / 160720343 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160720343	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/11/2023 12:00 AM	
Comments:	I paid these people over 1600 dollars, which if they were doing what they say they were doing fine. My problem stems from them switching me over to another company and then continue to take a payment out of my checking account of \$416.59. They had shown me on my schedule of payment that on Feb. 24, 2023 i was being switched over and my March payment had been cancelled as that was when the other company was to start deducting the payments. I tried to contact them, but no response to my emails and when I tried to call the number, I was either told my number had been blocked and then a debt relief company finally started answering my call. I would really like to have this 416.59 back into my acct.	
Amount Paid:		

Record # 455 / 159700648 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159700648	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/10/2023 12:00 AM	
Comments:	<p>I have completed the 'program' with LPG. They have taken an unauthorized payment of \$174.82 on February 15th when my portal clearly stated the payment was canceled. Additionally, they have taken another payment out today of \$174.82. This totals \$349.64 of payments that should not have been taken from my account. I have called everyday for two weeks and sent multiple emails through my portal and I have yet to receive a response. Not only is this a hardship to my family, I am concerned that they will continue to take money from my bank account as it is unauthorized at this point. I need help and feel completely taken advantage of. This company has done little to nothing other than take my money. Please help.</p>	
Amount Paid:		

Record # 456 / 160042596 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160042596	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/17/2023 12:00 AM	
Comments:	Approximately the 10th of every month for the past 7 months I've had \$438.99 taken out of my account with the promise of assisting me with my credit debt. I've had no help with my credit, have been given the run around and now all communication has been cut off. I've been told that my account has been transferred to Oakstone Law Group who has no right to take any monies from my account and have taken \$438.99 out on 3/9/23 without my permission. Currently my bank is trying to assist, but it appears they change there name and continue to access accounts. If you can assist with getting my monies back, would be great, but making sure this doesn't happen to anyone else would be justice to me.  Thank you, <div>[REDACTED]</div>	
Amount Paid:		



Record # 457 / 160042670 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160042670	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/09/2023 12:00 AM	
Comments:	<p>When my husband passed away suddenly two years ago I lost more than half of my income so I thought that this was a good solution to help me get out of some debt. They seemed legitimate now I know they are not. I was making it and my credit was good now my credit is in the toilet. I have paid them 1545 dollars so far but not anymore I have canceled my auto payment. I have a suit filled against me from one of my creditors and they will not answer my phone calls or emails so I guess I will have to hire a lawyer. I am at my wits end what do I need to do? I have everything they have sent me. --- Additional Comments: Correction to a credit report; Billing adjustment; Finish the job</p>	
Amount Paid:		

Record # 458 / 160042685 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160042685	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/07/2023 12:00 AM	
Comments:	I previously filed complaint # 19428791 advising that LPG took 2 payments from my bank account for the month of February and transferred my account to Phoenix Law leaving me in limbo trying to get the duplicate payment refunded. I received a resolution to that complaint stating that I would receive the refund in 5-7 business days. I still have not received my refund and I filed a dispute with my bank trying to get my money back. Dispute my account NO LONGER being with LPG as they transferred it out they still took yet another payment from my bank account which cannot be applied to my monthly payments since my account transferred to another firm last month. This should be considered theft and this firm should not be allowed to continue to take money they are not owed.	
Amount Paid:		

Record # 459 / 159507136 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159507136	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/26/2023 12:00 AM	
Comments:	LPG filed bankruptcy, has never notified me of my account status, and continued to withdraw funds from my bank account for fees even after filing bankruptcy. I've not had an email returned with answers to my questions, and I've spent extensive time on hold on the phone trying to reach someone.  I've attached the original contract I signed, a screenshot of the transactions showing the last one is listed as 'cancel,' and the screenshot from my bank account showing that amount debited from my account.   In nearly 3 years, they have not reached resolution for any of my debts and completely stopped communicating with me, even as they took my money. I want a refund of the fees because I have to start over with a new firm.  	
Amount Paid:		

Record # 460 / 159835343 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159835343	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	02/24/2023 12:00 AM	
Comments:	I have been a client of LPG since late 2019. Everything had been going well until I was scheduled to make my last installment payment in the program I was enrolled. They then sent an email saying that my file had been 'transferred to a trusted partner, Oakstone Law Group PC.' When trying to contact LPG, they have not been responding to calls or emails. When talking with Oakstone, they say they have no idea what happened to LPG and that it would be awhile before I could talk to one of their 'account executives.' I have a feeling that LPG is a bait and switch firm and that their programs are not legit. I want someone from LPG to contact me immediately. --- Additional Comments: Contact by the business; Finish the job	
Amount Paid:		

Record # 461 / 160042679 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160042679	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/07/2023 12:00 AM	
Comments:	I enrolled in this program in September 2022 in which I am deducted \$370.75 every month. Nothing has been resolved and just received an email on March 1st 2023 about my account being transfered, as of February 28,2023, to another firm. The email also stated that I have been credited all my payments but not only have I NOT been credited but they deducted the \$370.75 on March 03,2023! If my file has been transferred to this other firm on February 28,2023, why was my account deducted on March 03, 2023? I have tried calling and it disconnects, emailed and no response. I feel scammed and now have a bigger financial burden as interest and late payments are adding up!! This was not what I signed up for!	
Amount Paid:		

Record # 462 / 160319841 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160319841	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/27/2023 12:00 AM	
Comments:	I started with this law firm August of 2021. Paying them \$251.48 a month for debt resolution on a major credit card debt and a disposition to GMC. I was infirmed that they would contact these two companies which they failed to do. I received a summons August 2022 from the charge company and faxed over the summons to LPG law firm. Dates were set up for court but they never appeared. Called the court house to confirm the court date for this month which I will go to court and explain what has happened. That this company is no longer in business due to the scam. I now have to close my account due to this scam so that can no longer take my money. Please help me. Thank you --- Additional Comments: Refund; Refund	
Amount Paid:		

Record # 463 / 160809168 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160809168	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	06/07/2023 12:00 AM	
Comments:	This business contacted me promising to assist with/resolve my debt issues. I paid monthly for 12 months with no resolution. Every time I called this business it was an answering machine and no one called me back. This business consistently changed their contact phone number and even name at times. This used to be '??Coast Processing for litigation group'?? and has other names. They encouraged me to get on a do not call list with to stop the credit card from calling me. I thought it was being resolved but the creditors just couldn't contact me because of this..j have received summons in the mail for this issue and this company took around \$4,700 from me. I cannot get a hold of anyone to resolve this or discuss. --- Additional Comments: Refund; Finish the job	
Amount Paid:		

Record # 464 / 159261625 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	The Litigation Practice Group PC
Reference Number:	159261625	
Product or Service / Theft Subtype:	Creditor Debt Collection	
Created Date:	04/21/2023 03:36 PM	
Comments:	CFPB Sub product: Credit card debt --- CFPB Issue Type: Written notification about debt   Didn't receive enough information to verify debt	
Amount Paid:		



Record # 465 / 160621178 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621178	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/05/2023 12:00 AM	
Comments:	<p>Thanks [REDACTED] we agree to these terms. Your refund will process tomorrow and hit your account by Tuesday. &lt;br /&gt;&lt;br /&gt;Thanks! &lt;br /&gt;&lt;br /&gt;The <b>Litigation Practice Group</b> PC &lt;br /&gt;&lt;br /&gt;17542 E. 17th St., Ste 100&lt;br /&gt;&lt;br /&gt;Tustin, CA 92780&lt;br /&gt;&lt;br /&gt;p: 949.715.0644&lt;br /&gt;&lt;br /&gt;f: 949.315.4332 &lt;br /&gt;&lt;br /&gt;www.lpglaw.com &lt;br /&gt;&lt;br /&gt;&lt;br /&gt;&lt;br /&gt;?NOTICE: This email message (including any attachments) may contain material that is confidential and/or legally privileged. Unless you are the intended recipient or are authorized to receive information for the intended recipient, you may not use, copy, or disclose any part of this message. If you have received this message in error, please notify us and delete all copies of it. Thank you&lt;br /&gt;&lt;br /&gt;From: [REDACTED]&gt;&lt;br /&gt;Sent: Thursday, September 1, 2022 10:26 PM&lt;br /&gt;&lt;br /&gt;To: Admin &lt;admin@lpglaw.com&gt;; Document Support &lt;support@lpglaw.com&gt;; Mary Freeman &lt;MFreeman@lpglaw.com&gt;; David Lewandowski &lt;David@lpglaw.com&gt;; Info &lt;Info@lpglaw.com&gt;&lt;br /&gt;Subject: Re: Confirmation again updated 9/1 and 2 /22 for last time! Thx for all&lt;br /&gt; &lt;br /&gt; 1. No further payments will be due on the account. All future payments have been cleared.&lt;br /&gt; 2. We will pay the balance of the Bank of America settlement, please confirm the total amount you have paid and we will pay the remainder. &lt;br /&gt; 3. The nine account erroneously unenrolled will be re-enrolled. If any of those nine result in a lawsuit we will pay the lawsuit in full as a lump sum. &lt;br /&gt; 4. We will negotiate the nine accounts down and pay them off.&lt;br /&gt; 5. The payments of the Bank of America settlement were doubled I am asking for 1/2 of my payments back 175.00 x 11 = 1925.00 as the 2nd payments were coming off the back end so they aren't part of the settlement until the debt was satisfied!&lt;br /&gt; 6. That leaves 9681 owed. &lt;br /&gt;My new address is [REDACTED] &lt;br /&gt;&lt;br /&gt;thx [REDACTED]&lt;br /&gt;LPG entered this after breaching 2 to 3 times on other debts now they have reopened under oakstone law group corrupt now being sued for the debts not paid! by this company oakstone is their name new</p>	
Amount Paid:		

Record # 466 / 156959328 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	156959328	
Product or Service / Theft Subtype:	Credit Repair	
Created Date:	02/17/2023 10:32 AM	
Comments:	<p>CFPB Issue Type: Fraud or scam   --- What Happened: <b>Litigation Practice Group</b> in Tustin, CA, has been claiming to manage a few of my credit accounts since February 2022, and have been taking monthly payments of ~\$142 ever since. I've tried to cancel multiple times, with them assuring me that they're making so much progress, and that I'm so close to having the collections removed off my account. They never provided any documentation. When I signed up, they told me that if I don't see any progress, I could receive a full refund at any time in the event that they couldn't get my accounts resolved. Fast forward to 2/2/2023, I received an email stating that they were passing my accounts to Oakstone Law Group. I did some research on Oakstone Law Group, and was able to find very little. The website that I did find had spelling and grammatical errors that I would not expect from a prestigious law firm. I became very uncomfortable. I called the phone number that they gave me for Oakstone Law Group and told them that I didn't want their services, and to please get rid of all my information. They told me they wouldn't be debiting my account since I hadn't signed an authorization form. I was still in the process of trying to pursue my refund of all payments through the BBB after canceling, but assumed no further payments would be taken. Then, on 2/16/23, I saw that LPG had debited my account for the \$142. This was confusing to me, as they had told me on 2/2/2023 that my accounts had been transferred to Oakstone Law Group. So why are they still debiting my account? I've tried multiple times to call them. I get get through to speak to someone. I'm demanding that I receive a refund for all of my payments, and that they stop debiting my account. If I don't hear from them, I'll be forced to file a police report. --- Have contacted: CC Issuer --- Fair Resolution: I would like a refund of my payments, and for them to stop debiting my account.</p>	
Amount Paid:		

Record # 467 / 160319884 / Consumer Sentinel Network Complaint		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	160319884	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	03/20/2023 12:00 AM	
<b>Comments:</b>	<p>I had joined LPG's (<b>Litigation Practice Group</b>) debt resolution program in July of 2020. At the time I had a lot of credit card debt that I wasn't able to manage due to COVID and loss of income. LPG at the time stated to me that I had an option under ' Fair Debt Collection Practices Act' to resolve/right-off debt if the credit card company could not validate the debt owed. In the program I was to make monthly payments to LPG over a 36 month time frame. Those payments would go towards resolving my debt with my creditors at a later date and in most cases 50-60% lower than what I intially owed.&lt;br /&gt;In total I have paid almost \$14K to LPG and fulfilled my responsibility of contributions. &lt;br /&gt;I recently received an email and text message from a company called Phoenix Law saying that my file had been transferred from LPG to Phoenix Law and they we're going to continue to withdraw funds from my account.&lt;br /&gt;I never received any notification what-so-ever from LPG that this transfer was going to occur!&lt;br /&gt;I've made several attempts to reach LPG (spent up to 3 hours on hold) with no success in getting some clairfication from them. I called Phoenix Law to ask them what was going on and the representative (James) apologized on behalf of LPG for not notifying me. I mentioned that I had already fulfilled my responsibility of contributions to LPG and that they shouldn't be debiting me any further. James at Phoenix Law stated that they didn't receive any documentation of anything to that affect and told me I should put a stop payment on any further attempts to withdraw funds from Phoenix Law until they rectify from their end. I did send him an email with all the payments that had been made to date as eveidence.&lt;br /&gt;I have to say that my experience in dealing with LPG over the past 2.5 years has not been pleasant. They were always impossible to get a hold of and when I needed someone from their legal team to reach out about a settlement they never returned my messages or calls. &lt;br /&gt;So disappointed!&lt;br /&gt; --- Additional Comments: Refund; Finish the job</p>	
<b>Amount Paid:</b>		

Record # 468 / 160720352 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160720352	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/11/2023 12:00 AM	
Comments:	<p>In May 2021 I entered into a 36 month agreement w/<b>Litigation Practice Group</b> (who @ that time also appeared to be doing business as LPG, Coastal Processing &amp; Debt Advisor of America) to assist w/Debt Resolution/Reduction. &lt;br /&gt;&lt;br /&gt;I was led to believe they'd represent me to my creditors, using part of my monthly fee to pay down balances. However, I've never received an accounting or updates as to where \$\$\$ may have been applied. I was reluctant to press that issue however, not wanting to get in their way. As of 3/23, 23 mos. &amp; \$ 12,222 later, (i.e. \$ 550+/month) there has only been one instance that I know of LPG activity. In either late '22 or early '23 my husband was served with a court summons re: collection of one of the debts. LPG's response, when contacted, was to call an attorney in St. Louis to cancel the court date and to arrange a 'negotiated settlement amount' with that creditor.... however, I later learned, upon contacting the creditor', I could've negotiated on my own.&lt;br /&gt;&lt;br /&gt;In May of this year('23) I had to personally settle w/two other major creditors myself, finding they were not aware of nor had they ever been contacted by LPG on my behalf. When I queried LPG via e.mail to verify their apparent non-involvement and ask their advice, there was no response.&lt;br /&gt;&lt;br /&gt;Today, after numerous e-mails (at least 5) to LPG Customer support, as well as to other individuals (3) there..... all dating from 3 February '23 I've never heard from them. I've called many, many times w/no answer, been placed on hold/dropped and left messages w/no response. &lt;br /&gt;&lt;br /&gt;I was advised to contact you, to place a stop payment on my checking account and to let LPG know that I can no longer use their services. With the exception of this report to BBB, I've done that. However, after all my attempts to reach/inform them they still manage to attempt to debit my checking account each month.&lt;br /&gt;&lt;br /&gt;I would like fair restitution from LPG and, at the very least, a refund of moneys given them.</p>	
Amount Paid:		

Record # 469 / 160179249 / Consumer Sentinel Network Complaint		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	160179249	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	04/17/2023 12:00 AM	
<b>Comments:</b>	<p>I was told that when I signed up with <b>Litigation Practice Group</b> and paid the fee that they would help to repair my credit and that it could take two years to see results. The service would cover if I had to go to court, a lawyer would be in court to represent me, as well as they would work on validating debt and debt settlement. It's been 2 years and 4 months since i signed the contract and NOTHING has been done on my credit. They tell me they are working on it and to watch my mail for responses from creditors, but since I'm not even receiving responses from creditors I have a hard time believing they are doing anything with my credit. Now here's the part that frustrates me most, I was summoned to court on a debt and LPG told me that this debt wasn't covered by my contract. They told me they would be charging me \$500 for the lawyer to respond to the summons, I agreed, but then the lawyer ended up having me call the creditor myself to negotiate a settlement and never did respond to the summons or the court, now I cannot get a hold of anyone for anything and they won't call me when I used the scheduler for a return call. I have been taken for a little over \$5,300 by this company- it's all been a scam! My credit has not seen any changes and they give me a generic explanation every time saying they're 'reaching out to creditors' and that it takes two years to see any changes- the two years is up, there have been no changes, they do not communicate with me. I have tried calling them repeatedly and it's always busy, I tried texting them from a number they have texted me from- nothing. I have tried to setup calls on their calendar service and they'll text that someone will call soon and no one calls. I'm frustrated, I've done everything they told me to do and I have seen no evidence to support that they are doing what they claimed to be doing for the fee that I was charged.</p>	
<b>Amount Paid:</b>		

Record # 470 / 159730772 / Consumer Sentinel Network Complaint		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	159730772	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	02/24/2023 12:00 AM	
<b>Comments:</b>	<p>In September 2022, I was sold on using the debt dispute services of <b>Litigation Practice Group (LPG)</b> by a 3rd party company called Point Break Financial. In October, 2022, LPG began withdrawing their fee from my bank account in the amount of \$288.60/month for a total 24 payments.&lt;br /&gt;&lt;br /&gt;At first, LPG seemed to be doing what they said they would but that turned out to be a lie. They said they'??d sent dispute and cease collection notices to creditors, but I'??ve since learned they hadn'??t sent them to all my creditors.&lt;br /&gt;&lt;br /&gt;In February, 2023, LPG Law attempted to debit a second payment from my bank account. I was forced to put a stop payment on the second charge to prevent my account from being overdrawn.&lt;br /&gt;&lt;br /&gt;Since then, I have attempted daily to contact LPG Law by telephone, email and text, as well as through their client portal. LPG Law is not answering the phone or responding to any attempts to speak with anyone.&lt;br /&gt;&lt;br /&gt;Only a few of my creditors have received cease-and-desist letters and NONE have received Powers of Attorney from LPG Law.&lt;br /&gt;&lt;br /&gt;LPG Law has caused me major damage. While I was in debt before hiring LPG Law, I was making payments on time. Now, my credit is seriously ruined. LPG Law is evidently not a legitimate business and appears to have disappeared.&lt;br /&gt;&lt;br /&gt;On February 22, 2023, I received an email from a Phoenix Law Co. saying they'??d purchased my LPG account and that this new law firm would be handling my case. &lt;br /&gt;&lt;br /&gt;I'??ve discovered Phoenix is a new company that just opened in January, 2023. Phoenix'??s principal owner is Ty Carss, who until December, 2022, was doing estate planning and bankruptcy law in Carlsbad, CA. I caught Phoenix reps in several lies. I suspect that Phoenix is a reincarnation of LPG Law.&lt;br /&gt;&lt;br /&gt;I want to cancel the contract and stop all further payments to Phoenix/LPG Law. Furthermore, I am demanding an immediate full refund of all money paid to LPG Law in the amount of \$1,154.40. I want my money back!</p>	
<b>Amount Paid:</b>		

Record # 471 / 152801250 / Consumer Sentinel Network Complaint		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	152801250	
<b>Product or Service / Theft Subtype:</b>	Credit & Debt Counseling; Credit Repair	
<b>Created Date:</b>	09/20/2022 12:00 AM	
<b>Comments:</b>	<p>This Company, Coast Processing or LPG, or <b>Litigation Practice Group</b>, is a fraudulent company and I would like my money, over 5,000.00 returned to me. They promised reduction of debt and explained their process to me over the phone several times. 1. They would contact each credit card company and negotiating a lower pay off amount would immediately pay the new balance to each credit card company as they got to this point. 2. My auto payment (271.82 and later 263.52) to Coast Processing/LPG they said would be used to pay off the new negotiated amounts. I now understand LPG never contacted any of these 5 credit card companies I had turned over to them regarding negotiations for a lower payoff. Prior to this time that I signed with LPG, I had never been late with a credit card payment and always paid a bit more until my unemployment due to the pandemic. Therefore my credit was in very good standing. In April of 2022, this year, I noticed 2 debits from LPG in the same week so I called and called finally reaching a person and made an appointment to talk to someone who could help - said appointment never happened. I started to get very different stories about what happened and why. I was finally told that I would be electronically refunded the 263.52 in May...that never happened. Another employee weeks later promised a check in the mail within 10 business days which also never happened. I requested a confirmation email at that time stating I would be sent a refund check which never happened. This prompted me to get my credit report and as I dug deeper found out none of the credit card companies had ever been contacted. I researched this company and filed a complaint with the CFPB (wrong jurisdiction I found out) I finally spoke with my credit union and filed to stop any payments to LPG or Coast Processing. My credit was ruined and I'm barely living from paycheck to paycheck. LPG should be stopped, sued and ashamed. They lied, they cheated and they stole from my livelihood at a very difficult time. --- Status: Open --- Estimated Savings: 0.00 --- Actual Savings: 0.00</p>	
<b>Amount Paid:</b>		

Record # 472 / 159261769 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	The Litigation Practice Group PC
Reference Number:	159261769	
Product or Service / Theft Subtype:	Creditor Debt Collection	
Created Date:	04/21/2023 04:48 PM	
Comments:	CFPB Sub product: Credit card debt --- CFPB Issue Type: Attempts to collect debt not owed   Debt was paid --- Have contacted: CC Issuer	
Amount Paid:		



Record # 473 / 145667582 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	The Litigation Practice Group
Reference Number:	145667582	
Product or Service / Theft Subtype:	Credit Repair	
Created Date:	02/18/2022 01:01 PM	
Comments:	CFPB Issue Type: Fraud or scam   --- What Happened: I started with this debt consolidation program in June 2021 The name of the company Is Coast processing the <b>litigation practice Group</b> When I started making payments to this company I was \$84000 in debt now I'm \$91000 in debt because they haven't reached out to another card holders or made any payments to neither the card holders also my credit score drop and also collections Is Arassing me They have took in thousands and thousands of dollars from me already I reached out to this company to try to get a refund nothing's happened yet no refund --- Have contacted: CC Issuer --- Fair Resolution: I would like to Sue this company They destroyed my life where I'm looking at bankruptcy and I don't want to file for bankruptcy	
Amount Paid:		

Record # 474 / 159332887 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	The Litigation Practice Group PC
Reference Number:	159332887	
Product or Service / Theft Subtype:	Creditor Debt Collection	
Created Date:	04/24/2023 08:28 PM	
Comments:	CFPB Sub product: Credit card debt --- CFPB Issue Type: False statements or representation   Impersonated attorney, law enforcement, or government official --- Have contacted: CC Issuer	
Amount Paid:		

Record # 475 / 158373291 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	LPG Law/Litigation Practice Group
Reference Number:	158373291	
Product or Service / Theft Subtype:	Credit Repair	
Created Date:	04/06/2023 02:45 PM	
Comments:	Consumer reports about a year ago she hired LPG Law/Litigation Practice Group to repair her credit. She received a call from them to begin with. Says they took a loan for \$2500 for her with Zunta Fi, which paid them off which was in March 2023 and she made monthly payments which came from her checking account, she didn't realize this till she saw the payments coming from her bank. Says she recently received a letter from Universal Account Servicing who has now taken over the account from Zunta Fi. Consumer states they did nothing to help with her credit, which is actually worse. UPDATE: 04/26/23 Consumer is reporting that there is another creditor on her credit report and the company has not helped her at all. Resent her ref # and FTC.gov. Lramirez.	
Amount Paid:	\$1,416.00	

<b>Record # 476 / 158068675 / Consumer Sentinel Network Complaint</b>		
<b>Subject Information:</b>	<b>Name:</b>	The <b>Litigation Practice Group</b> PC
<b>Reference Number:</b>	158068675	
<b>Product or Service / Theft Subtype:</b>	Credit Repair	
<b>Created Date:</b>	03/22/2023 06:02 PM	
<b>Comments:</b>	CFPB Issue Type: Fraud or scam   --- What Happened: I try this company called The <b>Litigation Practice Group</b> , in Los Angeles, California . My payment was \$251.93 a month which I stated in October 2021, the service sounded great at first. Now I have tried to contact them they are not taking my calls, I have written letters. I wrote letters saying I want out of the program and not to take any money from my bank account. They use another name and took my money which I paid to put a stop payment with my bank . This company is a rip off and hurts people trying to do the right thing. --- Have contacted: CC Issuer --- Fair Resolution: I would like all my money back and to never, ever contact me again. To let consumers like me to be careful and not fall for companies like this on.	
<b>Amount Paid:</b>		

Record # 477 / 159730759 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159730759	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	02/08/2023 12:00 AM	
Comments:	<p>I was solicited by this company and they made it sound like they were a debt relief company. They could help with all my debt etc. I signed up thinking they were truthful. They began taking payments and any mail or calls from creditors was all supposed to stop. LPG told me to just stop paying my creditors. Big mistake! They made everything worse and not only am I still being harassed by creditors, but my score has dropped almost 400 points. They have done nothing but make things worse and take my money. Now for weeks been trying to contact them to cancel my account and give me a refund. I now have to file bankruptcy (with a reputable law firm) and lose everything I've worked hard for. This company is horrible. I want my account canceled and a refund. This company and its so called lawyers need put out of business.</p>	
Amount Paid:		

<b>Record # 478 / 159730762 / Consumer Sentinel Network Complaint</b>		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	159730762	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	02/23/2023 12:00 AM	
<b>Comments:</b>	I signed up for debt resolution with LPG on 3/25/22 and have been making automatic payments of \$357.93 since then, that was supposed to be the lawyer fees, and now I've been summoned to a court hearing for not paying one of my credit cards. My credit score is worse than ever before. I've been trying to call them and their phone number is disconnected or calls are not going through. My email has been blocked by their customer support email. I need help to get a full refund please. I just contacted my bank and stopped all future payments to LPG but I need a full refund of \$3579.30 for the past 10 months I have paid them for a service they didn't provide. They said they would get with all my creditors for all my debts and according to my creditors they have not heard from LPG at all.	
<b>Amount Paid:</b>		

Record # 479 / 159536370 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159536370	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/28/2023 12:00 AM	
Comments:	I entered into a debt resolution contract with LPG in September of 2023 with a term of 36 months. I made payments of \$251 each month since 9/23. I was informed back in February this year that Oakstone Law Group would now be handling my debt resolution with the terms of agreement remaining the same. LPG still took my monthly payment on February, Oakstone took it in March then Oakstone charged me 2x in April stating they would refund one of the payments in 5-7 business days which they have not. I have not been able to get ahold of Oakstone since the 21st of this month. I am at a loss at this point on what I need to do to get a refund for all the money taken by these 2 companies since 9/23 totaling \$2,250 so that I can pay and come to an agreement with the company I am in debt to.	
Amount Paid:		

Record # 480 / 159700589 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159700589	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	02/10/2023 12:00 AM	
Comments:	<p>I have contacted them several times via phone and email with no response. When I call (several times per day at different times) I'm placed on hold only to stay in hold for 15-20mins at a time to be told by their system they are experiencing high volume and to try again later. I have literally called 24 times in the last week. I have sent emails with no response. They tried to take payment out twice I had to do a stop payment in order for the last payment not to go through. I have canceled with them asking for a refund again with no response. I'm not sure if they have gone out of business or what else I can do? They have several thousands of my money with no way of getting a hold of them. Please advise. ---</p> <p>Additional Comments: Contact by the business; Refund</p>	
Amount Paid:		



Record # 481 / 159953478 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	159953478	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/10/2023 12:00 AM	
Comments:	Date of transaction began 6/2020. I paid the company \$8,900 to remove 2 debts from my credit. They said this would be done in an average of 12-18 months. It has now been 3 years. I have reached out many times and do not get a response. When I call and do get someone to speak to, they tell me they are still working on it and I have to be patient. I have requested a refund and said I would like to just negotiate the debts myself at this point, and they refuse. There has been no change to these debts and I still receive mail and calls from the debt collectors as the accounts are still sitting at 'charged off' which is where they would be had I done nothing. You can't even schedule a meeting as the company isn't even in business anymore. They need to refund me.	
Amount Paid:		

<b>Record # 482 / 149143688 / Consumer Sentinel Network Complaint</b>		
<b>Subject Information:</b>	<b>Name:</b>	Litigation practice group
<b>Reference Number:</b>	149143688	
<b>Product or Service / Theft Subtype:</b>	Credit & Debt Counseling	
<b>Created Date:</b>	06/21/2022 04:10 PM	
<b>Comments:</b>	Three years ago I hired this credit counseling to advocate for me for three years to be discharged June 2023 and paid . Total of 6 credit cards. I received a letter from an attorney who saw my public information out there telling me a lawsuit against me is coming ???? He has a docket number 2205022663. I immediately call LPG to ask them whats going on with no return calls. To ask them if they are supposed to be advocating for me why am I getting credit letters of threats ?! Why arent they doing their job ?! In addition a collection agency named Calvary are not abiding by credit laws that are out there , when they know I am in credit counseling program . I will write against them next ! Their number is 6102724555. Civil lawsuit cannot be entered , its the law. I dont appreciate their threats and I need you to please step in	
<b>Amount Paid:</b>	\$252.93	

Record # 483 / 152097126 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	152097126	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	09/22/2022 04:07 PM	
Comments:	I enrolled in a debt resolution plan back in May 2022. I first signed up with a gentleman named Ken Shields with Point Break Financial. I was assured that as soon as the creditors received letters of representation that they would stop calling. The creditors are still calling and have informed me that they have not received any letters from LPG. I have paid them almost \$6200 since May and nothing has been done except my credit score is 200 points lower. Jennifer Harper informed me on September 15, 2022 that the process takes 18-24 months to see any results. She said that after that it will be like the debt never existed. I feel like this company is just taking my money and not doing anything to help me resolve my debt. Thank you, [REDACTED]	
Amount Paid:	\$6,200.00	

Record # 484 / 155429292 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	155429292	
Product or Service / Theft Subtype:	Credit Repair	
Created Date:	01/11/2023 08:43 PM	
Comments:	CFPB Issue Type: Confusing or misleading advertising or marketing   --- What Happened: I got a call by theyre representative, stating that out of my entire debt, they will manage to narrove it down to 40% only and that i will have to pay that 40% through monthly instalments, after he asking me what and where do i owe, he calculated and set the payment to \$274 A month.3 months passed away and alot of calls towards LPG all i got from them was "We sent letters to the debt collectors. i called them to ask for reimbursement,they told me that those payments are gone towards the attorneys and they refused me. when i got assigned, no one mentioned payments towards the attorneys they told me i will make payments towards my debt. i even have the voicemail left by the representative.i attached it --- Have contacted: CC Issuer --- Fair Resolution: fair resolution, to get reimbursed	
Amount Paid:		

Record # 485 / 160042664 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160042664	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	03/08/2023 12:00 AM	
Comments:	<p>I am 80 years old. I believe I was preyed upon by this organization. They continue to take money from my bank account in the amount of \$271.58. This automatic withdrawal has caused me to bounce my rent check on a number of occasions and I have incurred hundreds of dollars in overdraft fees. &lt;br /&gt;On January 19th I was able reach them by phone. I spoke to Luis and he assured me the account was closed and they would stop taking the money and refund any money that was accumulated on my behalf. On 3/1/2023 another automatic withdrawal was made from my bank in the amount of \$271.58 once again causing my rent check to bounce! I have been trying to reach them by phone but it immediately goes to a busy signal. I have reached out by email with no results. I need this to stop.</p>	
Amount Paid:		

<b>Record # 486 / 159835288 / Consumer Sentinel Network Complaint</b>		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	159835288	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	02/24/2023 12:00 AM	
<b>Comments:</b>	I enrolled in a program through LPG back in July of 2022. Since then nothing has been done to get rid of my debt that is in this program. On February 6 2023 they pulled out their payment and on February 7 they withdrew another payment. I contacted them and they told me that I would receive the money back into my account within 7 to ten business days. Now I can't get through to them and they still haven't refunded my account. I also ended up with overdraft fees from my bank because of this. Now I'm actually looking at needing to file bankruptcy because I can't get out from under this because they have lied. I want a refund of all my money they have taken and to cancel this program but I can't even cancel as they don't answer the phone. --- Additional Comments: Billing adjustment; Contact by the business; Refund	
<b>Amount Paid:</b>		

Record # 487 / 160621113 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621113	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/04/2023 12:00 AM	
Comments:	I contacted lpg law about resolving some debt in October 2020. To date I have paid them \$7000.00 to date for 28 months. I have recently received court papers regarding a debt listed with them. I cannot get in touch with anyone I have made repeated calls (listening to music for hours!) and sent emails to them as well, wanting someone to let me know what is going on. I tried using the portal with no response and now it is closed ! Do I go to court on April 13th? Will they handle it? When I originally signed up with them I was led to believe the majority of this would be resolved in two years. Well although some has been resolved, it is far from all of it. I am increasingly frustrated with the lack of communication, response, and inability to reach anyone with this company! --- Additional Comments: Contact by the business; Finish the job	
Amount Paid:		

Record # 488 / 160621189 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160621189	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/03/2023 12:00 AM	
Comments:	<p>I came across this legal practice an when I reached out to them, I was approached by several of their associates saying that they could get these certain bills that they would take on by going after them if they started to harass me by telling them that I had legal representation which was LPG and that they could take them to court and get money that would pay the bill or loan off, they withdrew 297.00 a month from September 2022 till February 2023 when they just stopped taking my calls an one of the largest accounts took me to small claims I had to go into my Ira to pay them off now I am receiving call from ACS allied for bills are they ligimate I want my money back and any emotional damages I would be entitled to, they no longer accept my calls --- Additional Comments: Contact by the business; Contact by the business</p>	
Amount Paid:		



Record # 489 / 160720327 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	160720327	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	04/05/2023 12:00 AM	
Comments:	They promised to resolve my debt issues back in December of 2019. They set me up with a lawyer in Illinois who didn't do what he was supposed to do and then set me up with another lawyer who had my best interest at heart. He recently notified me that he will no longer be working for LPG as of March 31, 2023. I have been trying to get a hold of someone at LPG since March 8, 2023 because supposedly I have a hearing coming up on May 26, 2023 and I need to have someone from LPG contact me. I want to settle the issue before it goes any further. --- Additional Comments: I want LPG to finish the job they promised. My program was to help with my credit and it has not.; They promised to cover all expenses once they couldn't settle the situation out of court.	
Amount Paid:		

Record # 490 / 154696286 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation practice group.
Reference Number:	154696286	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	12/16/2022 07:34 PM	
Comments:	He said his company could erase all Mt debt and then fix my credit score all for 3 yrs at 391 per month for 36 months.	
Amount Paid:	\$0.00	

Record # 491 / 151935042 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	
Reference Number:	151935042	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	09/16/2022 05:22 PM	
Comments:	LITIGATION PRACTICE GROUP ATTN LOS ANGELES, CA 90051-1038 062022BRCLYSBANKDEJPMCB CARDPREMIUM CBBRCLYSBANKDEBRCLYSBANKDEJPMCB CARDFINWSELENDPFOURSIGHTAMERICREDIJPMCB AUTOAUTOSHOWFOURSIGHT CAAUTO SHOW [REDACTED]	
Amount Paid:		

Record # 492 / 144777997 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	144777997	
Product or Service / Theft Subtype:	Third Party Debt Collection	
Created Date:	12/15/2021 12:00 AM	
Comments:	<p>NOTE: In addition to the complaint notes immediately below, the Ohio Attorney General's Office provided additional information in fields whose header titles are quoted and follow the complaint notes. ---</p> <p>Requesting possibly a lower payment plan or assistance with the fact that she only receives 800.00 per month and would not survive as a disabled person with garnishments for that monthly allowance. ---</p> <p>Topic Description: Constituent stated that she is a disabled person on social security, with credit card debt. She contacted a debt consolidation company to assist with credit card debt. She currently on a plan that requires a payment of 287.00 per month. She only receives 800.00 per month. She feels that the company may be charging 8.5 percent of amount paid by debtor each month, and is not sure if she can afford this. Litigation Practice GroupP O Box 513018Los Angeles CA 900519492296262</p>	
Amount Paid:	\$287.00	

Record # 493 / 148552582 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	148552582	
Product or Service / Theft Subtype:	Other Misc.	
Created Date:	05/04/2022 12:00 AM	
Comments:	<p>We have spoken to LPG on multiple occasions about the processing of our refunds. We are promised that we would be taken care of and still to this date they have not sent the funds. They totally dropped the ball on appearing at my pre-trial hearing and a judgment was placed against me. They did cover the cost of the judgment, but all of the other accounts have not been resolved or invalidated. They agreed to refund the money paid on the largest account since no resolution or relief has been provided. And they were unsure if that account could be invalidated. &lt;br /&gt;&lt;br /&gt;Every time I call I am told someone will follow up. When they do they keep saying they need to decide how much to refund. It shouldn't take over three months to process, so they are basically holding my money paid and giving me the run around. Caveat emptor. --- Additional Comments: Refund</p>	
Amount Paid:		

Record # 494 / 156997900 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group
Reference Number:	156997900	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	02/21/2023 07:07 PM	
Comments:	My husband and I enrolled in a debt resolution program with LPG in May 2022. It has been a complete nightmare trying to get in touch with them. They have been withdrawing almost \$1,500 out of our bank account since then. Now, our creditors have charged off all of our accounts and filing suit against us. Last, Wednesday they informed us that they have transferred our account to Phoenix Law (424)284-8188. I spoke with Phoenix Law today 0221 and they do not have any record of my husband's information or accounts. I tried emailing and calling LPG and the number is no longer in service. I'm going to my bank tomorrow to stop payment and hopefully they can go after LPG for a refund for what we've paid thus far. These people are crooks and should be put out of business.Thank you [REDACTED] [REDACTED]	
Amount Paid:	\$6,000.00	

Record # 495 / 160621099 / Consumer Sentinel Network Complaint		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	160621099	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	03/28/2023 12:00 AM	
<b>Comments:</b>	<p>I entered last August into a debt resolution program with the <b>Litigation Practice Group</b> (LPG). In this program a group of lawyers wait until a creditor of mine sells and forwards information to a collection agency. The lawyers invalidate each collection agency's claims by finding grounds of document or procedural problems that invalidate the agency's action against me. I have been paying \$252 monthly or \$1764 total so far. I found out that LPG turned my case over to Oakstone Group without my knowledge, and that at least one creditor had yet to hear of my association with LPG. That was one of the steps supposedly taken already by LPG to notify the creditors established for the program. I called Oakstone to find out why I was switched to them; a representative from that company told me that LPG now had too many clients and turned some over to Oakstone.</p> <p>A company called the Debt Health Center called me about the LPG to Oakstone switch and if I was satisfied with it. I asked the DHC representative why was I switched and hadn't been called by LPG to explain this. She told me that LPG signed on too many clients, started faltering in its services at the end of last year and sent some of its clients over to Oakstone. The rep then confused me by telling me that LPG and Oakstone were the same company. This was a contradiction to what she said earlier. About two creditors contacted me about paying my debt, and so I knew that LPG nor Oakstone had contacted them. There has been no transparency by either company about progress having been made in my case. The DHC rep told me that I should call the my bank to claim fraud and demand that Wells Fargo investigate and return me the \$1764. I figured that the rep was trying to placate me because this is not a simple matter that Wells Fargo can settle.</p> <p>At this point I don't trust LPG, Oakstone or the Debt Help Center and am very confused because of the lack of transparency. I agreed for the rep of DHC to transfer me over to the Pan American Consultants because of its solid reputation. Please, for the sake of others confused about these switches, let potential LPG or Oakstone clients know of my and I am sure others' doubts and frustration. Thank you.</p>	
<b>Amount Paid:</b>		

Record # 496 / 160621107 / Consumer Sentinel Network Complaint		
<b>Subject Information:</b>	<b>Name:</b>	Litigation Practice Group
<b>Reference Number:</b>	160621107	
<b>Product or Service / Theft Subtype:</b>	Other Misc.	
<b>Created Date:</b>	04/04/2023 12:00 AM	
<b>Comments:</b>	<p>I became an established client with the <b>Litigation Practice Group</b> on 08/11/21. The person who reached out to me was Dan Smith. His email address is dan.smith@nextstepfinancial.org. I was so relieved at that time because my debt was out of control. I had also received a subpoena for court. I emailed the subpoena to Dan on 08/11/2021. He sent me an email that stated OK. Received. Thank you. That was also on 08/11/2021. After that the court date came and went with no one representing me at court. I have paid 265.13 since 09/13/21. I was able to keep in touch with them until recently. The phone number is no longer in service. Also, I noticed on my banking account had changed from LPG to OCLPG. That's when I became concerned. You can see the name change on the copy of my banking statement that I have attached to this letter. I then went to your website and started looking at all the reviews for this company. I became more active with my account they were handling to see exactly what was going on. I found that they have not paid any of my debts that I had turned over to them. Frist, I reached out to my bank. They did some research for me and gave me a number to call. I called that company, and they told me that they did not get my account. I then reached out to Phoenix. I have tried calling them several times. Every time I called; I get the same answer from them. Their computers are down and that they will call my as soon as they get them up and running. I have yet to hear back from them. I call every other day and nothing. I received nothing from LPG. No email. No letter. No phone call. I am asking that I get a refund for my total of 5,122.60. I know that I can get my debt paid of for that amount I have already paid. I will not be able to recover without this refund. I have a lot of medical issues. I'm also on disability. I will be broken if this ends without me getting the refund. LPG did not render the service that I paid for them to do. Thank you for your time.&lt;br /&gt;</p>	
<b>Amount Paid:</b>		



Record # 497 / 148840777 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Litigation Practice Group / Coast Processing Group
Reference Number:	148840777	
Product or Service / Theft Subtype:	Credit & Debt Counseling	
Created Date:	06/13/2022 04:57 PM	
Comments:	We hired Coast Processing, nka: <b>Litigation Practice Group</b> (LPG) in September 2019 when we lived in the State of Nevada for credit repair services and to settle and validate debts under our credit report. The program was only supposed to take 18-24 months. We are now on month 34, where services have not been rendered as stated in the contract. We have been making monthly payments with our last payment being ending October 2022. We have been having a difficult time getting in contact with any to speak about our concern with our services were suppose to have under the contract. We feel we have been violated under the Credit Repair Organizations Act (CROA) by LPG as they did not provided the services prior to payments being made. LPG was deceptive in their advertising and business practices.	
Amount Paid:	\$13,403.14	

Record # 498 / 157242609 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	LPG Litigation practice group
Reference Number:	157242609	
Product or Service / Theft Subtype:	Credit & Debt Counseling; Unwanted Telemarketing Calls	
Created Date:	02/27/2023 06:30 PM	
Comments:	pedi ayuda para reducir mis pagos de tarjeta de credito y prestamos personales por un anunciante en la web fue como me contactaron por este numero 949 229 6262	
Amount Paid:	\$364.48	

Record # 499 / 147064673 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	The Litigation Practice Group PC
Reference Number:	147064673	
Product or Service / Theft Subtype:	Credit Repair	
Created Date:	04/18/2022 10:12 AM	
Comments:	CFPB Issue Type: Unexpected or other fees   --- What Happened: On 04/08/2022 two erroneous payments, each in the amount of \$299.82, were illegally deducted from my bank account. When I was finally able - after numerous attempts to contact the company - to talk to an "agent" they told me there had been a "glitch" with their payment processing and promised to refund the amount they stole and any subsequent overdraft fees. I provided them screen shots of my bank account showing their theft and four overdraft fees. I have since contacted them daily with no results - no money has been returned and now today they're not answering calls. My family's Easter was ruined since I am - quite literally - penniless. The name of this sham of a company is The <b>Litigation Practice Group</b> . --- Have contacted: CC Issuer -- - Fair Resolution: Give me my money back - IMMEDIATELY	
Amount Paid:		

Record # 500 / 158422385 / Consumer Sentinel Network Complaint		
Subject Information:	Name:	Oakstone Law Group
Reference Number:	158422385	
Product or Service / Theft Subtype:	Credit Repair	
Created Date:	03/09/2023 09:48 AM	
Comments:	CFPB Issue Type: Fraud or scam   --- What Happened: I initially canceled service from <b>Litigation Practice Group</b> . They continued to debit my checking account after I had canceled the service now no one answers. I can't get anyone to talk to me. They now have changed names to Oakstone law group phone number they give you just rings and then they say no one is available. Leave a message left countless messages, my complaint is I can't talk to anybody there's no way to contact them. I believe they are practicing evasive action, and never intend for you to get to talk to them. --- Have contacted: CC Issuer --- Fair Resolution: To have either <b>Litigation Practice Group</b> or Oakstone law group to stop taking money out of my checking account I have to do a stop payment every time they do this I cannot talk to anybody to have this resolved.	
Amount Paid:		

**Exhibit "B"**



STATE OF CALIFORNIA

**Department of Financial Protection and Innovation**

GOVERNOR **Gavin Newsom** • COMMISSIONER **Clothilde V. Hewlett**

July 17, 2023

**Via E-mail to Peter.C.Anderson@usdoj.gov**

Re: Bankruptcy of Litigation Practice Group, P.C.

Peter C. Anderson  
U. S. Trustee for Region 16  
915 Wilshire Boulevard, Suite 1850  
Los Angeles, CA 90017

Dear Trustee Anderson:

My name is Taylor Steinbacher and I am Senior Counsel in the Enforcement Division at the California Department of Financial Protection and Innovation (DFPI). The DFPI is California's banking, securities, and consumer protection regulator. The DFPI is authorized to bring enforcement actions against covered persons engaged in unlawful, unfair, abusive, and deceptive acts or practices relating to consumer financial products or services under the California Consumer Financial Protection Law (CCFPL). Cal. Fin. Code § 90001, *et seq.* Moreover, as a state regulator, the DFPI is authorized to bring actions to enforce the federal Consumer Financial Protection Act (CFPA) against covered persons who engage in unfair, deceptive, or abusive acts and practices or who offer consumer financial products or services not in conformity with federal consumer financial law. 12 U.S.C. §§ 5552(a)(1), 5536(a)(1)(A), 5536(a)(1)(B).

The bankruptcy proceedings of an entity called Litigation Practice Group, P.C. (LPG) have recently come to the attention of the Enforcement Division of the DFPI. I understand that you are the U.S. Trustee assigned to that bankruptcy. I also understand that the Chapter 11 Trustee in those proceedings has sought approval from the Bankruptcy Court to sell certain assets of LPG, including its client files, agreements, and future receivables relating to its consumer credit repair services. Although you have noted that LPG appears to have violated several consumer protection laws in the solicitation of these accounts, such as the Telemarketing Sales Rule (TSR), 16 C.F.R. § 310.1, *et seq.*, the Chapter 11 Trustee has stated his belief that the sale of LPG's accounts is permissible and that adequate consumer protections can be imposed in connection with that sale. In support of this contention, the Chapter 11 Trustee has pointed to the lack of any objection in this matter by the Consumer Financial Protection Bureau and the lack of any evidence that the alleged violations of law cannot be cured.

The DFPI does not publicly disclose pending enforcement investigations and cannot comment on whether it has an active investigation into LPG, its owners, or any other related persons or entities. That said, the DFPI would like to note the following authorities regarding the regulation of telemarketing by credit repair firms and the remedies that consumers, or state and federal regulators, may be entitled to if a credit repair company violates those rules.

The TSR is the implementing regulation of the Telemarketing and Consumer Fraud and Abuse Prevention Act (Telemarketing Act), 15 U.S.C. §§ 6101-08. The TSR regulates telemarketers that offer "goods or services represented to remove derogatory information from, or improve, a person's credit history, credit record, or

Peter C. Anderson  
July 17, 2023  
Page 2

credit rating[.]” 16 C.F.R. § 310.4(a)(2). “If [a] credit repair agency is also a telemarketer . . . it may not collect [fees] until its services are completed *and* it has provided documentation to the consumer at least six months after the services are completed evidencing the agency’s efficacy.” *CFPB v. Prime Mktg. Holdings, LLC*, 2016 WL 10516097, at \*9 (C.D. Cal. Nov. 15, 2016) (citing 16 C.F.R. § 310.4(a)(2)).<sup>1</sup>


Under the California Consumers Legal Remedies Act, it is unlawful for a business to represent to a consumer “that a transaction confers or involves rights, remedies, or obligations that . . . are prohibited by law.” Cal. Civ. Code § 1770(a)(14). Generally, “courts reform contracts only where the parties have made a mistake and not for the purpose of saving an illegal contract.” *Kolani v. Gluska*, 64 Cal. App. 4th 402, 407 (1998).

Thus, any agreement presented to a California consumer by a credit repair firm engaged in telemarketing which permitted the firm to receive fees before its services were completed would appear to violate the Telemarketing Act, the TSR, and various aspects of California state law. Given that contracts generally cannot be reformed to save an illegal contract, it seems unlikely that any post-bankruptcy modifications to such an agreement could save it from the taint of illegality.

In fact, the Ninth Circuit has held that violations of the TSR may entitle affected consumers to full refunds and that the consumer’s entitlement to such a refund cannot be offset by the alleged value provided by the wrongdoer. This is because it is the “fraud in the selling, not in the value of the thing sold [that] entitles consumers to full refunds.” *FTC v. Publishers Bus. Servs., Inc.*, 540 F. App’x 555, 558 (9th Cir. 2013) (quoting *FTC v. Figgie Int’l, Inc.*, 994 F.2d 595, 606 (9th Cir. 1993)). Thus, if anything, consumers entering into such an agreement could possibly be entitled to full restitution of any monies paid under that agreement to date, regardless of any subsequent modifications to the agreement.

Please do not hesitate to contact me if you have any questions or concerns.

Clothilde V. Hewlett  
Commissioner  
Department of Financial Protection and Innovation

By   
\_\_\_\_\_  
Taylor Steinbacher  
Senior Counsel, Enforcement  
Taylor.Steinbacher@dfpi.ca.gov

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<sup>1</sup> Notably, even attorneys and law firms are subject to this advance fee prohibition under the TSR. See, e.g., *State of Tenn. v. Lexington L. Firms*, 1997 WL 367409, at \*5 (M.D. Tenn. May 14, 1997).

**Exhibit "C"**





COMMONWEALTH OF PENNSYLVANIA  
OFFICE OF ATTORNEY GENERAL

MICHELLE A. HENRY  
ATTORNEY GENERAL

July 17, 2023

1251 Waterfront Place  
Mezzanine Level  
Pittsburgh, PA 15222  
Tel: 412-565-3523

[aschulman@attorneygeneral.gov](mailto:aschulman@attorneygeneral.gov)

**VIA Email Only**

Peter C. Anderson  
U. S. Trustee for Region 16  
915 Wilshire Boulevard, Suite 1850  
Los Angeles, CA 90017

**RE: Bankruptcy of Litigation Practice Group, P.C. – Case No. 23-10571**

Dear Trustee Anderson:

The Commonwealth of Pennsylvania, Office of Attorney General (“Commonwealth”) submits this letter to inform you of our concerns regarding the business practices of Litigation Practice Group, P.C. (“LPG”) and the current and future consumer impact. We are aware that Richard A. Marshack, the chapter 11 trustee, is seeking approval from the Bankruptcy Court to sell certain assets of LPG, including its client files, agreements, and future receivables relating to its debt relief services.

The Commonwealth of Pennsylvania, Office of Attorney General’s Bureau of Consumer Protection (“Bureau”) has received a pattern of complaints from Pennsylvania consumers against LPG. Based upon our review of these complaints, the Commonwealth has reason to believe that LPG has engaged in conduct in violation of the several laws, including but not limited to Telemarketing Sales Rule, 16 C.F.R. 310 *et seq.* (“TSR”); the Debt Settlement Services Act, 63 P.S. § 2501 *et seq.* (“DSSA”); and the Unfair Trade Practices and Consumer Protection Law, 73 P.S. § 201-1 *et seq.* (“Consumer Protection Law”).

More specifically, the complaints filed against LPG allege that LPG failed to provide debt settlement services to consumers, despite receiving payment from consumers, ranging from \$1,500 to \$8,000. In at least two instances, LPG not only failed to settle the consumers’ debts, but also failed to represent the consumers in collection suits filed against them, for debts the consumers believed were being settled. As a result, these consumers have been subject to default judgments. Consumers further complain that they have been unable to reach LPG to obtain assistance or information relating to their accounts. These allegations have continued, even as these accounts have been transferred from LPG to other debt settlement companies.

July 17, 2023  
Page | 2

These complaints preliminarily indicate that LPG has engaged in a pattern of unfair and deceptive acts and practices in the Commonwealth of Pennsylvania, including but not limited to:

1. requesting and receiving fees from consumers in connection with debt relief services without renegotiating, settling, reducing or otherwise altering the terms of the debts under a debt settlement plan, in violation of Section 310.4(a)(5)(i)(B) of the TSR. 16 C.F.R. § 310.4(a)(5)(i)(B).
2. marketing, soliciting, offering to provide, and providing debt settlement services while unlicensed to do so in Pennsylvania, in violation of Section 2521(a) of the DSSA. 63 P.S. § 2521(a). Notably, licensure requires that the provider maintain insurance and a penal bond to cover against consumer loss, See 63 P.S. §§ 2523(7), 2525;
3. misrepresenting, directly or by implication, any material aspect of any debt relief service, including the amount of money or the percentage of the debt amount that an individual may save by using the service, in violation of Section 2252(b) of the DSSA. 63 P.S. § 2252(b);
4. receiving payment of a fee or consideration for debt settlement services without renegotiating, settling, reducing or otherwise altering the terms of at least one debt under a debt settlement plan, in violation of Section 2252(c) of the DSSA. 63 P.S. § 2252(c); and
5. engaging in fraudulent or deceptive conduct which creates a likelihood of confusion or of misunderstanding, as defined by Section 201-2(4)(xxi) of the Consumer Protection Law and as prohibited by Section 201-3. 73 P.S. §§ 201-2(4)(xxi), 201-3.

Based upon these allegations, LPG has engaged in the very conduct these laws were intended to prevent. The Commonwealth is concerned that the proposed sale will allow for the continuation of these unfair and deceptive practices to the financial detriment of Pennsylvania consumers. **Most importantly, Consumer Legal Group, P.C. ("CLG"), the proposed buyer, is not licensed to provide debt settlement services in Pennsylvania** and it is unknown whether CLG is properly licensed and bonded to ensure adequate consumer protection.

We appreciate the Trustee's ongoing efforts to protect the financial interests of consumers in Pennsylvania and nationwide. Please feel free to contact me with any questions.

Sincerely,

*/s/ Amy L. Schulman*

Amy L. Schulman  
Senior Deputy Attorney General

ALS

**Exhibit "D"**



STATE OF NEW YORK  
OFFICE OF THE ATTORNEY GENERAL

LETITIA JAMES  
ATTORNEY GENERAL

JANE M. AZIA  
BUREAU CHIEF  
CONSUMER FRAUDS & PROTECTION BUREAU

Via email to Peter.C.Anderson@usdoj.gov

July 17, 2023

Peter C. Anderson  
U.S. Trustee for Region 16  
915 Wilshire Blvd., Suite 1850  
Los Angeles, CA 90017

Re: *In re: The Litigation Practice Group P.C. (23-bk-10571-SC)*

Dear Trustee Anderson:

The New York Attorney General (“NYAG”) is the State’s chief legal officer and serves as the guardian of the legal rights of the citizens of New York. Under both statutory and common law, the NYAG is charged with the power to enforce the law and protect all New Yorkers, including consumers who are increasingly victimized by “debt settlement” and “credit repair” companies.

It has recently come to our attention that a California debt settlement company, Litigation Practice Group (“LPG”), has declared bankruptcy and is seeking to sell its assets, over 20,000 clients’ accounts, to a New York-based company, Consumer Legal Group, P.C. (“CLG”). *See* Debtor’s Motion to Approve Sale (Court Doc. # 191). You have moved the Court to convert the Chapter 11 bankruptcy to a Chapter 7, alleging that LPG’s business model violated state and federal debt settlement-related laws and that assets from this type of business should not be sold, especially free and clear of legal claims. (Court Doc. #218). The Chapter 11 Trustee maintains that it is in the best interest of consumers for the assets to be sold to CLG and highlights government regulators’ lack of opposition – namely the Consumer Financial Protection Bureau – to the sale. (Court Doc. #191, pp. 1-2).

In considering whether to approve this sale, the Court should be aware of the NYAG’s experience with debt settlement companies, the substantive consumer protections that apply in New York and complaints received about CLG.

## **1. The NYAG is familiar with the industry and the impact on consumers.**

The NYAG has taken numerous enforcement actions against debt settlement companies that misrepresent the services they provide and options available to consumers. The companies typically take upfront fees for services they fail to deliver and which are illegal under federal and state law, leaving consumers even worse off than they were. *See People v. CSA Credit Solutions of Am., Inc.*, 2012 N.Y. Misc. 2090 (Sup. Ct. N.Y. Co. May 2, 2012); *People of the State of New York v. Debt Resolve et al.*, 387 F. Supp.3d 358 (S.D.N.Y. 2019) (action against a ring of 12 student debt settlement companies, some operating out of southern California and some operating out of New York's Westchester county); *see also* Settlement with Freedom Debt Relief available at <https://ag.ny.gov/press-release/2020/attorney-general-james-secures-36-million-new-yorkers-one-nations-largest-debt> (settlement providing nearly \$3.6 million in restitution to New Yorkers who were victims of the company's exaggerated promises, in violation of a prior settlement with the NYAG). Unfortunately, the restitution obtained through these actions is often not enough to make consumers whole.

## **2. New York Debt Settlement Law.**

LPG has requested that the sale to CLG be made free and clear of all legal claims, including those that specifically govern debt settlement companies. The Court should be aware of the laws governing debt settlement companies operating in New York, which are intended to protect consumers and which cannot be waived. When these laws are violated, consumers can be irreparably harmed.

### *a. Federal and state credit repair acts and telemarketing sales rules*

Both the Federal Credit Repair Organizations Act ("CROA"), 15 U.S.C. §§ 1679 *et al.*, and New York's GBL Article 28-BB prohibit the charging of upfront fees by credit repair organizations and credit services businesses and require certain disclosures. *See* 15 U.S.C. §§ 1679b(b); 1679c & 1679d; GBL §§ 458-e, 458-f & 458-d.<sup>1</sup>

Similarly, both federal and New York law protect consumers from deceptive and abusive telemarketing schemes. *See* 16 C.F.R. § 310, *et seq.* ("TSR") and New York GBL § 399-pp, *et seq.* These laws prohibit sellers or telemarketers from engaging in deceptive practices, 16 C.F.R. § 310.3; GBL § 399-pp(1), and from charging advance fees for certain services, including credit repair services (for both the federal and state statutes) or debt relief services (for the federal statute only). 16 C.F.R. § 310.4(a)(2) (prohibiting upfront fees for credit repair); GBL § 399-pp(6)(a)(9) (same); 16 C.F.R. § 310.4(a)(5) (prohibiting upfront fees for debt relief).

Thus, to be in compliance with the state and federal credit repair organizations acts and the

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<sup>1</sup> CROA defines a credit repair organization as a person or entity that "sells, provides or performs" for payment, services that seek to "(i) improve any consumer's credit record, credit history, or credit rating; or (ii) provide advice or assistance to any consumer with regard to any activity or service described in clause (i) . . . ." 15 U.S.C. § 1679a(3). Although New York State law uses the term "credit services business," its definition otherwise mirrors CROA's definition of a credit repair organization. GBL § 458-b(1).

telemarketing sales rules, debt settlement companies in New York cannot charge fees until it has resolved or settled the consumer's debt or repaired the consumer's credit. *See also*, Federal Trade Commission, *Debt Relief Services & the Telemarketing Sales Rule: A Guide for Business*, available at <https://www.ftc.gov/business-guidance/resources/debt-relief-services-telemarketing-sales-rule-guide-business> ("It's illegal to charge upfront fees. You can't collect any fees from a customer before you have settled or otherwise resolved the consumer's debts.").

*b. New York's Retail Installment Sales Act*

New York State's Retail Installment Act covers agreements for goods or services that are paid in installments, such as monthly installments. *See* NY PPL § 401. New York's Retail Installment Sales Act provides the precise language (and font size) of certain disclosures, including that the consumer has the right to pay for the service in full, *see* NY PPL § 402, and prohibits the inclusion of certain provisions, *see* NY PPL § 403. Debt settlement companies' contracts with New York consumers must include these statutorily required disclosures.

*c. Laws Prohibiting False Advertising, Deceptive Practices and Fraud*

Finally, to the extent that a debt settlement company failed to offer the services promised, that company could be in violation of New York's false advertising and deceptive practices laws (GBL §§349 and 350) and Executive Law § 63(12), a law that permits the NYAG to bring a suit against a person for repeated or persistent fraud. Fraud under the statute is broader than that of common law fraud. *See People v. Coventry First LLC*, 52 A.D.3d 345, 346 (App. Div. 1<sup>st</sup> Dep't 2008), *aff'd*, 13 N.Y.3d 108.

**3. CLG has failed to respond to the NYAG's mediation requests.**

CLG is a New York corporation established on May 18, 2022. *See* Exhibit A. Since its founding, the NYAG has received complaints from two consumers. In one complaint, the consumer stated that he terminated his contract but CLG continued to access his bank account. When the consumer called, CLG's phone number was disconnected and the company never responded to his emails according to the consumer.

In the second complaint, CLG, which appears to have acquired this account from LPG in early 2023, debited a consumer's account for an amount that it had previously agreed to waive according to the consumer. When the consumer contacted the company she was told that the transaction could not be reversed.

The NYAG escalated both complaints to the companies, the first complaint to CLG and the second complaint to LPG for mediation.<sup>2</sup> The companies have failed to respond to the NYAG's inquiries, even after a second letter was mailed in both matters.

In supporting the sale of assets to CLG, the Chapter 11 Trustee has maintained that CLG "takes a

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<sup>2</sup> The NYAG has a voluntary consumer mediation program. Consumer complaints received by the NYAG Consumer Bureau are sent to the company for its response and resolution.

case by case approach to providing legal services to its clients. . . a strategic legal plan is developed for each individual customer. . . .” See Court Doc. #191, p. 10. In an attorney search of the New York State Unified Court System’s civil court and supreme court databases for all open and closed cases (“e-Courts”), CLG appears on behalf of a client in only one case: *L&M Prospect Plaza, LLC v. Darby* (Kings Cty L&T 307667-23). See Exhibit B.<sup>3</sup> This is a landlord-tenant case, not a consumer debt case.<sup>4</sup>

If the Court approves the proposed asset sale, we encourage you request that CPG affirmatively reach out to all LPG clients to obtain re-authorization to debit from the consumer’s bank account given the difficulties consumers and the NYAG have had in getting in touch with CLG. This re-authorization should be by wet signature only; not through electronic means.

Thank you for your time and consideration. Please do not hesitate to contact me if you have any questions.

Sincerely,

/s/Elizabeth M. Lynch

Elizabeth M. Lynch  
Assistant Attorney General  
Consumer Frauds and Protection Bureau  
(212) 416-6314

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<sup>3</sup> Another case, *Synchrony Bank v. Okelo* (New Rochelle CV-000318-21) lists a Consumer Law Group as the consumer’s attorney but this entity has a Las Vegas, Nevada address, not an Elmsford, NY address.

<sup>4</sup> No where in the Declaration of Jason J. Rebhun (Doc. # 191-4) does it state that CLG has expertise in New York’s housing law or any experience representing tenants in housing cases.

# EXHIBIT A



Department of State  
Division of Corporations

Entity Information

Return to Results

Return to Search

Entity Details

**ENTITY NAME:** CONSUMER LEGAL GROUP P.C.  
**FOREIGN LEGAL NAME:**  
**ENTITY TYPE:** DOMESTIC PROFESSIONAL SERVICE CORPORATION  
**SECTIONOF LAW:** PROFESSIONAL - 1503 BUSINESS CORPORATION LAW - BUSINESS CORPORATION LAW  
**DATE OF INITIAL DOS FILING:** 05/18/2022  
**EFFECTIVE DATE INITIAL FILING:** 05/18/2022  
**FOREIGN FORMATION DATE:**  
**COUNTY:** KINGS  
**JURISDICTION:** NEW YORK, UNITED STATES

**DOS ID:** 6488927  
**FICTITIOUS NAME:**  
**DURATION DATE/LATEST DATE OF DISSOLUTION:**  
**ENTITY STATUS:** ACTIVE  
**REASON FOR STATUS:**  
**INACTIVE DATE:**  
**STATEMENT STATUS:** CURRENT  
**NEXT STATEMENT DUE DATE:** 05/31/2024  
**NFP CATEGORY:**

ENTITY DISPLAY   NAME HISTORY   FILING HISTORY   MERGER HISTORY   ASSUMED NAME HISTORY

Service of Process on the Secretary of State as Agent

The Post Office address to which the Secretary of State shall mail a copy of any process against the corporation served upon the Secretary of State by personal delivery:

**Name:** USACORP INC  
**Address:** 325 DIVISION AVE, STE 201, BROOKLYN, NY, UNITED STATES, 11211

Electronic Service of Process on the Secretary of State as agent: Not Permitted

Chief Executive Officer's Name and Address

**Name:**  
**Address:**

Principal Executive Office Address

**Address:**

Registered Agent Name and Address

**Name:**  
**Address:**

Entity Primary Location Name and Address

**Name:**  
**Address:**

Farmcorpflag

**Is The Entity A Farm Corporation:** NO

Stock Information

Share Value	Number Of Shares	Value Per Share
NO PAR VALUE	200	\$0.00000

# EXHIBIT B



## New York State Unified Court System

### WebCivil Local - Case Search Results

6 Case(s) Match Your Search. **Page 1 of 1 pages**

[\[New Search\]](#) [\[Edit Search\]](#)

Please click the number in the first column or the index number to view case details.

	Court	Index Number	Case Status	Plaintiff	First Plaintiff Firm	Defendant	First Defendant Firm	Appearance Date	Judge/Part	
<a href="#">1</a>	Bronx County Civil Court	<a href="#">CV-020113-12/BX</a>	Disposed	Westchester Anesthesiologists P.C.	John B. Weiss, P.C.	Elizabeth Bermudez	New York Legal Assistance Group/Volunteer Lawyer for day , Consumer Credit Project	<a href="#">03/20/2013</a>	Honorable Ruben Franco Part 11C - Consumer Debt-SRL-Non-Jury	
<a href="#">2</a>	Bronx County Civil Court	<a href="#">CV-007965-19/BX</a>	Disposed	Discover Bank	Selip & Stylianou, LLP	Alberto Penalo	New York Legal Assistance Group, Volunteer Lawyer for the Day, Consumer Credit Project	<a href="#">08/14/2019</a>	Honorable Marissa Soto Part 11C - Consumer Debt-SRL-Non-Jury	
<a href="#">3</a>	Kings County Civil Court	<a href="#">LT-307667-23/KI</a>	Active	L & M PROSPECT PLAZA, LLC	SDK Heiberger LLP	KEITH DARBY	Consumer Legal Group att: jack gross	<a href="#">08/10/2023</a>	Honorable Agata E. Rumprecht-Behrens Part G	
<a href="#">4</a>	New Rochelle City Court	<a href="#">CV-000318-21/NR</a>	Disposed	Synchrony Bank	Selip & Stylianou, LLP	Francis Okelo	Consumer Legal Group	<a href="#">07/27/2021</a>	Honorable Jared R. Rice 2	
<a href="#">5</a>	Richmond County Civil Court	<a href="#">CV-019853-07/RI</a>	Post Disposition	LVNV FUNDING, LLC	Law Offices of Steven Cohen, LLC	ANDRES GIRALDO	New York Legal Assistance Group, Volunteer Lawyer for the Day, Consumer Credit Project	<a href="#">04/14/2021</a>	Honorable Joy Campanelli CE (Civil Emergency)	<a href="#">M</a>
<a href="#">6</a>	Richmond County Civil Court	<a href="#">CV-005109-19/RI</a>	Post Disposition	Affinity Federal Credit Union	ANGELL and BLITZER, ESQS.	Omar Sarr		<a href="#">07/21/2021</a>	Honorable Robert J. Helbock CE (Civil Emergency)	<a href="#">M</a>

[\[New Search\]](#) [\[Edit Search\]](#)

## PROOF OF SERVICE OF DOCUMENT

I am over the age of 18 and not a party to this bankruptcy case or adversary proceeding. My business address is:

**411 West Fourth Street, Suite 7160, Santa Ana, CA 92701**

A true and correct copy of the foregoing document entitled (*specify*):

### **UNITED STATES TRUSTEE'S RESPONSE TO THE ORDER REQUESTING ADDITIONAL BRIEFING RE: SALE MOTION**

will be served or was served **(a)** on the judge in chambers in the form and manner required by LBR 5005-2(d); and **(b)** in the manner stated below:

1. **TO BE SERVED BY THE COURT VIA NOTICE OF ELECTRONIC FILING (NEF)**: Pursuant to controlling General Orders and LBR, the foregoing document will be served by the court via NEF and hyperlink to the document. On (date) **July 17, 2023**, I checked the CM/ECF docket for this bankruptcy case or adversary proceeding and determined that the following persons are on the Electronic Mail Notice List to receive NEF transmission at the email addresses stated below:

#### **SEE ATTACHED SERVICE LIST (IF APPLICABLE)**

☒ Service information continued on attached page

2. **SERVED BY UNITED STATES MAIL**: On (date) **July 17, 2023**, I served the following persons and/or entities at the last known addresses in this bankruptcy case or adversary proceeding by placing a true and correct copy thereof in a sealed envelope in the United States mail, first class, postage prepaid, and addressed as follows. Listing the judge here constitutes a declaration that mailing to the judge will be completed no later than 24 hours after the document is filed.

#### **SEE ATTACHED SERVICE LIST (IF APPLICABLE)**

☒ Service information continued on attached page

3. **SERVED BY PERSONAL DELIVERY, OVERNIGHT MAIL, FACSIMILE TRANSMISSION OR EMAIL** (state method for each person or entity served): Pursuant to F.R.Civ.P. 5 and/or controlling LBR, on (date) **July 17, 2023**, I served the following persons and/or entities by personal delivery, overnight mail service, or (for those who consented in writing to such service method), by facsimile transmission and/or email as follows. Listing the judge here constitutes a declaration that personal delivery on, or overnight mail to, the judge will be completed no later than 24 hours after the document is filed.


#### **SEE ATTACHED SERVICE LIST (IF APPLICABLE)**

☒ Service information continued on attached page

I declare under penalty of perjury under the laws of the United States that the foregoing is true and correct.

July 17, 2023  
Date

Jaimee Zayicek  
Print Name

  
Signature

**ADDITIONAL SERVICE INFORMATION**

**1. TO BE SERVED BY THE COURT VIA NOTICE OF ELECTRONIC FILING ("NEF")**

<b><u>Name</u></b>	<b><u>Capacity</u></b>	<b><u>Email Address</u></b>
Byron Moldo		<a href="mailto:bmoldo@ecjlaw.com">bmoldo@ecjlaw.com</a>
Ronald Brown	SDCO Tustin Executive Center, Inc.	<a href="mailto:ron@rkbrownlaw.com">ron@rkbrownlaw.com</a>
Joon Khang	Debtor's Attorney	<a href="mailto:joon@khanglaw.com">joon@khanglaw.com</a>
Ira Kharasch		<a href="mailto:ikharasch@pszjlaw.com">ikharasch@pszjlaw.com</a>
Olivia Scott	Azzure Capital LLC	<a href="mailto:olivia.scott3@bclplaw.com">olivia.scott3@bclplaw.com</a>
Olivia Scott	Hi Bar Capital LLC	<a href="mailto:olivia.scott3@bclplaw.com">olivia.scott3@bclplaw.com</a>
Sharon Weiss	Azzure Capital LLC	<a href="mailto:sharon.weiss@bclplaw.com">sharon.weiss@bclplaw.com</a>
Daniel Edelman	Carolyn Beech	<a href="mailto:dedelman@edcombs.com">dedelman@edcombs.com</a>
Eric Bensamochan		<a href="mailto:eric@eblawfirm.us">eric@eblawfirm.us</a>
Alan Craig Hochheiser	City Capital NY	<a href="mailto:ahochheiser@mauricewutscher.com">ahochheiser@mauricewutscher.com</a>
Randall Baldwin Clark		<a href="mailto:rbc@randallbclark.com">rbc@randallbclark.com</a>
Nicholas Koffroth	Committee of Unsecured Creditors	<a href="mailto:nkoffroth@foxrothschild.com">nkoffroth@foxrothschild.com</a>
Shawn Crhistianson		<a href="mailto:cmcintire@buchalter.com">cmcintire@buchalter.com</a>
Leslie Cohen		<a href="mailto:leslie@lesliecohenlaw.com">leslie@lesliecohenlaw.com</a>
Jeffrey Golden		<a href="mailto:jgolden@go2.law">jgolden@go2.law</a>
D Edward Hays		<a href="mailto:ehays@marshackhays.com">ehays@marshackhays.com</a>
David Kupetz		<a href="mailto:David.Kupetz@lockelord.com">David.Kupetz@lockelord.com</a>
Christopher Langley		<a href="mailto:chris@slclawoffice.com">chris@slclawoffice.com</a>
Daniel Lev		<a href="mailto:daniel.lev@gmlaw.com">daniel.lev@gmlaw.com</a>
Laila Masud		<a href="mailto:lmassud@marshackhays.com">lmassud@marshackhays.com</a>
Alan Nahmias		<a href="mailto:anahmias@mbn.law">anahmias@mbn.law</a>
Victoria Newmark		<a href="mailto:vnewmark@pszjlaw.com">vnewmark@pszjlaw.com</a>
Ronald Richards		<a href="mailto:ron@ronaldrichards.com">ron@ronaldrichards.com</a>
Gregory Salvato		<a href="mailto:gsalvato@salvatoboufadel.com">gsalvato@salvatoboufadel.com</a>
Andrew Still		<a href="mailto:astill@swlaw.com">astill@swlaw.com</a>
Johnny White		<a href="mailto:JWhite@wrslawyers.com">JWhite@wrslawyers.com</a>
Richard Golubow	Debt Validation Fund II LLC	<a href="mailto:rgolubow@wghlawyers.com">rgolubow@wghlawyers.com</a>
Richard Golubow	MC DVI Fund 1, LLC	<a href="mailto:rgolubow@wghlawyers.com">rgolubow@wghlawyers.com</a>
Richard Golubow	MC DIV Fund 2, LLC	<a href="mailto:rgolubow@wghlawyers.com">rgolubow@wghlawyers.com</a>
Garrick Hollander		<a href="mailto:ghollander@wghlawyers.com">ghollander@wghlawyers.com</a>
Christopher Celentino	Trustee's Special Counsel	<a href="mailto:christopher.celentino@dinsmore.com">christopher.celentino@dinsmore.com</a>
Christopher Ghio		<a href="mailto:christopher.ghio@dinsmore.com">christopher.ghio@dinsmore.com</a>
Yosina Lissebeck		<a href="mailto:Yosina.Lissebeck@Dinsmore.com">Yosina.Lissebeck@Dinsmore.com</a>
Jonathan Serrano		<a href="mailto:jonathan.serrano@dinsmore.com">jonathan.serrano@dinsmore.com</a>
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**SEE NEF FOR CONFIRMATION OF ELECTRONIC TRANSMISSION TO THE U.S. TRUSTEE AND ANY TRUSTEE IN THIS CASE, AND TO ANY ATTORNEYS WHO RECEIVE SERVICE BY NEF.**

2. **SERVED BY U.S. MAIL**

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3. **SERVED BY (state method for each person served):**

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Judge's Copy

Honorable Scott C. Clarkson – bin on the 5<sup>th</sup> Floor